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Description of document: Complaints to the Federal Communications Commission (FCC) containing the word "Football,"
June 2021 - June 2024

Requested date: August 2024

Release date: 21-August-2024

Posted date: 02-September-2024

Source of document: Freedom of Information Act Request
Federal Communications Commission
45 L Street NE
Washington, D.C. 20554
[ArkCase FOIA](#)

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Federal Communications Commission
Consumer & Governmental Affairs Bureau
Washington, D.C. 20554

August 21, 2024

VIA ELECTRONIC MAIL

Re: FOIA Control No. 2024-000565

This letter responds to your recent Freedom of Information Act (“FOIA”) request received by the Federal Communications Commission (“FCC” or “Commission”) and assigned to the Consumer & Governmental Affairs (“CGB”) and Enforcement (“EB”) Bureaus. Through your request, you seek records received by the FCC during the time period June 11, 2021 through June 10, 2024 that contain the word FOOTBALL. Your request has been assigned FOIA Control No. 2024-000565.¹

CGB conducted a search of its databases containing responsive records. We located 645 pages of records responsive to your request. Some material on the pages has been redacted due to the reasons discussed below. EB informed CGB that a search of its records identified no responsive records. Please be advised that the FCC receives many complaints and comments that do not involve violations of the Communications Act or any FCC rule or order. Thus, the existence of a complaint or comment filed against a particular carrier or business entity does not necessarily indicate any wrongdoing by any individuals or business entities named in the complaint or comment.

Records responsive to your request were redacted pursuant to FOIA Exemption 6, which protects “personnel and medical files and similar files the disclosure of which would constitute a clearly unwarranted invasion of personal privacy.”² As applied here, we have redacted names, phone numbers, addresses, and other personal information of private individuals. Balancing the public’s right to disclosure against the individual’s right to privacy, we have determined that release of this information would constitute a clearly unwarranted invasion of personal privacy. We have determined that it is reasonably foreseeable that disclosure would harm the privacy interest of the persons mentioned in these records, which Exemption 6 is intended to protect.

¹ FOIA Control No. 2024-000565 (submitted June 11, 2024).

² 5 U.S.C. § 552(b)(6).

We are required by both the FOIA and the Commission's own rules to charge requesters certain fees associated with the costs of searching for, reviewing, and duplicating the sought-after information.³ To calculate the appropriate fee, requesters are classified as: (1) commercial use requesters; (2) educational requesters, non-commercial scientific organizations, or representatives of the news media; or (3) all other requesters.⁴

Pursuant to section 0.466(a)(8) of the Commission's rules, you have been classified for fee purposes under category (3) as an "all other requester."⁵ As an "all other requester," the Commission assesses charges to recover the full, reasonable, direct cost of searching for and reproducing records that are responsive to the request; however, you are entitled to be furnished with the first 100 pages of reproduction and the first two hours of search time without charge under section 0.470(a)(3)(i) of the Commission's rules.⁶ The production in response to your request is being provided to you in electronic form. Therefore, you will not be charged any fees.

If you consider this to be a denial of your FOIA request, you may seek review by filing an application for review with the Office of General Counsel. An application for review must be *received* by the Commission within 90 calendar days of the date of this letter.⁷ You may file an application for review by mailing the application to Federal Communications Commission, Office of General Counsel, 45 L Street NE, Washington, D.C. 20554, or you may file your application for review electronically by e-mailing it to FOIA-Appeal@fcc.gov. Please caption the envelope (or subject line, if via e-mail) and the application itself as "Review of Freedom of Information Action" and the application should refer to FOIA No. 2024-000565.

If you would like to discuss this response before filing an application for review to attempt to resolve your dispute without going through the appeals process, you may contact the Commission's FOIA Public Liaison for assistance at:

FOIA Public Liaison
FCC, Office of the Managing Director
Performance Evaluation and Records Management
45 L Street NE, Washington, D.C. 20554
202-418-0440
FOIA-Public-Liaison@fcc.gov

³ See 5 U.S.C. § 552(a)(4)(A); 47 CFR § 0.470.

⁴ 47 CFR § 0.470.

⁵ 47 CFR § 0.466(a)(8).

⁶ 47 CFR § 0.470(a)(3)(i).

⁷ 47 CFR §§ 0.461(j), 1.115; 47 CFR § 1.7 (documents are considered filed with the Commission upon their receipt at the location designated by the Commission).

If you are unable to resolve your FOIA dispute through the Commission's FOIA Public Liaison, the Office of Government Information Services (OGIS) and the Federal FOIA Ombudsman's office offer mediation services to help resolve disputes between FOIA requesters and Federal agencies. The contact information for OGIS is:

Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road-OGIS
College Park, MD 20740-6001
202-741-5770
877-684-6448
ogis@nara.gov
<https://www.archives.gov/ogis>

Sincerely,

A handwritten signature in black ink, appearing to read "K Thornton".

Kristi Thornton
Deputy Chief
Consumer Policy Division
Consumer & Governmental Affairs Bureau

Enclosures

cc: FOIA Office; EB

Ticket: # 4867547 - AT&T Direct TV

Date: 6/26/2021 8:54 PM

City/State/Zip: Palm Harbor, Florida 34684

Company Complaining About: AT&T

Description

In June 2020 I signed up for a two year contract with direct TV to get a discount in the first year. There was a penalty for early termination. One of the main reasons I signed up with Direct TV was so that I would be assured of being able to watch ALL NFL football games during the season. During the fall of 2020 in the middle of the NFL season AT&T had a dispute with CBS network and CBS discontinued allowing Direct TV to air their programming. For several months this dispute went on and I was unable to watch programming on CBS that AT&T had agreed to provide. Around May 2021 I terminated their service because of this. I have paid for all of their services in full as of today and yet they are still trying to collect the early termination fee even though they breached my contract for failing to provide all the programming I was promised. Please help me before they put this unwarranted bill on my credit as a bad debt. They should not be allowed to charge an early termination fee when they failed in their duty to provide ALL services. for early termination

[Ticket: # 4935515 - Incest murder the hollywood treatise](#)

Date: 8/1/2021 4:16 PM

City/State/Zip: Chicago, Illinois 60634

Company Complaining About: AT&T

Description

My email is fake as before. I am not a bad person but real person. I live from experience and complain often not because I enjoy complaining but because something is wrong in this country and world and if it were my obligation as a person to testify whats wrong here, then maybe I should. Hollywood is incestuous relationship of bad tribes clans if you will all based on the principle of strength in numbers. However, if your legion be great but stupid or retarded then any small army could defeat you by brains planning alone strategically. The mafia rule over imports hiring firing healthcare communications media is in fact shooting itself in the foot. By your actions you are exposed as to what you are your agenda your treatise or CORE beliefs. If you believe drugs are good or prostitution normal you will create a vegas for your system of beliefs. In old days XXX stores liquor were for deviant or low class miscreants, now porn drugs sex billion dollar industry. Like as youth sports were about teams comraderie skills and friendship building now its cut throat scholarships for mafia kids. Thats why moms dads beat up faster brighter kids, jealousy like big brother is now big bully stealing our lunch money or walking off with our bike or car or vacation or home or boat or wife or husband or kids or friends. Your syztem caters to clans like nazis ashkenazis with no brain yet you want strangers people not of your tribe or clan to give you our work labor thoughts ideas money assets or inventions. If we the people arent of your brood and atent given benefits of the "club" why should we the people praise you or vote for you or listen to you or pay you? Centuries ago real americans saw this danger of mob rule and freedom encroachment and thefts of lands or resources or assets and they took up arms to defend their property or land or families and in a sense they were right. The KKK was right in a fact they saw what they didnt like or want and by encroachment or eminent domain the slaves non desirables took over via murder via poisons via thefts or false witness like fake judges or police screwing people with fake lies jailing innocent people or killing kids via drugs abortion or poisons so broods of evil can copulate like the rabbit multiply and wipe out decades or centuries of good breeding or IQ or hereditary traits that were admirable long ago. Interbreeding was the idea that if you could stop incest or like genetics from multiplying you could create a better healthier race of people - like wiping out inbreds was a good idea. So if inbreds were bad why is govt allowing hordes of uk jew inbreds who are crazy like King George was to rule over sane people? Most serial killers were insane via inbreeding bad families bad breeding or schooling or bad genetics, uncivilized. Most diseases hemophilia shortness deafness blindness dwarfism autism isnt via environment it is bad dna matches wheras the offspring suffers as a lroduct of bad dna mixes. If you limit the mating dating pool you are in fact propogating an inbred society. When more men become celibate like priests to travel or hate women secretly but love money adventure, or more men become gay or bisexual or ladies choose lesbianism or celibacy it is because there isnt a desirable pool of men or women to date or mate with. The survival instinct of family protection or attraction by nature disappears. If I clone phermones to get a mate I get surgery to fool mate then I wipe out real pool of mates by trickery deceit. Like schools if I cheat or sleep with teachers or sell drugs to appear rich my

chances to get college spot increase. If I copy tests and lie I beat real smart kids and I get spot on teams or clubs or universities or NASA. If I lie and get in I am like diaper murderer lady who drove 300 miles in a diaper to kill my lovers spouse because I was retarded mental lady who couldnt handle affair w married man. Like crazy psycho who murdered basketball players wife and baby, I would be jealous killer, unstable demented spoiled vengeful a psychkiller. True talent lies within so if people go to college why are businesses hiring non college educated or foreign over these people? I was university grad high IQ my school did not help me at all. I learned myself to survive despite their hatreds of whites european vs love of jews mentally retarded getting As simply because they had sex with professor or dated football team or jews who cheated on exams and were sent to colleges to strip escort get pregnant or entrap men. Old men at my campus yelled at frat guys to stay away from women and to avoid harlots. Sundays liquor stores and restaurants were closed. These were protestant businesses. Today campuses full of hazing death pregnancies abortions bad drop outs drugs low iq teams frat houses sororities of mentally retarded. Its quite sad. If people pay for internet or buy tvs or pay electricity are they not entitled to complain about whats on media? I wont read or buy books from authors I detest nor will I pay money to movies or cable or internet to profit those I despise mentally. I never use facebook or twitter or snap or insta or tik tok or youtube. Most ppl who use media are attn seeking losers trying to get money. If I were rich - I am not, I wouldnt pay to see Trump or Biden, they would have to pay to see me. Thats reality. Rich people dont go to rallies with masses those masses are poor people you are lying to and stealing from. If I were educated which I am I would never walk in a protest or follow Thurnberg. As aristocrat of the mind it would be beneath my intelligence to walk around all day with strangers who have no life no money or no job or brains. Pep rallies are like for a team - you must enjoy sports or enjoy the company or have stake in the game. Most players today are spoiled mafia hacks playing with retarded. Most families of players today are poor people that never graduate high school. They learned how to make money not how to earn a living or be a decent human being. If your clans only allow your pay to play people entry to bigtime why or how can you expect strangers who really worked their whole lives to patronize your theatres or restaurants or businesses. I dont want flowers or starbucks or funeral packages or insurance, I want to live and be treated right by all and if any loser infringes on my civil rights or assets I want this elected govt to investigate it and fire impeach remove or jail every perpetrator. Thats their job and thats the law of the land. If you govt delete files to protect your crooks you govt sb removed by law and replaced by those with the will to do what is required to keep society at its best. I dont like kkk or thuggery but I also dont like jew mafia criminals using religion to hide their crimes and I dont like muslims coming here no money no brain acting like they are superior to me. I also dont like foreigners coming here stealing everyday while I worked. I also dont like watching ugly people on tv. If you are on media should you not at least look presentable or clean. Standards are so low dopers are on olympics and amateurs yell at coaches. That lady who was told to leave was probably a rude spoiled jewish lady primadonna. Pink doesnt have to pay nkrways fines, as a jew, pink isnt norwegian nor can she pay her own bills. This is propoganda of jews acting like they can pay or are rich when actually like Clooney if their gangs didnt steal cars like (b) (6) they would be living in a cave toothless humping a pig. Crude but true. These fake aristocrats were poor drug dealing prostitutes and as a degreed person I will never compliment a crook or liar or deviant. They sb repenting and any govt who gives these uk cretans a school or lobby that govt sb fired.

Ticket: # 4949158 - Internet streaming fraud

Date: 8/8/2021 7:11 PM

City/State/Zip: Red Oak, Texas 75154

Company Complaining About: Fubo Tv Inc.

Description

On October 17, 2020 I elected to try Fubo TV streaming services. My son is a pro football player and I wanted to see his game that was blacked out that day in my area. I signed up for their services for this 1 game and ever month thereafter my credit card (ending in (b) (6)) was billed \$64.99. For 8 months thereafter $\$64.99 \times 8 = \519.92 that Fubo TV owes me for services not rendered. I was reimbursed \$64.99 on June 14, 2021. Since Fubo TV reimbursed me for just the 1 month, then it stand the reason that they should reimburse me all of my money for all 8 months, since they cannot prove that I streamed their services beyond October 17, 2020 which would constitute interest fraud on their part.

[Ticket: # 4962544 - WSOC Charlotte](#)

Date: 8/15/2021 1:46 PM

City/State/Zip: Concord, North Carolina 28027

Company Complaining About: Windstream Communications

Description

Extremely poor picture quality of Panthers Colts preseason football game on 8/15/2021. Do not allow WSOC to broadcast more NFL football games over national broadcasts.

Ticket: # 4995669 - Non-Delivery of Prizes Won on Radio Show and Mis-Use of Contributions

Date: 8/30/2021 6:09 PM

City/State/Zip: Indianapolis, Indiana 46205

Company Complaining About: Military Broadcast Radio

Description

I won an on-air, on the web, and facebook radio contest from Military Broadcast Radio (MBR) managed and owned by Joel Hunt. The prizes I won for Best New Podcast Show were 1. A New DJ PA System. 2. A \$150 Amazon Gift Card. 3. Two Night Hyatt Denver Hotel Stay. 4. Signed NFL Football by Peyton Manning and Brandon Stokely.

MBR had not made any attempt to award the prizes until I sent Joel Hunt a Demand Letter on August 21, 2021. After I had originally conceded July 5th to just settle for the \$150 Amazon Gift Card since Joel Hunt said to me "we are a non-profit and the donor dollars just have not been coming in'. Out of sympathy I said the \$150 Amazon Gift Card would suffice. He went on air on his show The H-Train Show and solicited for funds to get equipment and raised \$1000. Eight weeks passed after raising the \$1000 and no \$150 Amazon Gift Card was received which prompted the demand letter.

I was a student at Colorado Media School so I reported the non-delivery of prizes to the school where the MBR radio station has space. The schools Campus Director mediated a resolution on August 23 stating that MBR and Joel Hunt were to deliver by noon on August 27, 2021 the following; or be evicted from the studio; 1. A New DJ PA System. 2. A \$150 Amazon Gift Card. 3. The cash equivalent of two nights stay at any Denver Hyatt Hotel put on a gift card. The football was not part of the mediation.

I went to the Campus Directors office the afternoon of August 27 to pick up what MBR and Joel Hunt had left for me in settlement and fulfillment of the mediation. What was left was 1. DJ PA System 2. \$200 Amazon Gift Card. No hotel cash equivalent gift card was left. The prizes even after mediation were not all delivered. To this date August 30 I have not had word or received the prizes I won in this contest back in June 2021.

On DJ remote broadcasts MBR puts out a donation contribution box and I noticed after each remote all of the proceeds that were graciously donated are pocketed by (b) (6) and the DJ at the remote.

I was offered the split of the contributions but I refused as that did not seem an appropriate use of contributions. MBR has demonstrated improper use of contributions. I am a former intern with MBR and was only let go on 8/26/2021 when I notified the Colorado Media School - MBR's lease holder. To solve my problem now would take the cash equivalent of ALL 4 prizes be sent electronically as I am moving from Colorado.

[Ticket: # 5005130 - Inappropriate Word](#)

Date: 9/3/2021 1:51 PM

City/State/Zip: Pullman, Washington 89163

Description

During a live broadcast of the Lamar vs. North American University Football game, one of the TV announcers used the phrase "chinks in the armor" when describing the team. I believe it was during the third quarter, but I cannot remember the exact time. The phrasing was also typed out on closed captioning. The broadcast was on ESPN+ and watched through streaming services.

Ticket: # 5006456 - High speed is a joke

Date: 9/4/2021 8:03 AM

City/State/Zip: Essex, Montana 59916

Company Complaining About: Hughes Net

Description

We wanted to stream a HS football game last night and found it to be very frustrating/impossible. Hughesnet claims they deliver high speed internet service - this is a lie. We live in a rural area and have no other option. We pay more for Hughesnet than others pay for unlimited high speed internet and get way less, 10GB for \$60.00. This is a crime. We even added "tokens" so we would be sure to have enough GBs to stream the game. Hughesnet need to be held accountable to deliver what they advertise. Please help. You need to survey customers in the Essex MT area... I am confident you will find Hughesnet is a rip off. Help!! Our problem is both billing and availability of high speed. HELP!

[Ticket: # 5007669 - Slow walk on cancellation of "premium" cable TV service by Verizon Fios](#)

Date: 9/5/2021 4:22 PM

City/State/Zip: Annapolis, Maryland 21403

Company Complaining About: Verizon Wireless

Description

Last month I ordered NFL football special TV service on line.

I no longer want this service.

When I tried to cancel it today, I was told I could only cancel with a telephone call during working hours on work days.

If I can buy the service on-line, I should be able to cancel it on-line.

[Ticket: # 5007951 - Fraudulent broadcasting of another networks without indicating a replay](#)

Date: 9/6/2021 2:54 AM

City/State/Zip: Anaheim, California 92805

Company Complaining About: AT&T

Description

KTLA broadcasted a football game from last year originally broadcasted by CBS (non affiliated network) without identifying a replay of a previously broadcasted game. Was CBS aware or gave rights to this network to broadcast a previously recorded game and without identifying to viewers that is was previously recorded?

Ticket: # 5008910 - Profanity on the radio

Date: 9/6/2021 10:08 PM

City/State/Zip: Bryan, Texas 77801

Description

On 9/4/2021 a football game between Texas A&M and Kent State was broadcast on TV and radio. Learfield Sports carried it on their radio network. The fans at the game began chanting "BULLSHIT" in response to questionable calls on the field and this audio was inadvertently broadcast on the radio and ESPNU. The station I was listening to was 1620 AM WTAW. I have been in contact with the Texas A&M AD about the issue and sent a message to Learfield Sports. Hopefully the problem can be addressed before the next home game on 9/18/2021.

[Ticket: # 5011282 - Spectrum Cable](#)

Date: 9/7/2021 8:12 PM

City/State/Zip: Clearwater Beach, Florida 33767

Company Complaining About: Spectrum

Description

I changed to Spectrum to get NFL Red Zone and the Big 10 Network. After three years of service I am now being told the NFL Channel and the NFL Red Zone were incorrectly included in my package and the channels have now been removed. I would not have switched to Spectrum without the NFL Red Zone being included in my package. The timing of dropping the channels right before football season is interesting to me.

[Ticket: # 5016260 - Horror commercials](#)

Date: 9/9/2021 8:24 PM

City/State/Zip: All Cities, Ohio 00000

Description

Stop allowing networks to air Horror commercials on main channels, CBS, ABC, FOX, and NBC. These commercials are horrible and are causing my children to have nightmares. The films and shows being advertised are for adults and are rated R or TVMA, yet they are being shown during family programming before 9 pm. How am I supposed to enjoy a football game with my son when the commercials come on and have naked bloody girls screaming and shouting curses at witches? There's no time for me to even find the remote fast enough to turn that garbage off. I don't know why you all are obsessed with trying to ruin my kids' lives but these commercials shouldn't be airing during these programs. It's time you thoroughly review you advertisement sector and make the correct changes so we can once again enjoy decent family programming and the commercials that match.

Ticket: # 5034276 - Horror Film Commercials

Date: 9/19/2021 7:28 PM

City/State/Zip: Mercer Island, Washington 98040

Company Complaining About: Cbs

Description

To whom it may concern, it's Sept 19, 2021 and I have been watching various football games on broadcast tv. During the breaks there have been several commercials depicting gruesome violence and horror that are completely inappropriate for public viewing with families. It is 4:20 in the afternoon and I just watch my third commercial for horror films depicting violence against women, abductions and murder. This has to be addressed and these violent horrific ads need to be stopped. It would be one thing if they were late at night or if there were ratings to be able to turn off the commercial but what I am seeing should not be deemed acceptable or appropriate.

[Ticket: # 5035840 - Fcc on the Take](#)

Date: 9/20/2021 3:31 PM

City/State/Zip: Geneseo, New York 14454

Company Complaining About: Spectrum

Description

I got no problem with my TV antenna reception until the NFL kicks off on Sunday afternoon suddenly I ain't had service in 2 weekends. Seems to me the lying stinking ship ass niggers at the f c c are lining their pockets with kickbacks from a spectrum and other cable companies the force Joe Schmo to pay for cable or you don't get to watch football now ain't that right Niger?

[Ticket: # 5039552 - Inappropriate Language](#)

Date: 9/22/2021 9:51 AM

City/State/Zip: Woodbridge, Virginia 22191

Description

I was watching Monday Night Football (9.20.2021) and the expletive goddamn was used during our local commercial time. I'm not sure of the exact time, but it was after 9:30 but before 10pm. I find that word to be extremely offensive, but to be used in a commercial where no one has a choice to avoid it - especially for children, that's inconsiderate and inappropriate.

[Ticket: # 5047926 - Violence](#)

Date: 9/26/2021 6:14 PM

City/State/Zip: Lakewood Ranch, Florida 34202

Description

There is overt violence and horror on broadcast TV during the afternoon fox football game between Tampa Bay and Los angles. I have to change the channel or make my children shut their eyes.

[Ticket: # 5048026 - Mercedes commercial](#)

Date: 9/26/2021 9:26 PM

City/State/Zip: Alexandria, Virginia 22312

Company Complaining About: Mercedes

Description

The Mercedes commercial keeps waking up my entire family when I'm watching football. It's 3x the volume of the other commercials and TV program. Would love if they could turn it down.

Ticket: # 5048159 - Re: Request updated: Re: [FCC Complaints] Re: Digital breakup on all televisions

Date: 9/27/2021 1:17 AM

City/State/Zip: Uniontown, Pennsylvania 15401

Company Complaining About: Atlantic Broadband

Description

This is a follow-up to your previous request #4850102 "Re: [FCC Complaints] Re: Di..."
Atlantic Broadband still hasn't replaced the line going from the street to my house. Three weeks ago they fixed the line at the end of the street then came over to my house & said they had no record of an order to replace my line and had no clue why the line was marked with flags in my yard. We've had digital breakup EVERY day since.

I arrived home from work this morning to find out that during Sunday Night Football around 9pm the picture froze. Then it said video not available and then it finally started working again. In the time since they refused to replace the line I have called the local and their Connecticut offices and they haven't returned my calls. They told you they would replace MY line by June 1st & the STILL haven't done it.

On Tuesday, June 29, 2021, 09:46:48 PM EDT, FCC <consumercomplaints@fcc.gov> wrote:

#yiv5938498004 table td {border-collapse:collapse;}#yiv5938498004 body .filtered99999 .yiv5938498004directional_text_wrapper {direction:rtl;unicode-bidi:embed;}</p></div>

Ticket: # 5050739 - Eli Manning ESPN

Date: 9/28/2021 5:49 AM

City/State/Zip: West Chester, Pennsylvania 19382

Description

Last night (9/27/2021) on espn Monday night football eli Manning used profane gestures that were despicable and unacceptable and fines should be levied, young Americans should never be exposed to something like that, it was disgusting

[Ticket: # 5050885 - Monday Night Football - Eli Manning - obscene, indecent or profane complaint](#)

Date: 9/28/2021 9:29 AM

City/State/Zip: Swarthmore, Pennsylvania 19081

Description

To Whom It May Concern:

I would like to lodge an obscene, indecent, and/or profane complaint with the FCC as to Mr. Manning's actions (using the double middle finger a/k/a "The Double Bird") during the September 27, 2021 broadcast of Monday Night Football with Peyton and Eli on ESPN2.

Mr. Manning's actions are offensive to me as a viewer. It was also offensive as a Philadelphia native and sports fan. There was young children watching that broadcast last evening. The FCC should take all appropriate enforcement actions against Mr. Manning and/or ESPN for Mr. Manning's conduct to hold them accountable to send the message that that type of behavior (even if he was re-telling a story) is not acceptable, including all appropriate fines.

1. The date and time the material was aired: 9/27/2021 at approx. 10:50 p.m. eastern
2. The call sign, channel, or frequency of the station: ESPN2
3. The city and state where the program was viewed: Nat'l Broadcast (Swarthmore, PA)
4. As many details as possible about the content of the broadcast: Mr. Manning used the double middle finger a/k/a "The Double Bird."

Respectfully submitted,

[Ticket: # 5052556 - Eli Manning Flipping the Bird on National TV on ESPN](#)

Date: 9/28/2021 5:08 PM

City/State/Zip: Tumwater, Washington 98512-7810

Description

Eli Manning Flipping double Birds on National TV on ESPN on Monday, September 27, 2021. ESPN Should be fined and Eli Manning banned from TV broadcasts.

Ticket: # 5055318 - 247tvstream.net/

Date: 9/29/2021 8:33 PM

City/State/Zip: Laveen, Arizona 85339

Company Complaining About: [Http://247tvstream.net/](http://247tvstream.net/)

Description

I paid 49.00 dollars to this company thinking that it was live Football Games. We spent hours trying to load their App. You can never reach a live representative. On the 1st day I requested a cancellation and they have been giving me the runaround refusing to cancel the contract every since."AdsMarkLLC" is showing as the charge on my bank statement. There is something fishy about this company as I was still in the refund period. It did not give me what I asked for and was too complicated to get into. I was never given a real contract, I cannot call any one for , I have to run from computer to TV back and forth . At this point I just want a refund and a cancellation. This is not What I asked for.

[Ticket: # 5057899 - Loud commercials](#)

Date: 9/30/2021 10:42 PM

City/State/Zip: Washington, District Of Columbia 20009

Company Complaining About: Nfl Network

Description

On Sept 23 and 30, 2021, Thursday Night Football on NFL channel has extremely loud commercials.

Ticket: # 5060458 - Horrifying TV commercials too graphic

Date: 10/2/2021 2:13 PM

City/State/Zip: Thomasville, Georgia 31757

Description

To Whom it May Concern:

I am not sure if this email is going to the right place as I've spent countless time trying to figure out who to contact with this issue and it's a cyclical search that ends to nowhere so please point me in the right direction if it is not you.

I'm writing to complain or seek action against the graphic, scary, horrifying commercials for movies, tv shows, and video games that are being shown during daytime college and NFL football games. Georgia Football is a tradition we love sharing and passing down to our small children but we spend half the game frantically trying to find the remote every commercial break because the commercials are way too scary. It is particularly bad as we get closer to Halloween and specifically right now there are ads for the movie VENOM which show the monster completely and it is terrifying. Also ads for the new Michael Myers Halloween movie and even ads for video games showing monsters or killing. Please advise who I need to contact to request ratings for commercials and to request graphic horrifying imagery in commercials not be present during daytime television programs that are family oriented such as sports, specifically college football games and NFL daytime games as well . Thanks for your help with this matter.

[Ticket: # 5060618 - Foul Language Not Being Filtered](#)

Date: 10/2/2021 4:51 PM

City/State/Zip: Inola, Oklahoma 74036

Description

I'm watching the OU/K-State game on KOKI (Fox 23 Tulsa, OK). There have been numerous occasions that those in the crowd are shouting obscenities, specifically the F-Word

[Ticket: # 5061244 - Broadcast in Spanish](#)

Date: 10/3/2021 2:39 PM

City/State/Zip: Eldridge, Iowa 52748

Company Complaining About: Kljb

Description

Davenport Iowa Fox channel 18 KLJB has been broadcasting NFL football in spanish. The language spoken in Iowa and Illinois is English.

Please make them broadcast in English.

I cannot contact them because they only have Facebook and I do not.

[Ticket: # 5061408 - Roman commercials](#)

Date: 10/3/2021 5:19 PM

City/State/Zip: Abilene, Texas 79602

Description

The commercial on this product quite embarrassing when we are watching sports as a family with teenagers. I believe it to be moved to a slot or gone altogether

[Ticket: # 5065357 - Someone tampering with my tv reception](#)

Date: 10/5/2021 2:38 PM

City/State/Zip: Palm Springs, California 92263

Company Complaining About: Spectrum

Description

On Sunday at 5:20 p.m. Pacific time October 3, 2021 I turned the tv on to watch the Tampa Bay Buccaneers and the New England patriots football game. After watching the game for 3 minutes on NBC a commercial for, Grown American Superfood cut the game off and I was not able to see the game again.

Ticket: # 5066776 - Local Fox (WJBK) Disruption

Date: 10/6/2021 9:35 AM

City/State/Zip: Ypsilanti, Michigan 48197

Company Complaining About: Na

Description

Hello,

I use an indoor antenna, and my local Fox (WJBK) TV station is being disrupted, specifically, it completely stops working. However, this only happens when I am watching my local NFL football team, the Detroit Lions (I don't know why I watch them either) on Sundays. All other times and days the station is completely watchable and does not "drop out".

Ticket: # 5067231 - Dish Network

Date: 10/6/2021 12:16 PM

City/State/Zip: Mount Pleasant, Iowa 52641

Company Complaining About: Dish Network

Description

I'd like to file a complaint against Dish Network regarding their fee war with Tegna, which is holding our local channels hostage. Last year and the year before, Dish and Tegna couldn't seem to reach an agreement regarding our local Fox stations and therefore, Fox was removed during football season both years. This year, the battle is over our local ABC station, WQAD. I've tried calling Dish and Tegna both and have only been met with recordings pointing fingers at the other company as the blame for the possible loss of the channel. I've only stayed with Dish this long because of WQAD and just signed a new, 2-year contract with them for service but this service is supposed to include all local channels. I'd like to either keep the channel or terminate my contract with Dish without penalty of having to pay an early termination fee. This has been going on three years in a row now and no one wants to accept the responsibility for why it keeps happening.

Ticket: # 5073832 - Unfair Business Practices- Consumer Bill Abuses**Date:** 10/9/2021 1:41 PM**City/State/Zip:** Gadsden, Alabama 35901**Company Complaining About:** Comcast

Description

I am a customer that had 1GB high speed internet from Xfinity and later added an HDMI Coaxial Cable Box with 125 channels. A few days later Xfinity sent me an Internet Streaming box instead of the unit I ordered. Since we don't have their rental modem we have a limit on our data, which is why we ordered the Coax Cable Box. I contacted customer service and they said they were sending me a Coax Cable Box. 2 days later I received another internet Box. 2 more attempts to try to talk to a representative which they make very difficult, I received 5 more internet boxes. Over a month later I still do not have the correct box, I have returned all of the boxes, though they have one pending return because I included it in a box with another Internet Box. I am being charged exorbitant amounts for all of these internet boxes, I cannot get an appointment with the local store, and I cannot get any service. Meanwhile I still do not have the Coax Cable Box I ordered, we have exceeded our data plan and are being charged. If we want to schedule a technician to bring the correct box then it cost 100 dollars. Also I chatted with an agent who told me that I couldn't have a streaming box and a Coax cable box in the same house. But gave no explanation why. I have honored my end of the contract, Xfinity has not- and they almost never do but they stick consumers like me with exorbitant charges for their mistakes. This is illegal but if for some reason its not, then it needs to be. There has to be consumer protection for large corporations not fulfilling their part of the agreement. Also, I have screenshots where Xfinity prevents consumers from contacting them. Currently I'm operating devices, watching College Football, Xfinity.com is showing an outage in the area and I tried to speak to an agent but the chat is disabled because even though I'm having no interrupted service, they won't help you with an Outage in the area.

Ticket: # 5073928 - Unwatchable Channels

Date: 10/9/2021 3:21 PM

City/State/Zip: Elgin, Illinois 60120

Company Complaining About: Wide Open West

Description

WOW! continues to have problems with sports channels not working properly. We pay a \$10 "sports surcharge" and many times the channels don't work properly.

On October 9, 2021 I started watching the college football game on Ch. 242 CBSSH. Approximately three hours into the game the channel went black. I contacted WOW! and they are clueless as to why or what to do.

Other sports channels are virtually unwatchable due to pixelation.

Ticket: # 5074012 - Wifi

Date: 10/9/2021 4:22 PM

City/State/Zip: Waikoloa, Hawaii 96738

Company Complaining About: Spectrum

Description

I have been a customer for spectrum in Hawaii on the island of Hawaii. Spectrum bought out time Warner cable, I have had their service since 2003. 2 years ago we were able to have the "red zone" in our cable package and I had no problem with my WiFi service. I had 3 gigs for my WiFi and I was paying 29.00 dollars for this 3 gig WiFi. The next season for football they decided to charge for the red zone by putting it into a sports package which would cost more. So I called and asked about this and was told the package would only be 5.00. Kool I had no problem with that but they told me that if I ordered the package I had to upgrade my wifi which was a choice of 2 gigs for 70.00 dollars a month or 4 gig which is 95.00 or so a month and my 3 gig was not available. So 5.00 went to 70- 90 dollars more a month. I said screw this and left everything as it was for 17 yrs with my 3 gig wifi service. So when football season started I dropped their cable service and went with YouTube tv but had to use spectrum for WiFi because they are the only one to provide WiFi service in my area, and of course I had to order either 2 or 4 gig because they said they didn't offer 3 gig, even though that is what I had at the time, and if I didn't change service I would still have 3 gigs as long as I kept my service without changing anything, but if I change anything I'm screwed so I ordered the 2 gig for 70.00 and for 70.00 I get to watch my bedroom tv's for about 10- 20 seconds then watch the little circle for 3-4 seconds while they search for a signal. I called and they sent a tech out and they said the router was bad and replaced it , STILL no better, I had told the tech about the problem and he said that they had no control over the tv's and their signal set ups, b's, I had no problem with 3 gigs. This is how you treat a customer for over 17 yrs, as soon as I can get another WiFi provider I will drop them like a bad habit, this is wrong, i pay more for less and my problem is my smart tv's and not them, that sounds to me like someone not taking responsibility for what they are selling you and in my opinion they should not be allowed to have a licence to do this business. They get an F, unsatisfactory . FULL ON AMERICAN GREED. Oh I called to talk to a manager and I can never get to the right manager, or I'm on hold while they look for one for so long I just hang up.

[Ticket: # 5074222 - FarCry6 M rated game ad](#)

Date: 10/9/2021 8:48 PM

City/State/Zip: Columbus, Ohio 43214

Description

An advertisement for an M rated video game, FarCry6, by Microsoft Xbox appeared on the ACC Network during a football game before 8pm.

Ticket: # 5074440 - College football on fox 10/09

Date: 10/10/2021 9:42 AM

City/State/Zip: Irwin, Pennsylvania 15642

Description

During Saturday's college football game (Iowa vs PSU) the broadcast showed Iowa fans with expletives on their shirts on multiple occasions. I understand to show it accidentally once but multiple times (same people). Surely in a stadium that filled they could have avoided those fans. I was watching with my 9 yr old grandson. That language should not be shown at 4pm on a Saturday (this happened during both the first and second half of the game. (Shirts said F#%^ on them)

[Ticket: # 5074681 - Horror commercial complaint](#)

Date: 10/10/2021 3:14 PM

City/State/Zip: Charlotte, North Carolina 28209

Description

I was watching fox 46 WMYT in Charlotte, NC with my son (4 years old). It was 1230 during halftime of the football game when a commercial for the new Halloween movie came on showing the villain killing someone (multiple times). Please help block these grotesque commercials during "family" television events and times. Thank you.

[Ticket: # 5074737 - WIAT CBS 42](#)

Date: 10/10/2021 4:17 PM

City/State/Zip: Goodwater, Alabama 35072

Company Complaining About: Wiat Cbs

Description

Suddenly unable to receive this channel through an antenna. Please advise what is wrong is this normal etc. It is funny how I could receive it when it wasn't time for Football.

[Ticket: # 5074805 - Inappropriate commercial during NFL game](#)

Date: 10/10/2021 5:20 PM

City/State/Zip: San Francisco, California 94132

Description

During the 1:25pm 49er/Cardinal game on Fox on 10/10/21, during many commercial breaks, there is an ad for Mike Meyer's Halloween Kills movie - a horror movie with gruesome, inappropriate detail for children (gore, death, blood, terror, etc). Football game viewing can be family events, which don't call for disturbing images that this ad is displaying. Please stop allowing these ads during all-age appropriate shows/games, during the day.

[Ticket: # 5074854 - Saturday TV Schedule in the Boston market area](#)

Date: 10/10/2021 6:02 PM

City/State/Zip: Dedham, Massachusetts 02026

Company Complaining About: Comcast

Description

Yesterday, October 9, 2021, three TV stations, Ch. 4, Ch. 5 and Ch. 13, had College football games on all afternoon and night time until 11pm.

I feel this is a monopoly of the airwaves and limits the viewing choices of TV viewers. The solution is to stop this monopoly and allow 1 station to broadcast College footballs games. Currently, the viewing selections are severely limited for Comcast basic customers.

[Ticket: # 5074995 - spam text on sunday](#)

Date: 10/10/2021 9:22 PM

City/State/Zip: Blasdell, New York 14219

Description

i was texting someone before the football game and someone else spam texted me. i received a spam call yesterday after picking the same person up i was texted today.. yesterdays, call and today's text are related. someone has my gps info and access to my text and phone calls i presume and is messing around, maybe a rouge marketer or who knows for sure. text i received today was (512)699-4392 and call from yesterday was (716)869-0867. i rarely have ever gotten any spam calls or texts on the weekend, something is fishy. 99 out of 100 spam calls over past five years have been mon-fri, usually about 9-5. i called the text number and it rings ten times and goes to voicemail.

Ticket: # 5075298 - Violent TV Commercial- Halloween Kill

Date: 10/11/2021 10:33 AM

City/State/Zip: Morris, Connecticut 06763

Description

Watching NFL football on Fox between 4:30pm and 5pm EST between the NY Giants and the Dallas Cowboys, at least two extremely violent commercials for the movie Halloween Kill were aired. The ad shows ax wielding, blood spatter, stabbing and simulated beheading. I understand violent innuendo to sell a horror movie but this ad is way too graphic to be aired before 9pm. I had to change the channel so my young child wouldn't see more of the detailed violence. After the second Halloween Kill commercial came on I turned off the TV. This needs to be looked into and stopped so parents don't have to monitor every second their child is watching a nationally broadcast football game in the middle of the afternoon for crying out loud. Solve this by not allowing these highly violent ads to be aired before 9pm!

[Ticket: # 5076606 - Chucky commercial](#)

Date: 10/11/2021 10:22 PM

City/State/Zip: Salt Lake City, Utah 84106

Company Complaining About: Nbc

Description

Hello, this last Sunday during Sunday night football the Chucky commercial came on and I found it extremely disturbing. My son who is 4 years old was in the room and my stomach turned at the thought he saw the very graphic scenes. Is this necessary to show on a Sunday? Is this allowed? Stabbing scenes over and over. I'm disgusted. I will now not allow my family to watch NBC Sunday night football due to the graphic nature of the commercials that are shown. Shame on you NBC for allowing this commercial to be aired

Ticket: # 5079868 - Inappropriate commercials

Date: 10/13/2021 12:56 PM

City/State/Zip: Clayton, Missouri 63105

Description

I have been watching the NFL games on FOX and CBS and the commercials for horror films/ Halloween movies are inappropriate. Football is a family sport and these commercials are disturbing, graphic, and not needed. I should not have to watch advertisements like this when it has nothing to do with my program. Please remove them.

[Ticket: # 5084637 - eternvps.com](#)

Date: 10/15/2021 1:58 PM

City/State/Zip: Indian Land, South Carolina 29707

Company Complaining About: Eternal Hosting (iptv)

Description

Eternal Hosting iptv. Extreme buffering during football season. I paid them on 7/16/21 for 4 months of service thru 11/15/21. (2 transactions: Paid \$24, and then \$8.50). I requested a pro-rated refund of \$16-\$16.50 for 2 months of paid services starting on 9/16/21...Eternal promised to refund within 48 hours and still will not refund!!!! Our internal ticket with them is (b) (6) concerning payment of two invoices: (b) (6). I simply want my pro-rated refund of 2 months as I was PROMISED long ago...and for them to stop lying that PayPal did not yet pay them and this is causing a holdup. This is a lie as we did call Pay Pal...vendors are paid in full within 21 days max.

Ticket: # 5086470 - Fox Tv signal

Date: 10/16/2021 9:16 PM

City/State/Zip: Fenton, Michigan 48430

Company Complaining About: Fox

Description

During the week I watch fox and have a great signal on the weekend when sports specifically football is on have a very weak signal . I have a great roof mount antenna with a signal booster. It is odd that when a big play is coming up the picture scrambles after 6 weeks of this I have to throw the BS flag. Can you look into this and let me know. Sorry due to covid and wife loosing her job I am the sole bread winner and cannot afford cable satellite or streaming.

[Ticket: # 5086801 - Call of duty add](#)

Date: 10/17/2021 1:49 PM

City/State/Zip: Bellingham, Washington 98229

Company Complaining About: Not Applicable

Description

Hello. I wanted to complain about the commercials during a football game. My 4 year old child and his dad enjoy watching football together but I'm troubled by the commercials during the game. We have seen call of duty advertisements, horror films and television and advertisements that are not family friendly. You should work to ensure the commercials are rated for appropriate audiences. It's really important

[Ticket: # 5086813 - Commercials](#)

Date: 10/17/2021 1:56 PM

City/State/Zip: Bellingham, Washington 98229

Description

Hello. I wanted to call your attention to commercials during football games that are not family friendly. My four year old and his dad like to watch football together but I'm concerned about the commercials. Specifically call of duty ads with gun fighting, explosions and images of violence and horror films advertisements with scary images and music. It's completely inappropriate.

[Ticket: # 5087439 - Offensive horror movie commercial during nfl football](#)

Date: 10/18/2021 9:33 AM

City/State/Zip: Mcallister, Montana 59740

Description

The Halloween commercials during fox's showing of NFL football are horrifying and offensive because of my little kids watching the football game. This was shown during the Thursday night game - October 15th between 6pm MDT and 8pm MDT. Also again last night Sunday October 17th for Sunday night football between 6pm and 8pm MDT. This has to stop!

[Ticket: # 5088245 - explicit sexual content](#)

Date: 10/18/2021 2:03 PM

City/State/Zip: Egg Harbor Township, New Jersey 08234

Description

Explicit sexual content appears in this Extra gum commercial that I was watching with my 6 year old son during a football game. Although there is no nudity, the depiction of multiple couples having sex in a park is clear and disturbing to any parent who cares about exposing their child to adult content. This extremely suggestive commercial should not be aired in the daytime where something like this can be seen by young children. It lacks decency and consideration to any young child who may see it while watching a football game. At minute 1:30 and 2:20 is where it is most prominently featured.

Ticket: # 5095195 - Timing of DTV Signal Failures

Date: 10/21/2021 11:21 AM

City/State/Zip: Grand Marsh, Wisconsin 53936

Company Complaining About: Fox, Nbc

Description

I have ample, repeat examples of DTV signal failing only on the channel broadcasting a popular event, only for the duration of the event (excellent signal strength before and after the event such as NFL Football, Wimbledon etc..).

I am NOT CRAZY, this actually does happen and I just want to know why.

Please do not ignore me, I am not imagining this phenomenon.

I live 60 miles north of Madison WI at the edge of the signal dropout zone and also loose signal on multiple channels during storm events.

Ticket: # 5097061 - Dish Network And Tegna Contract Dispute.

Date: 10/21/2021 8:55 PM

City/State/Zip: Palatka, Florida 32177

Company Complaining About: Tegna Inc

Description

I Am Fileing This Complaint About TEGNA Inc The Owner Of Channels NBC 12 And ABC 25 Because They Are Not Working With Dish Network In The Negotiations For A New Contract They Removed There Channels From DISH October 6th At 9PM EST And They Are Still Removed Today Due To There Unreasonable Demands To Make DISH Pay Over A Billion Dollars In Fees In Order To Carry There Channels Something Needs To Be Done ASAP They Are Holding Me And Other Viewers Hostage In The Middle Of Football Season And Show Premiers I Normally Watch.

[Ticket: # 5100090 - Very Loud Commercials](#)

Date: 10/23/2021 4:20 PM

City/State/Zip: Arlington, Virginia 22207

Company Complaining About: Verizon/fios

Description

The commercials during the VA Tech/Syracuse football game starting at 12:30 pm on 10/23/21 (channel 577 MASN) were significantly louder than the game broadcast

[Ticket: # 5100189 - Terror on Tubi commercial](#)

Date: 10/23/2021 6:37 PM

City/State/Zip: Provo, Utah 84606

Description

This commercial (Terror on Tubi) is very graphic and definitely not family friendly. I was watching a college football game on a Saturday afternoon on FS1 with my 4 and 6 year old, and this very disturbing commercial showed multiple times.

[Ticket: # 5100797 - Violent / Scary Commercials in Daytime](#)

Date: 10/24/2021 5:36 PM

City/State/Zip: Novato, California 94945

Description

The commercials being shown around Halloween time (specially the "Halloween Kills" movie preview" is totally uapproiayw to be shown on major networks during daytime hours. I have small children who enjoy watching sports (MLB playoffs, NFL football, Premier Leage Soccer, NASCAR) and we cannot let them watch anymore because of the Halloween commercials. They are way too scary for children of any age or adults for that matter! Please remove these commercials for sports / family viewing!

Ticket: # 5100915 - Signal loss

Date: 10/24/2021 8:34 PM

City/State/Zip: Bremerton, Washington 98310

Company Complaining About: Nbc And Fox

Description

I find it very interesting that during Sunday night, and Thursday night nfl games my signal for the required channel does not work during the game. I have had a very strong signal all day for Sunday games, but now the only channel that does not have signal is NBC for Sunday night football. Thursdays, my strongest signal, FOX does not come in during the game and is good after. I live in the Seattle area and am very frustrated that this is happening. Who can address this issue for me?

[Ticket: # 5100962 - Tony Romo](#)

Date: 10/24/2021 9:24 PM

City/State/Zip: Lancaster, Pennsylvania 17602

Description

I didn't appreciate Tony Romo suggest that Tom Brady pimp out his wife to get the 600th TD football back. It's offensive to women and sends a terrible message to men. He should be fined and meet with an appropriate women's organization to understand why his comments were inappropriate.

[Ticket: # 5101069 - Obscenities on air](#)

Date: 10/25/2021 12:27 AM

City/State/Zip: San Antonio, Texas 78231-1990

Description

Obscenities on football broadcast of Alabama - Tennessee football game by ESPN network on Saturday, October 23, 2021. Student sections repeatedly chanting clearly "F--- UT" (University of Tennessee) and carried and heard clearly behind the sports commentators. No attempt by Network to squelch by use of a time delay or separate channel. Early enough that game is family entertainment and the chants are crude and inappropriate. Network can police their own broadcast better.

[Ticket: # 5103369 - Violent commercial content](#)

Date: 10/25/2021 9:05 PM

City/State/Zip: Littleton, Colorado 80126

Description

I am upset about the violence shown on commercials during NFL. We have young children who watch NFL football, and most of the commercials are very violent (Halloween horror shows, Crime shows, etc). It makes it impossible to watch the show if we have to turn it off for every commercials around our young children.

Ticket: # 5103479 - ESPN HD Marshawn Lynch Cursing on Monday Night Football

Date: 10/25/2021 11:01 PM

City/State/Zip: Dahlonega, Georgia 30533-3769

Description

NFL Player Marshawn Lynch made an appearance on Monday Night Football with Peyton & Eli and repeatedly said "shit" and "fuck" on live prime time television. I had children in the room at the time and I am very upset that ESPN allowed Marshawn Lynch to repeatedly curse on live TV. I have an expectation when I turn on ESPN that I will not have to remove children from the room. ESPN could have warned him of the rules for live television in advance, monitored his speech and conduct when he was on the air, and removed him immediately after the first curse word was uttered. This is totally unacceptable! ESPN must be sternly punished for violating FCC regulations. I am told this is not the first time ESPN has allowed profanity to be aired during this program, so punishment must be severe. Issuing an apology from Peyton is insufficient because it can't take back what my children heard from Marshawn Lynch.

[Ticket: # 5109041 - access to programing](#)

Date: 10/27/2021 8:06 PM

City/State/Zip: Tucson, Arizona 85745

Company Complaining About: Directv

Description

directv has sold me 2021 nfl sunday ticket guarranteeing me access to all out of market nfl football games but they have repeatedly failed to honor the contract and refuse to make corrections or offer refunds.

[Ticket: # 5111827 - Movies previews during Thursday night football on FOX](#)

Date: 10/28/2021 11:52 PM

City/State/Zip: Fairhope, Alabama 36532

Description

I want to request that box and keep football family friendly. We are watching with our young children on Thursday nights and the horror movies are inappropriate for children. We do not want to see them either.

[Ticket: # 5113881 - Inappropriate tv commercial](#)

Date: 10/29/2021 8:02 PM

City/State/Zip: Shreveport, Louisiana 71115

Company Complaining About: Ktal

Description

At approximately 6:45 pm I saw an inappropriate commercial while watching Wheel of Fortune on my local NBC station. It was an ad for Boudoir photography & depicted semi-nude, bare breasted women. Wheel is a family show & should have family friendly advertising. I've heard from others that this ad aired during a weekend football game. I emailed the station the first time I saw this a few weeks ago to let them know that I was offended. They didn't respond.

[Ticket: # 5115199 - Dish/Techna problem](#)

Date: 10/31/2021 2:17 PM

City/State/Zip: Ormond Beach, Florida 32174

Company Complaining About: Dish Network

Description

Dish Network and Techna are having a contract dispute that is causing me to lose my programming on the CBS network. That means no football or any other regular programming on that channel. I always thought that providers had a mandate from the gov't to provide access to local channels - without having to resort to putting up an old fashioned antenna and digital converter. I'm a disabled Vietnam vet and can't just travel around to watch a game or local show. Can someone PLEASE put a foot up both their collective butts to resolve this?

Ticket: # 5127841 - Ecessively Loud TV Commercial

Date: 11/6/2021 7:24 PM

City/State/Zip: Bismarck, North Dakota 58504

Description

WDAY TV Fargo, ND (Channel 608 on Midco Communications cable) runs excessively loud TV commercials during Bison football games on 11-6-2021 and on ever date that showed NDSU Bison football games since the beginning of the football season.. They do it regularly when advertising that they are the channel to watch for NDSU Bison games.

[Ticket: # 5127845 - Roman condoms ad during A&M game Nov. 6, 2021 6:05 pm](#)

Date: 11/6/2021 7:38 PM

City/State/Zip: Vestavia, Alabama 35242

Description

VERY upset to see such a racing commercial while watching a family football game. Needless and very inappropriate. Maybe consider your audience when you put ads on.

[Ticket: # 5127917 - program captioning missing](#)

Date: 11/6/2021 9:11 PM

City/State/Zip: Chestnut Ridge, New York 10977

Company Complaining About: Fox Sport 1

Description

On Nov. 5, 2021, Fox Sports 1 lacked closed captioning for the Penn State vs. Maryland football game.

[Ticket: # 5127929 - program captioning missing](#)

Date: 11/6/2021 9:22 PM

City/State/Zip: Chestnut Ridge, New York 10977

Company Complaining About: Fox Sports 1

Description

Captioning was absent from broadcast of the Penn State-Maryland football game broadcast. To rectify the problem in the future Fox Sport should be required to provide captions for all sports events it broadcasts.

[Ticket: # 5127991 - Loss of local network TV stations from Dish](#)

Date: 11/6/2021 11:26 PM

City/State/Zip: Ajo, Arizona 85321

Company Complaining About: Dish Network

Description

For over a year Dish has not provided the Fox regional sports package that broadcasts the Arizona games. Starting at the end of this September it stopped providing the local Fox station KSMB out of Tucson, and now, the NBC station out of Tucson KVOA, did not air the Notre Dame football game. They have not lowered my bill for ALL of the lost service.

[Ticket: # 5128315 - Dish Network and Tegna Dispute](#)

Date: 11/7/2021 3:06 PM

City/State/Zip: Sierra Vista, Arizona 85650

Company Complaining About: Dish Network

Description

The ongoing dispute between Dish Network and Tegna is unacceptable. I have already missed the World Series and continue to miss NFL and college football on Fox Network. I shouldn't have to change providers just to be able to get the channel I want.

[Ticket: # 5130228 - WTKA AM interference](#)

Date: 11/8/2021 4:41 PM

City/State/Zip: Ypsilanti, Michigan 48197

Description

Saturday night listening to local am station 6 miles from her house they started getting interference from another station IOWA Football station from Demoing Iowa. 1050 WTKA out of Ann Arbor, IO

WHO 1040 Iowa Football Station from Demoing IA.

[Ticket: # 5130934 - Eli Manning](#)

Date: 11/8/2021 9:55 PM

City/State/Zip: Lochbuie, Colorado 80603

Description

I am very disappointed Eli didn't use the double middle fingers in this week's telecast of Manning night football. I think he should be levied the appropriate fines and MANdated to use said double middle fingers on any such telecast he is part of.

[Ticket: # 5131244 - Eli manning sept 27](#)

Date: 11/9/2021 9:33 AM

City/State/Zip: Thiensville, Wisconsin 53092

Description

On a 9-27 broadcast, Eli Manning put up two middle fingers to the camera. This is obscene and offensive.

This was during Monday night football on ESPN.

[Ticket: # 5131530 - Formal complaint against the host on a local live radio football show](#)

Date: 11/9/2021 11:29 AM

City/State/Zip: Albertville, Alabama 35950

Company Complaining About: Fun 92.7

Description

On Friday, October 29th, 2021 between 7-8 am CST, Michael St John, The owner of Fun 92.7 radio station in Arab, AL said on a live radio show that the reason the Albertville Alabama football program had gone down was because of the Mexicans that had moved into Albertville and we know they don't play sports. My son is on that team

[Ticket: # 5139305 - no reception](#)

Date: 11/12/2021 6:18 PM

City/State/Zip: Rock Valley, Iowa 51247

Company Complaining About: Kmeg Sioux City, Iowa

Description

Trying to get channel 44.1 44.2 44.3 to watch iowa high school football.

All are not working while the playoffs are on.

Just seems to convenient to not show it while on cable????

[Ticket: # 5139777 - "Monday Night Football"](#)

Date: 11/13/2021 3:37 AM

City/State/Zip: Beavercreek, Ohio 45440

Description

I am writing regarding the Monday, September 27, airing of "Monday Night Football" on the ESPN2 network. During the "Manningcast" segment Eli Manning flipped the double bird to viewers talking about fans from Philadelphia. I ask that you punish ESPN2 (and ESPN) for allowing that to happen without any use of blockers.

Ticket: # 5140186 - Internet disconnect every Friday when there is a home football game

Date: 11/13/2021 3:53 PM

City/State/Zip: Tallahassee, Florida 32311

Company Complaining About: Centurylink

Description

Starting October 2nd, my internet service goes out EVERY Friday at 5pm before a home college football game. When I call CenturyLink, they send a tech to my house 4-5 days later to put it back on. The techs never tell me what the issue was, but it was resolved. The second time it went out completely was on October 29th and after the tech left without telling me the issue, I called CenturyLink to find out what was the issue and was it finally resolved. The representative stated the tech did not put in the notes the issue but promised it would not happen again. The third time it went out completely was November 13th. I asked to speak with a manager and nobody will call me back. I even tried speaking with someone at CenturyLink through Facebook messenger. They too told me a manager would call me but it never happened. I just got a message back saying it could take a minimum of two days to get back with me. I look at the dates that it went out completely and they corresponded with the home college games which are in the city limits and I live out in the county. Those games should not permit me from having internet service until the following Wednesday. I think it's worth looking into. Bad service and bad customer service.

[Ticket: # 5141030 - SiriusXM commercials too loud](#)

Date: 11/14/2021 6:07 PM

City/State/Zip: Wadsworth, Ohio 44281

Company Complaining About: Siriusxm

Description

Commercials during all of their football broadcasts are at least 5x louder than broadcast

[Ticket: # 5145466 - Interference fro 5G Tower.](#)

Date: 11/16/2021 6:24 PM

City/State/Zip: Thibodaux, Louisiana 70301

Company Complaining About: AT&T

Description

He had AT&T phone, internet and TV.

AT&T has installed a 5G device on his neighbor's pole.

After the hurricane he had interference to his phone, cable, and TV.

He cannot get radio stations.

He just got his cable restored and he cannot listen to his football games.

He called AT&T and they have improved the phone interference.

He wants the interference for this antenna stopped. ***CTR-381-Phone***

[Ticket: # 5150361 - Rhode Island Fox network overthecairvgets blocked out on larger tv events](#)

Date: 11/18/2021 9:58 PM

City/State/Zip: North Attleboro, Massachusetts 02760

Company Complaining About: Fox 25 In Rhode Island

Description

The Rhode Island Fox network over the air signal drops when larger tv events broadcast. Like tonight the Thursday night football game. The station dropped at just about 8pm. This happens way to often.

If they can't service the area ... I should have the option of picking up the ma fox station just down the road from me. This is not exceptable. They should be getting fines until they correct the issue.

Ticket: # 5153104 - Streaming interruption

Date: 11/20/2021 4:14 PM

City/State/Zip: Oakland, California 94612

Company Complaining About: Sling.com

Description

ACC Network accessed through Sling.com and ESPN interrupts streaming of football games, doubling or tripling the number of commercials broadcast and continually interrupting the game broadcast. For example on the Wake Forest-Clemson game, they showed the half-time report twice, then aborted the game back to Sling. When I restarted Sling, there was only 2:40 left in the 3rd quarter. This is a pattern with football broadcasts. I think that because I am watching on the west coast 94612, they are interrupting with west coast commercials, so I am getting east coast and west coast commercials.

[Ticket: # 5153834 - Closed captioning went off during Fox Sports NFL Football](#)

Date: 11/21/2021 4:48 PM

City/State/Zip: Boulder, Colorado 80305

Company Complaining About: Fox Tv

Description

CC went out during Minnesota/GB football game November 21, 2021. This the third time in as many weeks that the CC has gone out during Fox NFL Football.

Ticket: # 5154043 - Local Emergency not on Local Broadcast News

Date: 11/21/2021 9:54 PM

City/State/Zip: Waukesha, Wisconsin 53188

Company Complaining About: Fox, Nbc, Cbs, Abc

Description

Waukesha, WI parade had a mass casualty incident. I tuned in to broadcast tv and found no news. At the moment the area is under a shelter in place order - but no broadcasts have made programming changes to advise people to shelter in place. Only radio broadcasts are handling this and providing information.

4-1 showing NFL football

6-1 - Fox 6 - showing the Simpsons

12-1 - ABC - showing American Music Awards

58-1 - CBS - showing The Equalizer

38-5 - NBC Lux - showing Destination Atlanta

These broadcasters should be under license review/fines as they are endangering people in the area.

[Ticket: # 5154112 - Dish Network Dropping Local Channel 9 in Colorado](#)

Date: 11/21/2021 10:55 PM

City/State/Zip: Fairplay, Colorado 80440

Company Complaining About: Dish Network

Description

We watch almost all of the NFL games, but Dish is telling us that they are in a dispute with Tegna and as such have not allowed Dish users in Colorado to watch Sunday night football on our local channel 9 station for 7 weeks. It appears that this dispute is long from over. Dish frequently drops the NFL and other channels due to contract disputes. They should act like other businesses and work out their contracts before they expire so that their viewers do not lose access to channels.

Ticket: # 5156041 - ESPN HOGGIN FOOTBALL GAMES ON MONDAY NITE

Date: 11/22/2021 8:17 PM

City/State/Zip: Honolulu, Hawaii 96818

Company Complaining About: Espn

Description

THIS IS FUCKED UP / FCC allows ESPN FORCE people to signup and pay for viewing a FOOTBALL GAME during the PANDEMIC and after. THIS CRAP HAS TO STOP ! FTC YOU ARE A SCUM TO PROTECT A VIOLATION OF RIGHTS BY THE PEOPLE. ESPECIALLY WHEN YOU ARE DOING IT FOR YOURSELF TO GET PAYOFFS TO COVER UP THEIR CRAP !

[Ticket: # 5156227 - Indecency](#)

Date: 11/22/2021 10:06 PM

City/State/Zip: Fairhope, Alabama 36532

Description

The preview of Resident Evil came on during Monday Night Football. It was extremely gruesome and inappropriate for children, who were watching with me.

Ticket: # 5157666 - Sports Broadcast Blurry on Altice One Apple TV App

Date: 11/23/2021 4:00 PM

City/State/Zip: Ronkonkoma, New York 11779

Company Complaining About: Altice

Description

Live sports TV broadcasts carried by Altice One on its app on the Apple TV device are blurry (e.g. NY Mets games on SNYTV; NY Rangers games on MSG Networks; Brooklyn Nets games on YES Networks, Monday Night Football on ESPN, etc.). Having called Altice One technical support regarding this issue as recently as last night, I was advised that Altice One is well aware of this issue and receives hundreds of calls on a daily basis, with no apparent fixes by their engineers. The issue has been persistent for over a year. Altice's support guidance is to continue to document the issue but it has resulted in an unsatisfactory experience for a paid service.

Ticket: # 5160689 - Dovato commercial on Thanksgiving football game CBS

Date: 11/25/2021 7:13 PM

City/State/Zip: Middleton, Idaho 83644

Description

There is an inappropriate commercial by Dovato advertising during Thanksgiving day football game on CBS between the Cowboys and the Raiders. The ad mentions "sex" and has many inappropriate themes for a family day and game playing in 4pm.

[Ticket: # 5161576 - Horror movie ad during day football game](#)

Date: 11/26/2021 3:35 PM

City/State/Zip: Yorktown, Virginia 23693

Description

While watching the Iowa vs Nebraska game on Big Ten Network, a commercial for a graphic and psychologically damaging horror movie came on. My family and I were watching, including my 7 yo daughter and 5 yo son. This is gravely unacceptable.

[Ticket: # 5162557 - Boosted volume during commercials](#)

Date: 11/27/2021 2:15 PM

City/State/Zip: Fairview, Texas 75069

Company Complaining About: Espn

Description

During the radio station WRUF (ESPN) broadcast of the Florida / Florida State college football game the commercial volume has been boosted to a point where the volume needs to be turned down. When the commercials are finished, the volume has to be turned back up to be able to hear the announcers.

[Ticket: # 5162768 - Excessive commercials impacting programming](#)

Date: 11/27/2021 5:45 PM

City/State/Zip: Thompsons Station, Tennessee 37179

Description

CBS continues to delay and interrupt sports programming with an excessive number of commercials. Each commercial break is almost as long or longer than the actual programming between breaks. The nature of the broadcasting contract means CBS has the right to request delays or extend them during the game. Furthermore, the broadcaster possesses a de facto monopoly over its choice of game broadcast limiting consumer options and resulting in a consistently worse consumer experience. The FCC must do something to limit the nuisance of CBS's greed and interference.

[Ticket: # 5163497 - Unwanted services added 5x's in past month](#)

Date: 11/28/2021 4:41 PM

City/State/Zip: Kingwood, Texas 77345

Company Complaining About: Directv

Description

My husband has made 5 phone calls to direct tv since 10/31/21 to remove NFL package. Last call was yesterday. Today I got an email saying Congratulations! NFL package has been added to your account. My credit card was charged and should be credited but now a day later it is added to our account. We don't watch football!!!! Please help!!!

[Ticket: # 5163818 - Inappropriate advertising](#)

Date: 11/29/2021 12:22 AM

City/State/Zip: Columbus, Ohio 43221

Description

I was watching the OSU-Michigan football game with my 5 year old son on November 27, 2021. The game was televised on the Fox network via my local station WTTE. Time was around 12:30pm. Repeatedly, the network broadcast an violence ridden advertisement for a video game. It is not appropriate to broadcast such things when children are likely to be watching.

Ticket: # 5164869 - File a complaint against FCC spectrum

Date: 11/29/2021 2:43 PM

City/State/Zip: Orlando, Florida 32807

Company Complaining About: Spectrum

Description

had internet issue, asked Spectrum to come and fix the internet issue. After they came to fix the internet issue, the closed caption has gotten worse on TV, contacted Samsung TV and found that it was Spectrum issue with Close captioning. They refused to come and fix the issue.

Ticket: # 5172666 - My e-mail account locks out for 92 days now

Date: 12/2/2021 11:40 PM

City/State/Zip: Traverse City, Michigan 49686

Company Complaining About: Microsoft Company

Description

On September 1, 2021, my e-mail account has been locked out or my email stolen, and I want to have back on! Why, I have 997 emails from July 13, 2013, to September 1, 2021. They have all my medical records in my e-mail, High School Sports Data Records in my email, National Cherry Festival Data Records and many more. It was 1,000 emails, I got only 3 recover by mail! They mail it to me from National Cherry Festival. I am going to copy them out of my computer as soon as they send it back to me. 2 things, I was not aware that they change from landline phone to smartphone to connected to email account? They shut off my landline phone connected to the computer. That's not right. I do not have smartphone. I can't afford it, Because I just Colostomy, \$90,000 dollars on 2 surgeries. I am out of action until January 5, 2022. I type the correct password is (b) (6) But they won't go through. I think, It got malfunction on the computer system that they won't give it back to me on my email account. I am deeply angry with Microsoft Company that they have gone too far from taking away from the customer. I kept my email account address for 11 years now. Right now. I was supposed to get 6,000 emails from September 1, 2021, to December 2, 2021. From all the Soccer Coaches, Football Coaches and Basketball Coaches. My email should not be suspended. They never gave me the explanation on my e-mail account was suspended. I have burn out with Microsoft. I communications with everybody in my email all the time. More 5,000 people have been waiting for the final football and soccer statistics that I got locked out and I can't send it to them is the problem. This is not a politics issue, and This is not online sex issue, Either. I have already cleaned out online sex website. You know, I am single and 63 years old. I want it to have landline back on! I am deeply upset every day with Microsoft and every time, I just can't remember my real password to log in. I am getting old. Please, Do something about it. Microsoft Account Problem have been on it, Every day on my email pop up!

[Ticket: # 5174108 - Tv channels](#)

Date: 12/3/2021 5:27 PM

City/State/Zip: Centralia, Illinois 62801

Company Complaining About: Dish Network

Description

Caller tv provide has cancel his local station from NBC since 2 months ago and they still charge him per those channels. He want them to stop billing them for those channels since they are not provide them to him. They advertise that they have the local channels and he can not get local, news, o sports. He wants to be able to watch jeopardy and sunday night football. ***CTR422-phone***

[Ticket: # 5175179 - Terrorizing/Electronic Harassment 10+years now.](#)

Date: 12/4/2021 5:01 PM

City/State/Zip: Anaheim, California 92805-1526

Company Complaining About: Pro Street Import

Description

The harassment I've been experiencing from the people I know first started with continuous spoof calls to my business with always had the person on the other line asking "Hey (b) (6) , have you ever had your baby white washed?" then they'd laugh right after. Some of these calls were made with spoofing the phone number to my shop and also spoofed my voice. Which was very disturbing, but not as disturbing to find the Los Angeles County sheriff's allowing it to continue.

After about four years of that in 2013 the same group of terrorists came down to my business one night that I was working late, I worked alone at the time, and lit my racecar on fire. I made a police report and the sheriff's didn't do anything about it even after showing them the surveillance footage and my eye witness statement.

These guys were hacking my phone calls and tracking down every one of my customers to bad mouth me and tack them away and hacking into my social media accounts constantly to keep themselves updated on everything I do and they were also creating posts through my account with statements that made me look crazy, which benefited their plan of whatever it may be.

They GPS track me and look through my car when I go to stores because I leave the widows down a lot of the times so I my dog can stay in the car.

In 2016 I went to the sheriff's Norwalk Dept. to report the 76 pages of terrorists threats made to me on my Facebook stating they were going to do me physical harm and the first thing that came out of the sheriff's mouth was, "Look, I don't care about no car fire, okay!"... I replied, "Although it's the same group, it's not about the car fire."

I ended up being set as the target victim in a vehicle to vehicle collision which sure seems like the sheriff's were involved with because only someone of authority can demand an ambulance driver to ignore the three hospitals that they passed on the 40 minute drive in traffic without the sirens on. The ambulance lights were off as they were transporting me. He was just taking him time, being part of the traffic. There's a lot that can prove the sheriff's involvement and it will take way too much of my time to state it all, but I will state the finding I made on my Facebook account about three years after the car accident. I was going through my old posts when I found a post that I didn't make which was dated three months before my car accident which said something along the lines of my plan to "sprain" or "tear a ligament". I'm a mechanic, at the point before the car accident, the only experience I have with ligaments was when I tore the inner ligament to my knee playing football in high school. I didn't know ligaments existed anywhere else on the body until after the car accident.

I believe Electronic Harassment is being used on real people like ransomware is done on computers by marketing anti-harassment gadgets which can be made to seem needing to be updated by stopping the harassment then turning it back up a few months down the line. It's done through the cell phone. It can make women tell their kids to take off their seat belts minutes before driving the minivan into a tree, make others paranoid and so on. The effects vary depending on how the harassment is implemented.

My company's name is [REDACTED]. The ones that were being allowed to harass me are (b) (6) [REDACTED].

[Ticket: # 5175409 - Arbitrary station reduction of tower broadcasting strength during Saturday Football Games](#)

Date: 12/4/2021 10:29 PM

City/State/Zip: Auburn, Alabama 26830

Description

I have closely monitored WRBL, Channel 3 TV, Columbus, GA,s tower broadcast strength with two separate types of home TV antennas - for both the Auburn/Alabama 27 Nov and the Georgia/Alabama 4 Dec games and confirmed, in my mind, that WRBL is significantly reducing its local tower broadcasting power during key college football games to discourage free TV viewing of games. Oddly enough, WRBL undistorted picture quality was restored immediately on 4 Dec for the presentation of the SEC trophy ceremonies (a tell-tell sign of their deliberate game-time manipulation!) This activity has been going on with WBRL before, but this is the first time I have reported it. Is this lawful, or nor? If not, it is certainly unethical!

[Ticket: # 5175744 - Warning siren on NFL football games](#)

Date: 12/5/2021 2:46 PM

City/State/Zip: Bloomington, Illinois 61705

Description

The Chicago Bears football team plays a siren during games at Soldier Field. The siren is the EXACT SAME SIREN as the Emergency Services and Disaster Agency uses for tornado warnings. Hearing it when Bears games are broadcast on TV is very disconcerting for viewers in the Midwest because we know that tornadoes can - and do - develop at any time during the year. It doesn't seem right that a signal intended to alert people to take shelter is used for entertainment purposes at a sporting event and can be heard by millions of viewers.

Ticket: # 5175803 - comcast xfinity service

Date: 12/5/2021 4:09 PM

City/State/Zip: San Rafael, California 94903

Company Complaining About: Comcast Xfinity

Description

Comcast Xfinity installers did not explain in the most basic way how my printer would work when I switched to comcast from att, because it was 5 pm and quitting time. Comcast sent me an installer who was unfit for work and presented hazards for me while installing the service. My printer is still not hooked up to service properly. Comcast did not divulge when I signed up for their service that the Pac 12 Football channel might not give me Pac 12 football games and I would need to spend additional money to receive those games.

Also they say I have another account in my name at a different address and that I paid them \$20.00 recently-- I do not know what this account is and neither do they. The supervisor was rude and hung up on me. He never gave me his name.

[Ticket: # 5179965 - College football bowl games and playoffs](#)

Date: 12/7/2021 5:18 PM

City/State/Zip: Madison, Alabama 35758

Company Complaining About: Wow

Description

Hi. The college football bowl games are mostly on ESPN and the playoff is usually on ESPN including the national championship game. I don't have cable and these games should be on over the air channels anyway so that everyone can watch it. College football has a contract with ESPN but I would like to see this contract moved to a channel everyone can watch instead of a cable channel. Please do this as I know many people are having the same problem .

Ticket: # 5182345 - Dish TV network vs Media company

Date: 12/8/2021 6:38 PM

City/State/Zip: Tucson, Arizona 85705

Company Complaining About: Dish Network

Description

Almost two months have passed since a national media company removed stations across the country in a financial media negotiation. This removed two local stations including FOX. I have missed 5 Arizona Cardinal football games (local pro team), many college games and the world series among other programs. I pay extra for local channels. Upon complaint to Dish, they provided a one time \$5.00 credit. Hardly payment for what I missed and paid for. I am contracted to Dish TV and can't readily change suppliers. They are cheating me.

Ticket: # 5187772 - ESPN+ Early Termination**Date:** 12/12/2021 12:26 PM**City/State/Zip:** Taft, Texas 78390**Company Complaining About:** Espn+

Description

I subscribe to ESPN+ on a monthly basis each year to watch FCS football from September to December. I cancelled my account on Nov 15, 2021 & received a confirmation email stating "Cancellation will be effective at the end of your current billing period on Dec 12, 2021." I printed & saved a PDF file of this confirmation as proof of the cancellation, something I do for all of my accounts. I logged into my ESPN+ account to watch the Montana State vs James Madison football game at 7:30 PM CST on Sat, Dec 11 & was presented with the new subscription screen. I called the ESPN+ support number 800-727-1800 at 7:54 PM CST & was told I could expect an email within 3-5 minutes. I didn't receive an email, so I called again at 8:28 PM CST & was told I would receive an email & a phone call within 3-5 minutes. After no email or call, I called again & was told I don't have an active subscription even after I read the confirmation with the Dec 12 date.

Even if we give ESPN+ the benefit of the doubt on Dec 12, my account should have remained active until midnight on Dec 11. It appears that ESPN+ subscriptions do not honor the actual dates. Instead, they appear to end prior to Saturday, which is the biggest day for sporting events. They actually expected me to pay for another monthly subscription, so I could watch events on Sat, Dec 11 that actually fell within my cancellation deadline of Dec 12. This is obviously a clever ploy to capture more revenue & 9 out of 10 consumers wouldn't even notice it. How many millions of dollars have they made from this scam?

It's menial, but I want a full refund of my service for Nov 13 to Dec 12 as a symbol that this egregious behavior won't be tolerated.

Ticket: # 5188114 - Buffalo Bills at Tampa Bay Just Egg Ad Has Profanity.

Date: 12/12/2021 7:24 PM

City/State/Zip: Salt Lake City, Utah 84117

Description

We were watching the half-time show for the Buffalo Bills at Tampa Bay Buccaneers game on KUTV, and a Just Egg commercial aired. In it, a football player used "Give a Damn" in it. With children watching the game with us, I do not appreciate profanity in general broadcasts.

<https://www.youtube.com/watch?v=d-tMzeDsUZI> is the ad that aired.

Ticket: # 5188264 - Cell Phone Jamming around Penfield high school Penfield, NY

Date: 12/12/2021 11:43 PM

City/State/Zip: Rochester, New York 14625

Company Complaining About: Penfield High School

Description

Around Penfield high school there is a extreme drop in signal. Even in ideal conditions like in the middle of a football field you can barely load google maps. While you go down the street you get a good 4 to 5 bars of LTE or even 5G. But in the road leading to the High School (high school dr) it is very hard to load anything. the address of the school is (b) (6). Thank you for your time and I hope you look into it.

Ticket: # 5188366 - High Def TV channels in Sussex County DE

Date: 12/13/2021 8:17 AM

City/State/Zip: Ocean View, Delaware 19970

Company Complaining About: Wrde Milton De

Description

WRDE last night at 1015pm, during the Bears and Green Bay football game, the signal went off. I have a high def TV antenna and watched the first half with no problem. I called the WRDE TV station at (b) (6). Recorded by (b) (6) was on all extension, saying he's busy, messages were full and couldn't leave a message. I was able to leave a message at EXT 3, Advertising, then when I called again, that EXT had (b) (6) recording on again.

[Ticket: # 5188377 - showing of breast](#)

Date: 12/13/2021 8:35 AM

City/State/Zip: Turner, Maine 04282

Description

Ceasars Sportsbook ad is in appropriate for young football watchers. We do not need to see Halle Berry's breast in the commercial. Kind of hard to raise our boys to respect women when they don't respect themselves.

[Ticket: # 5189923 - Men kissing](#)

Date: 12/13/2021 7:17 PM

City/State/Zip: Midlothian, Texas 76065

Description

At about 8:40 PM central time on Sunday December 12th, on NBC, one of the commercials showed a glimpse of 2 men kissing. I don't know who sponsored the commercial, but this disgusting act should not be promoted as normal. Many young people watch pro football and they should not be exposed to this behavior.

Ticket: # 5191713 - Data usage

Date: 12/14/2021 4:19 PM

City/State/Zip: Lake Havasu City, Arizona 86404

Company Complaining About: Suddenlink

Description

I am a current customer with Suddenlink Internet. I have a monthly data cap of 150Gb. My wife and I are 60+ years old. We do not Game (like the young kids), we just use the internet for paying bills and searching the internet and maybe watching a movie at the end of the night. My normal data usage on a normal day is about 2-3 gb and that is if we watch a movie. For the past 3 days we have not watched a movie (instead we watched a football game, etc. on regular antenna tv) Suddenlink said we used 9.5,7.2,and 10 gb of service. Beings we are on a data cap, we are allowed 5GB each day for the month or occur overage fees. I have spoke with them on the phone and in person and no one can tell me what we did to use 6-7gb of data for those days. At the end of November we had 4 days that it showed 0 data usage, when we were home and were using the internet just like normal. I am trying to get copies of my daily data usage to file this complaint, but no one can give me that information. My complaint is if you are falsifying my data usage to get me to pay more for a different plan it is not going to work. I can't even get last months data usage from them. I would like my data cap remove if you can't provide me with my records and how you calculate them. Thank you

[Ticket: # 5192742 - Graphic content](#)

Date: 12/15/2021 9:05 AM

City/State/Zip: Pembroke Pines, Florida 33029

Description

On 12/14/2021 on Univision Channel 23 Primer Impacto which airs from 1700hrs to 1800hrs they had a segment where they showed a mother gun down along with her partner on a football field. Her son, a minor, was shown crying over her while she was laying on a pool of blood. All this was shown and not even a warning was given. I don't understand how american news have to give their audience plenty of warnings and basically show you nothing but Univision can show these things.

[Ticket: # 5193144 - Not closed captioned](#)

Date: 12/15/2021 12:51 PM

City/State/Zip: Frederick, Maryland 21703

Company Complaining About: Nfl Network

Description

Lately, The NFL Network's "A Football Life" episodes are no longer closed captioned. The episodes used to be closed captioned for years until this year.

[Ticket: # 5199807 - Direct TV Streaming poor service.](#)

Date: 12/19/2021 3:14 PM

City/State/Zip: Clarksville, Tennessee 37043

Company Complaining About: Directv

Description

Here I sit, another Sunday afternoon watching a football game. The Steelers kick the ball for a field goal and the screen goes black. When the screen comeback, the Steelers are kicking off to the Titans. In the middle of a play the screen hangs or goes dark.

It was so bad last weekend during the Titan's game, I called support. After complaining, there was not a blackout the remainder of the game.

This blacking out the screen or the screen hanging happens two to three times and hour. It's frustrating, when something interesting is happening and the screen goes dark. Please fix this AT&T.

Ticket: # 5200117 - GAP commercial on NBC's Sunday night football, approximately 6:00p.m. PT.

Date: 12/19/2021 10:15 PM

City/State/Zip: Medford, Oregon 97504

Description

Commercial aired two homosexual men kissing, lip to lip, in Christmas sweaters.

An evening broadcast should be family friendly. This is not safe for family viewing.

[Ticket: # 5200249 - State of Survival Commercial - NFL Network broadcast - Patriots vs Colts](#)

Date: 12/20/2021 2:39 AM

City/State/Zip: San Diego, California 92127

Description

The State of Survival mobile game commercial was *excessively* violent and should not be shown during a football game. It showed a tremendous amount of blood and gore and left my 9 year old with nightmares and now refuses to watch NFL football in case the commercial comes back. I haven't seen it before, it must be exclusive to the NFL Network. Please don't show commercials like this.

[Ticket: # 5202103 - Football game light flashes](#)

Date: 12/20/2021 10:46 PM

City/State/Zip: Bloomfield Hills, Michigan 48301

Company Complaining About: N/a

Description

When watching NFL and college football there are quick flashes of light and station logo right before and after replays, similar to a camera flash. These quick flashes cannot be good for the viewers' eyes or possibly their brain. If you watch a lot of football over a weekend you would be subjected to hundreds of these flashes, and they are totally unnecessary. I believe this to be a health issue.

Thank you.

[Ticket: # 5202947 - Bend Broadband Programming](#)

Date: 12/21/2021 1:58 PM

City/State/Zip: Bend, Oregon 97701

Company Complaining About: Bend Broadband

Description

BEND Broadband is his carrier

Zolo Media (TDS Broadcasting)

TV Guide said there was going to be a Football Game on at a certain time.

There was another football game other than what the had listed later

Resolution:

He is not happy that they are not airing the game when they say it is to be on.

This is very stressful.

CTR394-phone

[Ticket: # 5207683 - NFL network commercials](#)

Date: 12/23/2021 11:30 PM

City/State/Zip: Sayreville, New Jersey 08872

Company Complaining About: National Football League

Description

It would appear that the National Football League is in violation of the calm act of 2012 that regulates raising the sound level during commercial breaks. Annoying and against the law.

[Ticket: # 5208668 - Commercial w sex scene in the middle of a football game](#)

Date: 12/25/2021 7:02 PM

City/State/Zip: Waxahachie, Texas 75167

Description

Show: Monarch

Channel: FOX

A commercial played for this show around half time which literally shows a man standing between a woman's naked legs humping.

I have a 4 year old daughter who happens to watch football who saw this.

What the hell?

Ticket: # 5209783 - No Closed Captioning

Date: 12/27/2021 12:53 PM

City/State/Zip: Harlingen, Texas 78550

Company Complaining About: Nbc/kveo Tv

Description

There's no closed captioning on two of my shows from the same channel/NBC on TV:

- Days of Our Lives, at 12:00 PM in Harlingen, Texas
- 12/26/2021, 7:20 PM - football game: Washington vs Cowboy

The shows are from NBC, and are shown on local channel 23, KVEO TV

I attempted to call my local channel, to ask them to turn on the closed caption for the show, Days of Our Lives. But I wasn't able to get in touch with them.

[Ticket: # 5211487 - Broadcast TV Wants to watch the football games.](#)

Date: 12/28/2021 11:59 AM

City/State/Zip: Daphne, Alabama 36526-8020

Company Complaining About: Broadcast

Description

ESPN have all the good football games.

This needs to be stopped for the people that can not get the proper stations.

He can not afford cable or Direct TV or Dish.

He can not get the good football games.

Resolution:

He would like this to be stopped.

He wants ESPN to not be the only station to broadcast the games.

He will not get to watch the play offs.

[Ticket: # 5214531 - TV Billing](#)

Date: 12/29/2021 5:21 PM

City/State/Zip: Bullhead City, Arizona 86442

Company Complaining About: Direct Tv

Description

His provider is Direct TV. They have been charging him for two things that he has not had. He has never had HBO and they are charging him for it and they are charging him for a Football package that he cancelled two years ago. Resolution: He would like a credit for the time that they have been charging him for these two items. They have been charging him for 2 years for this

CTR406

[Ticket: # 5218574 - Monarch Commercial on Fox](#)

Date: 1/2/2022 2:38 PM

City/State/Zip: Montgomery, Pennsylvania 17752

Description

Sex very heavy implied in commercial during Fox Eagles and Washington football game.
Approximately 1:32pm EST.

Ticket: # 5218700 - Dish tv

Date: 1/2/2022 5:13 PM

City/State/Zip: New Richmond, Wisconsin 54017

Company Complaining About: Dish Network

Description

Over two months ago Dish TV removed a local NBC station, with no replacement. Dish TV did not offer anything to the customer for removing a tv station we rely on and pay for. Today I called Dish. The representative stated that USA tv channel 105 is now a NBC station , and that I would be able to watch a NFL football game on the USA station tonight. The representative also stated I would be able to watch NBC Sport on CNBC. Both of these statements are misleading and absolutely false. The Dish TV representative mislead and tell untruths to the customer. Dish TV removes tv stations without providing an alternative, and customers continue to pay for stations that no longer exist.

Ticket: # 5218964 - Dish TV

Date: 1/2/2022 10:24 PM

City/State/Zip: White Bear Lake, Minnesota 55110

Company Complaining About: Dish Network

Description

Dish TV has flagged me as a bad person after being with them over 10 years OMG. This is because I got a price quote from them and the sales person gave me the wrong pricing. They have to credit me every month so won't give me any specials I have always had in the past. There's even a note on my account not to give me any special pricing. I don't think I was meant to find that out. Now I'm really mad I can't get Channel 11 to watch the football game. They told me if I wanted it they would have to charge me more for it. It was part of my package when I signed up. They said NO channels are guaranteed and they can drop channels at any time and I have to pay the same price. What the heck. I decided to drop them then altogether and they want to charge me 200.00 to do that. When I spoke to them they said they would send me the part of the contract saying they could drop channels anytime and I still had to pay same price. I never seen that part of the contact to show my lawyer. PLEASE BE AWEARE NOT TO EVERY GO WITH DISH. THEY ARE OUT TO TAKE YOUR MONEY. They lie so bad. Bad company not willing to work with you. I will also report to BBB.

Ticket: # 5224853 - Dish TV network vs Media company

Date: 1/5/2022 5:41 PM

City/State/Zip: Tucson, Arizona 85705

Company Complaining About: Dish Network

Description

And the rip off goes on. Follow up on ticket # 5182345. It has been four+ months, a new year, the football season and world series missed among other programs. Dish has removed Fox (11) KMSB and (18) KTTU, both local channels. Dish contacted me and gave me a \$15. credit and as a 10+ years customer a \$20. reduction of monthly service charge... But I had to extend my contract by 24 months. This is a national problem of ripping off customers. Please penalize these people, make them stop the rip off.

[Ticket: # 5225660 - Obligation of Networks to Cover Presidential Speeches](#)

Date: 1/6/2022 10:05 AM

City/State/Zip: Lawrenceville, Georgia 30046

Company Complaining About: Spectrum

Description

Fox News did not prepare its audiences for the president's Capitol/Jan. 6 speech, cutting to the Capitol and coverage of the speech only after its morning show coverage of football news exhausted itself to the final minute. That is a quaint almost meeting of its mandate.

Ticket: # 5230916 - Inconsistent Internet Service

Date: 1/9/2022 11:48 AM

City/State/Zip: Greenville, North Carolina 27834

Company Complaining About: Suddenlink

Description

Since August 2021, I have spoken to Suddenlink on several occasions and have had several technicians visit my home. Each and every time, they have stated that there was no issue with my home wiring and that there was a packet loss being experienced. The technicians stated that they would report back to Suddenlink and resolve the issues with a maintenance crew. The issues have not been resolved. My girlfriend and I work from home and rely on Suddenlink internet service. The problem occurs between the weekday hours of 7pm-10pm and all day during the weekends. It is impossible to watch a full football game on Sunday. This issue suggests that they are bottlenecking the service within my area. I have been patient during this process and need third party assistance to achieve satisfaction.

[Ticket: # 5231187 - NFL advertising](#)

Date: 1/9/2022 5:19 PM

City/State/Zip: Rolla, Missouri 65401

Description

Commercials shown during the football games are becoming too inappropriate . Ceaser sport books millions (new showtime show) both have too much skin and sexual content being shown. These should not be allowed to be shown during football games due to mist games are watched together as family. Our 2 and 3 yr old grandsons do not need to see some woman cleavage or the billing and grinding on a desk. This kind of advertisement should be shown after most kids ha e gone to bed.

Ticket: # 5231210 - Signal tower frequency reduced so could not watch tv

Date: 1/9/2022 5:41 PM

City/State/Zip: Glen Burnie, Maryland 21061

Company Complaining About: N/a

Description

I have had two antenna's one for the downstairs t.v and one for the upstairs t.v.

Everything had been coming in fine for months. Today the channels would not allow me to watch the football game. As soon as the game was over it came back in normal. I know it is raining today, but these are indoor antennas I just think it is a way to force me, the person who wants to watch tv for free, to get forced to pay a service. CBS

[Ticket: # 5231445 - ESPN Monopolizing sports broadcasting](#)

Date: 1/9/2022 11:27 PM

City/State/Zip: Rossville, Georgia 30741

Company Complaining About: Airwave Networks

Description

Why the FCC allowing ESPN to monopolize the broadcasting of most of the post season college football games down to the National Championship game tomorrow. We were told when we went digital over the air that the major 4 would be broadcasting major programming over the air. You should require ESPN to either broadcast over the air so people without pay for cable or satellite or internet can receive programming that is financed through advertising. Monopolies are not good for America.

Ticket: # 5232162 - Spectrum KGNS Issues

Date: 1/10/2022 1:17 PM

City/State/Zip: Laredo, Texas 78041

Company Complaining About: Spectrum

Description

He is calling about TV station.

He provider is Spectrum.

This is TV service.

He said that he cannot get channel 9 which is ABC and NBC affiliated.

He said it stops and goes.

Sometimes it works and other times it does not come up at all.

He wants to know why he cannot access this channel 10 which is ABC and NBC.

He was watching the football game and it went out during the game and he could not finish watching the football game.

He does not know why this is happening to his service.

He is paying for this service and he would like it to be fixed as soon as possible.

He said that is not Spectrum problem it is KGNS problem.

This has been going on for several weeks.

He pays his bill and would like to get his service to work correctly.

He would like credit for when he does not get these channels.

He said that KGNS cannot fix the problem.

CTR414-phone

[Ticket: # 5233756 - ESPN and Katy Perry video](#)

Date: 1/10/2022 11:41 PM

City/State/Zip: Bloomington, Illinois 61705

Description

ESPN aired a very provocative, almost pornographic Katy Perry video during halftime of the CFP National Championship game on Monday, 1/10/2022 during prime time viewing. I'm disgusted and disappointed that this kind of thing is even allowed on TV, but especially during a football game with a large audience and children watching.

Ticket: # 5234283 - DISH Satellite/Tegna Dispute

Date: 1/11/2022 12:07 PM

City/State/Zip: Montgomery, Texas 77316

Company Complaining About: Dish/teгна

Description

I pay DISH \$175 each month and have lost our local CBS Ch 11 here in Houston first of October. Then you have to pay for Paramount + or Youtube TV to get CBS in addition. Almost \$200 to watch TV. We like CBS show in addition to football. Trying to watch TV after work/weekends is getting insane. Please help resolve. Thank you.

Ticket: # 5236986 - Television Antennae broadcast

Date: 1/12/2022 1:59 PM

City/State/Zip: Conneaut, Ohio 44030

Company Complaining About: Wicu 12, Erie

Description

I am a senior citizen with an antennae for over the air broadcasts from Erie, Pennsylvania including channel 12, an NBC affiliate. Coincidentally during the football season, the channel 12 antenna broadcast was down "due to weather damage.". The football season has ended and the broadcast is again available. During this outage, free streaming was provided for approximately one hour, then they stopped the broadcast and directed you to a cable provider. This does not pass the smell test with me and many of my football friends. I think they were trying to force persons to buy cable service. I promised my friends, I would take the lead and make a complaint.

[Ticket: # 5243594 - direct TV](#)

Date: 1/15/2022 2:30 PM

City/State/Zip: Toccoa, Georgia 30577

Company Complaining About: Directv

Description

I have Direct Tv. I live in Toccoa Georgia. It is on the South Carolina border. I get Greenville, Spartanburg and Asheville NC news. I want Atlanta news. today the Georgia Bulldogs are having their College Football Championship celebration on Channel 2 Atlanta. I cannot see it. Direct TV needs to offer TV news station for the state people live in.

[Ticket: # 5246429 - WBZ-TV Boston \(Channel 4, CBS Affiliate\) does adhere to promised program schedules](#)

Date: 1/18/2022 12:21 AM

City/State/Zip: Newton, Massachusetts 02459

Company Complaining About: Wbz-tv Channel 4, Boston

Description

This Boston area TV station advertises special programs of educational and newsworthy value that are promised to air at specific times, but the promised scheduling routinely get delayed due to NFL football games. This mismanagement by the TV station has been the rule rather than the exception, especially on Sundays. If they promote and promise a special program for a given time slot, they should not bend to the dictates of the NFL. The station must deliver what they have promised when the program was promised. Thousands of TV viewers get frustrated and angry when the TV station's commitments are not kept.

[Ticket: # 5247290 - Indecent Profane Language on the Radio](#)

Date: 1/18/2022 1:43 PM

City/State/Zip: Jacksonville, Florida 32223

Company Complaining About: Jax Sports Radio

Description

The Jacksonville, Florida based radio station 1010 XL AM 92.5 FM's Ryan "The Hacker" Green used a term to describe a blowout in a football game that is an allusion to rape. He mentioned one team "Boat Racing" another team instead of using the words "Butt Rape." It's meant to be a clever way to say what he really means, but it's a very thinly veiled side step, and I don't think it's funny. I made a similar complaint about the same individual last year.

Please leave me anonymous and do not contact me by telephone about it.

Ticket: # 5249500 - POP-UP ADS FOR NBC PROGRAMMING BLOCKING SCREEN TO TUNE IN OR DISMISS

Date: 1/19/2022 11:52 AM

City/State/Zip: San Diego, California 92116

Company Complaining About: Cox Cable

Description

Week-day POP-UP on TV screen at approx. 5:30 pm - 6:00 pm - 7:00 pm for viewer to TUNE IN/SNOOZE/DISMISS. Ads fill whole TV screen and will not go away until you act on them. Problem began New Years Eve during football game. Ads for 'Fester Holt', Rachel Maddow & Lawrence O'Donnel [NBC]. COX is provider and numerous complaints do not resolve issue. Techs come out and say our signal is OK and nothing else they can do and they are getting a multitude of complaints over the issue. The intervention and promoting something we do not want is disturbing and needs to cease.

Ticket: # 5257143 - Commercials

Date: 1/22/2022 5:42 PM

City/State/Zip: Cypress, Texas 77429

Description

Roman commercial during football games!

“Do you want to do it?” The commercial says

Kids are watching

This is unacceptable

[Ticket: # 5257931 - TV](#)

Date: 1/23/2022 4:01 PM

City/State/Zip: Dade City, Florida 33525

Company Complaining About: Dish Network

Description

DISH has been haggling over pricing with CBS (channel 10 for us) for not days or weeks, but MONTHS during which time we have been unable to watch that station. We have missed numerous favorite programs, hometown football games, and now the NFL playoff games. The bottom line is we are paying for a service we are not getting, and it needs to end NOW!

[Ticket: # 5258192 - Indecent content](#)

Date: 1/23/2022 8:25 PM

City/State/Zip: Seattle, Washington 98144

Description

On the CBS broadcast of the National Football League's game airing at 3:30 Pacific, CBS played audio from the stadium where the fans were engaging in a racist and offensive chant ("tomahawk chop"). CBS should not play audio from inside the stadium when that is happening. My children were watching the football game.

[Ticket: # 5258373 - Commercials during CBS Broadcast](#)

Date: 1/23/2022 11:53 PM

City/State/Zip: Watkinsville, Georgia 30677

Company Complaining About: Cbs

Description

Watching TV with my family after the football game we were assaulted by an offensive commercial from The Freedom From Religion Foundation with profanity and a message that was completely offensive to our family.

Ticket: # 5268253 - Tegna and Dish Network

Date: 1/27/2022 8:03 PM

City/State/Zip: Tucson, Arizona 85743

Company Complaining About: Dish Network

Description

Tegna wants more money, dish refuses to pay. The consumer (me and everyone else with Dish), have been without the Fox 11 channel for over 2 months now. My husband has missed an entire football season, I am missing out on my favorite shows. I am in an area (along with many other consumers) that have now other option for cable except for dish network because others are not "in the area yet". This is unfair to us as consumers. Please get a handle on these two children that are fighting at the expense of their consumers. Our neighborhood can not even get the channel via antenna because of our location.

[Ticket: # 5272348 - Caesar's Sports betting ads](#)

Date: 1/30/2022 6:12 PM

City/State/Zip: Indianapolis, Indiana 46259

Description

It is inappropriate to air the ads with "Cleopatra's" breasts exposed during daytime and evening TV. This is a family viewing time. I have seen this ad during Sunday afternoon football and evening Jeopardy. It is demoralizing to women and mothers. It is very offensive that men can get away with displaying women as merely sex objects in the current environment of sex trafficking sexual abuse of women. This ads is nothing more than pornography and fosters abusive treatment of women by treating them as inhuman objects designed only for a man's pleasure. Please take the ad off the air.

[Ticket: # 5275277 - No Captions for Live Football game on Amazon Prime](#)

Date: 2/1/2022 10:03 AM

City/State/Zip: Kissimmee, Florida 34741

Company Complaining About: Amazon Prime

Description

I was watching a live stream of an NFL football game on Amazon Prime, on my TV. The game was on January 16, 2022, and was shown at 3:30 PM in Arlington, VA. The game was 49ners VS Dallas Cowboy. There were no captions at all. I contacted the support line, and they told me: "Sorry, no captions for live TV" and that they will add the captions later. I believe that this violates the FCC rules.

Also, some of the reruns that were shown on Amazon Prime also had no subtitles.

[Ticket: # 5285414 - LOCAL TV](#)

Date: 2/6/2022 1:30 PM

City/State/Zip: Abilene, Texas 79605

Company Complaining About: Dish Network

Description

AT THE START OF FOOTBALL SEASON WEST TEXAS FOX 15 ON DISH NETWORK WAS OFF AIR UNTIL FOOTBALL PLAYOFF ENDED. NOW WEST TEXAS FOX IS NOW BACK ON DISH NETWORK. SO TIRED THAT THEY POINT FIGER ON EACH OTHER DEMANDING MORE MONEY. I AM PAYING FOR THE LOCAL CHANNELS AND THEY WHOEVER IT MAY BE ITS NEEDS TO BE STOP. PLEASE DO SOMETHING THANK YOU

[Ticket: # 5294945 - Super Bowl Half-Time](#)

Date: 2/11/2022 2:41 AM

City/State/Zip: Houston, Texas 77042

Company Complaining About: Nfl

Description

I am appalled that one of our country's traditions grounded in pride is being hosted by a person who doiled in the show " Girls Gone Wild." Shame on the football League. Won't watch.

[Ticket: # 5298445 - Visual Obscenity at the Super Bowl](#)

Date: 2/13/2022 10:02 PM

City/State/Zip: Takoma Park, Maryland 20901

Description

At the start of Super Bowl 56 which is airing nationally on NBC, the camera showed a group of fans, one of wearing a Matthew Fucking Stafford t-shirt with the U blurred out by a football visual.

I urge the FCC's to investigate NBC for obscenity and should be fined for the airing of a visual obscenity. The camera crew could have been more careful with their selection with their fans.

Ticket: # 5299027 - NBC UNIVERSAL TELEVISED INAPPROPRIATE HALFTIME

Date: 2/14/2022 12:09 PM

City/State/Zip: Cape Coral, Florida 33990

Company Complaining About: Waterman

Description

I hope our FCC has some regulation governing the actions the tv companies televise

The halftime football show with the guy constantly grabbing his private parts was a disgrace and please advise what are we as parents and grand parents how to answer the children asking why

[Ticket: # 5299827 - super bowl half time porn](#)

Date: 2/14/2022 4:03 PM

City/State/Zip: Holt, Michigan 48842

Company Complaining About: Nfl

Description

THE HLFTME SHOW WAS FIN DISGUSTING FROM THE FAT GIIRL AND HER BUTTOCKS DISPLAYED TO THE MAN GRABBING HIS PENIS. THIS WAS ALL DONE AS I WATCHED A FOOTBALL GAME WITH MY 11 YEAR OLD DAUGHTER AND 95 YE OLD MOTHER. DISGUSTING. I WANT THE NFL FINED FOR ALLOWING THIS CRAP TO AIR ON THE CITIZEN OWNED TV WAVES

[Ticket: # 5313473 - Lewd dancing at superbowl 2022](#)

Date: 2/22/2022 12:12 AM

City/State/Zip: Tulsa, Oklahoma 74112

Description

The superbowl halftime show featured lewd and disgusting dancing that bordered on prostitution. I can't watch football with my kids anymore. How sad. Why is this obscene behavior allowed on tv?

[Ticket: # 5355871 - The glorification of MURDER during superbowl halftime.](#)

Date: 3/16/2022 1:03 PM

City/State/Zip: Pompano Beach, Florida 33062

Description

I trust the FCC shares my family's disgust over the National Football League's glorification of MURDER on national television.

It is a violation of federal law to air obscene programming at any time. The offending programming occurred during the halftime entertainment portion of the National Football League's recent

Superbowl prime time event, broadcast February 13, 2022 by NBC to 112,300,000 viewers.

It is outrageous that the Federal Communication Commission would permit the broadcast of this filth, this excrement, this rot, these fetid obscenities to unsuspecting television viewers, including children.

This is not entertainment. This is incitement to hatred and crime.

Please DO something about it. It is a humiliation.

Ticket: # 5378591 - DirecTV Over Charging

Date: 3/28/2022 2:39 PM

City/State/Zip: Longview, Texas 75602

Company Complaining About: Directv

Description

We have been with DirecTV for a while now and they were running (and still run) a special where you can get your HBO Max fee waived if you have an Unlimited plan on a wireless device, which we do and have had all these years. They were fine for a while but now charge us for this monthly. We have been in contact with them multiple times and have gotten 2 credits and then get charged again. This is infuriating. Additionally we were informed (by postcard) prior to Sept 1, 2020 that if we wanted to discontinue NFL Sunday Ticket, we had to make a call and remove that from our account before 9-1-2020 or else we would be charged the full amount and could not cancel in the middle of the football season. We called and cancelled. Unfortunately on their system I could only go back to billing from 1-18-2021, but you will see 3 months worth of credits of \$48.99 + taxes because each month we had to call and each time they'd tell us we would be getting a credit and not give a credit. They would say, ok go ahead and pay now and we'll give a credit on the next billing cycle. This is the same practice that has happened with the HBO Max charge. We have contacted them on numerous occasions with little to no assistance. I am sure they are probably doing this to other customers as well. I saved and highlighted the bills from 1-18-2021 to present and included the advertisement.

[Ticket: # 5426269 - Football game on NBC](#)

Date: 4/17/2022 1:56 PM

City/State/Zip: Clarksville, Michigan 48815

Description

Watching the football game this afternoon and one of the players is heard cussing profusely. Shouldn't there be a delay to help block things like this from being broadcast?

[Ticket: # 5431163 - Harassed by Radio Station on Twitter](#)

Date: 4/19/2022 9:12 PM

City/State/Zip: Kansas City, Missouri 64155

Company Complaining About: Townsquare Media

Description

(b) (6), as she spells her name, works and might be owner(?) of Tide100.9 in Townsquare Media

(b) (6)

The Home of Alabama Sports – Tuscaloosa Sports Radio

sent me harassing Direct Messages on Twitter mocking me. Why? I don't know. I was out all day and no where near Twitter. This isn't the first time this station has harassed me. The first time was contacting the station that an employee harassed me three weeks ago, and they turn around and do it again.

The only thing I did was talk football because I've been a fan for over 50 years and I'm a woman. I also have cancer and don't need the harassment.

Ticket: # 5538304 - Got Cheated by Comcast

Date: 6/10/2022 4:35 PM

City/State/Zip: Adairsville, Georgia 30103-2932

Company Complaining About: Comcast

Description

On Sept. 2021 I called comcast and told them i wanted to add channels for college football for 4 month until season was over and then go back to previous agreement with just internet. They agreed but when i went to switch back to just internet after season and possibly local channels (was at 125 channels) they wanted more for local (!10) channels was higher than 125 I cancelled and they said i owed them \$200.00 cancel fee i told them i was on disability and would have to pay what i could monthly,they agreed after paying \$10.00 for 3 months on time i find out a collection agency put a degoratory remark on my credit report and my score went way down.original aggreement had no contract.Please make them correct my credit and possibility a refund since equifax said what they did was illegal. THANK YOU, (b) (6) . My bill was paid up when i canceled. When i try to call i can't get past automated system

Ticket: # 5642232 - On Time Sports

Date: 8/1/2022 3:22 PM

City/State/Zip: American Canyon, California 94503

Company Complaining About: On Time Sports

Description

They called to sponsor the local high school football season tshirts. After I called the local high school AD to figure out that they are having a business to sell the merchant using the school name, I have refused the donation immediately. They still harrassing my business with phone calls, emails and letter to sponsor the event. I made it clear that i am not interest to do any business with them but it does not work. I have registered DO NOT CALL few month ago but they are still calling and sending me a mail. PLEASE PLEASE let them know this is illegal.

[Ticket: # 5646000 - Numerous Unwanted calls](#)

Date: 8/2/2022 5:58 PM

City/State/Zip: Nampa, Idaho 83651

Description

I am on the football.gov list but I continue to get numerous calls

Is there anything you can do?

[Ticket: # 5650779 - WLUK-TV 11 and excessive antenna maintenance](#)

Date: 8/4/2022 3:42 PM

City/State/Zip: Green Bay, Wisconsin 54301

Company Complaining About: Sinclair Broadcast Group, Inc.

Description

It seems that about every two or three months, WLUK's signal degrades significantly. Typically, their response on social media is that it's routine maintenance, but this goes on for well over a week. And this close to football season, many are beginning to speculate that they are trying to push us into paying for cable or satellite. Further, they admit that broadcasting on the VHF band provides inferior service, but they never seem to adopt *that* seemingly sensible upgrade.

Ticket: # 5661899 - Signal Jammer

Date: 8/10/2022 8:34 AM

City/State/Zip: Hickory, North Carolina 28602

Company Complaining About: Spectrum

Description

Company (Kroehler Furniture company) using cell phone Jammers.

Few months ago had a full bars of signals and now they are only having 2-3 bars and now you have to go outside to make a call. Walk about 1/2 of a football field or walk 30 yards to get a signal.

He use to have perfect signal within the company and now it is impossible to even get a signal.

ctr395--phone

Ticket: # 5683872 - Potential Sexual Predator permitted access to vulnerable young athletes and students

Date: 8/20/2022 2:01 PM

City/State/Zip: Goleta, California 93117

Description

I am the parent of an 11 year old girl. I found explicit photos, chat logs and emails from (b) (6) on her computer. A background check revealed multiple complaints and arrests for harrasment, stalking and restraining order violations. My concern is that this person is permitted unlimited access to young vulnerable students and athletes without proper vetting by school authorities. The radio station employs (b) (6) as a Sports Announcer for the college football team, Santa Barbara Forresters. An investigation as to the suitability of the moral character of (b) (6) be reviewed prior to allowing him access or travel with vulnerable young persons. I must remain anonymous to avoid backlash or violence from this person.

Ticket: # 5687003 - Equal Opportunity Complaint

Date: 8/22/2022 3:07 PM

City/State/Zip: Ashland, Kentucky 41101

Company Complaining About: Kool Hits 105.7

Description

Kool Hits radio sold my political opponent a very specific ad spot that airs during their football programs (After every 1st Down). I, being the opposing candidate, was not given the opportunity to buy the same spot. I reached out to the radio and was told my opponent had already purchased the spot and that it was unavailable to me.

I understand this goes against the FCC Equal Opportunities clause. (Attached)

I believe the station can correct this by allowing me to purchase half of the specific spot.

[Ticket: # 5700758 - Indecent Commercial](#)

Date: 8/28/2022 5:56 PM

City/State/Zip: Omaha, Nebraska 68135

Description

I was watching college football during the afternoon this weekend on our local Fox42 channel (Lincoln NE) and viewed a commercial for an FX show called "Little Demon". It openly talked about having sex and also was blatantly satanic showing some occult practices. At the end of the commercial it quickly flashed several occult symbols (why?). I had been watching football with my children and this is something that I don't think most families would want young children seeing. I would not have expected this commercial to be on a daytime broadcast. I appreciate you looking into this issue. Thank you.

Ticket: # 5711566 - Major SD network owns 2 other networks

Date: 9/1/2022 5:16 PM

City/State/Zip: Mitchell, South Dakota 57301-6704

Company Complaining About: Mitchell Telecom

Description

I thought major networks couldn't own or merge with other networks. Why was Sioux Falls, SD KSFY (ABC) allowed to buy/merge with Sioux Falls, SD KDLT NBC & Sioux Falls, SD (Ind) Fox? I have been wondering about this for a very long time. Sioux Falls Fox had only NFL football & didn't have any news whatsoever. Now the 2 networks KSFY & KDLT have merged their News, Weather & Sports employees to accommodate the 3 into 1 network called Dakota News. What law got passed for this to happen? This is a monopoly. Isn't this an anti trust violation? Did the FCC change the rules & regs concerning this? I would appreciate hearing from you as soon as possible after Labor Day. Or please direct me to the correct Dept. Thank you!

[Ticket: # 5715759 - Un- needed violence in add](#)

Date: 9/4/2022 7:39 AM

City/State/Zip: Mechanicsville, Maryland 20659

Description

Sling TV has an add for watching football using their service. The last part of the add is a football player body checking and sending a marching band member flying and the next image looks as if the player is celebrating taking out the band member. Label it harassment, abuse , bullying, lack of respect, whatever, it is not funny and should not be a part of a commercial

[Ticket: # 5716404 - FanDuel TV](#)

Date: 9/4/2022 7:58 PM

City/State/Zip: San Diego, California 92119

Company Complaining About: Fan Duel

Description

In San Diego, CA Fan Duel took over Tvf on Cax Cable. TVG was Horse Racing. Now Fan Duel has baseball, football streaming. WHY?

Ticket: # 5727318 - DirecTV Rip Off

Date: 9/9/2022 3:53 PM

City/State/Zip: Northampton, Pennsylvania 18067

Company Complaining About: Directv

Description

DirecTV gave him the Football package and charged him without him \$14.85 on his bill.

He called and said he did not subscribe to this you all offered it to me as a congratulatory gift.

He does not even like football.

He did cancel it in time and they gave him a credit but it's the thought of them Ripping Seniors Off on purpose.

He's a senior citizen and they are ripping seniors off.

Ticket: # 5728890 - Announcer Explicative

Date: 9/10/2022 2:47 PM

City/State/Zip: Dacula, Georgia 30019

Description

I want to file a complaint about an announcer on Fox during a college football game. On 9/10 at approx 2:34 ET, an announcer used "Jesus Christ" as an exasperation during the game. I object to this.

I expect the network to ensure this does not happen again. Fine the announcer or the network, but this is not acceptable.

Ticket: # 5729586 - Dish TV

Date: 9/11/2022 9:11 AM

City/State/Zip: Byron, Illinois 61010

Company Complaining About: Dish Network

Description

Make a payment every month and service off again. Do not treat customer right and lie all the time. Said I ask for extension of nine days and DID NOT. So now no service on football day and so unhappy. And every single time someone ask for extension they tac on \$15.00 fee. So tired of being treated unfair! Why can't something be done?

Ticket: # 5729784 - Direct TV

Date: 9/11/2022 1:13 PM

City/State/Zip: San Jose, California 95136

Company Complaining About: Directtv

Description

I have purchased the NFL Sunday Ticket and cannot login or watch. There is no customer service for a premium service that I'm paying \$74 per month for.

To beat resolve this, they know today is the first day of football, they should staff with more customer service agents.

[Ticket: # 5729940 - Commercial complaint](#)

Date: 9/11/2022 2:49 PM

City/State/Zip: Joliet, Illinois 60431

Description

While watching local WFLD channel Fox 32 in Chicago at approx 1:30pm, we saw an inappropriate commercial. It was an ad showing a ring video of a woman being dragged and assaulted on a sidewalk. It was sponsored by a PAC against Pritzker and Lightfoot. This was not appropriate ever, but especially while watching football with my 6 and 8 year old sons.

[Ticket: # 5729957 - Violent inappropriate political ad during Bears football game on Fox through Hulu+ 9/11/22](#)

Date: 9/11/2022 3:14 PM

City/State/Zip: Mendota, Illinois 61342

Description

I was watching the Bears football game with my children on 9/11/22 on Fox through Hulu+. At about 1:45pmCT an anti-Pritzker, anti-Lightfoot political ad came on the television and I had to remove my children from the room until it was over. Its content was unedited ring security camera footage of a woman being attacked by three men on the streets of Chicago. Completely inappropriate. I'm completely appalled. The ad should at minimum be banned from daytime television, and optimally be banned outright for all time from any broadcast.

[Ticket: # 5730008 - Distasteful commercial at inappropriate time](#)

Date: 9/11/2022 3:58 PM

City/State/Zip: Hanover, Maryland 21076

Description

Venus commercial on CBS during Ravens vs. Jets game on 9/11 talking about public hair and showing inappropriate images during a prime time tv watching with young children. Parents should have the right to introduce the conversations to their kids when they're ready rather than forced on their eyes with gross commercials when they're prepared for football.

Ticket: # 5730080 - Spanish language instead of english

Date: 9/11/2022 4:56 PM

City/State/Zip: Marina Del Rey, California 90292

Company Complaining About: Directv

Description

For the first day of football season, Channel 11, the FOX network, had only Spanish speaking during the Chicago Bears/San Francisco 49er's game and the Green Bay Packers and the Minnesota Vikings game. The commercials were all in english. Had

Directv called me back, which they said would be 30 - 45 minutes and it was 2 hours. When I called them back, I was told that their engineering department was working on the problem, but I don't know if that was true.

[Ticket: # 5730173 - Violent politics comercial](#)

Date: 9/11/2022 6:11 PM

City/State/Zip: Clarendon Hills, Illinois 60514

Description

he PAC called: The People who Play by the Rules PAC are airing an commercial showing a Ring camera video of three men attacking a woman violently in the middle of the day. The woman is screaming. It is a deeply disturbing and violent commercial being aired repeatedly while people in Illinois are watching football with their families.

[Ticket: # 5730566 - Inappropriate Advertisement Airing](#)

Date: 9/12/2022 1:10 AM

City/State/Zip: Palatine, Illinois 60067

Description

During the Chicago Bears football game on WFLD Chicago around 1:30pm CDT. An ad was aired by the "People Who Play By The Rules PAC" shows An actual footage of a woman being mugged on the street and screaming for help. This ad was sick and aired when children are watching TV. Not only had the ad aired on WFLD but WLS, WMAQ, and WBBM.

Ticket: # 5730868 - TV Ad showing violent robbery

Date: 9/12/2022 9:58 AM

City/State/Zip: Homer Glen, Illinois 60491

Description

Watching the Bears versus 49ers football game on September 11th, 2022 (watched via hulu live streaming, carried on Fox), there was a commercial ad depicting a violent robbery. The ad showed Ring camera footage of a women being attacked, and screaming for over 20 seconds. This aired around 1pm. I think this ad is completely inappropriate and damaging to children who are likely to be watching, showing an unreasonable level of violence during daytime programming of a family friendly event. The commercial that was aired can be seen here:

<https://www.youtube.com/watch?v=hET1H6RZVwQ>

I think this commercial should not be allowed to be broadcast.

[Ticket: # 5731860 - horror movie commercials during family programming](#)

Date: 9/12/2022 2:35 PM

City/State/Zip: Wellington, Colorado 80549

Description

Every time we are watching a football game, inevitably there are several horror movie commercials that are very graphic. Our child who is 6 as well as many of our friends children watch these games and it is extremely inappropriate to have these commercials on. It has been like this for a couple years and seems to get more graphic and violent every year.

[Ticket: # 5739822 - TV - Thursday Night Football](#)

Date: 9/15/2022 2:06 PM

City/State/Zip: Lakeville, Massachusetts 02347

Company Complaining About: Comcast

Description

You need to subscribe to Amazon Prime to access Thursday night Football. I am semi-retired and need to cut down on expenses to make ends meet. I have cable TV, that's enough.

[Ticket: # 5745326 - NFLSunday Ticket technical support is available](#)

Date: 9/18/2022 2:56 PM

City/State/Zip: Sunnyvale, California 94086

Company Complaining About: AT&T

Description

I have purchased NFLSunday Ticket to stream football games. It is owned by ATT. The service today keeps disconnecting w/ a message "sorry, its taking longer than usual. please check your internet connection". My device is the only device streaming and a speed test shows I have 45mps. So, I called the customer service # 888-778-8806. It states "welcome to NFLSunday Ticket cust support line. For technical support, press #1. When I press #1, it plays a recording "you have reached ATT. Our office is currently closed. Pls visit our website...". THIS IS OUTRAGEOUS. They take my money but don't offer support when their service is not working.

[Ticket: # 5745388 - Violent TV show preview during 1:00 football game](#)

Date: 9/18/2022 3:32 PM

City/State/Zip: Lutherville, Maryland 21093

Description

My family and I were watching the 1:00 ravens vs dolphins football game on CBS. Twice during commercials my daughter had to hide her head in my lap because she was scared of a preview during commercials. One preview was for a cop show in which they showed gun violence. One was for Halloween Ends preview that showed a large knife and then someone stabbing another person. But previews were long and detailed. This was a 1:00 in the afternoon football game. NOT primetime. Kids are watching.

[Ticket: # 5745404 - DIRECTV NFL Sunday Ticket does not deliver](#)

Date: 9/18/2022 3:41 PM

City/State/Zip: Hardeeville, South Carolina 29927

Company Complaining About: Directv

Description

On Sunday, DIRECTV NFL Sunday Ticket shut down shortly before the end of the 2nd quarter for most games and now, into the 4th quarter, no games are being shown.

DIRECTV should reimburse for services not provided but paid for!

Absolutely horrible Sunday Football.

Ticket: # 5745506 - ABC Network Sexual Innuendo

Date: 9/18/2022 5:44 PM

City/State/Zip: Southlake, Texas 76092

Description

On September 18, ABC broadcast a college Football game during primetime 6:30pm CST between Michigan State and University of Washington. The ABC broadcaster made several sexually suggestive comments: 1) Referred multiple times to the quarterback of UW (b) (6) as "Big Penix Energy" which is a play on words of the street phrase "Big D*ck Energy", and 2) called one football play as "premature snapulation." The professional commentator repeated these comments multiple times. This broadcast should be fined for inappropriate language.

Ticket: # 5745644 - No signal. It's your fault

Date: 9/18/2022 7:44 PM

City/State/Zip: Douglasville, Georgia 30134

Company Complaining About: Other

Description

I rarely watch television and when I do it's Sunday night football. Tonight like countless others I tried my trusty digital antenna, then my other, and both could not get an nbc signal. These are both \$50 GE and PHILLIPS devices, yet here I am in just outside one of America's largest cities and I have no signal. I know this issue is not exclusive to my area as I've lives all over this nation. I can't imagine the trouble elderly have had. Shame on you FCC. This is a failure on every level. You are helping the subscription based platforms take over because you do not represent the people. Shame

Ticket: # 5746346 - Dish and ESPN

Date: 9/19/2022 11:30 AM

City/State/Zip: Seale, Alabama 36875-3207

Company Complaining About: Dish Network

Description

On 9-03 and 9-17 2022, tried to watch a college football game(University of Alabama) on both dates I called Dish network wanted to know why I could not watch the game, on the third I also called ESPN. On the third of sept, ESPN stated I didn't have account with, so I called Dish they stated I did but I could not watch...so what I understand if you have ESPN channels I could watch. So, on 9-17-2022 called again spoke to ace and I wanted to know why did dish and ESPN lying to me, ESPN gave a error message reads: you don't have a subscription to view the requested content. Upgrade your programming go to dish.com. I have ESPN on dish, I can watch any football game but Alabama they blocked us from watching,

We have only been back with Dish a little over month paid two payments/ we came back because of college football, to resolved this issue because they lied and disreputable conduct, I want out of this contact.

Ticket: # 5747240 - Violent Commercials

Date: 9/19/2022 3:10 PM

City/State/Zip: Highlands Ranch, Colorado 80126

Description

Sunday Night football commercials are showing violent, grotesque commercials and we have young children watching the game. My 6 year old screamed when a zombie came on the TV unexpectedly. He was terrified. We shouldn't have to watch this junk on commercials. We are leaning towards cutting cable because of violent commercials. We don't watch that trash.

[Ticket: # 5748313 - Nazi Propaganda on Monday night football](#)

Date: 9/19/2022 10:34 PM

City/State/Zip: Greenwich, Connecticut 06830

Description

I was watching the Monday night football on cable TV, by Verizon on channel 15, ABC affiliate, the game between Philadelphia and Minnesota when the screen went black for a few seconds to be replaced by a Nazi propaganda

Ticket: # 5749995 - Sling TV

Date: 9/20/2022 3:03 PM

City/State/Zip: Moon Twp, Pennsylvania 15108

Company Complaining About: Slingtv

Description

I bought sling TV service to watch a specific channel for football. During the first week, they had an outage on their end that made the channel un-usable. I contacted their support and they stated because it is a prepaid service, they would not provide refunds even though they didn't provide the service that was purchased.

Ticket: # 5751568 - Bill Issues

Date: 9/21/2022 10:33 AM

City/State/Zip: Skokie, Illinois 60077

Company Complaining About: Comcast

Description

I previously had service at (b) (6). I called to move my service to my new address. Before moving I spoke with an agent. The customer service agent assured me that cable and internet was "all set up at the new address" I just needed to move my current wi-fi and router and box over to the new address. That same day I moved the cable box and equipment to the new address and tried to start wi-fi and cable. It did not work. I called Xfinity back and was told "I don't know why the previous agent told you that. You need a technician to come out." I was then told that the technician visit was going to cost \$100 and there was no availability until at least a week later. During the time of waiting for a technician, Xfinity billed me for service that was not active. On the day of the service call a technician came out and after about an hour said they he could not get cable wired in the living room, nor the den. He said he could only get it wired in one bedroom. I told him this was unacceptable solution. First of all we were only setting up one cable box. There is no way that the entire family is going to crowd into one person's bedroom to watch tv. Also, when we have guest over to watch football or whatever- again, we are not going to crowd into a bedroom. The agent then said that we would need to go into a Xfinity store and get a different wireless box and then we could have access in the living room. So a few days later I went into a store for this box and was told "I don't know why the tech told you that, those boxes have to be shipped." So I waited another week for the box to arrive. The box arrived and I tried to activate it so cable can be watched in the living room and it did not work. I called Xfinity and they tried to trouble shoot and it still did not work. I was told that I need to set up another tech visit, which will cost \$100 again. This is ridiculous. I never had service at the new address. I have been charged for over a month of service. Xfinity refuses to credit the account even though they know I have not had service. I have been given the run around. Currently there is a disconnection notice, but this includes being illegally charged for service that is not working. I have spent over five hours trying to get this resolved on the phone.

Ticket: # 5752647 - DirecTV ETF

Date: 9/21/2022 3:14 PM

City/State/Zip: Alexander City, Alabama 35010

Company Complaining About: Directv

Description

AT&T had a package deal with DirecTV & Hughesnet

He went to the store and was showed the \$70 package was the one he wanted with the chnannels he wanted

On the 9th they put the internet in

On Saturday they put the TV in

When he tried to watch the college football game and could not watch it.

He called and it came back on

The next day he was getting a notice saying he needed ot subscribe.

This went on for 2 days.

He then told them to turn it off and get their equipment.

Hughes Net disconnect with no termination fee.

DirecTV want \$628 for 3 days.

He called his credit card and cancelled it.

DirecTV already collected the money.

He would like his money reimbursed.

He will pay for the 3 days that barely worked.

Ticket: # 5754232 - AMAZON INFLATED THURSDAY NIGHT FOOTBALL RATINGS

Date: 9/22/2022 8:24 AM

City/State/Zip: Reston, Virginia 20191

Company Complaining About: Amazon

Description

AMAZON RECENTLY ADDED AN INTERNAL DVR FEATURE FOR PRIME MEMBERS TO RECORD THURSDAY NIGHT FOOTBALL. IT IS NOT OPTIONAL. SO REGARDLESS OF WHETHER YOU LIKE FOOTBALL OR NOT, IT RECORDS IN ORDER TO PRETEND HIGHER RATINGS FOR THURSDAY NIGHT FOOTBALL FOR PRIME MEMBERS. I SUSPECT THIS HAS SOMETHING TO DO WITH WANTING GREATER ADVERTISING LEVERAGE WITH THE SPONSERS TO MAKE MORE MONEY. VERY DISHONEST.

Ticket: # 5754235 - Amazon Thursday Night Football Recordings on internal dVR

Date: 9/22/2022 8:28 AM

City/State/Zip: Reston, Virginia 20191

Company Complaining About: Amazon

Description

Amazon recently added a feature for Thursday Night Football to enable Prime members to be able to record. The problem is that it is not optional. If you are a Prime member it records all the games for you even if you hate football. This is to prop up the ratings amongst Prime members to pretend people are watching even when they are not. I hate football and there is no way to remove this feature. I've attached a page from Amazon to show I am not the only person with this issue.

Ticket: # 5754776 - Political texts from politicians outside of my home state

Date: 9/22/2022 11:49 AM

City/State/Zip: New Caney, Texas 77357

Description

I live in Texas and have been getting texts from people running in other states, like DeSantis, Oz, and the football player in Georgia. They also address me by Tom and I'm not that person either. I didn't sign up for any political newsletter. These texts want me to click on a link to take whatever action they want me to. I never click on those links, not respond back with "STOP" because I believe these are scam.

[Ticket: # 5755875 - Internet and cable issues](#)

Date: 9/22/2022 4:19 PM

City/State/Zip: Jacksonville, North Carolina 28546

Company Complaining About: Spectrum

Description

- He stated that he is in the hospital in Chapel Hill
- He stated he is trying to watch TV on his Iphone
- He stated he was told all he had to do was download the app and he could watch whatever
- He stated it is telling him he needs to connect to his home Wi-Fi
- He stated that when he tries to watch sports it scrambles and buffers
- He stated that on Sunday when he was watching football it just shut off
- He stated it was acting up prior to that
- He stated he called them and they said it was working fine, he stated that it came back up when he was on the phone with them
- He stated that he has intermittent service with TV and internet
- He stated they tell him that it is not in his viewing area when using WIFI when he is sitting outside of his house but he can watch it on his home TV
- Resolution:
- He would like to be able to watch TV via the app
- He would like for service to stop buffering/scrambling
- He would like compensated for the time he has issues with his service
- ***CTR428-Phone***

[Ticket: # 5756652 - Inconsistent captions](#)

Date: 9/22/2022 9:54 PM

City/State/Zip: Austin, Texas 78748

Company Complaining About: Amazon Prime

Description

I watched the NFL Thursday Night football (9/22) on Amazon Prime. I was disappointed to see the captions were not properly displayed, the words were not spelled out correctly, the captions keep on blinking on and off. It's not functioning, not accessible.

[Ticket: # 5759510 - Foul language](#)

Date: 9/24/2022 12:56 PM

City/State/Zip: Edmond, Oklahoma 73012

Description

I am watching this fox football game Michigan versus Maryland. After a touchdown A Maryland football player yells let's fucking go. Obvious to anyone that's listening to the game including young children.

[Ticket: # 5759619 - Overriding Expected Content](#)

Date: 9/24/2022 2:41 PM

City/State/Zip: Mt Pleasant, South Carolina 29464

Company Complaining About: Abc Digital Media

Description

ABC/ESPN are overriding a scheduled televised College Football game on ABC with an unexpected broadcast of a baseball game during active play.

Ticket: # 5760652 - Equipment and NFL Package

Date: 9/25/2022 5:21 PM

City/State/Zip: Philadelphia, Pennsylvania 19148

Company Complaining About: Directv

Description

I had 4 appointments since July with Direct TV for an equipment upgrade and each time they were unprepared. They showed up without the equipment or they cancelled stating that the equipment did not come in yet. They removed or didn't renew my NFL package that we had for almost 20 years so we weren't able to watch other football games for weeks now. No one no why and they cannot put it back until my pending upgrade system is complete. If I cancel the upgrade I cannot open another up the ticket to get the upgrade again. We have been customers of Direct TV for almost 20 years and we pay for the maintenance plan but this is the type of service they provided their loyal customers.

Ticket: # 5760941 - Discussions of Sex

Date: 9/25/2022 10:38 PM

City/State/Zip: Kaysville, Utah 84037

Description

I was watching the 49ers/Broncos game on NBC Sunday Sept 25 when an ad for the movie BROS came on.

At 8:12 PM, one actor exclaimed "I had sex with that 65 year old" Watching football at 8:12 PM with my family, and the topic of sex should not be viewed by my young viewers. Youtube: <https://youtu.be/BQleBB9XMe8?t=46>

[Ticket: # 5760952 - Violent content and political misinformation](#)

Date: 9/25/2022 10:59 PM

City/State/Zip: Waukegan, Illinois 60085

Description

NBC5 Chicago affiliate has been airing an ad paid for by the People Who Play By The Rules PAC about the SAFE-T act in Illinois. Going beyond the blatant lies about what the law in the act actually states, the commercial portrays some incredibly violent and disturbing video and gives absolutely no warning at all about the content ahead of time making it a very upsetting thing to see in the middle of prime time broadcasting, in this case, Sunday Night Football.

This sort of commercial should absolutely not be replayed, or shown at all. What the hell is wrong with these people?

[Ticket: # 5760956 - KDLT intermitted/garbled closed captioning](#)

Date: 9/25/2022 11:02 PM

City/State/Zip: Huron, South Dakota 57350

Company Complaining About: Ksfy/kdlr

Description

The closed captioning would keep intermittently break up and is illegible most of the times. I have observed this pattern to occur most frequently during prime time. The tv shows and sport events have intermitted/garbled closed captioning.

Ticket: # 5761291 - Comcast Outage

Date: 9/26/2022 10:08 AM

City/State/Zip: Richton Park, Illinois 60471

Company Complaining About: Comcast

Description

The consumer has cable, internet, phone, and security services through Comcast

The consumer has been without service since 10:30 am Sunday 25th

He has tried to call someone to rectify the issue, but he can't get through to a representative

He is irritated because he missed his Football yesterday

He says it isn't fair that they expect him to pay for his services, when they aren't willing to repair the outage ***CTR423-Bundled***

Ticket: # 5762164 - Spectrum's billing

Date: 9/26/2022 2:26 PM

City/State/Zip: Palm Dale, California 93550

Company Complaining About: Spectrum

Description

She was initially paying \$22.99

Then she signed up and was approved for ACP.

Which made her WIFI free.

Her husband like football so she added TV.

They told her that her bill would be with everything \$107.

She said she could afford that.

Her bill came in at \$144.

She discontinued the TV.

When she called to cancel the TV the rep told her that she had to pay \$50 then he lowered her bill to \$35

He told her since she broke the deal she had to pay \$35.

She does not understand and would like understanding of this charge.

[Ticket: # 5762748 - very poor internet and TV service](#)

Date: 9/26/2022 4:58 PM

City/State/Zip: Fort Worth, Tx, Texas 76179

Company Complaining About: AT&T

Description

We moved to Lago Vista on San Simeon in 2015 and have always had problems with internet and TV. They sold us 50 mbps but then said they could not provide that speed and reduced to 25 service. Have called and complained at least 25-30 times about choppy TV and slow-slow internet speed but it never gets better. I checked just now on 6 different sights and got from 6.5 to 18. If we can get 15+ it is a good day. We have checked many times and it seems we have no other options. Right now, the football game is freezing up.

[Ticket: # 5764015 - Obscene Commercial](#)

Date: 9/27/2022 11:10 AM

City/State/Zip: Overland Park, Kansas 66213

Description

Was watching a football game on my Television and a preview for the movie "Bros" aired showing inappropriate/obscene content.

[Ticket: # 5765576 - Inappropriate advertising during family programming](#)

Date: 9/27/2022 6:37 PM

City/State/Zip: Northglenn, Colorado 80234

Description

A promo aired on NBC during family programming and prime programming hours depicting obnoxious homosexual displays and behavior. My children were watching a football game with me at the time the horrifically inappropriate content came on, with NO DISCRETIONARY WARNING at all. Please enforce decency standards for advertisements during programming meant for family viewership.

Ticket: # 5769060 - Over charge

Date: 9/29/2022 12:04 PM

City/State/Zip: Springfield, Illinois 62702

Company Complaining About: Comcast

Description

I received the Nfl Channel during football season every then after the super bowl I cancel it and did so in 2021 well Comcast did not cancel the Channel instead they continued charging me for it at a rate of 9.95 per month they owe me for 7 months and a total of 90.85 I would like refunded.

Thank you

(b) (6)

Ticket: # 5773383 - Disney removing from dish ESPN/SEC

Date: 10/1/2022 11:17 AM

City/State/Zip: Altoona, Alabama 35952

Company Complaining About: Dish Network

Description

Our football games have been taken off with no notice to the consumer!!!! Highway robbery from both companies. I want it back on immediately with no rate hike in my bill AND AS OF 10/1/22 A RATE REDUCTION SUBSTANTIAL FOR EVERY HOUR AND DAY ITS OFF

Ticket: # 5773675 - ESPN

Date: 10/1/2022 3:32 PM

City/State/Zip: Haslett, Michigan 48840

Company Complaining About: Dish Network

Description

Unfortunately DISH contract with ESPN/ Disney seems to expire during the middle of Football season. Our family's main reason for buying Dish Satellite TV service is for watching sports. I buy three different packages from Dish in order to watch football 🏈 I am angry about having ESPN pulled from our programming this time of year. I believe that angering Dish customers is exactly what Disney wants and I am asking the FCC to look into price gauging from Disney and unfair and unethical business practices from Disney.

Ticket: # 5773730 - Dish carriage dispute with ESPN

Date: 10/1/2022 4:34 PM

City/State/Zip: Clintwood, Virginia 24228

Company Complaining About: Dish Network

Description

Dish has recently removed ESPN, Game Show Network, Disney Channel, and several other networks from it's service. They say they are having a contract dispute with these networks.

They say it's the networks fault, when in truth, Dish is lying, and it's Dish's fault why these networks are no longer on their service. Dish will not and refuses to come to an agreement to restore these networks. They say it's because these network are raising their prices. In truth, Dish is not allowing these networks on because they are a bunch of greedy, irrational, manipulative, psychopaths that have a fetish for scamming their customers out of their favorite channels.

And what's worse, they decided to remove ESPN's channels during college football season. They claim they care about their customers when the reality is they don't they just want to brainwash them and manipulate them by lying to them, irrationally taking their channels away, starting petty fights with channel providers, scamming them, bullying them, and taking people's money away. Dish has developed a very bad reputation and it has now gotten worse with them removing the ESPN Networks right in the middle of college football season. And what's worse, they're too lazy and too snobby to get off of their greedy narcissistic rear ends, and come to an agreement to restore these channels.

They act like total idiots. I honestly hope people will get together and take a stand against these corrupt psychopaths at Dish. Their greed, selfishness, and corrupt acts of pure bullying and tyranny against it's customers needs to stop. Because if they don't stop this nonsense, they are gonna lose more and more customers fast.

They need to loosen it's draconian limits on channel providers and stop with the stupid carriage disputes. It's making people mad.

[Ticket: # 5773903 - No resolution to multiple complaints for poor feed from Cox hub to our home](#)

Date: 10/1/2022 7:36 PM

City/State/Zip: Tulsa, Oklahoma 74137

Company Complaining About: Cox

Description

We have submitted multiple complaints and have had multiple technicians in our home and outside the home looking for a solution to the poor internet feed from the Cox hub outside to our home. We have been told by several technicians that there are several splices in the lines running to our house. They stated that their supervisor has told them to find a "quick fix" because he doesn't want to lay another line because it's too expensive to run a new line to our home. We have also been told that the feed from the outside hub to our home is well below the required megahertz required by the FCC. We have exhausted all our resources and have spent countless dollars with Cox trying to fix the problem. Today, we were streaming a football game and our TV lost internet connection 11 times in 45 minutes. We finally turned the TV off due to frustration. We need a solution and we are hoping you can assist us.

[Ticket: # 5774624 - Cursing on political commercial on Fox over-the-air broadcast during the Dallas Cowboy game.](#)

Date: 10/2/2022 2:48 PM

City/State/Zip: Garland, Texas 75043

Description

During a commercial break during halftime of the Dallas Cowboy vs Washington Commander football game on 10/2/2022, a commercial was aired by "It Could Have Been Worse, LLC" that used vulgar language. My family (wife and 4 children 6 years and younger) were watching when this commercial aired. It started in typical, political commercial fashion stating why Paxton and Abbott and another individual should not be voted for in the coming elections. They based the commercial on events that happened during "The Freeze" of 2021. But the commercial crossed the line whenever it stated that these men "still had not fixed the damn grid."

It served no purpose. Because of the tone of the commercial, the commercial drew in attention more than most. With my 4 kids locked in, they used the word damn to describe an opinion (the grid not being fixed) that cannot be stated as fact (Texas has few blackouts compared to other states - relatively their statement was false) and used vulgar language to describe the opinion.

It was obscene, unneeded, and only purpose is to try to enrage the public against the current public leaders. This type messaging should not be allowed on over-the-air broadcasts during the middle of the day (approximately 1:30pm) during a NFL football game that naturally draws in an audience with many children.

This occurred on Fox, station 4.1, on 10/2/2022, at approximately 1:30pm.

[Ticket: # 5774662 - Availability of my team on my TV station](#)

Date: 10/2/2022 3:31 PM

City/State/Zip: Brunswick, Georgia 31525

Company Complaining About: Comcast

Description

I pay \$257 (+) per month for cable/ internet. I should be able to watch my team play football without it being regulated by the government. I live in Georgia about 40 miles from the FL line. I would rather watch the Falcons and not the Jacksonville Jaguars. I cannot even stream the game because of the regulations.

Ticket: # 5774720 - CBS/HULU - Continuously cuts out

Date: 10/2/2022 4:25 PM

City/State/Zip: Kuna, Idaho 83634

Company Complaining About: Centurylink

Description

CBS continues to cutout regardless of what I am watching. It's multiple times an hour. I have yet to watch one football game this season on CBS using HULU where there hasn't been an unexpected break in broadcasting and I get a message from HULU across the screen that says something to the effect of "we are working to fix this." I contacted them, and they blames CBS, so at this point I canceled service with HULU, won't be back, and will resort to others means. It has happened a lot over the years but seems to have gotten worse in recent months. The summer sucked too. Maybe a sign to do other things with my time.

[Ticket: # 5774997 - CBS Inappropriate commercial](#)

Date: 10/2/2022 8:22 PM

City/State/Zip: Langhorne, Pennsylvania 19047

Description

We were watching the 4pm NFL game as a family. A commercial came on for the R-rated film 'Smile'. In the particular trailer, a young woman approached the driver's side of the car and it appeared that her head 'fell off'. My 4-year-old and 5-year-old saw this scene and were TERRIFIED. This is not appropriate during a NON-PRIMETIME game!!! I need a response to this immediately.

Ticket: # 5775167 - Sling

Date: 10/2/2022 11:03 PM

City/State/Zip: Pikeville, Kentucky 41501

Company Complaining About: Directv

Description

I subscribed to a sports package through sling. This package is an up charge from a basic package and is labeled as "great for watching college football." Sling processed my payment on sept 29 when they did not have a contract from ESPN for oct. 1. On the night of sept 30 sling releases a statement that ESPN would not be available on Friday oct 1.

[Ticket: # 5776367 - Violent and sexual TV commercials and network promotions](#)

Date: 10/3/2022 1:59 PM

City/State/Zip: San Diego, California 92124

Description

We watch network sports programming with our children. Sports are rated TV-G, however, the commercial content is shockingly graphic both for violence and sex. Commercials and network promotions should be subject to the same restrictions as the program rating. This happens on all networks showing sports, but most recently occurred during Sunday Night Football.

Ticket: # 5776753 - Possibility Of Signal Jammers At Highland High School**Date:** 10/3/2022 3:42 PM**City/State/Zip:** Palmdale, California 93551**Company Complaining About:** Verizon

Description

Hello, I would like to let you know that Highland High School located at 39055 25th St W, Palmdale, CA 93551 may be violating Section 302(b) of The Communications Act of 1934. As soon as you walk anywhere inside the school or even if you are on-campus outside the school the bars go down to one or two, no matter what mobile carrier students and staff are using the reception is either poor or drops completely. Also here's a little personal story of mine that happened back in August, I was sick and my mom told me to call her if I felt worse so I tried calling my mom, and no reception, I was like alright not a big problem I'll go to the nurse's office and tell them to call home for me, after I was done filing the report then the nurse said "alright call your mom so she could pick you up" I told her if she could call for me because I can't get reception then she told me "our school phones can't get reception so I recommend you to try again or go outside by the parking lot" I went outside and tried and nothing until eventually someone was able to call for me. It was completely ridiculous because it took about an hour and a half for someone that was finally able to call. I don't know what the school is possibly using that not even there own calls can go thorough. I'm also really confused because they put a new cell tower in the football field during the summer now they have a total of two cell towers in the football field lights poll. I really think something is up here and something should be done because this also should cause for concern of saftey. I will provide much more information at your request.

Best Regards,

(b) (6)

[Ticket: # 5777815 - False advertising/ bait and switch](#)

Date: 10/3/2022 11:27 PM

City/State/Zip: Appleton, Wisconsin 54915

Company Complaining About: Hulu

Description

HULU package including Disney and ESPN + clearly says you will be able to view NFL football games and it allowed me to last Monday and then this Monday it no longer does and after having to wait 4 hrs for customer service I was told I would need to purchase additional services to get what they advertised would be included and they refused to make it right

[Ticket: # 5778369 - Inappropriate commercial](#)

Date: 10/4/2022 10:40 AM

City/State/Zip: Maryville, Tennessee 37804

Description

Xiaflex Commercial (bent carrot) being aired during Monday Night Football. I should not have to explain to my underage children What this is. These types of commercials should not be aired when kids are watching.

Ticket: # 5778423 - Sling TV Service Lost

Date: 10/4/2022 10:57 AM

City/State/Zip: Charlotte, North Carolina 28204

Company Complaining About: Sling Tv

Description

My recurrent billing charge for my Sling TV package renewed on 9/30/22. I also purchased a sports package upgrade on 9/30/22. I wanted access to football games on ESPNU, which is not included in the base package I had been receiving monthly. I was given no notice at the time I made these purchases that Sling would lose ESPN and its family of channels on 10/1/22. In short, I did not receive the service I paid for. I tried to contact Sling on social media; but they would not discuss the issue with me. I wasn't able to find other contact information on their website to try to work out the issue. I believe Sling intentionally deceived its customers by accepting my purchase of a product they knew would not be available to me then refusing to refund my money when I cancelled the service.

Ticket: # 5780740 - NFL Game Shown on Amazon, not on Cable

Date: 10/5/2022 8:53 AM

City/State/Zip: Wallingford, Connecticut 06492

Company Complaining About: Comcast

Description

On September 29, 2022, the consumer, (b) (6), wanted to watch a football game Cincinnati Vs. Miami. He has Xfinity.

He found out that the NFL game was not shown on Cable and he was redirected to watch it on Amazon instead. Amazon offered a free trial, and the consumer decided to go with the free trial because he wanted to watch the football game. However, the consumer states that he struggled to access the program due to being asked for a barcode/encrypted number. Then the consumer was asked for an amazon account login information, which the consumer doesn't have. The consumer states that he went in circles, and this process made it very difficult for the consumer to watch the football game.

The consumer states that it felt like an entrapment type of agreement between cable and amazon, where the consumer is forced to make an amazon account just to watch the football game, when it should have been shown on cable. The consumer states that he pays for cable, and the football game should have been shown on cable, not on Amazon. The consumer states that he did call Xfinity, and they told the consumer that many people are upset about this situation.

The consumer states that he wanted to file a complaint to prevent this from happening again.

Ticket: # 5784982 - Billing Charges

Date: 10/6/2022 5:11 PM

City/State/Zip: Chicago, Illinois 60628

Company Complaining About: Comcast

Description

I have to pay for a bill that I don't even get the channels I like to watch anymore because Amazon bought the rights to them all and is charging to watch them. I am very upset because I am a football fan and with football season starting I am unable to watch The Thursday Night Football Chanel(NFL Net). I was told by a Xfinity Rep that Amazon had bought the rights to The Thursday Night Football for 6 weeks. This is not right because I pay \$150 every month and don't even get to watch the spot channels and that is what I mostly watch. I shouldn't have to pay Amazon when I already have to pay Xfinity.

Ticket: # 5788108 - Grand Prairie Texas football game broadcast EAS

Date: 10/8/2022 9:49 AM

City/State/Zip: Burleson, Texas 76028

Description

At the Friday October 7th 2022 Gopher Warrior football game in Grand Prairie Texas, there was an Emergency Alert System (EAS) broadcast over the speaker system. That is against federal law with the Federal Communications Commission (FCC). Please review and investigate this.

[Ticket: # 5788273 - Over-air Broadcast](#)

Date: 10/8/2022 12:43 PM

City/State/Zip: Dagsboro, Delaware 19939

Company Complaining About: Verizon

Description

If a TV station is large enough to host Monday Night Football and Baseball Playoff Games, the station should be large enough to be REQUIRED to have over-air broadcasts.

[Ticket: # 5788336 - Citizens for sanity propaganda and violence](#)

Date: 10/8/2022 1:35 PM

City/State/Zip: Everett, Washington 98203

Description

I'm not sure if this is just on fox sports streaming (what I'm watching) or if it's on TV too. It's a commercial for a clearly far right group trying to be a fearmonger ahead of the election. It's for a group called citizens for sanity, and they are showing violence of multiple types during what should be family friendly programming. It's inappropriate and propaganda. I don't need my kid seeing people getting knocked out or burning things when I'm trying to watch college football. Groups should not be allowed to broadcast commercials like that to general audiences

[Ticket: # 5789821 - Indecent Movie Preview](#)

Date: 10/9/2022 9:53 PM

City/State/Zip: Littleton, Colorado 80120

Description

During Sunday Night Football at about 7:30pm MST, MBC aired a preview for a movie called Violent Night. This preview features several violent scenes involving Santa Claus. I have young children in my home who I do not believe should be shown frightening imagery like this. This preview should not be aired during major sporting events during a time when very young children are awake and watching.

[Ticket: # 5789865 - Inappropriate ads broadcast during sports games](#)

Date: 10/9/2022 10:35 PM

City/State/Zip: Philadelphia, Pennsylvania 19103

Description

During today's Eagles football game on Fox at 4:30pm, there were multiple campaign ads for Dr. Oz aired that were very graphic with content and subject matter that was incredibly inappropriate for children to view. Please keep these ads off of daytime family television. Parents shouldn't have to worry about watching sports with their kids.

Ticket: # 5791791 - Televised Live Sports Broadcasto'rs Audio Noise

Date: 10/11/2022 2:12 AM

City/State/Zip: Seattle, Washington 98115

Company Complaining About: Comcast

Description

Major sports broadcast entities (ABC, CBS, ESPN, Fox Sports and NBC), involved in live sports presentations such as football & basketball are broadcasting with excessively high volume levels of ambient/background sound (e.g. music, fan noise, etc) that prevents or severely limits other audio broadcast information to be heard such as commentators. As a listener with reasonably healthy hearing capabilities constantly attempting to access & understand what the commentators are saying. Either do away with commentators or "back-off" the ambient noise levels. I have contacted some of the station but never received a reply. This phenomenon has been occurring for ~ 2 years.

Ticket: # 5791793 - Televised Live Sports Broadcasto'rs Audio Noise

Date: 10/11/2022 2:14 AM

City/State/Zip: Seattle, Washington 98115

Company Complaining About: Comcast

Description

Major sports broadcast entities (ABC, CBS, ESPN, Fox Sports and NBC), involved in live sports presentations such as football & basketball are broadcasting with excessively high volume levels of ambient/background sound (e.g. music, fan noise, etc) that prevents or severely limits other audio broadcast information to be heard such as commentators. As a listener with reasonably healthy hearing capabilities constantly attempting to access & understand what the commentators are saying. Either do away with commentators or "back-off" the ambient noise levels. I have contacted some of the station but never received a reply. This phenomenon has been occurring for ~ 2 years.

Ticket: # 5792608 - Trouble with Directv

Date: 10/11/2022 12:37 PM

City/State/Zip: Mims Fl, Florida 32754

Company Complaining About: Directv

Description

I am filing this complaint to follow up with my original complaint. After hearing from DirecTV I was wholly unsatisfied with their response. For the woman from the presidents office of directv to tell me "I will do my best to get your services hooked up to" sounds no different than the 6-7 other people I spoke with at directv. Not only did I have four canceled appointments but the day after the last canceled appointment I get a call telling me they had to cancel my appointment for that day. In other words my fourth scheduled appointment was set up on two different days. One according to the installers and one according to directv. I asked directv to waive their 2 year agreement they wanted me to sign for good reason. One is the fact that I had wasted more than 18 hours between waiting for installation that never happened and calling to rectify the issues and arranging to have someone at my home for the 4 missed appointments. Directv felt I should settle for having another appointment set up to connect service (which they could not guarantee) and to me this left me in a far worse situation than I started in. There would have to be some sort of compensation for all of the hours upon hours of my time wasted and for the outrageousness of the situation in whole. I was also told by the woman from the presidents office of directv that I had decided to cancel the installation. True, however that was only after four missed appointments and her not being able to guarantee I would get service and their unwillingness to compensate me for all the trouble they had caused. Another huge point to this is, directv is holding the NFL ticket hostage. You cannot get it any other way and I cannot get directv. How is this fair? Why would it be ok for them to prevent me from seeing the football games I want to see? Why is it ok for them to request me to sign a 2 year contract with a company that has displayed such absolute unreliability? How big of a fool would I be to do that? The number of complaints about this company is out of control. They should not get away with treating people like this and having the only avenue to the NFL ticket. Please do something about them.

[Ticket: # 5795715 - switching language of certain broadcast](#)

Date: 10/12/2022 3:32 PM

City/State/Zip: Geneseo, Illinois 61254

Company Complaining About: Fox Tv Network

Description

Whenever there is a Pro football game on Fox TV, the commentary during the game is in Spanish. Before the games and after the games and all other programming is in my preferred English. Even the commercials during the games are in English! I use an over-the-air antenna coupled to a device to move the TV signal to my network. I can't switch language.

Ticket: # 5800959 - ESPN's pure laziness

Date: 10/14/2022 7:26 PM

City/State/Zip: Foley, Alabama 36530

Description

At approximately 6:05 Central Time in the United States I had my television on ESPN2 for my 5 year old child who was waiting for the Army vs. SMU game to start on ESPN. Much like the rest of us, he finds "College Football Countdown" unwatchable. He is watching "Redbull Signature Series", which is airing on ESPN2. Out of the blue I hear my child say "fuckin" which made me rub my eyes and make sure I was not dreaming. I go to him and ask where he heard that word from and he point to the TV and says "that guy said it". I was certain he was lying because there's no way that a DISNEY company would be airing SWEAR WORDS on their network! I rewind the TV and start listening and my heart absolutely sunk. There it was. "Fuckin". I am absolutely expecting the network to pay a HEAFY fine for this violation. If I do not hear back within 7 business days I WILL be very upset.

Ticket: # 5801339 - Repeated cancellations of installations by provider

Date: 10/15/2022 8:57 AM

City/State/Zip: La Jara, New Mexico 87027

Company Complaining About: Directv

Description

For over a month I have tried to get direct tv installed at our rural home. After 2 scheduled appointments for installation, both were cancelled through the provider as no technician was available in our area. We are in a rural area about an hour to the closest "big" city, and no other services have had this issue. I feel at this point we as a community are being discriminated against by direct tv. Dish network services the community out here without issue, however dish network has offered a good price and my husband being a football fan the nfl Sunday ticket was a great incentive to switch. I spent 1.5 hours on the phone over 2 weeks ago to reschedule for today and yet again there seems to be not one technician available to even drive that hour to install our services. We were charged a fee for setting an appointment and all I get as far as answers are they will send someone when someone comes available. At what point is this discrimination, and if this is not the route to take, who should I contact for fair treatment from this company?

[Ticket: # 5803024 - 60 minutes](#)

Date: 10/16/2022 7:55 PM

City/State/Zip: Lindale, Texas 75771

Description

60 minutes aired images of dead Ukrainians during their intro right after a football game. Children watch football games, and often times 60 minutes is fairly ok for families.... but this content during the intro to 60 minutes did not give us enough time to even change the channel with 2 little boys and I'm sure other families had the same issue. I find it completely unacceptable and surprised they were allowed to air dead bodies during the intro to the show.

[Ticket: # 5805115 - Cris Collinsworth Sunday Night Football.](#)

Date: 10/17/2022 5:34 PM

City/State/Zip: Bensalem, Pennsylvania 19020

Description

“How about if we get a little taste of Landon Dickerson coming right down your throat,” Collinsworth said during the NBC broadcast.

[Ticket: # 5815347 - Violent commercials during sports shows kids/toddlers watch](#)

Date: 10/21/2022 11:40 PM

City/State/Zip: Grass Valley, California 95949

Description

The commercials for UFC fighting is so violent that my 5 year old has to close his eyes. Do we need to see one man punching another man in the face or someone kicking another person or seeing someone get strangled? I'm so confused how this is necessary. We watch a lot of football, basketball and other sports on TV but these commercials are so violent and unnerving. These are shown during prime time , when kids are watching TV. I feel we are already a violent society in different ways but is there anyway to advertise this sport without showing such disturbing footage? Please help!

[Ticket: # 5815818 - Fox OTA broadcast show written obscene language](#)

Date: 10/22/2022 1:48 PM

City/State/Zip: Westerville, Ohio 43082

Description

The Fox OTA channel in Columbus, Ohio, during a national broadcast of the Iowa - Ohio State football game clearly showed a fan wearing a shirt with "Game Fucking Day" in large bold letters after an Ohio State touchdown at approximately 1:30pm Eastern time. This national broadcast is nearly guaranteed to have young children watching and is inappropriate obscene language to show during primetime.

[Ticket: # 5815913 - Ted Budd Political Adds](#)

Date: 10/22/2022 2:58 PM

City/State/Zip: Charlotte, North Carolina 28226

Description

Ads airing during the Clemson - Syracuse game on 10/22 on WSOC - ABC in Charlotte. These ads talked about rape and molestation at a time where my kids were just trying to watch a football game. He should have these ads suspended.

[Ticket: # 5817540 - KSAN KLST san angelo texas](#)

Date: 10/24/2022 10:34 AM

City/State/Zip: San Angelo, Texas 76901

Company Complaining About: Ksan Nbc

Description

This local station has stopped broadcasting over the air.

On multiple occasions this television station has failed to broadcast Sunday Night Football in accordance with Federal law, I inquired with them, the answer I got is not satisfactory.

[Ticket: # 5820210 - NFL Requirement To Stop Blacking Out Home Team's Football Games](#)

Date: 10/25/2022 11:27 AM

City/State/Zip: Tampa, Florida 33635

Company Complaining About: The Nfl

Description

Decades ago, the NFL used to Black Out Home Football Games lif there wasn't a stadium sellout. Eventually, with the fact that home team stadiums are almost exclusively funded by taxpayer money, The NFL was legally required to broadcast all home games, via free local broadcasts. Now, Thursday night games are owned by Amazon Prime which I haven't purchased. Isn't this illegal?

[Ticket: # 5823660 - Lack of Important Programming](#)

Date: 10/26/2022 3:32 PM

City/State/Zip: Amhurst, New York 14221

Company Complaining About: Verizon

Description

Consumer was not able to get CBS on his station to watch the Buffalo Bills football game.

It began on 14 October and they have not had the programming since.

The consumer stated he has paid for the service and wants them to work out their issues with the network.

Consumer is in his 80s and not computer savy so asked that we file a complaint on his behalf.

Consumer asked that we file a complaint about the matter.

CTR412-phone

Ticket: # 5824826 - Poor/Unreliable Service

Date: 10/27/2022 9:12 AM

City/State/Zip: Port Allen, Louisiana 70767

Company Complaining About: AT&T

Description

My phone number is (b) (6). That is also my contact number. I am writing this letter to express my anger, frustration, and the loss that I experienced as a result of your unreliable service. On Saturday, October 22, 2022 I was in Baton Rouge, Louisiana to attend a homecoming football game at Southern University and A&M college. I had purchased 3 tickets for myself and 2 of my sons. Unfortunately, due to the spotty, unavailable, and unreliable service, I was unable to access my tickets to enter the game. I tried for HOURS to access my tickets to never gain access. I was very disappointed and so were my children. As a result of your service, I lost out on valuable memories with my children, friends, family, and colleagues and money. In addition, I had another child that was going to his senior homecoming dance and he was unable to contact me. He ended up needing more money than I had previously given him and could not reach me. He had to call another family member to send him money and I most definitely didn't appreciate not being able to be there for my child! I was in a situation where I would not have been able to call anyone, or vice versa, if there had been an emergency and that does not sit well in my spirit. I would like my \$155.85 refunded for the 3 tickets I purchased.

[Ticket: # 5829909 - Vulgar language on shirt shown on TV for several seconds](#)

Date: 10/29/2022 4:48 PM

City/State/Zip: Ocala, Florida 34473

Description

During the 3:30 PM on CBS (WKMG) Florida vs Georgia college football game a fan wearing a shirt that had a saying 'Game F#&*\$g Day". It was on the display for a good 3-4 seconds. The game clock was around 12:36 in the second quarter. CBS had plenty of time to not show that, but cut to a close-up shot on that fan. Irresponsible!

[Ticket: # 5830025 - 107.5 The Game Columbia/Eastover SC](#)

Date: 10/29/2022 6:31 PM

City/State/Zip: Columbia, South Carolina 29201

Company Complaining About: 107.5 "the Game"

Description

advertisements during usc football games are significantly louder than the broadcast.

[Ticket: # 5830899 - Fox 33 Dispute](#)

Date: 10/30/2022 6:56 PM

City/State/Zip: Carthage, Texas 75633

Company Complaining About: Directv

Description

Paying customers can't watch World Series or numerous college and NFL football games due to a dispute over money with Fox 33 out of Shreveport La.

Ticket: # 5832325 - Obscene Political Ads

Date: 10/31/2022 2:13 PM

City/State/Zip: West Chester, Pennsylvania 19380

Description

The "citizens for sanity" ads are obscene and inappropriate. While trying to few the descent baseball games and football games my children are witness to commercials discussing children getting raped, incest, murder, abortions, masa shootings. It's highly inappropriate and should not be shown during family programming if at all! I have never in any political as season witnesses such vile advertising.

Ticket: # 5834471 - RE: Livestreaming CC's

Date: 11/1/2022 12:49 PM

City/State/Zip: Silver Spring, Maryland 21036

Company Complaining About: Nfhs

Description

I have a consumer whose son plays on a football team in Texas that is broadcasted through NFHS network and UIL. We are trying to get them to caption the game they broadcast for our family members across the country (they pay a subscription fee to watch the games). We wrote to them and UIL just replied:

Thanks for reaching out about this. We have contacted the NFHS Network asking for more information and they got back to us today saying,

“I’m glad this family has had a good experience watching Friday night football on the Network and I understand there’s one missing piece of closed caption for some fans.

From the FCC, closed captioning rules only apply for internet broadcasts if the video programming was shown on TV in the U.S. with captions.”

We understand your concerns and would suggest petitioning the NFHS Network to work to add this feature in the future.

"

Can you confirm that this is allowable not to show CCs?

Ticket: # 5845981 - terrorism and an ongoing series of criminal conspiracies that was enabled by people in technical services in sports broadcasting

Date: 11/6/2022 5:08 PM

City/State/Zip: Bloomington, Indiana 47404

Description

I am watching WTTV 4.1 and it's NFL Football, Indianapolis Colts vs. New England Patriots, and sadly a variety of malicious camera men are implanting dog whistles. They did this with the Georgia vs. Tennessee game broadcast yesterday, and the Indiana University vs. Penn State game broadcast yesterday. This is a part of a decades long series of crimes. These are the people involved in a decades long series of criminal conspiracies that trace back to the 1980's when a group of malicious terrorists wanted to engage in identity fraud, theft, and enable decades of crime, intellectual property theft, and normalize their violent crimes and terrorism. These violent predators are involved in the attacks on 9/11/01 and even mockingly taunted that was their goal, to be able to re-create the war crime photos of the past without having to ever be in harm's way. They included people who stalked people who looked like others to kill multiples of the same "type" of person in the 1980's onward and were also known to kill people to reward others. They were violent predators and normalized a lot of murder, identity fraud, and identity theft. They had threatened to engage in a variety of terrorist attacks, and include some people who were Unix people, and they had engaged in identity fraud and theft through e-mail fraud and theft, and had engaged in decades of crime openly. This extends from the late 1980's and includes how I was kidnapped as a child and beat into a disability as a child hostage.

They had actually killed off a lot of people from the late 1980's onward in Indiana, and in 2000-2002 they engaged in a lot of destabilizing attacks and crime to disrupt and replace people, but also reduce the amount of people who were competitive in athletics as a part of long term scam to implant criminals in as enforcers in a kick back scheme in college athletics. This was a part of a larger criminal corruption and pay to play scheme, and why people enabled terrorists and gang members to hide openly in athletics and engage in selling things and engaging in crime at athletics events and would keep them off camera. That's how I was attacked at stadiums I was a hostage at in the 1990's and 2000's.

[Ticket: # 5846221 - Inappropriate/Obscene Ad - Violent Night](#)

Date: 11/6/2022 8:31 PM

City/State/Zip: New York City, New York 10010

Description

An ad for the rated R movie "Violent Night" aired around 7:17pm ET on CBS during the Tampa Bay/Los Angeles football game in New York City. The ad depicts Santa Clause murdering people. It is upsetting to kids and not appropriate to be running during a sporting event that kids are watching. My 5yo ran out of the room covering their eyes upset that Santa was hurting people.

[Ticket: # 5848013 - Profanity](#)

Date: 11/7/2022 3:22 PM

City/State/Zip: Mill Creek, Washington 98082

Description

During a Football game on Sunday November 6, 2022

The Announcer call out Jesus F*** Christ

The consumer was appalled to hear the language on National TV

The game was aired on Fox through HULU in Seattle WA

Ticket: # 5848157 - Poor internet service

Date: 11/7/2022 3:50 PM

City/State/Zip: Georgetown, Texas 78633

Company Complaining About: Optimum

Description

While it appears that Optimum has written off my problems, they continue. This week, every morning between 9:30 and 10:30, we lose service for 5-10 minutes, sometimes more than once. Sometimes it is longer than that. We also lose service sometimes in the evenings. Last night about 7pm, we lost service for a while. This is very concerning, whether it interrupts a Zoom call during the morning or means we can't watch a football game. I don't feel like Optimum has done anything to address my problems other than sending out opinionated service techs, each of whom insists that there is a different problem—faulty wiring, non-Optimum modem/router, etc. Well the wiring has been addressed and I'm now making a monthly payment to Optimum for one of your routers, even though I have a perfectly good Motorola modem/router sitting here on my desk. It is frustrating to pay an egregious price for service that is not reliable. It seems to me that the least you can do is stop charging me until the problem is resolved. That would at least apply some pressure to address it.

Ticket: # 5849293 - No internet service

Date: 11/7/2022 9:41 PM

City/State/Zip: New Iberia, Louisiana 70560

Company Complaining About: Optimum

Description

\$145 a month and once again internet issues. Everything is done with the internet now so it's the equivalent of the power going out. Saints football at 8pm starting to look like we gonna miss it. My son has his streaming job a little later around 12 am, why are there always issues with this service?!?!?

Ticket: # 5849448 - Sling TV lack of service

Date: 11/7/2022 11:17 PM

City/State/Zip: Williamsville, New York 14221

Company Complaining About: Sling Tv

Description

I am a paid subscriber to Sling TV. Tonight I wanted to watch Monday Night Football, which is on ESPN and is supposed to be provided by Sling TV as part of my streaming package. I was unable to watch the game because whenever I selected the button for watching the game, I got an error message telling me the service had an "unexpected error" and to try again later. After several tries with the same result I called the number for Sling TV customer service. After working through their menus, I reached a recording which told me that due to high call volume they were "unable to answer". So basically I have paid for a product and Sling TV has not delivered that product.

[Ticket: # 5857001 - Thursday night football](#)

Date: 11/10/2022 9:37 PM

City/State/Zip: North Riverside, Illinois 60546

Company Complaining About: Comcast

Description

Someone opted us in to have the football recorded on our five hundred dollar device that is now storing football games when I hate football. Who opted us in for Thursday night football recordings when we didn't even give xfinity permission to even participate?

Ticket: # 5861473 - Movie Trailers rated R

Date: 11/14/2022 2:07 PM

City/State/Zip: Carmel, Indiana 46032

Description

Please consider banning Rated R movie trailers before 9 PM, especially during Prime time TV. Scary halloween movie trailers during MLB playoff baseball and now a scary Santa movie during NFL football is just too dark for family-centric tv programming. I appreciate the consideration.

<https://www.youtube.com/watch?v=2k-37S0I8MY>

[Ticket: # 5862452 - KXAN hour+ long outage on Sunday Night, Nov 13 2022](#)

Date: 11/14/2022 7:15 PM

City/State/Zip: Cedar Park, Texas 78613

Company Complaining About: AT&T

Description

KXAN did not broadcast the 2nd half of Sunday Night Football on Nov 13.

Ticket: # 5863925 - Dish Cable

Date: 11/15/2022 2:56 PM

City/State/Zip: Jenner, California 95450

Company Complaining About: Dish Network

Description

On Sunday 11/13/22 at 1:15pm I turned to the channel that the Las Vegas Raiders football game was advertised to be shown. Dish however, blocked this game even though I pay them extra for my local (SF Bay Area) channels. This isn't the only time they have done this for sports programming. When they blocked the SF Giants baseball game, they offered it on their new sports channel. But they charge for this channel. I believe they are doing the same thing for some NFL games. This is so horrible as it discriminates against poor people. I called and complained but they always have some standard excuse that is absolute BS. I pay them extra for this channel and they haven't the right to block these local games.(They say it's the channel but it wasn't!) Can you help me and other poor people who are at the mercy of these greedy cable networks? Thank you.

Ticket: # 5873169 - CBS SPORTS / "Smile" Program Advertising (Paramount +) during Family Programming

Date: 11/20/2022 6:53 PM

City/State/Zip: Valley View, Texas 76272

Description

Hello, I am so angry because my family, including young children, is watching the Cowboys vs. Vikings football game this afternoon on CBS SPORTS, and they demonstrate poor judgment in playing a commercial/advertisement/trailer for a new show called, "Smile" on Paramount +. This demonic-natured, horror-content filled show, clearly Rated-R, was shown and my young children who saw it were very upset by it! I am too, frankly!! I sent a complaint to CBS Sports' feedback department online and also on FB. I asked that they reconsider playing this mature-oriented content after children are likely not watching. I DO NOT want to have to be concerned by watching the commercials in order to quickly turn the channel because somehow, someone thinks that this sort of content can be played during family-oriented hours. Is it unreasonable to ask for some discernment on these choices, regardless of motivating influences behind these decisions? Is common decency still common? Thank you for reviewing my complaint.

[Ticket: # 5873228 - Cusing](#)

Date: 11/20/2022 8:27 PM

City/State/Zip: Concord, Ohio 44077

Description

I was watching the football game on CBS and I heard a player say 'lets fucking go'.

CBS needs to be fines for letting this get on the air.

Ticket: # 5876762 - Optimum service loses connection constantly

Date: 11/22/2022 4:20 PM

City/State/Zip: Valley Cottage, New York 10989

Company Complaining About: Optimum

Description

This is my second complaint about the same issue. I was working with a woman named (b) (6) who has not responded to me in over a week. My last correspondence said that my 'connection will be checked by the engineering department and she would get back to me if they find any issues' on 11/14. Multiple times a day I have to restart my connection. It's interrupting my work from home as well as my leisure time. I cannot get through a meeting or a movie/football game without interruption. A Rep came out and replaced my 'lines', but the service has gotten worse since then with multiple outages an hour. I am NOT overloading or causing strain on the network. My DNS server goes down first, followed by my WIFI and finally my direct wired connection. They do not come back without a hard reset of my altice modem. As I typed this message I lost connection TWICE. Optimum is the only provider available at my apartment and they are ignoring the issue. I contacted them at least 8 times before my first complaint. Now I know its not worth it to get someone on the phone because nothing will be done.

[Ticket: # 5879961 - Interference to TV](#)

Date: 11/24/2022 10:22 PM

City/State/Zip: Knightstown, Indiana 46148

Company Complaining About: Brightspeed

Description

Someone is using a ham radio on a dirty signal close to us and it interrupts our football games. We are watching the Viking/Patriots game and we've only been able to see 6 minutes of the first quarter and 2 minutes in the second quarter. I need my football games.

Ticket: # 5879984 - Commercial for a Santa movie, Violent Night, R rating

Date: 11/24/2022 11:20 PM

City/State/Zip: New Egypt, New Jersey 08543

Company Complaining About: Fox Philadelphia Broadcast

Description

On thanksgiving during the football game Fox showed this commercial for this movie freaking out all the young children about Santa killing people. This should only be shown after 10 pm.

Ticket: # 5881725 - AT&T commercial showing prejudice

Date: 11/26/2022 1:50 PM

City/State/Zip: Dayton, Ohio 45440

Company Complaining About: AT&T

Description

I just watched an AT&T commercial that to me is very offensive. It was showing a wedding where the minister asked if any objections and someone in the audience yelled "he's short. He's too short". The punchline was the the woman was watching a football game on her phone and the player was short on a play. As a short man I find that unacceptable. It may not seem as extreme, but what if the person instead would have shouted "he's too black". Just like the color of one's skin, a person can't change how tall they are. For this reason I just want to express my concern how something that may seem humorous can be very hurtful for those that have stereotypes placed on them for things they can't change.

I'm not sure if this is the right avenue to submit my frustration, so if not please either forward this to the appropriate department or let me know how to go about that if possible.

Thanks for your help and understanding.

Ticket: # 5881875 - Commercial during Thanksgiving Day football (FOX) - Violent Night

Date: 11/26/2022 3:59 PM

City/State/Zip: Boulder Creek, California 95006

Description

Watching football with my small grandchildren. How is it allowed that they now have the images from the trailer of Violent Night movie now in their minds. Disgusted!!

Ticket: # 5882047 - RE: Request received: Televised Live Sports Broadcaster's Audio Noise - 3rd prompt

Date: 11/26/2022 6:46 PM

City/State/Zip: Seattle, Washington 98115

Company Complaining About: Comcast

Description

This is a follow-up to your previous request #5791797 "Televised Live Sports Broad..."

From: FCC <consumercomplaints@fcc.gov>

Sent: Monday, October 10, 2022 11:17 PM

To: (b) (6)

Subject: Request received: Televised Live Sports Broadcaster's Audio Noise - Ticket No. (b) (6)

#..and it continues – today 11 26 2022 – College football all sports broadcast venues (ESPN-1 & 2, FOX, FOX-FS1, ABC) allowing (or intentionally) setting background ambient noise (crowds, music, etc.) at volumes greater than game announcers or commentators. The result, persons with “average” hearing capability, cannot process the commentation – the brain must work constantly to decipher a word here and there – it must be frightfully difficult for anyone having to use a prosthetic hearing device to participate in viewing the game.

#- Please type your reply above this line -##

Hi (b) (6)

Thank you for your submission. Your request has been received and assigned Ticket No. (b) (6). Throughout the complaint process, you will receive periodic emails updating you about the status of your complaint.

If you have information to add to your complaint, please respond directly to this email.

You can view a list of frequently asked questions about the informal complaint process at: <https://www.fcc.gov/consumercomplaints/FAQs>

Your submission provides the FCC with important information we can use to develop policies to protect consumers, remedy violations of the Communications Act, and encourage future compliance with the law.

Thank you for your help in furthering the FCC's mission on behalf of consumers.

This email is a service from FCC Consumer Inquires and Complaints.

[YDRG9E-QD490]

[Ticket: # 5882201 - College Football Player Audio](#)

Date: 11/26/2022 10:16 PM

City/State/Zip: Chandler, Arizona 85286

Description

Watching the Notre Dame - USC football game this evening on ABC. Player on-field audio included vulgarity (f-bombs) that I do not think appropriate for over-the-air broadcasts. The on-field microphones are unnecessary when there is a high likelihood of this sort of language.

[Ticket: # 5882202 - College Football Player Audio](#)

Date: 11/26/2022 10:16 PM

City/State/Zip: Chandler, Arizona 85286

Description

Watching the Notre Dame - USC football game this evening on ABC. Player on-field audio included vulgarity (f-bombs) that I do not think appropriate for over-the-air broadcasts. The on-field microphones are unnecessary when there is a high likelihood of this sort of language.

Ticket: # 5882937 - Mission TV and Fox and AT&T

Date: 11/27/2022 7:08 PM

City/State/Zip: Benton, Arkansas 72019

Company Complaining About: AT&T

Description

As you are aware, Fox and AT&T have been in a dispute for some time. I pay every month for my cable service, which includes Fox 16 (Little Rock, AR.)

I am sick and tired of not being able to watch NFC football on Fox. They have even blocked my viewing area from using their streaming service.

Enough is enough!

The FCC needs to step in and do something about this!

Thank you for your time.

[Ticket: # 5886706 - TV Profanity Issue](#)

Date: 11/29/2022 3:16 PM

City/State/Zip: Newport Richey, Florida 34654

Description

Consumer says there was profane language on a football game. A player jumped at the camera and said the F-word. He states it was uncensored. This was on Fox 13 News.

Ticket: # 5890835 - Shows not playing as advertised

Date: 12/1/2022 11:59 AM

City/State/Zip: Plano, Texas 75023

Company Complaining About: Frontier Communications

Description

- Caller calling to complaint that her paid programming ESPN, ESPN-U, ESPN-2 is not playing what is advertised in the time slots on the cable network
- Caller states that for example this morning she was on channel 73/573 on her cable network and ESPN-U at 9am was suppose to be showing College Football Live but instead was airing Greatest Uniforms
- Caller is upset that the sports channels that she is paying extra for through her cable company are not playing what is being advertised at the time they have it advertised to play
- She is upset because her college team is scheduled to be in the playoffs this weekend and she cannot depend on the cable network to air it at the ESPN advertised time frame
- Caller want ESPN and the cable network to coordinate and get the shows that are advertised to be playing to play at the listings times and not just something else.

CTR425-phone

Ticket: # 5895221 - CenturyLink - West Des Moines, Iowa

Date: 12/3/2022 9:16 AM

City/State/Zip: West Des Moines, Iowa 50266

Company Complaining About: Centurylink

Description

CenturyLink has suffered a disruption in internet service in West Des Moines, Iowa for nearly a week as of this writing, with no end in sight. Customers and business have been provided with essentially no information about this massive outage. Instead, the only information that CenturyLink has provided are service restoral estimates that have been shown to be dramatically false. Like Lucy pulling the football from Charlie Brown at the last minute, CenturyLink's attempt to lead its customers along by falsely promising that service would be restored imminently have decieved customers into *not* taking action to mitigate against what appears to be a long-term loss of service, at great cost and inconvenience. Certainly accidents happen and companies make mistakes and cannot guarantee service 100% of the time. However, utilities like CenturyLink who advertise their reliability to consumers must be required to be honest with their customers when incidents occur that result in a week or more of no internet service, so those customers can take action to obtain internet service from other providers.

[Ticket: # 5899496 - Inappropriate commercial for children](#)

Date: 12/5/2022 11:31 PM

City/State/Zip: Danielsville, Georgia 30633

Description

Commercial for sophora advertising homosexual kissing/ making out on a couch during broadcast of Monday night football on ESPN while viewing with my minor Christian children.

Ticket: # 5900181 - Sling tv.

Date: 12/6/2022 12:44 PM

City/State/Zip: Breinigsville, Pennsylvania 18031

Company Complaining About: Service Electric Cablevision

Description

my brother help me for tv,, he give me his own acct. i have reason budget.. that my first time.. i so happy i watch football and soccer . that time Soccer USA vs netherland, that my first time this years, i not been watch any sport,, my brother decide send me for sling tv.. sling tv have app inside my lg tv. it not good job.. becasue PC, and App and lg not good a CC.. some news,, why my brother pay cost near around 80 dollar pay ... i cant beleive.. cnn and fox and other news not good cc ... i suggest you test it,, anyway the same my tv on lg it still same problem on lg tv ,, i check up PC and Android is perfect.. why i buy tv tv should same andiod .

[Ticket: # 5907322 - Blackout of local Fox affiliate on Directv](#)

Date: 12/9/2022 2:16 PM

City/State/Zip: Kilgore, Texas 75662

Company Complaining About: Directv

Description

KFXK, which is the local Fox 51 affiliate for East Texas, has not renewed their agreement with Directv, holding out for more money. They have also done this with Dish. None of the other local broadcasters are having this problem. KFXK does this in the middle of football season, which is extremely popular here, hoping to pressure DirecTV. We believe this violates the Good Faith Agreement required by the FCC.

Ticket: # 5907405 - Zito Media

Date: 12/9/2022 2:37 PM

City/State/Zip: Bennet, Nebraska 68317

Company Complaining About: Zito Media

Description

I been having a problem with my internet going out Elevn times with in hour watching a football game . I had to unplug it and plug it back in for it to work after the 12 time i gave up. I called them to have out and look at the modem. they came out and looked at the line coming in never even came to the houes. So icalled them back a second time waited all day never showed they canceled the w/o and never even called me. So i set another appointment up for 9 Dec. same thing no call no show. So i called them to day and ask if i canceled my service would i get refund they told me no. I never heard of such a thing i can't them to come out and i can't get my money back. Very very upset (b) (6)

Ticket: # 5909549 - Fox 33 Shreveport LA

Date: 12/11/2022 2:11 PM

City/State/Zip: Linden, Texas 75563

Company Complaining About: Directv

Description

I am contacting you again 2 months after my original complaint (complaint # (b) (6)). Mission Broadcasting is claiming that Fox has pulled access to the channel and Directv is claiming that Mission pulled access to the channel. At time of my original complaint the network notice gave Mission Broadcasting's name but they have now removed it and I can only surmise that Mission was telling the truth so they didn't want to show the name and have us know that Directv was the liar. All of that has caused us to miss the World Series and now NFL football as well as all other programming. What is God's name does it take to get someone to stop this and return the programming we are PAYING for! Any help you could provide will be greatly appreciated.

■

Ticket: # 5909755 - Indecent Commercial Airing on WJZ-13 CBS Baltimore

Date: 12/11/2022 6:06 PM

City/State/Zip: Severna Park, Maryland 21146

Description

For the past few months, an inappropriate commercial for Antwerpen Auto Group has been airing locally on Baltimore stations. The commercial shows a man entering his home and hearing his wife screaming "Yes! Yes! Yes!" from her bedroom upstairs. The man runs upstairs expecting to discover his wife in the throes of passion to discover she was only celebrating the great deal from Antwerpen she found on her laptop. This commercial is highly offensive and inappropriate, especially for younger children, and has been shown all hours of the day in the morning and afternoon during family programming and football games. I hope that something can be done to get the commercial off the air.

Ticket: # 5910017 - Apretude Commercial

Date: 12/12/2022 1:40 AM

City/State/Zip: Madison, Alabama 35756

Description

Graphic sexual discussions airing during family shows or broadcasts like college football games. It's beyond inappropriate and goes WELL beyond good taste. The ad should be removed immediately from the multiple stations where it airs.

[Ticket: # 5918726 - Loud commercials](#)

Date: 12/15/2022 10:43 PM

City/State/Zip: Eureka, California 95501

Company Complaining About: Eureka Broadcasting Company Kins Fm 106.3

Description

Commercials are consistently louder than broadcast shows especially 49er football broadcasts. Station has an email address but it is inoperable.

[Ticket: # 5918942 - Direct tv](#)

Date: 12/16/2022 7:07 AM

City/State/Zip: Salem, Illinois 62881

Company Complaining About: AT&T

Description

I was charged for a NFL football package which I didn't authorize. When I didn't pay the 500.00 plus bill I was disconnected on 12-14-22. I called them 5 times since 10-31-22. They assured me that it would be removed.

Ticket: # 5935176 - Directv Billing - Rebuttal

Date: 12/27/2022 6:22 PM

City/State/Zip: Kimberling City, Missouri 65686

Company Complaining About: Directv

Description

Caller states that he filed a complaint prior with us so he wants to put a rebuttal due that he states that a woman call him and she told him that she take care of it and they give him credit per 2 months that he did not use. Now he got again the monthly charge per NFL package per \$65 and the late fee per not pay per the 2 months that he got refund. He states that he never order that package due that he does not watch football. He wants them to contact him as soon as possible to resolved his matter.***CTR422-PHONE***

[Ticket: # 5938992 - TV contract](#)

Date: 12/29/2022 6:48 PM

City/State/Zip: Fresno, California 93723

Company Complaining About: Comcast

Description

Many times I have wanted to watch what Comcast has shown to be on the following channels: TNT, NBA, and NFL only to be shown the following message Due to Contractual Dispute the following program cannot be televised. This should not be a consumer problem this is a Comcast problem my contract states I have access to the programs on those stations 24/7. Fix it. (Basketball, Football games)

[Ticket: # 5941212 - College Football Playoffs](#)

Date: 12/31/2022 7:54 AM

City/State/Zip: Cape Coral, Florida 33993

Company Complaining About: Disney

Description

How can the FCC allow ESPN to be the sole carrier of the college football playoffs. These are public universities participating in these playoffs and you cannot watch them on broadcast television. Disney, which ESPN also owns ABC and could easily show the games on the ABC network.

I am sure that the ABC local affiliates would also support that move.

Ticket: # 5942671 - Inappropriate tv ad

Date: 1/2/2023 12:27 AM

City/State/Zip: Jamul, California 91935

Description

Today I watched Sunday night football on San Diego nbc 7 39 with my 8 year old son. They played two commercials for movies I found inappropriate for my son - for the movies Thursday and Friday. I'm disappointed that I either have to be on guard to change the channel all the time, or just have to stop watching nfl football with my son, because of inappropriate commercials.

[Ticket: # 5944106 - ESPN and espn2 not captioning](#)

Date: 1/2/2023 11:38 PM

City/State/Zip: Danville, Kentucky 40422

Company Complaining About: Espn And Espn2

Description

This week many college football bowl games not captioned. Monday night football not caption

Is it my cable or espn.

ESPN and espn2 not accessible

I get caption on all other tv stations.

Pls help. Thank you (b) (6)

Ticket: # 5955206 - DirecTv/Fox Contract issue in Arkansas

Date: 1/8/2023 11:16 PM

City/State/Zip: Hot Springs, Arkansas 71913

Company Complaining About: Directv

Description

I've contacted DirecTv and Fox regarding Fox being blacked out for several months now in Arkansas but negatively impacting over 800,000 consumers. We've missed all of the NFL football games on Fox during this period. The Super Bowl is coming up next month and being broadcasted on Fox. When contacting both parties there's only finger pointing going on. This is totally unacceptable. Someone needs to step in and lock both parties in a room with no food, one 16 ounce glass of water and no restroom facilities. I'm sure the issue will be resolved immediately and we can watch all of our football games again. Please help with this issue because we're getting dizzy going in circles contacting these parties.

[Ticket: # 5955960 - Dish Network availability issues](#)

Date: 1/9/2023 12:49 PM

City/State/Zip: Myrtle Creek, Oregon 97457

Company Complaining About: Dish Network

Description

Caller has a complaint with Dish. Dish did not follow the terms of contract. He never received a paper bill since October and is paying \$5 per month for paper billing and service was cut off Dec. 30. Dec. 11 all football games were shut off on local stations, he is paying for local stations. Resolution caller is seeking he would like to receive his service and paper billing, so he can pay the bill. ***CTR386-phone***

[Ticket: # 5956337 - HELLO](#)

Date: 1/9/2023 2:25 PM

City/State/Zip: Baton Rouge, Louisiana 70811

Company Complaining About: Cox

Description

1/9/2023

GOOD EVENING

MY NAME IS (b) (6) I HAVE A GOVERNMENT CONVERTER T.V. BOX. AND A HDTV ANTENNA. BUT

I'M. NOT CATCHING CHANNEL 33 NBC. AND CHANNEL

9 WAFB. AND BLUNCE T.V . WHICH IS ALL FREE LOCAL

CHANNELS IN THE EAST BATON ROUGE AREA . MY NEIGHBORS ARE COX CABLE CUSTOMERS LIVING ABOVE ME THEY MAY BE INTERCEPTING MY LOCAL CHANNELS

THEY HAVE SMART T.V AND SMART RE-MOTE. COX CABLE

CHARGE YOU FOR LOCAL CHANNELS. I USE TO BE A COX CABLE CUSTOMER. MY COX CABLE ACCOUNT PIN IS 4328

I SENDING ATTACHMENTS OF MY FEDERAL GOVERNMENT

CONVERTER BOX AND MY HDTV. ANTENNA . BUT I WILL

BE SENDING IT AGAIN. ALONG FROM THIS COMPLAINT

BECAUSE IT WANT SEND WITH THIS COMPLAINT I

TRY. MY PHONE MOVING TOO SLOW . THANK YOU

PLEASE HELP. THE NATIONAL SUPER BOWL FOR

NFL FOOTBALL IS COMING UP. IT. FREE FOR ALL

50 STATES. PLEASED HELP ME RECEIVE ALL MY CHANNES

FREE LOCAL CHANNELS.

[Ticket: # 5957733 - Vulgar language](#)

Date: 1/9/2023 11:13 PM

City/State/Zip: Sioux Falls, South Dakota 57106

Description

line of men kneeling and one of them said "son of a bitch" about the time the program showed a dog being dressed in a football shirt. Inappropriate!

[Ticket: # 5958296 - ESPN broadcast using crude humor](#)

Date: 1/10/2023 11:54 AM

City/State/Zip: Dallas, Texas 75224

Description

I was watching the ESPN2 broadcast of the college football national championship game on Jan. 9, 2023 when the host Pat McAfee continuously used crude and sexualized humor while describing a football game. It was disgusting, uncomfortable and completely unexpected on a sports program. One example: he said "I personally would like to say thank you to the college football community for allowing me to penetrate you this season and be inside of you all year."

Ticket: # 5966531 - Division One Bowl Games

Date: 1/13/2023 2:55 PM

City/State/Zip: Elgin, Oklahoma 73538

Company Complaining About: Other

Description

I cannot afford to subscribe to ESPN in order to watch college football bowl games, in recent years ESPN broadcast most/all college football bowl games, I shouldn't have to subscribe and pay for a channel or cable company to watch NCAA Games, NCAA Football and Bowl Games should always be available to the public without having to pay ESPN or pay a cable provider, I'm senior citizen I shouldn't have to pay to watch NCAA Games, NCAA Games should be available on ABC, CBS or NBC, Senior Citizens could use TV antennas to watch NCAA games, like they once was

[Ticket: # 5969413 - Graphic horror / themes during NFL broadcast](#)

Date: 1/15/2023 9:59 PM

City/State/Zip: Easton, Pennsylvania 18042

Description

I am writing to complain about the pattern of the NBC Sunday Night Football broadcasts. All season my children have been exposed to numerous commercials for horror movies during family friendly broadcasts of Sunday Night Football. During tonight's broadcast of the Bengals and Ravens football game, NBC felt it was appropriate to show a commercial for A Knock at the Cabin, a movie about a vacationing family who is forced to kill one of their family members. There is just no excuse to expose children to this content.

Ticket: # 5969425 - Strobe Effect of Commercials

Date: 1/15/2023 10:19 PM

City/State/Zip: Media, Pennsylvania 19063

Description

Many of NBC's commercials during NFL football broadcasts use high intensity, frequent flashing, which I find inappropriate and inconsiderate of photo sensitive viewers.

NBC specifically airs one commercial for for America's Got Talent, which aired exactly on January 15 at 9:08pm, which contains frequent, flashing cuts that I find visually unpleasant, add zero substance to the advertisement, and, I have concerns that the flashing nature of the commercial creates an unnecessary risk for people who may suffer from epileptic seizures.

I wrote to NBC to address this but feel the FCC's involvement may help create a tougher internal approval process to prevent such cheap, risky commercials airing when I am watching football.

Ticket: # 5975689 - Indecent Content - Aprelude-HIV Commercial

Date: 1/18/2023 5:44 PM

City/State/Zip: Denver, North Carolina 28037

Description

The content in the Aprelude -HIV meds commercial is inappropriate, unnecessary, offensive, and without a doubt shows indecent public display of affection during inappropriate hours including weekdays at 9pm and during Saturday afternoon/evening sporting events. The add targets a very limited group of people and is not representative of the masses of people watching television at that (or any) time. I should not have to be explaining bisexuality or homosexuality to my young grandchildren, or persons of any age for that matter, due to a commercial airing. Especially while watching a football game. Thank you for your time and consideration in this matter.

Ticket: # 5981413 - NFL Network Host Swears

Date: 1/20/2023 10:32 PM

City/State/Zip: Tustin, Michigan 49688

Description

On Jan 20, 2023 during the NFL Network's Good Morning Football, host (b) (6) during her pizza eating segment talking about the New York Giants, she used a profanity that was very offensive to me. I was shocked and disturbed by what I heard. It was very offensive. She used the word G_D Damn on live TV. I couldn't believe she said that. This is supposed to be a family friendly safe channel to watch.

[Ticket: # 5982448 - Reception cutting out](#)

Date: 1/21/2023 8:52 PM

City/State/Zip: Sitka, Alaska 99835

Company Complaining About: Directv

Description

3rd weekend in a row FOX network reception cutting out during football game

[Ticket: # 5982480 - Choppy audio](#)

Date: 1/21/2023 9:28 PM

City/State/Zip: La Vista, Nebraska 68128

Company Complaining About: Kptm Fox 42 Omaha, Nebraska

Description

I watch Fox 42 out of Omaha over the antenna from time to time. The audio this channel broadcasts is always very choppy. It is especially choppy from crowd noise from football games but is also choppy during regular broadcasts like news or during severe weather alerts. The audio is so choppy it is nearly unwatchable with the sound turned up.

[Ticket: # 5982533 - Fox Sports racist comment "call a spade a spade"](#)

Date: 1/21/2023 10:26 PM

City/State/Zip: Harrisburg, Pennsylvania 17109

Description

At about 14:55 of the 2nd quarter of the Eagles Giants football playoff game, an announcer said "call a spade a spade" during false start penalty the Eagles were guilty of. This is an offensive phrase and an apology should be made publicly. This phrase should be discontinued from broadcasts.

[Ticket: # 5983166 - Inappropriate ads](#)

Date: 1/22/2023 5:31 PM

City/State/Zip: Dalton, Georgia 30710

Description

While watching football with my kids yesterday 1-21-23 I had to tell them to turn their heads and plug their ears for a commercial to protect against HIV. This commercial consisted of gay men in dance clubs. Men in drag, and two men kissing passionately. I find this AD to be offensive to adults, let alone children that are watching in the middle of the afternoon.

[Ticket: # 5983275 - Inappropriate advertisement](#)

Date: 1/22/2023 7:32 PM

City/State/Zip: Cohutta, Georgia 30710

Description

Homosexual advertising HIV medication that was completely inappropriate for a 10 year old watching a NFL football game in the afternoon/early evening.

Ticket: # 5983322 - Crude football celebration

Date: 1/22/2023 8:21 PM

City/State/Zip: Lexington, South Carolina 29072

Description

I was watching the broadcast of the NFL Division Football game, the Cincinnati Bengals at Buffalo Bills game, broadcast on WLTX19 via HULU. With 4 minutes and 41 seconds remaining in the game, CBS elected to broadcast a sideline celebration by number 20, Eli Apple, on the Bengals team. This celebration was clearly sexual in nature in which the player mimics a sexual act. The dance is popularly known as "The Booty Slap". He added some flourishes that made it even more inappropriate. CBS continued to show this celebration for about 10 seconds. The producers should have immediately recognized this celebration dance as inappropriate and switched to a different camera. They could have shown the fans, the teams on the field or even an infographic. CBS should be fined and the NFL should fine this player.

Ticket: # 5983347 - Violent Commercials During NFL Game

Date: 1/22/2023 8:59 PM

City/State/Zip: Peoria, Arizona 85383

Description

Hello,

This has been a consistent issue during national broadcast sporting events with horror movies and advertisements of shows showing violence and guns during the game. Having to ask our four children to cover their eyes at 4:30 pm during a football game on a Sunday is ridiculous. The youngest being three who loves football. Please advise as this violence is not needed during a commercial break.

(b) (6)

Ticket: # 5984207 - Fox

Date: 1/23/2023 12:32 PM

City/State/Zip: Hooks, Texas 75561

Company Complaining About: Dish Network

Description

Since they are incapable of making money like the other stations, they hold a gun to the heads of Dish Network and Direct TV to rob more money from them. I don't have FOX because I am on Dish. The ONLY thing I watch on FOX is football and I can't do that now. PLEASE make them make their broadcast available!!!!!!

THEY NEED TO BE HEAVILY FINED.

Ticket: # 5984260 - TV Over the air. Channel 43 - Fox

Date: 1/23/2023 12:45 PM

City/State/Zip: Lancaster, Pennsylvania 17603

Company Complaining About: Over The Air - We Have No Company Just An Antenna

Description

When someone moved the TV tower from York to Harrisburg for Fox channel 43 with an antenna, we are unable to watch this channel anymore. We are able to pull in channels 8, 21, 27 which are NBC, CBS, and ABC. This is very annoying because we are NFC football fans and we never get to see the games televised on Fox 43.

Ticket: # 5994459 - Internet turned off in error and not reconnected

Date: 1/27/2023 3:40 AM

City/State/Zip: Gainesville, Georgia 30507

Company Complaining About: AT&T

Description

My internet was disconnected on Christmas Eve in error, after I paid the bill. I keep being told it will be turned back on within 24 hours. It has been over a month. Two technicians (b) (6) came out. (b) (6) on January 6th and (b) (6) at a later date. They both confirmed that it was in sync. The order to remotely turn it on was not created. A ticket was finally done and later canceled because they said they could not confirm my address. I have lived here 24 years. Another ticket was created but no order created. I spoke to (b) (6) in the Philippines that said that the previous representatives had lied to me and the ticket and order numbers they gave me were just something they made up to get me off the phone but he would fix it. He set me up with a service I did not request. After I got a notification that I needed to spend \$99 for connection. I called and was told he was in fact was the one that lied and the order was canceled. The correct order was created but still not completed because they said they put in the wrong customer code. Yesterday I was told the order was "stuck" Today, I spent 4 hours on the phone, transferred and tossed around like a football. I spoke with a supervisor in the loyalty department who said that it was connected. He transferred me to technical support. I spoke to a hateful woman her ID is (b) (6). She said she needed to send another technician out. I called back to make a complaint about her treatment of me and the next person in the the loyalty department spoke with the back office and they said the order needs to go through two systems in technical support, transferred again. I spoke with (b) (6) who said the order was pending. No, I did not need to have a technician out and he canceled the service visit. How can it show connected and pending at the same time? He had no idea what two systems the previous gentleman was talking about and said his supervisor (b) (6) would call me in 10 minutes. He did not, and now they are closed for the day.

Ticket: # 5998387 - Weak over the air digital signal for certain channels

Date: 1/29/2023 5:18 PM

City/State/Zip: Beverly, Massachusetts 01915

Company Complaining About: Broadcast (over The Air)

Description

Over the last few months the over the air digital signal has progressively gotten worse and now has reached the point that we do not receive the channels such as fox at all. In was particularly bad during world cup soccer and today we aren't able to watch football at all. This issue happened a few years ago and after contacting FCC it was fixed. Thank you in advance for your attention to this matter.

[Ticket: # 5998546 - Closed caption](#)

Date: 1/29/2023 8:59 PM

City/State/Zip: Holland, Massachusetts 01521

Company Complaining About: Fox Sports

Description

Fox sports has not had close captioning on the last two football games showing on TV. Fox sports will be showing the Super Bowl this year and I hope to have close caption on that because I am deaf.

Closed caption works on my tv. Closed caption worked on the program before and after the game but was not working during the game.

Ticket: # 6001005 - RF interference from ham radio or maybe a welder nearby?

Date: 1/30/2023 8:20 PM

City/State/Zip: Broomfield, Colorado 80020

Company Complaining About: (unknown Source Of Interference)

Description

We only watch tv for football games, so we are just picking up broadcast stations. I have a good antenna in the attic and we get plenty of stations. On some weekends we get very strong RF interference that knocks out the picture and comes thru the audio as bursts of static in a chaotic pattern that is almost like Morse code, but not quite. If I turn off the tv and instead just have the stereo amplifier on it still comes thru the speakers. It typically goes for 20 minutes or so then stops for a while. The way it starts and stops makes me think it might be an arc welder hobbyist in my immediate neighborhood. Does that sound like a feasible origin for the interference?

Ticket: # 6010510 - television signal from KJUD in Juneau, Alaska

Date: 2/3/2023 2:08 PM

City/State/Zip: Juneau, Alaska 99801

Company Complaining About: Kjud (vision Alaska Llc)

Description

See attached letter. KJUD is a FOX affiliate and their audio is so bad football games have to be watched without the sound.

[Ticket: # 6011471 - Someone in neighborhood has equipment interfering with tv antenna reception](#)

Date: 2/3/2023 6:18 PM

City/State/Zip: East Wenatchee, Washington 98802

Company Complaining About: Local Tel

Description

I have had antenna installed last fall and I have signal some of the time. I have reason to believe my neighbor is running CB equipment that is interfering with my signal. I have noticed that when he is gone I have reception and when he returns it completely goes away. I got the antenna to watch football games and I never have service when they are on.

Ticket: # 6013569 - HIV provocative commercial during pro bowl

Date: 2/5/2023 5:29 PM

City/State/Zip: Bellefontaine, Ohio 43311

Description

This commercial suggests provocative behavior and having sex with people one just meets. Any commercial which is about sex and safe sex including those for condoms and birth control should not be on a family football game at 3pm in the afternoon when my 6 year old is watching. This was approved by abc. I am worried I will just have to disallow my children from all TV if things do not change.

<https://youtu.be/KRozChEd1ww>

Ticket: # 6017448 - Services

Date: 2/7/2023 1:32 PM

City/State/Zip: Albuquerque, New Mexico 87109

Company Complaining About: None

Description

No Email

Broadcast Station Channel 13 CALL Sign KRQUE Station location Albuquerque, New Mexico

Complaint: 3:30 am. suppose to be a Rebroadcast of a Basketball Game

Apparently, the station was talking about a College Football Game, old programming was showed.

30 days or more of old games showed.

Consumer stated what they was doing was illegal.

He address the concerns to the station which was ignore, no call back explaining the matter.

They never reach out and inform the consumer why the Rebroadcast Showed old programming.

Broadcast Station contact 505-243-2285

Ticket: # 6020280 - DirecTV Billing

Date: 2/8/2023 2:31 PM

City/State/Zip: Jacksonville, Arkansas 72076

Company Complaining About: AT&T

Description

- Caller received bill from AT&T in the amount of \$180.66 for DirecTV services.
- Caller talked to AT&T on 2/4/2023 was told bill would be \$105.51.
- He called 1/22/2023 couldn't receive football games on Fox, was told AT&T and Fox was having dispute.
- Representative stated could watch game on different channel plan would automatically change back, didn't change back for 4 days instead of next morning as told.
- The channel the representative had him change to was Spanish channel, he doesn't understand Spanish, don't know why was told to change to that channel.
- He wants AT&T to deduct the overcharge of \$75.15 since he wasn't told Spanish channel, and plan didn't change automatically the next morning.

CTR426-phone

[Ticket: # 6028955 - Super bowl half time show](#)

Date: 2/13/2023 6:46 AM

City/State/Zip: Boscobel, Wisconsin 53805

Description

Rihanna grabbing her crotch was very inappropriate. We were watching with kids when she made this gesture. There are families who watch football together and this behavior should not be displayed on a half time show.

[Ticket: # 6029032 - super bowl commercial](#)

Date: 2/13/2023 9:05 AM

City/State/Zip: Southfield, Michigan 48072

Description

the avocado commercial mocking christianity with the Adam and Eve segment and people walking round naked including that male stripper --- why is my child asking why are they naked mom? Cant even watch a football game without being worried. disgusted

[Ticket: # 6031990 - Inappropriate/vulgar 2023 1/2 time Super Bowl Show](#)

Date: 2/14/2023 10:18 AM

City/State/Zip: Leesburg, Virginia 20175

Description

The 2023 Super Bowl 1/2 time show was so vulgar and inappropriate for the many thousand of young children sports fans.

Both Rihanna and dancers were not what children and young teens should have been exposed to at a Major Football Game. As an adults we were appalled ourselves. It was a sports event not an obscene show on National Television. Shame on the people who gave the okey for it! Children need to watch sports but not vulgar displays at Sports Events.

Thank you for your help.

Ticket: # 6031999 - 2023 Superbowl Half-Time Show Indecency Complaint

Date: 2/14/2023 10:24 AM

Description

From: (b) (6)

Sent: Sunday, February 12, 2023 9:55 PM

Subject: [EXTERNAL]: 2023 Superbowl halftime show

Is there anyone previewing these halftime shows? It is all about sex and more sex do you know children are watching football?

What is wrong with this world anything goes, just terrible programming for such a big event. Any way there could be a fine for this kind of stuff, if a normal person acted and gestured that way in public they would be arrested for being a pervert seriously.

And here we go and let it right into the living rooms of millions.

Concerned citizen,

(b) (6)

Ticket: # 6033788 - Dish Network blocking the superbowl

Date: 2/14/2023 7:22 PM

City/State/Zip: Amarillo, Texas 79108

Company Complaining About: Dish Network

Description

I've been with dish network for a good amount of time. Sometime around the first of the year, Dish blocked Fox network. On Fox screen Dish said to call your local Fox station and tell them to pay what Dish was demanding to resume the broadcasting. I called my local Fox station and they told me that their hands were tied that it is a corporate decision and Fox wasn't going to pay. She also said that it wasn't just Dish but also Direct TV doing the same thing. I feel that Dish is screwing over their customers to help them get a higher rate. This is not the first time that Dish has done this. Twice with the superbowl and 3 times with the college football playoff. I was going to cancel Dish and go with Direct TV. They are now playing the same game with their customers. I live in the country and can't get cable so we are out of luck. I feel that Dish needs to fire their CEO and hire someone who is a better negotiator. But the customer shouldn't be the loser during the process. Any help that you can provide will be greatly appreciated. Thank you.

[Ticket: # 6038484 - Contract dispute leaving me in the dark](#)

Date: 2/16/2023 4:52 PM

City/State/Zip: Dunnegan, Missouri 65640-9758

Company Complaining About: Directv

Description

"Contract dispute keeps Springfield viewers from watching KOLR-10, Chiefs games

DirecTV and Mission Broadcasting have yet to reach an agreement on a new contract.

On Oct. 21, KOLR-10 was pulled from DirecTV customers' televisions when a contract with KOLR-10's parent company, Mission Broadcasting, expired. Two months later, a deal is yet to manifest. "

The above came from the Springfield News & Leader. It is now 4 months that this dispute has been going on and 4 months that I have no CBS. I miss the news, KC Chiefs football games, et. al.

ENOUGH IS ENOUGH!!!

I request that the FCC intervene this dispute and make the two parties settle.

A visit by the FCC swings a huge hammer.

Ticket: # 6047843 - People are always syncing my phone! Im in danger

Date: 2/21/2023 6:59 PM

City/State/Zip: Wichita, Kansas 67206

Company Complaining About: Us Cellular

Description

Media, people, music, AI everything else I've been screwed with I've been taken advantage with. I've been rolled. My name is (b) (6). They say I'm going to die a woman, they use movies television and radio. Birds chirping sound digital, people act strange around me. People act like they hate me and I don't know why. They call me aura, poppy, aury, oreye, I'm not sure how to spell it that's just how you are pronounce it. I'm tired of being attacked. People with media companies and that are using ads are using them specifically as well as football like the Aura media company. I believe it is aura ads They're using it to attack me and probably try to kill me. I'm on a cell phone.

Ticket: # 6055739 - Awards Show / Halftime show

Date: 2/24/2023 5:24 PM

City/State/Zip: Millersville, Pennsylvania 17551

Company Complaining About: Comcast

Description

Sexual content, vulgarity - WHEN are we going to start having clean / pure shows on TV? It's NOT appropriate for children and I certainly am not interested in seeing it either - the Satanism "worship" (something even THE TV network and Sam Smith admitted to in a tweet aka "ready to worship?") and the vulgarity of Rihanna's display on stage, touching her crotch and sniffing her finger is DISGUSTING! I personally am SICK AND TIRED of being FORCED - yes FORCED to watch this on the very programs we try to get away from the bullshit in this world. Watching football is supposed to be a FAMILY event where we should have the FREEDOM to watch a show without sexual content or vulgarity or SATANISM involved. GET SOME STRICTER LAWS OUT THERE! I could care a less what they do in private or at their concerts where people PAY to see THEM. But as a consumer, I'm not interested in their unholy, ungodly satanic rituals during a program that is SUPPOSED to be family friendly and/or an awards show to celebrate the success of people. NOT a PORN show! I pay good money for the tv shows I watch and this is NOT what I want to see. If I want to see that crap, I'll buy a ticket to their concert. And that is something I did not agree to nor spend my hard earned money for! I have no qualms with Comcast other than them providing the platform for the satanic rituals, which is out of their control.

Ticket: # 6056413 - Super Bowl Half Time Performance by Rihanna

Date: 2/24/2023 10:40 PM

City/State/Zip: Indianapolis, Indiana 46237

Description

The Super Bowl Halftime Performance w/Rihanna was completely inappropriate for families and young children/teens. Grabbing of her crotch, smelling her fingers, humping and all around crude behavior is inexcusable for a family oriented football game. If I wanted to see that, I'd pay to go see that. I don't need it for free with my young kids.

Ticket: # 6056470 - Super Bowl

Date: 2/24/2023 11:24 PM

City/State/Zip: Scottsdale, Arizona 85258

Description

That Super Bowl halftime show featuring Rihanna was totally inappropriate. Having sexual situations does not mix with an unborn child. What message does that send? It is ok to get someone pregnant? This was a football game not rolling around in the hay time. I am extremely appalled that the Super Bowl, the NFL, Fox Sports and city of Glendale Arizona would allow this performance to take place. I think at least the organizers for the Super Bowl should be fined. What do you think? Something needs to be done. Don't let it get away. I saw on the news that there were other complaints, so I thought I would do one.

Ticket: # 6056967 - NFL superbowl halftime show

Date: 2/25/2023 11:37 AM

City/State/Zip: Abilene, Texas 79602

Description

I would like to file an indecency complaint regarding the NFL Superbowl halftime show. The NFL Super Bowl is on a publically available channel on TV that is accessible free on antennas. Therefore, I feel as though the content should be at a level consistent with rated G or PG. When I watched the superbowl halftime show with my family of teenagers, even THEY were horrified at what they were watching - a pregnant lady "digging in her butt" then sniffing her fingers, then groping herself and grabbing her crotch while the cameras zoomed in--I couldn't even turn the channel fast enough! It left my teenagers speechless when she started grabbing her vagina and appearing to fondle herself. It was completely unnecessary as part of the performance and indecent. Nobody wants to see this trash. This is a football game primarily. On publically available TV I should not have to even worry about such things! Keep it classy on public tv please! Or assign it the rating it should have been with a warning "MA"!!!! So parents have time to change the channel! I think my teenagers reaction says it all though--it doesn't belong.

[Ticket: # 6057131 - Super Bowl - Rihanna Performance](#)

Date: 2/25/2023 1:33 PM

City/State/Zip: Chicago, Illinois 60655

Description

The halftime performance for Super Bowl was disgusting.

Families gather to watch a football game. Entertainment should be set appropriately. The NFL should up its standards for prime time entertainment.

[Ticket: # 6057516 - Super Bowl half time](#)

Date: 2/25/2023 5:25 PM

City/State/Zip: Mcewen, Tennessee 37101

Description

The half time show was inappropriate. My kids shouldn't have to leave the room. Football is a family event

Ticket: # 6057826 - ESPN

Date: 2/25/2023 10:24 PM

City/State/Zip: Clever, Missouri 65631

Description

Thursday night XFL football. Several F bombs and Sh** dropped on tv. Have children watching. Very irresponsible of ESPN not editing the language.

Ticket: # 6057882 - NFL

Date: 2/25/2023 11:44 PM

City/State/Zip: Hicksville, New York 11801

Description

Half time show was completely inappropriate for children. Rihanna's performance was utterly shocking knowing families were in attendance at the Super Bowl with no option to change the channel. I had to change the channel because we had children watching and felt her dance moves were far too sexual for the event. Very disappointing especially since some aren't football fans and watch along for the halftime show.

Ticket: # 6058227 - Super Bowl Half Time Show

Date: 2/26/2023 12:39 PM

City/State/Zip: Draper, Utah 84020

Description

The half time show at the Super Bowl has gotten increasingly sexual over the last several years. Jlo and Shakira made me tell my kids to leave the room and this year, it was completely inappropriate with the dancers and Rhianna touching themselves and even at some points touching themselves and smelling their fingers. I was watching the show with children ranging in age from 6 to 11 and it was absolutely not family friendly and made my 11 year old boy ask questions about why they were doing that. I should not have to worry about watching football with my family turning into sex ed class for my children.

[Ticket: # 6058853 - Cursing broadcast during football game](#)

Date: 2/26/2023 10:12 PM

City/State/Zip: Blackshear, Georgia 31516

Description

My family and I were watching the live XFL football game on ESPN 2 between the Arlington Renegades and the Houston Roughnecks when we heard cursing on the open mikes. We heard "f***" at the 8:57 p.m. mark and "a**" at the 8:59 p.m. mark.

Ticket: # 6065856 - RE: Superbowl 2023 on FOX

Date: 3/1/2023 1:49 PM

City/State/Zip: Mequon, Wisconsin 53092

Description

The halftime show performance by Rihanna was indecent and not appropriate. It is a crime to expose children to sexual content i.e. physicality and language, and therefore a clear warning should have been given in reading and by the show hosts prior to the performance so that parents could remove their children (which they shouldn't have to do anyway, participating in the American tradition and culture of enjoying football). Several song verses contained adult-themes, sexual content, sexually suggestive behavior, and strong sexual overtones. The dancing choreography contained heavy sexuality and sends the message to underage viewers that it is normal to behave that way publicly. The damage goes deeper into the minds of children who absorb information through what they see adults doing to determine what is normal and what is not, and for them to hear and see content (without proper warning) that is clearly only meant for people over age 18 is inappropriate for a show that is part of an American football family tradition and supposed to represent American values and depict the core of American entertainment. I am sick of seeing Superbowl halftime shows like the one by Rihanna that perpetuate negative/inappropriate/vulgar language that the rest of society, especially parents, are working so hard to combat and overcome and protect our children from. This is a sad dereliction of traditional American culture and does not represent the type or standard of entertainment that is enjoyable and meaningful for all generations who support the NFL and the American football tradition. I am shocked and disappointed that there aren't higher standards for hosted performances coming from such an influential and relevant TV network. Do better now. The Superbowl half-time show should comprise a family-appropriate, relevant, and entertaining performance that is appreciated and enjoyed by ALL generations of Americans, while also offering a Pay-per-view show for those who are over age 18 to consume. There is not a good American parent anywhere who would approve or appreciate their children being unexpectedly exposed to and participating in the normalization of commonplace/public sexual behavior or the idolatry of singers who showcase sexualized behavior on the national stage when sexual harrassment, innappropriate sexual conduct, and public indecency are all things regular people can get cited by the police for.

Ticket: # 6084692 - DISH not giving us FOX with our local affiliate KLSR-TV owned by COX Media

Date: 3/9/2023 1:05 PM

City/State/Zip: Roseburg, Oregon 97471

Company Complaining About: Dish Network

Description

We lost our local FOX Channel back in November of 2022, along with a few other channels. Both parties are blaming each other. I have missed so much of my favorite entertainment. NFL Football, and now we are moving into Spring and I will be unable to watch NASCAR, NHRA Drag Racing and MLB. How long can they use their faithful customers as pawns. By the way DISH did offer me a one whopping 5.00 Credit, more a slap in the face

[Ticket: # 6088941 - Dish](#)

Date: 3/10/2023 7:44 PM

City/State/Zip: Milton, New Hampshire 03851

Company Complaining About: Dish Network

Description

Dish...They have drop some major channels without notification to us. Could not watch Patriots Football and I live in NH. For more than a week no one is answering any 9f there phone numbers. Now there was a security breach??? Still did not tell its customers. Now all except pay channels have been deleted. They have breach contract with me an have continued to act in bad faith. Please help us.

Ticket: # 6092772 - Directv issue(s)

Date: 3/13/2023 12:37 PM

City/State/Zip: Big Pine Key, Florida 33043

Company Complaining About: Directv

Description

after several phone calls in to directv, they have not been able to rectify my bill, they have been overcharging me a free service of nfl sunday ticket for the entirety of football season, even though, it was offered to me for free as a moving perk. i have had to call a ridiculous amount of times asking for them to fix my bill and it still has not been remedied

my bill was over \$400 and i was threatened to have my services cut off

it makes me question whether directv has applied the other offers and promos that they have sold me on the idea of having when they are seemingly incapable of honoring the initial promotion of nfl ticket that they charged me full price for regardless

i scratch my head at the legality of this and struggle to keep doing business with such shady business practices, meanwhile overcharging a long term customer like me while giving deals to new potential clients, its disheartening and incredibly frustrating

Ticket: # 6105234 - Nfl super bowl

Date: 3/18/2023 7:41 AM

City/State/Zip: Chillicothe, Ohio 45601

Description

There's no place for satanic worship and over sexualized dancing during a broadcast of a football game. It's supposed to be family programming and year after year the half time show gets increasingly worse. I shouldn't have to rush my kids out of the room at half time because of the crap you allow them to get away with. Every year we voice our complaints and it falls on deaf ears. Nothing is ever done about it. The female singer literally grabbed her crotch and then proceeded to smell her fingers. If this was HBO it would be understandable but this is public television during the half time of a sporting event that's supposed to be for the whole family. It's disgusting. And Sam Smith's performance was obviously a satanic ritual. It's BS and something actually needs to be done about it. Not a warning letter but fines for the NFL and Fox for millions of dollars so they'll think twice about broadcasting this BS. 30 years ago you couldn't show a married couple sleeping in the same bed. They had to be in separate beds. The American people need the FCC to please do the job it was created for. Thank you very much for your time and reading this letter.

Ticket: # 6118163 - DISH vs CBS

Date: 3/24/2023 12:46 AM

City/State/Zip: Port Angeles, Washington 98363

Company Complaining About: Dish Network

Description

DISH satellite and CBS are having a dispute. DISH is not carrying CBS. We live in an area where satellite tv is the only option. CBS is a major network and carries the local news station. We missed football games, March Madness games and many favorite shows. This has gone on long enough and needs to be resolved.

Ticket: # 6129933 - Fox WXXA Albany NY not receiving via DIRECTV x 5+ months

Date: 3/29/2023 4:39 PM

City/State/Zip: Queensbury, New York 12804

Company Complaining About: Directv

Description

We lost our fox signal, WXXA, Albany, channel 23 from DIRECTV/AT&T 10/21/2022. Mission broadcasting owns the affiliate. I have contacted both companies and I've gotten nowhere. This is insane that we are entering our six months without one of our main channels. We, the consumers, are not cared about by these companies, and have we have fallen through the cracks. No World Series. No World Cup. No football on Fox. No Super Bowl. No weekly television shows on Fox. Now I've been told by mission broadcasting that DIRECTV has sued them and other companies, so where does this and where we get our channel back? Thank you.

Ticket: # 6139191 - Century link Internet service, Omaha, Nebraska

Date: 4/3/2023 3:06 PM

City/State/Zip: Omaha, Nebraska 68118

Company Complaining About: Centurylink

Description

I was told that I did not respond by a certain date that they would automatically add a service to my bill. They added NFL season games. I have never ordered it in the past and Don't watch NFL football because I worked on Sundays. Our family prefers to watch College football. Upon inspection of my Bill they were charging me \$68.99 a month for that service thru my cable provider Direct TV. I called Direct TV and they told me that I would get the service for \$68.99 for 6 months, and they also informed me that I was not listed for receiving the NFL season Package. Now I just 1 person out of 20,000 people that were also ripped off, this would provide them with an EXTRA income in the neighborhood of about an EXTRA 8 million dollars in fraudulent income that they are stealing from the people in Douglas County. I called Century Link and Had them listen to me while I called Direct TV and they would not even listen to the people with Direct TV, And he gave them my account # and all the information the they need to check and they still would not listen to Direct TV or me. And now they are starting to ruin my credit So after this is settled I will Have to take them to court for my justification .

[Ticket: # 6143210 - 3 months of no CBS local channel with Dish Network](#)

Date: 4/5/2023 9:46 AM

City/State/Zip: Camdenton, Missouri 65020

Company Complaining About: Dish Network

Description

We have gone 3 months now with no CBS local channel. We are missing out on local news and weather. We also missed NFL football games, College March Madness games and a lot of prime time TV shows. We are paying for a channel we are NOT receiving and Dish is in violation of our contract.

Ticket: # 6159028 - Unwanted scam call

Date: 4/13/2023 11:04 AM

City/State/Zip: Laceys Spring, Alabama 35754

Description

I was called on 4/13/23 from a person claiming to be named "(b) (6)" with a thick Indian accent. I questioned him as to his real name. He calimed it was "(b) (6)". The caller ID sai he was calling fro Dublin, Ohio, near Columbus near where I grew up. I asked if he watched Ohio State football and he did not know what that was. So, I knew it was a scam. I asked again why he didn't know about OSU football living in Dublin and he hung up.

Ticket: # 6163716 - aggressive sale tactic by use of telecommunication

Date: 4/15/2023 3:22 PM

City/State/Zip: Jacksonville, Florida 32277

Company Complaining About: Comcast

Description

Someone(FCC and the BBB) has to police the dark web chambers of commerce... Title XXXIII The Regulation of Trade, Commerce, Investment, and Solicitation... Chapter 501.171 Consumer Protection-----

On Thursday, April 2023 I had a television delivered from Walmart. I installed it in the Livingroom, putting the old one in the bedroom. What should have been a simple task became an inexhaustible circus ride on a merry-go-round and round.

The reason I'm reporting this to you as a crime of extortion and racketeering is that it is under Florida Racketeering / RICO Law...Florida Statutes Title XLVI. § 895.03

Where the criminal act of state and federal extortion comes into play is by them hijacking accounts connected to my Google accounts, trafficking my old G-mail message altering the date and time to the present day, and making those messages appear as urgent needing me to pay money right away, holding service that I had already paid hostage for days on end. But yet after a year of paying for protection, an undermining message from T-Mobile appeared at the same time saying finally my McAfee protection service is working.

This is considered extortion and racketeering by the use of telecommunication devices which is a criminal act at the highest level.

This unlawful collaborative pattern has happened before in 2021 and 2022 it was the day before College football season kicked off. Weeks prior I had received an email ESPN was going up on their rates by a few dollars by my next bill cycle; which was ok.

This time it is the NBA playoff that's the bait. Last month I received an email that YouTube TV was going up on their rates by a few dollars by my next bill cycle; which was ok.

I notice that this was going to be a continued nonverbal pattern yet an antagonistic tactic of extortion coercively used to force me into not only giving more money for the same service but they're phishing using the same dishonest patterns to lure me over to other offers such as upgrading my services,

purchase Higher Speed Internet, Data protection, and Roku devices. Then there is the irresistible 7-30 -90-day discount on Apple TV, Sling, HBO, Showtime, etc...

Their greed for money and racketeering is omnipresent.

Someone(FCC and the BBB) has to police the racketeering influence of corruption organizations in the dark web chambers of commerce.

It's been 3 days and I'm still on the merry-go-round and around after several attempts and several phone call my old devices and television is still not working. I prayed these people did not damage my property.

However, I continued seeing Walmart commercials advertising television and Roku device.

p/s

copies of emails upon request

Ticket: # 6184286 - loss of Altoona TV station

Date: 4/26/2023 1:36 PM

City/State/Zip: Mill Hall, Pennsylvania 17751

Company Complaining About: Comcast

Description

You people need to study your geography. Since you have taken away our LOCAL station WTAJ out of Altoona, all we get are 3, if not 4, Scranton stations. Why? We do not shop in Scranton, we do go to doctors, etc, in Scranton. Most of us work at the state prison in State College, PA, or the hospital, since our local hospital basically closed except for emergencies & then they are sometimes shipped off somewhere else. We shop in State College, go to doctors, etc in State College. I even go to Altoona for shopping, since our stores here are about nill, & I even attend church in State College. Please, please return our Altoona station. I am so sick & tired of Scranton this & Scranton that. What about about local high shool football games? On no you are too big for your britches to even think about the local folks.

Ticket: # 6187302 - Dish Billing/Agreement

Date: 4/27/2023 4:23 PM

City/State/Zip: Cleveland, Georgia 30528

Company Complaining About: Dish Network

Description

My DISH service was interrupted because it was 40 days past due (I had resigned from a position and my last check was NOT what I expected so had not paid it yet). I think it is egregious that they charge \$15 to extend your payment so since they disconnected it after I had been a long-term customer, I told them I'd just cancel the service.

I was told I would have to pay \$20 per return box to send them their equipment back. Keep in mind -- I have a customer for about 8-9 years; have they NOT updated their equipment since then? I told the rep, Camille, that was ridiculous. She said my original agreement stated that. Again -- 8-9 years ago. AND she also said that my agreement had expired so I was not under a current agreement. Therefore, I don't think I should have to pay the \$20 per box to send their mediocre equipment back. Additionally, they are in violation because they did not continue to uphold the same programming as agreed upon on THEIR end. We have not had WSB-TV for MONTHS (probably a year at this point) and were never able to watch college football games that we wanted to either, even when we were supposed to have the channel. Their value greatly decreased along with their service.

I am not going to pay to send their old, outdated equipment back. They have breached their contract by not keeping LOCAL programming, which is all we wanted to be able to have anyway. The fact they are trying to charge for that is ridiculous and excessive!

Ticket: # 6194007 - Comcast

Date: 5/1/2023 6:39 PM

City/State/Zip: Bondsville, Massachusetts 01009

Company Complaining About: Comcast

Description

I am very upset we in our home watch a lot of sports, went to put nfl network on and Comcast convient Lu took that off our channel lineup no notice and no credit to our already very high service \$280 a month is just not ok with everything else around us going up just can't afford it.

We have been loyal customers over 10 years now when it's football season we have to buy other steaming services just to watch a game.

Now they take nfl network this is not acceptable nor fair for the average household .

Ticket: # 6226794 - Gps tagging people in Crossville TN and Orlando fl using for slaves

Date: 5/18/2023 4:10 PM

City/State/Zip: Crossville, Tennessee 38571

Company Complaining About: AT&T

Description

Got tagged by environmental dept after being drugged. crossville bledsoe county and Orlando FL, NC are gps tagging people doing experiments with children and people taking kids out of home stringing out on drugs using for celebrity dating. housing market flips with refinance team DVR NRV crv KOA were they play interactive internet with people as avatars and hook children's genitals up to apps so people can play with them they take jobs and falsely arrest people remote monitor through agriculture and dea tbi fbi cia they have camera company in Atlanta and own fake regions were they bully citizens with radio frequency interigation as well as pin point radio frequency to cause sickness pain strangulation then force people into marriage changing names to take federal social security and other benifets only to bet in a fantasy football or race while they break you in and force u to break commandments they use Sims build farm and Facebook fake site to steal customers and put contamination of sensors in food for thermal inhancement they print and package there own version in all grocery dollar stores. And Apollo Wal-Mart were they target people for there retirement need help there closing down military with fake NASA and pocketing tax payers money they have fake government websites and are changing IRS ADDRESS TO PO BOX CF and other churches getting payed to give out polluted rotten food while they change names with another town every 1 to. 6 months wrote cert letter and 450 emails to government without much concern using UVS at lower than human hearing 9312002827 stealing cable with splitter and using audio and preinnstalled apps to screw citizens

Ticket: # 6247781 - Gambling ABC FOX CBS NBC

Date: 5/31/2023 10:52 AM

City/State/Zip: Des Moines, Iowa 50320

Description

Hello,

Recent advertisements during sports games on ABC, FOX, CBS & NBC, specifically football, baseball and basketball, have made obscene attempts to coerce viewers into gambling. Gambling causes low self-esteem, stress, anxiety and depression. Gambling can become an addiction, just like drugs, sex or alcohol.

The FCC needs to restrain advertisers from turning young sports fans into gambling addicts. I feel your delay on this topic has already caused irreparable damage.

Ticket: # 6296809 - Text Messages Getting Blocked

Date: 6/23/2023 5:08 PM

City/State/Zip: Redondo Beach, California 90278

Company Complaining About: T-Mobile

Description

The consumer is a football coach

He sends text messages to his team, and to people he is trying to recruit

His phone keeps on getting blocked from being able to send text messages

They tell him it's because he makes so many texts, it has been marked as suspicious

They told him that the FCC would be able to remove that

Resolution: The consumer would like T-Mobile to stop flagging his account because he is texting due to work related reasons ***CTR423-Phone***

Ticket: # 6306272 - Spam from +1 (216) 208-5847

Date: 6/28/2023 1:57 PM

City/State/Zip: San Diego, California 92126

Description

Spam:

[Football fanShirt] Independence Day Deals. Team Uniform Starting From \$32.99. Save Upto 78% OFF. By <https://www.footballfanshirt.com/?6295>

[Ticket: # 6307658 - Multiple ACP enrollement attempts not going through, help not available](#)

Date: 6/28/2023 10:44 PM

City/State/Zip: Vallejo, California 94591

Company Complaining About: Comcast

Description

I contacted Xfinity several times, they football me to ACP link, which does not work - I am a VA pension recipient, submitted my info correctly, but the system does not work - it says "sorry" and try again. Tried several times, all the same results. The phone number provided after 40 min of waiting kicked me out, no help at all. How can I get enrolled in ACP?

Ticket: # 6316332 - Broadcast False Statement and Information on FISA Foreign Intelligence Reports

Date: 7/4/2023 9:24 AM

City/State/Zip: Dallas, Texas 75208

Company Complaining About: AT&T

Description

Dear U.S. FCC:

You may not have been aware. There are Asians in a organ donation or edit reserach police group looking to transform the human race of the United States , by the UN Human Rights Universal Discrimination Laws , that conflict with the U.S. Human Right Laws to protect humans from discrimination ny State and Federal Laws. I believe , the immigrants Asia, Haiti, and Spanish are upset. The immigrants human rights are only from State Laws in U.S. There are no federal immigration human rights under the constitution.

The aliens are only suppose to live as a visitor. The Asian women in military must be upset. Only immigration State Laws don't make them feel human.

The State Human Right Laws must be different State fir the Police travelers from Asia. And, I am concerned a new edit to change the human life happiness is to eliminate the U.S. citizens federal human right protections as stated in 5th Amendment and 14th Amendment laws. My name was used under the Barak Obama adminstration. In an edit research that broadcasted a false statement , to make me the author of a statement written or typed on a computer by an Asian , to another person computer. Maybe Spanish? At a State Department, in New York, Queens or Brooklyn.

However, if Asian and Spanish and Haitian State Representative has access to the statement attached to my name with Barak Obama in tbe Central Database System. However, it was mentioned to me. I even told the Brooklyn Courts , i never write a statenent on the internet or on any technology equipment. Paper. Etc. It is not traced from my location or property's.

Still the Asian won't update their notes from the satellite tracing and Dell Computer database and government database computers. I do not have a government property in my home to wrote a statement to kill a President or his family members. The Asian write the statement.

And, they must fantasize about killing a president or Barak Obama , because the statement is profitable and the wealthiest men including the sports athletes get injuries from Asian oriental : China , Korea, Japan and Indian people and Haiti, and Puerto Rican , Mexicans. It might be a social edit research experiments for more federal human rights. But, it's really human cruelty. The women won't stop.

Everyday, they broadcast to the sports men false statements from Houston, Texas and claim it's lie. When someone wants to report the State Police steals from my happiness with a hoax on the citizens. I am a political commentary. This is a violation of my free speech and might violate plagiarism laws to benefit from a statement I said or they said by anyone to claim any rewards to kill a President. And because the sports men joined in to participate to cause me injury and financial loss. I want them to be arrested.

It is a crime for police to broadcast a false statements and to cause me injury in the United States or abroad. The U.S. Secretary Blinken needs to be prosecuted for not giving the other State Department's the updates. It was Asia wrote the statement on government properties to kill Barak Obama family members, not any Black African American citizen unknown to him.

I really need this matter investigated. Jalen Hurts in football field , in Philadelphia. Maybe , he saw the Asia India or Haitians Police . They may have asked him for money to restrict my human rights with my boyfriend. Then, find out if they Muslim , or Dr. Researches looking for human edits. We don't need any false edits in our human race. Those people need to practice more mental health medicine and receive a better education. Imperialism and organized crimes with everything is related to Asians is a federal offense in the United States. How much stock shares does Asia own ? The US needs to buy most of US Stock shares. This government business had nothing to with the United States citizens on a government computer.

Your truly,

(b) (6)

[Ticket: # 6355261 - Directv](#)

Date: 7/23/2023 11:29 AM

City/State/Zip: Longview, Texas 75604

Company Complaining About: Directv

Description

I am not sure what to do. Complaining to directv gets me nowhere. I live in (b) (6), 2 hours east of Dallas. I have been without Fox for a year now. So no college sports for the last year, no nfl football, etc. Now they have removed NBC! So no British Open this weekend. This is just totally unacceptable. I don't understand how they can get away with this? Is there no requirement to at least deliver us all the major broadcast networks? Please help!

[Ticket: # 6367872 - Reception](#)

Date: 7/28/2023 10:49 PM

City/State/Zip: Cincinnati, Ohio 45230

Company Complaining About: Over Air

Description

So apparently I have to be a rich person to watch over air football games. I no longer get cbs or fox on my tv sets. I have tried 3 different antennas, 3 different tvs one tv is a smart tv. I'm not even sure if I buy a new smart tv if it will work and get cbs and fox. The small poor man loses. This is forcing people to get cable and or buy new tvs if they want to watch those channels

Ticket: # 6395758 - Rescue and Relief for Online Personalities and Agents

Date: 8/11/2023 10:01 PM

City/State/Zip: Dayton, Ohio 45402

Company Complaining About: Boost Mobile

Description

Can you rescue everybody Online my Search Inquiries on my Boost Mobile Account in Offices and on Junctions? Can you investigate the state of a Football Player in The Daily Hub News earlier? Can you rescue him? Can you compensate everybody who may be affected by my phone use and a possible virus that may cause a violent social reaction? Approximately\$ 10000. Can you check my discretionary fund with The FBI? Can you investigate this entire scenario? Thank you for your time and consideration.

[Ticket: # 6397150 - cable company fees](#)

Date: 8/13/2023 11:57 AM

City/State/Zip: Wilmington, Delaware 19804

Company Complaining About: Comcast

Description

i pay for a premium package on my cable television and i also have to pay outrageous broadcast tv fee as well as a regional sports fee. (the only sport i follow is football, but i have to pay the sports fee all year) it seems to me that i am paying 2 or 3 times for some channels that are included in my service package

Ticket: # 6398439 - Internet and phone service for my school age child

Date: 8/14/2023 12:04 PM

City/State/Zip: Culleoka, Tennessee 38451

Company Complaining About: Spectrum

Description

We are in need of reliable internet for our children for school purposes and also i have to work from home because I run a non medical home care company and need to be able to work and talk with caregivers and clients after hours. My children need to play videos and research for for school projects. It also hinders our ability to check Email from teachers, or talk on the phone with teachers or others concerning school, childcare or doctors. We need to access the school app that shows grades, homework and other information.

Spectrum is two doors down from us (about a football field away). We have asked them to come to us and they said it would be \$21,000. However, they went down the road past us to another neighbor Because they went through this avenue when they moved here for their kids. Now that our daughter is in 3rd grade, this is becoming increasingly more important for us to have. Please consider helping us get spectrum to run this to our house. Thank you in advance for any assistance.

Ticket: # 6398752 - Unwanted texts from MoneyDolly

Date: 8/14/2023 1:24 PM

City/State/Zip: Glen Allen, Virginia 23059

Description

Our local high school, Deep Run High School in Glen Allen, Virginia, is using the MoneyDolly app (<https://moneydolly.com>) to fundraise for its football team. Players are encouraged to give the app access to their contacts and add people in their address book to the app, who then receive spam texts from MoneyDolly, posing as the football player, asking for donations. The students were not asked by the coaches to get permission before handing over other people's private information to a third party. Further, the texts offer no way to unsubscribe or remove your name. The only option is to block the numbers on your device.

[Ticket: # 6410219 - Schools Jamming Cell Signal](#)

Date: 8/19/2023 12:55 AM

City/State/Zip: Lake Elsinore, California 92532

Company Complaining About: T-Mobile

Description

My son attends Paloma High School in Menifee California. Cell phones don't work around the school at all, inside or out. Our providers coverage map says it should have amazing service. My wife works about a mile away at the middle school, same issue. I am in IT and am pretty sure they are jamming signals. I can't reach my son after school or after football games, trying to locate him is frustrating. We have T Mobile. Perris Union School District.

Ticket: # 6411058 - Local channels

Date: 8/19/2023 8:24 PM

City/State/Zip: Grapeland, Texas 75844

Company Complaining About: Directv

Description

I live in grapeland tx. I guess the intire state is local. I have direct tv I can't watch 2 of my local stations from Tyler tx. But they block the dallas stations because they say there local for sports on national channels. Also block Houston sports sports on national broadcast. I pay 176 dollars a month for tv and the only I will see football this year is if I pay another 80 dollars a month to stream off my cell phone that barely works here be cause there's no broadband or buy a 2000 dollar antenna. To watch local TV with is supposed to be free !

[Ticket: # 6411158 - Use of inappropriate language](#)

Date: 8/19/2023 11:07 PM

City/State/Zip: Grass Valley, California 95949

Description

On two broadcasts of the 49ers football games this year including today, 8/19/23, one of the announcers has used the expression "Get the F off" and GTFO. It is well known that "F" is for "fuck." This is wholly inappropriate.

Ticket: # 6411931 - Suspected Fraudulent ACP Credit

Date: 8/20/2023 9:21 PM

City/State/Zip: Mooresville, North Carolina 28117

Company Complaining About: Spectrum

Description

Roughly a year ago I moved apartments and in the process had to transfer my service. At the time I went through the whole pitch you get every time to add a bunch of services you don't want, in this case specifically it was television. The guy on the phone told me I qualified for some credit and that actually it'd be cheaper. I figured I'd have to go through the pain of cancelling it down the road, but it's hard to turn down free (especially as college football is starting).

Fastforward a year and every single day Spectrum sends me an e-mail spam to renew my ACP Credit. I follow their link and there is no way in any world I'd ever qualify for this credit. I made \$69,000.00 last year, \$55,000.00 the year before, and the only other person who lived with me at that time was my girlfriend. On top of that, they never took any income information from me, although I think I remember them taking my social security number. I don't know if this was an overzealous call line or what.

Anyway on top of that, even if I did qualify for the credit, I think an e-mail literally every day is a bit excessive. I'm not even exaggerating, every weekday I got an e-mail from spectrum telling me to reapply for the ACP Credit (and suspect I will continue receiving these emails for sometime since I won't be renewing). In addition, the match with it and the sale push (e.g. oh you get a credit so we can upgrade your internet and sign you up for TV) combined with how much of a pain it is to remove services from Spectrum gives me at least some suspicion that this was intentional.

Ticket: # 6416649 - Nexstar Media - DirecTV

Date: 8/22/2023 9:23 PM

City/State/Zip: Westerville, Ohio 43081-6746

Company Complaining About: Directv

Description

Since July 3, 2023 Nexstar has pulled the local NBC affiliate off the lineup of DirecTV while they work to resolve carriage disputes. I'm missing the local programming and more importantly, it's about two weeks until football starts and there's no sign of any resolution especially considering that DirecTV just recently filed their own complaint. It's unacceptable for consumers to be involved in these disputes by way of removing a channel from the lineup. Not only that, but Nexstar has quite a large stake in ownership of various networks.

[Ticket: # 6427279 - att u-verse](#)

Date: 8/28/2023 2:32 PM

City/State/Zip: Sweetwater, Tennessee 37874

Company Complaining About: AT&T

Description

ABC has not been available for several months. When I talked to AT&T they suggested streaming or watching online. My mother is 82 years old and does not stream and doesn't even own a computer. TV is all she has for entertainment and has already missed her morning news, little league world series and this Saturday will miss the University of Tennessee football game. I have contacted AT&T and they gave me this website. She pays a lot for basic cable and I find this ridiculous.

Ticket: # 6428121 - Dish Network

Date: 8/28/2023 6:56 PM

City/State/Zip: Statesville, North Carolina 28677

Company Complaining About: Dish Network

Description

We attempted to cancel our programming due to the fact that we were misinformed on the availability of ABC as well as football programming. We were told Dish was in a contract dispute that should be resolved within the coming month. They told us an early termination would apply, despite the fact that they did not deliver on their commitment. We waited 8 months for the programming to be available prior to terminating our contract. Upon termination, they informed us that they could not waive the fee, despite their misrepresentation.

Ticket: # 6435797 - Termination of ESPN broadcast

Date: 8/31/2023 8:36 PM

City/State/Zip: Granville, Ohio 43023

Company Complaining About: Spectrum

Description

Spectrum Cable channels for ESPN channels went blank at 8pm EDT, Thursday, August 31, at the very first minute of broadcast for the college football season launch. Further, Spectrum Customer service is not answering phone calls. Their voice system tells me to contact Disney. I pay Spectrum for the ESPN channels, they should provide that broadcast. Their dispute with ESPN/Disney should be transparent to me the Spectrum customer. They (Spectrum) are not crediting my account, nor are they providing alternate broadcast coverage in violation of their many service contracts to their customers. Please intervene immediately on behalf of the millions of customers affected.

Ticket: # 6435845 - Carter Spectrum Illegally blocking my account

Date: 8/31/2023 9:05 PM

City/State/Zip: Oviedo, Florida 32765

Company Complaining About: Charter

Description

I pay for ESPN and ESPN+ and the night of the start of college football completely unannounced Spectrum blocked the game just to screw over Disney. Politics and football do not mix. I work for a utility and if we intend to change our rates we publish this month in advance. This is just a rate hostage situation. I am paying for ESPN+ how can you block that!!!!

[Ticket: # 6435900 - Spectrum/Disney cockamamie mess](#)

Date: 8/31/2023 9:40 PM

City/State/Zip: Chapel Hill, North Carolina 27516

Company Complaining About: Spectrum

Description

Spectrum cut service in the middle of my football game (ACC Network, Wake vs Elon). Please beat Spectrum and Disney into submission about their squabble. This is not acceptable, and I'm sure Spectrum picked the opening week of college football for their spat with Disney for maximal leverage. They could have conducted this fight with Disney at any time; thus, they are putting profits over their customers.

[Ticket: # 6435936 - Spectrum](#)

Date: 8/31/2023 10:04 PM

City/State/Zip: Winter Park, Florida 32789

Company Complaining About: Spectrum

Description

Spectrum cut ESPN from customers prior to contract termination deadline and denied service to customers who paid for the service. At 8:00 PM on August 31, Central Florida Spectrum customers were unable to view Univ of Florida football even though the ESPN contract didn't expire until midnight. We deserve a refund for undelivered services that we'd paid for

Ticket: # 6436038 - Spectrum cut off ESPN minutes before kickoff with no warning

Date: 8/31/2023 11:54 PM

City/State/Zip: Northport, Alabama 35475

Company Complaining About: Spectrum

Description

Spectrum suspended service on all Disney owned channels on Thursday night, August 31 at 7pm including ESPN. There was no previous warning sent to me as a current customer about this. Service was suspended on these channels around 7pm, mere minutes before the first Thursday televised SEC football game of the season. It is my belief this was done intentionally to use the anger of their customer base as leverage to cut a better deal with Disney. After suspending service, Spectrum provided a contact for Disney, encouraging customers to contact and place all blame on them. I feel as though services I already paid for were taken from me by Spectrum to aid them in a business deal at a particular time they knew would anger their customers. As noted above, I did not know this would happen until minutes before the game started.

Ticket: # 6436072 - provider Services through Disney Network / ESPN Spectrum Network

Date: 9/1/2023 12:39 AM

City/State/Zip: Caleta, Alabama 35040

Company Complaining About: Spectrum

Description

Consumers are unable to access Sports Channels through local Satellite provider Spectrum in Alabama in which Customers have paid for on a monthly basis and have 2 year contract with SpSpectrum Network to receive ESPN and SEC Network which provides College football coverage to viewers. Disney which owns 86% of the ESPN Company has not followed the terms of their contract with local cable Satellite providers such as Spectrum. Disney has disrupted cable TV / Satellite Services to views who have a binding and legal contract with local cable companies to view ESPN and SEC Sports Channels. Disney Company has created a monopoly against the public interest and does not allow for competition which increases unreasonable rates for the public. Disney had failed to justify price increases for consumers and local Cable / Satellite providers. Disney Company as a monopoly has failed to negotiate with in good faith with Spectrum TV to ensure Services to the public. By being a monopoly the Disney Company has engaged in price gauging practices. This practice raises prices for consumers and has disrupted TV Services for the public and violated the public trust. Consumers must be compensated for lost services by Disney Company through local Cable/ Satellite providers. Services must be restored to public for which they are under contract for with communication providers. The FCC which regulates Cable must break up Disney's monopoly which is unfair to competition and has unnecessary disrupted services for the public good. Disney Company has placed unreasonable contract demands that has caused local cable / Satellite providers to loose their ability to provide essential TV services to consumers and Communities. The Disney Company and Spectrum TV must be made to negotiate their contract in good faith for the good of public interest. Further more College Universities in Which their Football 🏈 Games were not allowed to be aired due to disruptions caused by Disney should be compensated to recover revenue due to their loss of viewers. We respectfully ask the FC.C to break up the monopoly of Disney and fine them for disrupting services to consumers and violating the public trust. Mandate this matter be resolved in a timely manner to protect the public interest and review how Disney negotiates contracts. The FCC must regulate Cable and Satellite Television to protect the public from unlawful harm.

Ticket: # 6436193 - Disney Blocking Service to Customers

Date: 9/1/2023 7:01 AM

City/State/Zip: San Antonio, Texas 78260

Company Complaining About: Spectrum

Description

I am tired that the customer is always the one to be impacted by these huge corporations wanting more money from the public. All we see everyday is people having their hand out wanting more money with the customer not having enough to give. So what do they do, they stop the service as punishment. When will the FCC step up and take control of these issues and stop having the customer impacted? Disney is making profit with their streaming service (Disney +, Hulu, Verizon, ESPN +, etc.) why do they need to impact consumers of cable service. We are always the ponds and used to get what these rich corporate business men/women want. Please put a stop to this. This is not right to consumer and we should not be impacted by GREED!!! Also, they do this right when football season starts. I see this as a strategic plan by Disney to force Spectrum to give in to the greed.

Ticket: # 6436230 - Carriage Disputes

Date: 9/1/2023 8:11 AM

City/State/Zip: Westerville, Ohio 43081

Company Complaining About: Directv

Description

No response to last message, so sending again. FCC needs to step in and change policies to prevent broadcasters like Nexstar and Disney from simply pulling their content off the air because they want more money. 24 hours to go until the start of college football and Nexstar NBC content on DirecTV is STILL not restored and now Disney has conveniently pulled ESPN off the air conveniently at the start of football. This is 100% UNACCEPTABLE!!!!!!

Ticket: # 6436256 - Spectrum Scam

Date: 9/1/2023 8:34 AM

City/State/Zip: Oviedo, Florida 32766

Company Complaining About: Spectrum

Description

After Spectrums blackout of the college football game last night I have attempted to cancel my Spectrum TV subscription 4 separate times and my call has been mysteriously dropped all 4 times after waiting over an hour each time. Disconnecting service online is not an option and I am being told that I have to speak to someone in the "retention department" to cancel. Hold for over an hour and call gets disconnected. They are making it impossible to cancel my service.

[Ticket: # 6436287 - Cut Services Without Warning](#)

Date: 9/1/2023 8:56 AM

City/State/Zip: Raleigh, North Carolina 27612

Company Complaining About: Spectrum

Description

Spectrum and Disney cut my TV services for college football, I am up to date on my billing and they are not allowing me to watch the channels i pay for and still charging me. I am not behind on my bill and now I am unable to watch my college football that I PAY FOR!

Ticket: # 6437256 - Spectrum & Disney Carriage Fee Dispute Harming Millions of Consumers

Date: 9/1/2023 1:47 PM

City/State/Zip: Thousand Oaks, California 91360

Company Complaining About: Spectrum

Description

As I am sure the FCC has become well aware, multiple TV channels went dark last evening for millions of Spectrum/Charter customers at approximately 5:00PM, Thursday, August 31. Clearly, the timing of this multiple channel blackout by Disney was deliberate, so as to impact the viewing of both the US Tennis Open and the Univ of Florida vs. Univ of Utah football game; millions of consumers would clearly be tuned in at that precise moment. Moreover, in addition to Disney-owned ESPN and their entertainment cable channels that went dark, ABC -- also owned by Disney -- went dark, as well. Last night, it happened to be broadcasting the Florida vs. Utah football game, but ABC is a major TV network, usually airing news at that hour. It is a staple of the television broadcasting industry!

Every month, I and millions of other Americans faithfully pay their cable and internet bill, yet here we all sit, pawns in a corporate carriage fee war between Spectrum/Charter, the 2nd largest cable provider in the country, and Disney, one of the largest, most recognizable corporate names in the US and worldwide. The FCC needs to intervene. This cannot go on indefinitely as it sets a dangerous precedent. Although I realize these disputes have occurred in the past, enough! Essentially, consumers are the ones being held hostage in this situation, but will nonetheless be expected to continue paying their full monthly bill, even while receiving fewer channels than their existing cable plans promise. Surely, there is a mandate here for the FCC to take immediate action on the part of American consumers caught up in this corporate warfare.

Ticket: # 6438157 - Indecent commercial

Date: 9/1/2023 8:15 PM

City/State/Zip: Panama City Beach, Florida 32414

Description

Watching a football game on the ACC network (assuming a family friendly watching experience) and they keep showing a commercial for Manscape where the subject keeps saying that "his balls are hot." This seems to be beyond the bounds of good taste.

[Ticket: # 6438794 - Foul language + Rated R commercials in NBC Peacock broadcast of Michigan football game](#)

Date: 9/2/2023 1:28 PM

City/State/Zip: Ann Arbor, Michigan 48108

Description

During the Sep 2, 2023 broadcast of the Michigan v East Carolina football game, the commercials played on Peacock (streaming) used foul language, including "shit," "ass" (during a Kevin Hart 'Unplugged' commercial, and showed violence and various Rated R movie trailers. These commercials would NOT have been allowed on broadcast TV during the 12:00 PM - 3:00PM timeslot. Since this is the only way I can watch the game, I have no choice but to watch on Peacock. My young children heard all of these words and asked what they were. I can't believe an NBC broadcast would allow this language - they should be ashamed of themselves and aim to do better. They should be fined and apologize.

[Ticket: # 6438801 - Inappropriate Jacks Links Beef Jerky Commercial](#)

Date: 9/2/2023 1:31 PM

City/State/Zip: Charlotte, North Carolina 28211

Description

During the East Carolina v. Michigan College football game broadcast on Peacock, there was an inappropriate commercial for Jacks Links Beef Jerky where a man dressed as a Sasquatch was urinating in a men's bathroom with a blurred out spot by his body but a huge stream of urine visible on screen. This was inappropriate for my small children to see on a tv broadcast during a college football game in the middle of the day.

[Ticket: # 6438927 - Jack Links Beef Jerky Commercial on Peacock - "When Nature Calls"](#)

Date: 9/2/2023 2:48 PM

City/State/Zip: Lake Orion, Michigan 48362

Description

This commercial is OFFENSIVE! Why do we need to see a representation of Bigfoot urinating while advertising a food? This commercial is not only vulgar, but offensive!! This was streaming on Peacock for the Michigan football game- every single commercial break during the first half! (The game is not over at this writing). It SHOULD NOT be an approved television commercial!

[Ticket: # 6439003 - Spectrum not providing channels promised](#)

Date: 9/2/2023 3:47 PM

City/State/Zip: Beachwood, Ohio 44122

Company Complaining About: Spectrum

Description

I kept Spectrum specifically for the sports package which includes ALL the ESPN, SEC, ACC, and other networks. I am missing the events I most want to watch. College football and the US Open. They are blaming Disney for not airing channels. Disney does not bill me, and I am not a Disney customer. I make my payments to Spectrum. Spectrum needs to fix this. NOW!!! (And refund me for all days missed.)

Ticket: # 6439067 - Nextstar and DirecTv television outages

Date: 9/2/2023 4:59 PM

City/State/Zip: La Follette, Tennessee 37766

Company Complaining About: Directv

Description

I am very frustrated and annoyed with Nextstar blacking out major channels to force price hikes, with satellite customers. DirecTV says they have blocked all ABC affiliates as the contract expired 1 week before college football started, and a week after a major hurricane came through Florida. I cannot get local channels with an antenna and am not able to stream on the Internet because I live in a rural area. Antenna TV is not an option for me. I am very angry and I pay almost \$200 a month for television services and I cannot even watch our local news stations. The FCC is supposed to regulate these companies and when we sign a contract with our satellite providers, they should provide these services, and should not be held hostage to unreasonable demands. They are only offering a \$20 credit, but can offer no guarantee that service will be restored any time soon.

[Ticket: # 6439307 - Spectrum has lost alot of disney channels](#)

Date: 9/2/2023 9:02 PM

City/State/Zip: Ralph, Alabama 35480-8998

Company Complaining About: Spectrum

Description

Getting charged for disney channels I cant get now because of the dispute. Football has started and cant watch the games and other channels that are owned by disney. This is spectrums fault. they need to resolve it!

Ticket: # 6439518 - ESPN+

Date: 9/3/2023 8:25 AM

City/State/Zip: Union Grove, Alabama 35175

Company Complaining About: Espn And/or The Disney Company

Description

I purchase the Disney bundle through Verizon. The Disney Bundle from Verizon includes Disney+ (No Ads), Hulu (With Ads), and ESPN+ (With Ads). On Saturday 9/2/2023 at 6:30pm central time I attempted to watch the Alabama Crimson Tide play football using the ESPN+ app on my smart TV. I was unable to do so because Disney and my internet provider (Charter/Spectrum) are having a contract dispute. As a reminder I purchase and pay for the package through my Verizon account..NOT Spectrum. Strangely enough the Disney and HULU channels still work.

I am very unhappy I pay for a service and was denied access to said service simply because I use Spectrum as my internet provider.

Ticket: # 6440021 - Nexstar dispute

Date: 9/3/2023 6:22 PM

City/State/Zip: Elon, North Carolina 27244

Company Complaining About: Directv

Description

Hello. We are four days away from the beginning of the 2023 NFL season, and we have just begun college football season. The Nexstar dispute still has not been resolved.

We are still missing our Fox station, WGHP-TV Fox 8.

Now, I had heard somewhere that back in ye olden days of DIRECTV, a dispute of this nature would lead to \$20 off the bill each month for the length of the dispute and all the premium movie channels free to all customers for six months. However, on their website, DIRECTV suggests that affected customers either buy an OTA antenna or subscribe to a streaming service. This allows them to, in effect, drag their feet in the negotiations.

They are the largest television station owner in the United States and they have decided not to play ball with DIRECTV anymore. Now, we haven't had Fox 8 (WGHP-TV, Greensboro, NC) for well over a month. Just because they are the largest station owner doesn't mean they can just demand more money. That's tantamount to bullying. Now, I called DIRECTV just like they said on the screen, and the satellite company assured me they wanted to keep Nexstar stations. They're gone now.

The solution seems to be to reach out to the FCC. I would like you to please settle the dispute between these two. Neither seems to be budging. To hold users' local television stations hostage in order to make even more profits is disgusting and abhorrent behavior that should be regulated by the FCC. Nobody should be allowed to have a stranglehold on local news and information, especially during football season.

[Ticket: # 6440380 - Spectrum/Disney Blackout](#)

Date: 9/4/2023 6:36 AM

City/State/Zip: Asheville, North Carolina 28804

Company Complaining About: Spectrum

Description

Spectrum had summarily blocked all Disney channels (including all ESPN sports) due to an internal monetary dispute between the two corporate monopolies. It is wrong of them to pull these channels from tens of millions of customers without notice during a busy Holiday week. Blackout includes the US Open tennis matches and College Football games, NatGeo and children's Disney Channels among others.

[Ticket: # 6440957 - Disney withholds content from Charter Spectrum Customers on Holiday weekend](#)

Date: 9/4/2023 4:58 PM

City/State/Zip: St Petersburg, Florida 33710

Company Complaining About: Spectrum

Description

Disney and Spectrum are in a dispute over the cost of Disney content. Disney disabled the content two weeks before the event but Spectrum failed to notify its customers until the content on several stations WE PAY FOR are disabled. Spectrum is not offering refunds for unavailable content and ESPN along with other Disney channels are not available for purchase with Spectrum as your provider. Millions of subscribers have been affected! I want my US Open Tennis content and College Football games. Why did this do this over a holiday weekend. Dissatisfied customer who pays for a service that is not provided!!!

[Ticket: # 6441052 - Spectrum Cable TV](#)

Date: 9/4/2023 6:19 PM

City/State/Zip: Myrtle Beach, South Carolina 29572

Company Complaining About: Spectrum

Description

Spectrum is a monopoly in my viewing area and has decided to stop providing ESPN and related channels despite a contract for them to do so. I am a college football fan and this is unconscionable.

Ticket: # 6441428 - Charter/Spectrum Communications

Date: 9/5/2023 4:48 AM

City/State/Zip: Boaz, Alabama 35956

Company Complaining About: Spectrum

Description

We have been customers of Charter/Spectrum for 19 years, there are always ongoing issues. Us and thousands of customers are currently paying for channels that were blacked out on 8-31-23 at 7 pm central time with no prior notice and at the beginning of football season. I do believe this was intentional and is the fault of Spectrum and The Walt Disney Company , both Spectrum and Disney need a thorough investigation into their involvement and wrongdoing to customers. The channels blacked out are espn channels and several others all owned by Disney! This is not right, Spectrum had just raised our rates again too! So we are paying more now for the same channels we were getting and nothing new added, but paying more. We had to speak with 3 spectrum reps on two days concerning the rate increase and there was no mention about the channels or blackout coming! This seems to be criminal behavior, paying for services and channels you are not receiving, after spectrum just raised the rates. Spectrum and Disney needs an investigation and accountability ! Additionally, we want these channels back we are paying for with no further rate increase and reimbursed for all the days all these channels have been blacked out. There is no excuse to treat customers this way, we have no access to these channels currently. Thousands of Spectrum/ Charter customers being done wrong. I do also believe those of us living in the south were targeted as well, with it being the start of football season and other reasons too.

Ticket: # 6443416 - The Walt Disney Co. TV Channels

Date: 9/5/2023 7:25 PM

City/State/Zip: Westminster, California 92683

Company Complaining About: Spectrum

Description

Ladies and Gentlemen: It's been 5 days (and the holiday weekend) since the Disney Co./Charter Cable Co. dispute hit the TV Screens of Spectrum/Charter customers when Disney pulled their many TV channels from Charter. 15 million TV screens went dark when watching an opening season football kick-off on ESPN at 5:08 pm 8/31/23, as did their 18-20 other channels. We could not - and cannot - watch the U.S. Tennis Open, many college football fall season games, many other sports, and even ABC/7 news! This is the background and current situation. But I am writing you because I cannot understand how the ownership of so many TV stations nationwide, controlled by Disney Co. and affects so much of the televised sports world has been allowed!!! This seems to be a perfect example of an anti-trust-type of control. I will be interested to know what can be done about such a "conglomerate company" like Disney to be allowed to buy up so many TV channels then control so many different types of sports....and now affecting millions of paying customers who are not able to access these programs. How did this happen...why was it allowed? Something smells really bad here, and I believe this unfortunate "fight" between 2 companies should be looked into...not because of their disagreement, but because Disney Co. controls so much of our TV viewing. I look forward to your reply, and if there are others I need to contact, please inform me of them. Thank you so very much for your concern.

Sincerely, (b) (6)

email: (b) (6)

[Ticket: # 6443920 - Channel disruption](#)

Date: 9/6/2023 8:54 AM

City/State/Zip: Mooreland, Indiana 47360

Company Complaining About: Directv

Description

Channels blocked by DirecTV and Nexstar can't watch football, weather, news. WTTV WXIN and other local channels are blocked. Gone on for 2 months, I lost another local channel WISH TV a couple years ago due to contract issues. I have no other options for television viewing due to very rural area I live in. Im 76 and don't understand much of today's tv options.

Ticket: # 6444634 - NEXSTAR/DIRECTTV DISPUTE

Date: 9/6/2023 12:27 PM

City/State/Zip: Birmingham, Alabama 35215

Company Complaining About: Directv

Description

It is now September, and it's now time Nexstar/CBS and DirectTV resolve the corporate boxing revenue showdown on how many millions one or the other can make over CBS 42 in Alabama.
<insert eye roll>

ITS FOOTBALL SEASON, and in the South, that's a BIG THING, so since they advertising on their website the MILLIONS of dollars they made last year, please spare us commoners the decency to force them to resolve their money dispute without removing LOCAL CHANNELS that should be included in EVERY cable channel package at NO EXTRA CHARGE while the big executives fill their bank accounts with advertising and partnership money that is acquired by us already OVERPAYING for cable television/streaming services

It's absolutely ludicrous that it requires the people who watch the television to get involved in corporate arguments just so WE can watch some FOOTBALL and LOCAL NEWS.

Our bills are not decreasing or dropping ANY in cost as we lose channels over corporate money greed.

FED UP,

DIRECT TV CUSTOMER FOR 22 YEARS+

Ticket: # 6446289 - Blackout of Internet Service

Date: 9/6/2023 10:28 PM

City/State/Zip: Paragould, Arkansas 72450

Company Complaining About: Verizon Wireless

Description

Tailgated at a football game held at War Memorial Stadium in Little Rock, Arkansas on September 2, 2023. I have an unlimited data plan with Verizon wireless. I paid for a subscription to the channel on which the football game was broadcast, specifically for this game, and purchased a wireless hotspot from Verizon in order to better stream the game. Streaming signal was adequate until approximately 30 minutes prior to the game. I am unaware of anyone in the entire tailgating area being able to successfully stream the game. Some individuals in our party were told that the facility "shut off" the Internet for patrons during the game, as people had no signal inside the stadium either. I do not know if this is true, but with everyone experiencing the same issue, it does lend more credibility to this possibility.

Ticket: # 6448078 - DirectTV Nexstar dispute

Date: 9/7/2023 4:13 PM

City/State/Zip: Georgetown, Texas 78628

Company Complaining About: Directv

Description

This dispute has left us without NBC programming for 3 months. It's now football season and we are being deprived of games because they can't agree on an extension for programming. This has stop. Consumers should not be held hostage. I'm paying over \$200 a month for DirecTV and get shafted. They blame each other for the impasse. Please help.

[Ticket: # 6450518 - Non stop adds glamorizing addictive gambling](#)

Date: 9/8/2023 4:59 PM

City/State/Zip: Contoocook, New Hampshire 03229

Company Complaining About: Tds

Description

This has nothing to do with cable company. This has to do with broadcasters.

Since online gambling has become legal in my area, NH, MA, we are bombarded with enticing invitational commercials to partake in this addictive behavior. I find it appalling!! What kind of a country are we living in??!! These commercials should be banned!! I don't see adds for fentanyl, or even legalized Marijuana! I don't see tobacco adds, and only rarely see beer commercials, which usually target football watchers. I don't see adds for hard liquor either. These gambling adds are every other add. They are non-stop. More adds than political adds, more often than prescription drug adds. How can that be? We all know how many adds they run!! HELP!!!

Ticket: # 6451675 - Pre-bill for services not yet received

Date: 9/9/2023 3:41 PM

City/State/Zip: Plant City, Florida 33565

Company Complaining About: Spectrum

Description

Spectrum TV did not notify customers of the cancellation of Disney affiliated channels (specifically ESPN) until start time for a college football game on September 1st.

They claim to be a non-prorated subscription service, therefore my cancellation of all services (tv, internet, home phone) effective Sept 8, 2023 does not end their view of my payment obligation to them. They offered a \$15 statement credit which does not do anything for the lack of access to these channels for the entire month of Sept.

our bill per the statement will be +\$6 more than it has been all summer.

The supervisor I spoke with to request they do not charge my credit card in late September as I was cancelling effective immediately said they couldn't pro-rate or stop the charges even though I will not be using their services.

He claimed they did not learn about Disney's freeze on services for Spectrum's line-up until the links were stopped on the first day of college football season. BUT his next statement to me was that "Disney had kept pushing the date for the lockout to a future date until last week when they stopped the feeds. This proves prior knowledge of the disruption in service by Disney. and This information nor a backup plan to enable customers to view the same programming via an alternate venue was never communicated to their customers.

A \$15 credit for lack of access to the main channel my husband watches for college football does not compare to a \$6+ rate hike (making their credit only \$9 and change) for a month of service I'm no longer subscribed to.

When I became a Spectrum customer, they charged me my 1st month of service fees the day I signed up and charged me subsequently at the beginning of each month. Applying that method of payment procedure, I've already paid for the services of September in advance.

I did not request a refund of past charges. I asked that they not charge me for future services they say will be due & charged on October 3rd.

I also pointed out a big inconvenience to their tv service during lightning storms. If our power blinks on then off, the cable box performs an auto reboot. It takes approx 30 minutes to perform this process. It did that with the older equipment and still does it with the new and supposedly improved equipment they provide clients earlier this year. If the power blinks 2 minutes after the reboot has finished recycling, it does it all again.

The customer retention supervisor I was speaking with said he showed no reports of service problems from me. What doesn't show but happens is, they had a subcontractor out checking lines in my area a few months ago. I spoke with him and mentioned the problem with the extended reboot time. He told me his does that too. I had intended to report the problem, but knowing a customer who contracts with them for repairs had the same problem made me think it was a standard problem for everyone.

As I said, I'm not disputing the charge for services that I received through September 3. I am disputing Spectrum's right to charge me for a full month of service on October 3 when, after their \$15 refund, I'm being charged \$9 a day for 30 days while using only 5 days of service.

They informed me they do not pro-rate their services, yet they pre charged me a full month's services when I joined them.

My husband is not well. He loves college football. His health keeps us from attending games anymore so the Disney shutdown was very disheartening. If we'd had advanced notice we could have prepared. I've spent this week looking for services that met our needs while not costing as much as our monthly Spectrum bill.

Spectrum has taught me not to put all my eggs in one basket. Never again will I bundle tv, internet, and home phone services and I will NEVER partake of Spectrum's services.

Please note that the customer service agents and the supervisor I dealt with were all very courteous and knowledgeable.

This is a complaint about service practices used by one of the largest telecommunications and tv corporations not being forthright with their customers and when called out on it, expect the customer to pay premium \$\$\$ for their lack of service.

That's wrong and shouldn't be allowed to remain standard operating practice.

Ticket: # 6451763 - Added Disney services only to find out they were not being offered

Date: 9/9/2023 4:14 PM

City/State/Zip: New York, New York 10032

Company Complaining About: Spectrum

Description

I do not watch TV so I normally do not have cable service. I do, however, enjoy watching football so about a week ago I called up Spectrum and had ESPN and a slew of other (what I later discovered were) Disney channels to my service. The very day that I added these additional channels (I specifically and individually chose 12-15 channels that I had picked from a list on Spectrum's website and agreed to pay extra for them) I discovered that Spectrum is currently locked in a dispute with Disney and that Spectrum no longer carries the main channels which I had chosen (again, it's currently football season, so ESPN and other sports networks were the driving force behind me expanding my tv service)! Spectrum is selling (and I assume that at the end of the month they will bill me ...) for service that they KNEW AT THE TIME OF SALE that they cannot provide. I would like to file a complaint to get Spectrum to STOP selling service that they CANNOT provide and to get them to NOT bill for services which they are unable to provide. Selling and/or billing service that you KNOW you cannot provide is simply unacceptable. I'm sure when my bill comes due there will be charges on it for services NOT delivered. Please help! I have tried to call Spectrum about this but all I get is a message that "due to increased call volume regarding our dispute with Disney we cannot take calls now" then the line hangs up! Totally unacceptable! Please do something to prevent this knowing and willful offering of services that this company knows, at the time of "sale", cannot be delivered.

[Ticket: # 6452009 - Disney/Spectrum dispute](#)

Date: 9/9/2023 7:52 PM

City/State/Zip: Taylor, Texas 76574

Company Complaining About: Spectrum

Description

I'm an LSU fan living in Austin, TX. The current Disney/Spectrum dispute is causing me to miss the LSU football game. There is also lots of other content that we are missing, but not being able to watch the game is really pissing me off. I get that these companies have to negotiate to set the terms of a new deal, but they shouldn't be able to punish their paying customers in the process.

[Ticket: # 6452106 - Fox - Profanity Broadcast](#)

Date: 9/9/2023 9:57 PM

City/State/Zip: Beverly Zhills, California 90211

Description

Fox broadcast a profanity on its college football show. "Oh Shit" was clearly audible to children listening. Fox needs to be held accountable for failing to adhere to FCC guidelines.

[Ticket: # 6452154 - ripped off](#)

Date: 9/9/2023 11:35 PM

City/State/Zip: Missoula, Montana 59801

Company Complaining About: Youtube Tv

Description

I am a subscribe to YouTube TV. Tonight I have friends over to watch a football game and nothing is working. There is no way to get things up and working as they have no support. This is incredibly frustrating because they charge my card every month. I have done every trouble shoot and jumped through every loop hole. I would like a refund and also money lost on all events I couldn't watch

Ticket: # 6452176 - Loss of all channels belonging to the Disney Company

Date: 9/9/2023 11:53 PM

City/State/Zip: Homosassa, Florida 34446

Company Complaining About: Spectrum

Description

Spectrum is trying to represent its constituency by challenging providers, in this case Disney who are attempting to raise program pricing astronomical to Spectrum and thus to customers. Although we appreciate Spectrums efforts, their communication updates are virtually non existent and as all of us are working harder than ever, having fewer sport and entertainment options when we have down time is frustrating and in this situation was done in a very calculated and quite despicable manner having channels go dark prior to the first weekend of college football, US Open Finals and various other events, now including the first NFL weekend. I personally hold both parties responsible and believe that these differences should be and can reconciled by folks that are in business and who depend on a loyal customer base which is now eroding quickly for all involved. I straight talk fix it, this should have never come to this and shame on both parties for disappointing their customers. In sales, that's never a good thing. Do the right thing please.

[Ticket: # 6452572 - XFINTY](#)

Date: 9/10/2023 2:53 PM

City/State/Zip: Johnsburg, Illinois 60051

Company Complaining About: Comcast

Description

On football Sunday, Xfinity magically had streaming issues forcing customers to sign up for other subscriptions costing up to 133\$. They left you on hold for up to and over an hour trying to get answers. I will only assume these other services, if investigated are linked to XFINITY. Furthermore, never credits or risks of job security due to constant internet outages. No explanations and unable to ever reach customer service.

[Ticket: # 6452597 - SAW III during Football Game at 3:00pm](#)

Date: 9/10/2023 3:11 PM

City/State/Zip: Richmond Hill, Georgia 31324

Description

On Sep 10, 2023 on FOX at 3:00pm EST an advertisement for SAW III was shown. There is no way the images or theme are appropriate for the same audience that could be watching a football game. Clean It Up.

Ticket: # 6452598 - Inappropriate commercial

Date: 9/10/2023 3:11 PM

City/State/Zip: Roanoke, Texas 76262

Description

I am writing to file a complaint about a movie preview for a tater R movie called The Exorcist. I am watching a football game with my kids during the middle of the day and this commercial being shown is absolutely inappropriate. It involved significant violence and demonic images. This type of preview should not be allowed during a mid day football game while families are watching.

[Ticket: # 6452626 - Horror movie commercial playing during Steelers/49'ers game](#)

Date: 9/10/2023 3:31 PM

City/State/Zip: Naperville, Illinois 60540

Description

A horror movie commercial was playing during an afternoon football game on FOX. I think it's totally ridiculous that they are allowed to air horror commercials during AFTERNOON, WEEKEND football games. Families have to rush to turn off the tv in order to not give small children nightmares. Football on Sundays has been and should remain a family friendly event. The commercial was also the loudest commercial during the ad break. It depicted inappropriate and scary imagery.

Ticket: # 6452644 - Spectrum cable not suppling the channels WE PURCHASED

Date: 9/10/2023 3:52 PM

City/State/Zip: Rochester, New York 14624

Company Complaining About: Spectrum

Description

We have Spectrum Cable and we paid for channels such as ESPN but now Spectrum and the Disney company do not let us view the channel we paid for but neither of them will give us a refund. So now we can not watch the college football games or the US OPEN tennis which is the USA's only major tennis event. This is not fair to us as consumers who expect to get what we paid for.

[Ticket: # 6452673 - Inappropriate ads](#)

Date: 9/10/2023 4:23 PM

City/State/Zip: Land O Lakes, Florida 34638

Description

Watching football game with the kids and YouTube TV, continuously, ears commercials for rated R movies, including the exorcist and other horror movies.

Ticket: # 6452765 - Service Interruption and ZERO COMPENSATION

Date: 9/10/2023 5:48 PM

City/State/Zip: Phoenix, Arizona 85021

Company Complaining About: Cox

Description

Cox ruined my services by having an outage during football Sunday, and failed to mention it on the website until 1 hour after it had occurred. Cox did not give us an ETA of when their services would be fixed nor did they compensate us . I am STILL WITHOUT TV SERVICES

Ticket: # 6452839 - Xfinity not honoring agreement

Date: 9/10/2023 7:19 PM

City/State/Zip: Marietta, Georgia 30066

Company Complaining About: Comcast

Description

After talking to an agent a few months back about changing my services, I was not given the plan I was offered so I submitted a complaint to the FCC. A representative from Xfinity contacted me and confirmed that she listened to my original call and confirmed that the original agent offered me a package deal that doesn't exist and she said she going to check to see what she could do to rectify the situation and would call me back but I never heard back from her. Also, now that football season has started, I noticed that my redzone channel has been taken away in addition to not getting the original deal I was offered! I'm sick of wasting my time calling and talking to people on the other side of the planet that don't know what they're doing and when they screw up, xfinity does nothing about it even when they confirmed everything I said when they listened to the recording now they taking more channels away! This is ridiculous

Ticket: # 6452964 - Rated R previews during prime time

Date: 9/10/2023 9:48 PM

City/State/Zip: Bullard, Texas 75757

Description

The advertisement for the new exorcist movie should not have been played during primetime hours. My children are watching the football game and were terrified of the advertisement that came on. This is the ad: <https://youtu.be/rSGeC880CYw?si=1rhZG4U4sanYvFPK>

[Ticket: # 6452983 - Exorcist:Believer TV Ad during football broadcasts](#)

Date: 9/10/2023 9:53 PM

City/State/Zip: Toledo, Ohio 43606

Description

The Exorcist:Believer TV ad that was running during the day on the major networks NBC, Fox and CBS is extremely disturbing and graphic especially for in between football on a Sunday afternoon. My five year old son was sitting with me and saw the commercials before I could change the channel and they are horrific and inappropriate for daytime broadcast television.

[Ticket: # 6452991 - inappropriate commercials during NFL games](#)

Date: 9/10/2023 9:56 PM

City/State/Zip: Mckinney, Texas 75072

Description

As I am sure you are aware, football games are on for all ages to enjoy and are often a family event on Sundays. It is appalling and infuriating that you allow commercials promoting horror films like The exorcist and inappropriate shows that mention adult content such as sex to play during a family event like a football game. I have tried to just distract my children when these commercials come on but I am so mad that this is allowed. People of all ages should NOT be subjected to horror film trailers. If someone wants to see that movie it's fine with me but I should not have to watch the creepy trailer for it while I am trying to watch a football game with my family. Do a better job of censorship for family events. This trailer played during the 12 game today. In the middle of the day. This is ridiculous and completely unnecessary. This is not an isolated event, it happens all the time, at all times of the day.

[Ticket: # 6452993 - Obscene Commercial](#)

Date: 9/10/2023 9:56 PM

City/State/Zip: Wahiawa, Hawaii 96786

Description

The movie trailer for The Exorcist: Believer is obscene and shouldn't be played during daylight hours as it is vulgar, frightening and should not be played during hours which small children could see it. It should be played only during nighttime hours when children are not watching broadcast tv. This commercial played during NFL football that is typically viewed by families.

Ticket: # 6453004 - Movie Preview Shown During Sunday Night Football on NBC

Date: 9/10/2023 10:01 PM

City/State/Zip: Gilbert, Arizona 85297

Description

A movie preview for "The Exorcist" was shown during Sunday Night Football. My 6 and 3 year old were watching the game with us. This is an unacceptable preview to be shown when families are watching the game. My children were scared and it was a very disturbing movie preview.

[Ticket: # 6453024 - Inappropriate commercial for children](#)

Date: 9/10/2023 10:34 PM

City/State/Zip: Rockwall, Texas 75032

Description

I would like to lodge a complaint about the movie trailer for the Exorcist that was shown during the Dallas Cowboys football game on Sunday night, September 10. This was highly inappropriate and very frightening for my children who are 12 and eight years old. I myself, who is a 45-year-old God-fearing woman, found that commercial highly Inappropriate. As a taxpaying American citizen, I find this highly inappropriate.

Ticket: # 6453119 - Internet/acp

Date: 9/11/2023 2:35 AM

City/State/Zip: Yuba City, California 95993

Company Complaining About: Comcast

Description

Went to upgrade package with Xfinity to be able to watch local channels for football this season. I was texted a promise of a price of \$106.00 a month after discounts. But when signing approval it just kept loading. I went back to text but chat guy had left. All I had left was his text to prove his guarantee. After many phone calls and going to a branch location I was told my plan did change but not what I was promised, even though I provided texts as proof. But they would not honor it. Not only that but they would not give back what I had before originally. They couldn't even honor that. I told them I'm on disability. And on fixed income. But no help. Only \$30 taking off whatever the new price they gave me now. So I cancelled everything. But I called around and no one else provides Internet service in my area. They run their customer service like a scam ring.

Ticket: # 6455241 - Ads during Sunday night football

Date: 9/11/2023 9:21 PM

City/State/Zip: Henderson, Nevada 89052

Description

I live in Nevada and when Sunday night football starts it's only 5:25pm pst. During the game yesterday 9/10/2023 there was an ad playing for a horror movie. My children were frightened and I don't feel that ads like that should be played during a prime time game.

[Ticket: # 6455264 - Inappropriate NFL commercials](#)

Date: 9/11/2023 9:32 PM

City/State/Zip: Kalispell, Montana 59901

Description

I would like to express concern about the The Exorcist and other inappropriate commercials during football games. My son was unable to sleep all night because he saw this commercial while watching an NFL game. As a parent, I protect my children from watching inappropriate material, but I am helpless when it comes to the commercials. I do not consider a football game inappropriate for children but we will have to stop watching if mature audience commercials continue.

Ticket: # 6455338 - Lies, misrepresentation, misleading, ordered without permission,

Date: 9/11/2023 10:45 PM

City/State/Zip: Eau Claire, Wisconsin 54701

Company Complaining About: Directv

Description

I contacted DirecTV about still not having the Fox channel/Nexstar (since 7/2) as football was going to start 9/10. I was told they would be live streaming it on channel 9534. Just make sure the internet was connected. Game time came and we weren't able to get it. I called DirecTV 3x as I was hung up on 1x. The last call was with (b) (6) whom I was on the phone with for 2 hours. I got no where. I was then transferred to (b) (6) whom informs me that channel 9534 doesn't exist. I called back on 9/11 to talk to someone about this. It's been an all day ordeal. The last person I spoke to was (b) (6) " who said a supervisor would call me back within the hour. As I was questioning an order that was pending that I didn't order. He said they closed at 10pm. I called them at a little after 9pm and they were closed. Again this is more lies from DirecTV. In the order there was an antenna, OTA antenna, OTA local channel connector, and genie. The only thing I was aware of was an antenna. The rest of the items were never discussed or authorized to be shipped, accepted, or anything. I was told that I had to connect the antenna to their genie because it was my responsibility. I don't own the genie. That belongs to DirecTV.

█

[Ticket: # 6456744 - The Exorcist Trailer Aired During Sunday Night Football](#)

Date: 9/12/2023 3:06 PM

City/State/Zip: Calera, Alabama 35040

Description

A trailer for the new exorcist movie aired during prime time Sunday night football on NBC. This is incredibly inappropriate for families watching together.

Ticket: # 6457166 - No local channel available

Date: 9/12/2023 5:03 PM

City/State/Zip: Centerville,la, Louisiana 70538

Company Complaining About: Directv

Description

I live in Rural are in southern Louisiana. My internet service is weak and therefore I can't really stream. About my only option was direct tv. Well direct tv and nexstar are currently fighting so I can get fox and nbc. They told to put an antenna up which I did. But only can receive abc and cbs. Nexstara antenna signal strength is weak at best. I guest my question did nexstar purposely weaken the signal strength so we would have to stream? Not sure if there is anything y'all can do but football season is here and for the first time since 1967 I won't be able to watch the saints. In the 70's we got these stations with old analog antenna.

I live in (b) (6)

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████████████████████

Ticket: # 6457505 - TV Rights for low-income viewers

Date: 9/12/2023 8:00 PM

City/State/Zip: Modesto, California 95354

Description

I know that this is a long shot but at the least Mabe I can get some information or help, I have been doing some research on my right to be able to watch my favorite football team in the NFL the SF forty niners of which I have been a fan and watching them on TV before the first cable company HBO was introduced. basically, about 55 years. I completely understand TV and internet providers and the fact that any company like u-tube or Amazon can out bid other company's for the rights to show game in thier decided areas or markets, but it is not fair to people like me who for the first time ever have not been able to view my team for several reasons but mostly because of cost and it sickens and saddens me greatly! I feel that there should be some kind of "ACT" like the right to watch a sports game on TV ACT or something along those line. I feel that when each baseball player or football player is not only competing to win but also who can get the biggest contract, its completely out of control and I feel that a small percentage of Player contracts and a small percentage of the NFL and team owners that basicall pay thier team players through advertising income and sales, if they all paid a small percentage to go to a fund to support people like me " very low income" WHERE DOES IT END! all my life I was able to afford to watch my favorite pastime and no longer can because of greed something has to be done and that's where I would like to get some help on creating a program like this or new laws of some sorts.

[Ticket: # 6459320 - R Rated Commercials on family channels](#)

Date: 9/13/2023 4:24 PM

City/State/Zip: Colorado Springs, Colorado 80916

Description

There are R rated commercials showing very graphic visualizations during NFL football. The most recent commercial is for the Exorcism, but there have been many like it in previous months and years. This should be a family friendly show, but these commercials have left many families uneasy about allowing their children to watch in fear of their children seeing these horrific scenes.

Ticket: # 6463476 - Loss of Programming

Date: 9/15/2023 3:23 PM

City/State/Zip: Boulder City, Nevada 89005

Company Complaining About: Directv

Description

Consumer is using DirecTV and is unhappy that her football games are not being broadcast to her.

She is upset about losing this programming and she tried to file a complaint on our site but was not successful.

Asked if the FCC can do anything about these companies and the dispute they have not resolved.

CTR412-phone

[Ticket: # 6464726 - Thursday Night Football](#)

Date: 9/16/2023 1:40 PM

City/State/Zip: Swoyersville, Pennsylvania 18704

Company Complaining About: Directv

Description

Thursday Night Football is now being broadcast on Amazon Prime. I am 71 years old. I don't have any streaming services and pretty much don't want any. As with myself and many others, we now can't watch football on Thursday because of this. There should be an alternate way for people like us to watch games without having to pay for a streaming service. Other sports are also starting to do this. For instance today Notre Dame is on Peacock. Again, another choice should be available. Thank you.

Ticket: # 6465479 - Bias TV programming

Date: 9/17/2023 11:27 AM

City/State/Zip: Los Fresnos, Texas 78566

Company Complaining About: Hulu

Description

I live in Los Fresnos, TX and have lived in the Rio Grande Valley area which only offer local CBS programming. During football season I purchase streaming TV services which usually cost upwards of \$70/month. And I specifically order this service tjj on watch my favorite football team play the Houston Texans. For years now my local station has chosen to not air their games and instead air games with other teams that have a far smaller fan base in my area and in the state of Texas period. This is a very unfair and biased choice of TV programming by my local CBS station. The only way to by pass this is to purchase NFL pass which is almost \$400 and I can't afford that. Is there anyway that some one can contact my local CBS station and let them know that they will actually get a lot more viewers tuning in if they are the team that actually has a large fan base in the Rio Grande Valley. Thank you

[Ticket: # 6465611 - Fox Obscene Language during Atl v. GB Packer Football Game](#)

Date: 9/17/2023 1:37 PM

City/State/Zip: De Pere, Wisconsin 54115

Description

Hello. At 1228 CST there was an audible outburst of "...that's fucking bullshit" during the TV broadcast of the Atlanta Falcons v. GB Packers football game.

[Ticket: # 6465618 - offensive, rude obscene language on National television](#)

Date: 9/17/2023 1:42 PM

City/State/Zip: Apex, North Carolina 27502

Description

At approximately 1:30 on the Fox Broadcast of NFL Game Atlanta Falcons and Green Bay Packers there was Obscene Language that was not censored

[Ticket: # 6465968 - Exorcist trailer during family football](#)

Date: 9/17/2023 7:28 PM

City/State/Zip: Castle Rock, Colorado 80108

Description

The exorcist ad has come on twice during Sunday football. Once at 7:15pm and another time a different Sunday at 5:20pm. This a family friendly event to watch football together and my 6 year old is going to have nightmares from that trailer.

[Ticket: # 6465979 - Inappropriate commercials](#)

Date: 9/17/2023 7:33 PM

City/State/Zip: Fuquay Varina, North Carolina 27526-3920

Description

The commercials for the new exorcist movie is a little much for family football times. Many people enjoy football with their children in the rooms, and scary scenes aren't appropriate for children, or adults for that matter.

[Ticket: # 6465986 - CBS Football Programming](#)

Date: 9/17/2023 7:35 PM

City/State/Zip: Parkersburg, West Virginia 26104

Description

As someone who doesn't generally encourage censorship, the commercial programming tonight felt like a lack of common sense. Sunday football, a common pastime for families, shouldn't have horror film commercials playing. Twice throughout the day I've had to quickly distract my five-year-old while a commercial for The Exorcist and one other horror film played. If we were watching 13+ content or even after 8 p.m., I'd have no issues, but playing commercials for horror films during a family activity is a poor media buy.

[Ticket: # 6465997 - Exorcist believer commercial](#)

Date: 9/17/2023 7:39 PM

City/State/Zip: Cheektowaga, New York 14225

Description

This is a distasteful and offensive commercial played during prime time football. This was horribly graphic and should not be played while children or most adults are awake. Very disturbing.

[Ticket: # 6465998 - R rated horror movie commercials in early prime time](#)

Date: 9/17/2023 7:39 PM

City/State/Zip: Keller, Texas 76248

Description

I have to sit with my remote to change the channel during Sunday football to protect my children from nightmares. I don't even know what movie it is! But it is wrong to be airing this before 8pm!

Ticket: # 6466003 - Advertisement inappropriate

Date: 9/17/2023 7:41 PM

City/State/Zip: Frisco, Texas 75036

Description

During the cowboys football from 4-6pm on Sunday, there were at least 2 ads for the new Exorcist movie. It is very graphic and scary. Children are awake and watching the football games at this time. It is very inappropriate.

[Ticket: # 6466010 - rate R horror movie commercial during nfl game family viewing](#)

Date: 9/17/2023 7:45 PM

City/State/Zip: Mohnton, Pennsylvania 19540

Description

Watching NFL football together as a family. Why allow a R rated horror movie to advertise? These ads should not air before 9pm. Thanks

[Ticket: # 6466013 - Graphic commercials during NFL](#)

Date: 9/17/2023 7:46 PM

City/State/Zip: Spring Mills, Pennsylvania 16875

Description

I am very disappointed and disgusted by some of the commercials that are played during football (on CBS)- a family show. The commercials for the exorcist, which is rated R, and VERY graphic should not be shown during such shows.

Ticket: # 6466021 - Inappropriate commercial

Date: 9/17/2023 7:50 PM

City/State/Zip: Hot Springs, Arkansas 71909

Description

Our family watches football as a Sunday tradition and my kids have been watching as a commercial for a new movie "the exorcist" has come on. The full 2-3 minute commercial is not only disturbing in its nature to adults but traumatizing to children. It is demonic and meant to have an affect on people that we do not wish to have on our kids. We try to shield their eye but it is difficult to police given we are just tryin to relax and have a nice Sunday. Please consider the removal of this awful commercial as I am sure there are many families that would stand with us to say the same. Thank you.

[Ticket: # 6466024 - Inappropriate advertising- time of day](#)

Date: 9/17/2023 7:51 PM

City/State/Zip: San Antonio, Texas 78259

Company Complaining About: Unknown

Description

While watching the Denver football game with my grandkids (6 pm central time) an ad for the movie The Exorsist remake came on. It scared my grand babies to death! 6 pm is a family hour and football is should be family viewing. I would appreciate any help you can provide with this. I will also reach out to the networks. It was appalling!

[Ticket: # 6466028 - Inappropriate commercial during prime time](#)

Date: 9/17/2023 7:52 PM

City/State/Zip: Mohnton, Pennsylvania 19540

Description

While watching football on CBS at 7pm, with my 9 and 11 year old children, a rated R commercial kept airing to advertise The Exorcist. This is completely inappropriate material to be aired at this time of night, during a family sporting event. Please stop airing commercials that are not appropriate for all audiences.

[Ticket: # 6466033 - Horror Movie Previews playing during times when kids are watching](#)

Date: 9/17/2023 7:54 PM

City/State/Zip: Celina, Texas 75009

Company Complaining About: Directv

Description

I know this isn't illegal but is there any regulations on the type of content is played on Network TV (ABC, CBS, NBC & FOX)? I've seen several commercials over the last few years that were downright disturbing mostly in the form of Horror Movie Previews. They have been allowed to play during primetime events like NFL football games, primetime TV shows that are rated PG or lower and sometimes actual shows that are kids shows. To give you a specific example, I just watched the Dallas Cowboys vs. NY Jets football game on Sunday 9/17 on CBS. At the end of the game a commercial for the "The Exorcist" new movie played. It was truly scary and disturbing and my 8 year old son who was watching the game with me was visibly shaken and now I'm hoping he doesn't have any nightmares. As a parent, I want to know if my complaint is worthy of discussion.

Ticket: # 6466055 - Disturbing Imagery on Broadcast Television

Date: 9/17/2023 8:07 PM

City/State/Zip: Southlake, Texas 76092

Description

Routinely, the broadcast cast television networks and ESPN air disturbing imagery during NFL broadcasts. Specifically, I am talking about the commercials for horror films. The images are presented without warning during commercial breaks during the most popular sport in the Country.

I understand the need for networks to sell advertising. I understand the need for film studios to advertise their films. However, the violent & disturbing imagery that airs routinely in September & October during football games is too much. There are children watching. Parents should be given a warning before disturbing imagery is shown.

[Ticket: # 6466058 - Inappropriate Ad](#)

Date: 9/17/2023 8:09 PM

City/State/Zip: Benson, North Carolina 27504

Description

I was watching Sunday afternoon football with my 6 year old grandson and a commercial for an Exorcist movie came on while he was watching. He was so scared that he doesn't ever want to watch football again because he's afraid the commercial will come back on. Those kinds of commercials should not be allow on TV until late ate night when adults are awake, not during a late afternoon football game where families watch together.

[Ticket: # 6466079 - NFL+ subscription](#)

Date: 9/17/2023 8:39 PM

City/State/Zip: Fort Lauderdale, Florida 33305

Company Complaining About: Hotwire Communications

Description

I purchased NFL+ to watch a Football game only to find out the game is blocked in my area. Within minutes of paying, I tried to cancel. It doesn't let you cancel for the current season even though it blocked the one team (NY Giants) I wanted to see. My zip code is 33305. The service has no email or phone number to call. I will file a dispute with AMEX to get a refund, but what happens to people who don't have that option? The blocked game should have been clearly disclosed.

[Ticket: # 6466131 - R-rated preview for the Exorcist](#)

Date: 9/17/2023 9:50 PM

City/State/Zip: Huntertown, Indiana 46748

Description

I have seen this commercial twice during Sunday football. There is no reason for this ad to be aired during a family friendly event such as the NFL. The first time I saw it was during the end of the 4:30 game and also during Sunday night football. It is incredibly inappropriate and thank heavens I was able to shield my 2 year old from seeing this. I am sorely disappointed and furious at NBC for allowing this to air during a family friendly event.

[Ticket: # 6466266 - The Exorcist: Believer Commercials/Previews](#)

Date: 9/18/2023 1:47 AM

City/State/Zip: Katy, Texas 77493

Description

The nature of the products being advertised is abhorrent to ALL people of faith. This commercial puts a Satanic message and blasphemy in every American home.

The timing of these commercials is also very inappropriate; I was watching Sunday Night football with children when all the adults in my home were required to explain to young kids and one 13 year old about why they had to watch a commercial so incredibly offensive. We are all Catholic in the house; we had friends and their kids over to watch some football and we were all in shock that the FCC would allow this filth to enter our home - you ought to be ashamed.

[Ticket: # 6466678 - Pornography in prime time CBS](#)

Date: 9/18/2023 10:44 AM

City/State/Zip: Galloway, New Jersey 08205-9603

Description

CBS broadcast movie trailer "Exorcist Believer" (twice that I saw within 30 minutes) in prime time during two football games, just before 60 Minutes, 9/17/23. Disgraceful, child abuse, nothing short of pornographic

[Ticket: # 6467006 - Terrifying preview](#)

Date: 9/18/2023 12:30 PM

City/State/Zip: Shawnee, Kansas 66216

Description

During the Chiefs game on Sunday afternoon, a commercial aired for an upcoming movie. (I think it was the Exorcist 2.) I've never filed a complaint about a commercial before, but my 4 and 6 year old children were watching the daytime football game and were terrified. This happened also during family-appropriate television breaks earlier during daytime hours last week with a preview for another horror movie. While they may be "approved" for not having language or nudity, they are terrifying for both adults and children, and my kids are saying they will have nightmares as a result of a simple movie preview. This is NOT ok during daytime TV of a sports event where families are watching. I understand they are marketing a film, but this should not be shown during family viewing hours.

[Ticket: # 6467084 - Inappropriate Commercial Content](#)

Date: 9/18/2023 12:46 PM

City/State/Zip: Overland Park, Kansas 66214

Description

On multiple occasions during daytime television, incredibly frightening and disturbing commercials have aired, specifically for horror films and without any kind of warning. These inappropriate commercials are disturbing in nature, but especially for children who often enjoy watching programming (such as Sunday afternoon football) with their parents. If these kinds of commercials have to be run, they should be done during night-time, adults-only designed programming.

Ticket: # 6467593 - Horror Movie Trailers During Football Programming

Date: 9/18/2023 2:51 PM

City/State/Zip: Murrieta, California 92563

Description

Horror movie trailers aired during football games and other daytime television programming are becoming extremely graphic and are too frightening to be aired. My children sit with me to watch NFL football and other regular programs, and are being frightened and scarred due to the graphic nature of these horror movie trailers, specifically, but not limited to, "The Exorcist: Believer". They must either be toned down with the graphic images and jump-scare scenes in these trailers, or they should be removed from the air completely. It is unnecessary to have these types of commercials, and they are completely inappropriate for children to see them. Remove these commercials immediately from the air.

[Ticket: # 6467700 - The Exorcist: Believer trailer](#)

Date: 9/18/2023 3:15 PM

City/State/Zip: Murrieta, California 92562

Description

I have an issue with The Exorcist: Believer trailer being played during Sunday Night Football. I was watching football with family and friends at 4:30pm PST on Sunday 9/17/23 when the Exorcist trailer came on. We had 8 children ranging from 1-10 years old in the room and we had to take all of the children out of the room quickly as the trailer was not appropriate for children. I'm 35 years old and would prefer I'd never seen the trailer myself as it is terrifying and demonic. Definitely not appropriate for Sunday Night Football which is considered family time to many. I find the trailer inappropriate for cable television all together.

[Ticket: # 6468431 - Exorcist movie commercial](#)

Date: 9/18/2023 7:45 PM

City/State/Zip: Croton On Hudson, New York 10520

Description

Watching Jets football with my 5 year old at 7:20 pm ET and yesterday (Sep 17, 2023) and a commercial for the new Exorcist movie comes on. Completely and utterly disgusting, terrifying, and inappropriate for that content to be airing at that time of day.

Ticket: # 6468593 - Inappropriate Commercial

Date: 9/18/2023 9:25 PM

City/State/Zip: Morton, Illinois 61550

Description

Good day, I would like to complain about the Exorcist movie commercial being aired during "family viewing time" or Prime Time. It is incredibly graphic and very scary. It is aired during programs aimed at families like tonight - the American Ninja Warrior. My kids are terrified. I have never filed a complaint before, but this is ridiculous! It was shown during the football game yesterday too.

Ticket: # 6468660 - Horror movie ads

Date: 9/18/2023 10:37 PM

City/State/Zip: Montego Bay, Florida 00000

Description

I hope I have the right medium here for my concern....

I have a great concern about horror movie ads on tv without any warning.

This evening we were watching tv as a family with my 8 and 11 year old girls when during ads an ad for some exorcist movie came on (really scary!!!).

As Halloween is coming close I know this is going to happen more and more and I dread it as it is terrifying for children and even me as an adult. These ads even come on during the day, for example when my husband is watching Football, they just pop up on the screen. Often we cannot find the remote fast enough to change it. I think it is uncalled for to have such frightening ads on tv, much worse during hours that children watch. I would like to suggest that scary ads should be aired only late in the evening, say after 10pm. And/Or scary ads should be preceded by a warning for its content.

I truly hope my concern will be taken seriously as I would like to minimize the trauma not only for my own kids, but I know this affect other children as well.

Btw, in the form I am asked to specify the tv channel, time etc. Which I will indicate, however this is a concern that spans many tv channels at any time of day

Also, we live in Jamaica, but the tv is predominantly American channels, which is why I am bringing my concern here

Ticket: # 6469161 - Dish Network Channel Loss

Date: 9/19/2023 10:58 AM

City/State/Zip: Adrian, Pennsylvania 16210

Company Complaining About: Dish Network

Description

Provider is Dish Network. They took channel 11 his local news off. They took a local weather channel, and other stations. Caller is upset that he could not watch local Football games. He called them and they offered to provide him a \$5 credit.

Caller does not feel this is enough due to paying over \$200 for services. Resolution: Caller would like a higher credit, he would like his stations back. Caller would like to speak to someone about this issue. ***CTR435-Phone***

[Ticket: # 6473836 - Please ask AT&T to help me unlock my device](#)

Date: 9/21/2023 10:16 AM

City/State/Zip: No, California 90230

Company Complaining About: AT&T

Description

Hello FCC and operator staff, I have an Apple iPhone 14 Pro Max that has been locked to AT&T. The IMEI of the device is (b) (6), and there are no economic or service disputes with AT&T. Due to device operator restrictions, it cannot use SIM cards other than AT&T. In order to ensure that my phone can be used normally abroad, I started searching for ways to unlock it. But I encountered an error when submitting an unlock request on the AT&T official unlock portal, Error displayed as 'The IMEI you entered does not match an AT&T device', and I am unable to unlock this iPhone using this method. Therefore, I began to seek help from AT&T customer service. However, this gave me a bad experience, and AT&T customer service seemed to kick me around like a ball. At first, I contacted the website's online customer service, but they only repeatedly asked me to submit an unlock request to the portal website. When I requested further assistance They kicked me to the technical department, who checked and informed me that they encountered technical issues and were unable to unlock this device. They asked me to contact Apple to request unlocking of this device. After I contacted Apple support, they found it incredible, Apple supports clearly informing me that the current activation policy information for this device is 'US AT&T Activation Policy'. The unlocking work should and can only be completed by AT&T. Apple is not the operator who locks this device, nor does it have the authority to unlock the device. They believe that AT&T kicked me to Apple is unreasonable and difficult to understand. After receiving a response from Apple, I contacted AT&T customer service again, and the answer I received made me even more angry. The service representative of AT&T not only did not actively help me solve the problem, but also asked me to give the Trade in of this device to AT&T and let me work on it Buy a new device. I am simply unreasonable about this. Unable to unlock the device is a problem with AT&T, why do I have to pay extra to purchase a new phone. After reviewing CTIA's policy on device unlocking released in 2014, I believe I am fully qualified to request AT&T's assistance in unlocking this device. But AT&T just kicked me like a ball. This makes me extremely angry!

My request is that AT&T should stop playing football and unlock my device as soon as possible.

I hope the FCC can help me negotiate with AT&T and help me solve this problem as soon as possible!

Best wishes.

Ticket: # 6475751 - Spectrum Loss of Service

Date: 9/21/2023 9:59 PM

City/State/Zip: Holland, Michigan 49424

Company Complaining About: Spectrum

Description

I would like to complain about Spectrum not crediting customers for losing ESPN and Disney Channels for 10 days. Customers were forced to pay for services they did not receive for 10 days. I pay over \$200 a month for my Spectrum service and they offered me a credit of \$6 - that doesn't seem even close to reasonable. We were not able to watch the US Open and many opening season football games - as well as other Disney channels - over that 10 day period. It seems like the FCC should force Spectrum to refund customers an appropriate amount for losing those 10 days of service - service we were promised when we bought the package - services we already paid for.

[Ticket: # 6475895 - Streaming services](#)

Date: 9/22/2023 1:30 AM

City/State/Zip: Louisville, Kentucky 40223

Company Complaining About: Hulu

Description

Sight keeps buffering and timing out every time I am watching a football game or movies. Also, I called in around 12:45am to report the problem to then. The rep, Divi hung up on me. She didn't call back. I tried to talk to someone in the chat. At 1:20 am, the girl called me back in the middle of the night. That is rude and illegal

Ticket: # 6476242 - Concern Regarding Inappropriate Language on "Good Morning Football" Broadcast

Date: 9/22/2023 10:23 AM

City/State/Zip: Fairfax, Virginia 22033

Description

Dear Federal Communications Commission,

I am writing to express my deep concern regarding a recent incident on the NFL Network's program, "Good Morning Football" on the morning of September 22nd, 2023 at around 10:15 AM EST. During a recent broadcast, the term "Bastard" was used by a host, Kyle Brandt, and unfortunately, my child was present and watching at the time. As a parent, I believe it is crucial to maintain a level of appropriateness in televised content, especially during times when children may be tuning in.

I understand the importance of freedom of expression, but it is equally imperative to ensure that content is suitable for all audiences. I kindly request that the FCC investigate this incident and take appropriate action to prevent such occurrences in the future. Your diligence in addressing this matter would be greatly appreciated, as it would help maintain the integrity of public broadcasting standards.

Thank you for your attention to this matter, and I look forward to hearing about the steps taken to rectify this issue.

[Ticket: # 6478694 - Profanity](#)

Date: 9/23/2023 5:44 PM

City/State/Zip: Greenwich, Connecticut 06830

Description

Jesse Palmer using the F word commentating the Oregon / Colorado football game on ABC.

I have children and swearing is not appropriate.

[Ticket: # 6478844 - CBS prime time coverage of Penn State](#)

Date: 9/23/2023 8:31 PM

City/State/Zip: Round Rock, Texas 78681

Description

CBS is televising the Penn State college football game and one of the commercials they are playing is definitely friendly for all audiences. It is a trailer for The Exorcist: Believer. This trailer is terrifying and has content that is definitely not appropriate for children under 13. They have played it multiple times. Thank you!

Ticket: # 6479335 - Inappropriate Content

Date: 9/24/2023 2:56 PM

City/State/Zip: White Plains, New York 10605

Description

Hello,

I watch Sunday football with my husband and two year old daughter on the CBS platform. This family bonding activity is negatively impacted by the constant exorcism and horror-related movie trailers thrust upon my family and me without our consent. It causes considerable psychological distress, particularly for my toddler who becomes anxious and tearful by the disturbing visuals. I'm utterly appalled that such graphic material would be televised on daytime tv when it is known that children are not at school or daycare on Sunday afternoons and often watch football with their families. As a mother, licensed psychologist, and citizen I'm greatly aggrieved. Please rectify this issue immediately.

Regards,

(b) (6)

Ticket: # 6479488 - Inappropriate TV commercial during daytime hours

Date: 9/24/2023 5:24 PM

City/State/Zip: Bemidji, Minnesota 56601

Description

A preview commercial for "The Exorcist Believer" came on during a commercial break while watching Fox NFL football with my family including 5 and 10 year old girls. They may have nightmares for weeks after watching that preview. That preview is not appropriate for airing during daytime hours on network TV.

[Ticket: # 6479560 - Exorcist movie trailer noon football game](#)

Date: 9/24/2023 7:02 PM

City/State/Zip: Metairie, Louisiana 70005

Description

Noon football game on fox packers vs saints movie trailer the exorcist was shown. Awful timing. I get it if they want to run scary movie trailers after 8-9pm but give me a break with showing that at a noon football game with plenty of young kids watching. No warning notice etc....

[Ticket: # 6479584 - Ads during Fox NFL broadcast](#)

Date: 9/24/2023 7:37 PM

City/State/Zip: Dallas, Texas 75220

Description

Playing ads for graphic horror movies that are rated R during daytime hours while children are watching football games.

Ticket: # 6479592 - Televised Advertisements of Horror Show Trailer

Date: 9/24/2023 7:59 PM

City/State/Zip: Enfield, Connecticut 06082

Description

For two consecutive weeks, my 6 and 4 year old daughters were exposed to horrific tv series trailers of the new Exorcist TV Series while watching National Football League games. Specifically, at the end of the Cardinals and Cowboys game on Fox's Americas Game of the Week, the Exorcist tv series trailer aired and exposed my children to horrifying scenes of graphic and disturbing images of a possessed young child.

My daughters broke into significant mental distress, screaming and covering their eyes and ears. They awoke screaming with terrified screams of nightmares from the 'scary monster girl' on tv.

I am member an Officer in the Army National Guard. I am not remotely the type of person to ever raise a complaint. But these trailers are absolutely unacceptable to air on national television before 8pm. The network should not be allowed to continue to air these trailers and they should be ashamed of themselves to even think this is a remotely acceptable ad to air.

If the ads continue and my children are continuously inadvertently exposed to them, I will be contacting my lawyer to seek retribution for their mental distress.

[Ticket: # 6479645 - inappropriate commercials during football games](#)

Date: 9/24/2023 8:54 PM

City/State/Zip: Houston, Texas 77008

Description

we regular have nfl football games on tv and our kids are around. why do you allow them to show commercials for horror movies or tv shows? it is freaking out kids out. this is totally inappropriate

[Ticket: # 6479678 - The Exorcist movie preview during Sunday Night Football](#)

Date: 9/24/2023 9:32 PM

City/State/Zip: Longview, Washington 98632

Description

Families often watch prime time football together. This Sunday at approximately 6:22 pm PST while our 11 & 6 yr old children were watching Sunday night football on Peacock, The movie preview came in TV. This is not at all appropriate for children to see. Please do not broadcast this preview at times where young eyes can see it.

[Ticket: # 6479749 - Inappropriate commercial](#)

Date: 9/24/2023 11:12 PM

City/State/Zip: Lakewood, Colorado 80228

Description

The new horror movie The Exorcist is advertising during times when small children may be watching tv, such as during NFL football or other sporting events. These commercials show extreme violence and frightening visuals of possessed children. There should not be such graphic and frightening ads during sporting events during the day and evening.

[Ticket: # 6479753 - Inappropriate Exorcist commercial](#)

Date: 9/24/2023 11:12 PM

City/State/Zip: Castaic, California 91384

Description

Sitting here watching Sunday night football with a young child on a Sunday night when a creepy inappropriate Exorcist commercial comes on terrifying him. I can't believe this is being allowed!!

[Ticket: # 6479757 - Inappropriate commercial](#)

Date: 9/24/2023 11:17 PM

City/State/Zip: Chula Vista, California 91913

Description

While watching Sunday night football with my family, a commercial for the “exorcist believer” aired, severely disturbing my 3 year old. There is no reason that this movie should be advertised during a family program!

Ticket: # 6479798 - Complaint Regarding Inappropriate Advertisement During Sunday Night Football

Date: 9/25/2023 1:01 AM

City/State/Zip: Winchester, California 92596

Description

Dear Federal Communications Commission,

I hope this message finds you well. I am writing to express my deep dissatisfaction and concern regarding a highly inappropriate advertisement that aired during the Sunday Night Football game on NBC. This incident involved my family, including my 8-year-old daughter, and has left us both shocked and disappointed.

While enjoying the game between the Raiders and the Steelers, my family and I were subjected to a disturbing and explicit advertisement for a movie sequel to "The Exorcist." This advertisement contained horrifying imagery and scenes that were entirely unsuitable for a family audience, especially during a live sporting event.

My 8-year-old daughter was traumatized by the content of this advertisement and had difficulty falling asleep that night due to the disturbing images she witnessed. As parents, we rely on broadcasters to adhere to certain standards and guidelines, particularly during family-oriented programming. It is both alarming and deeply disappointing that NBC allowed such a distressing and inappropriate commercial to air without any warning or regard for the potential impact on young viewers.

I urge the Federal Communications Commission to take immediate action against this blatant violation of decency standards. I implore you to investigate this matter thoroughly and hold NBC accountable for their failure to exercise proper judgment in allowing this advertisement to be broadcast during a family-oriented time slot.

I believe it is crucial for the FCC to send a clear message that such content is unacceptable and should not be aired during live sporting events or any programming that may be viewed by children.

Strong measures should be taken to ensure that broadcasters exercise greater caution and responsibility in the future.

I appreciate your attention to this matter and hope for a swift and decisive response. Our family and countless others should not have to endure such distressing and inappropriate content while enjoying a sports event on television.

Thank you for your commitment to upholding broadcasting standards and protecting the well-being of viewers, especially children.

Sincerely,

(b) (6) [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Ticket: # 6480581 - ABC KEEPS PRE-EMPTING JEOPARDY EVERY MONDAY

Date: 9/25/2023 12:52 PM

City/State/Zip: Springfield, Virginia 22153

Company Complaining About: Verizon

Description

THE LOCAL ABC STATION KEEPS PRE-EMPTING NEW EPISODES OF JEOPARDY EVERY MONDAY FOR FOOTBALL. JEOPARDY IS NOT AVAILABLE TO WATCH ON ABC.COM OR OTHER STREAMING SERVICES (I.E HULU). I'M TIRED OF MISSING NEW EPISODES OF JEOPARDY EVERY YEAR DURING FOOTBALL SEASON WITHOUT AN ALTERNATE TIME OR PLATFORM TO WATCH. THE PROGRAMMING DIRECTOR AT WJLA IS AN INCOMPETENT POS WHO DOES NOT EVEN RESPOND TO VIEWER EMAILS, COMPLAINTS OR QUESTIONS!!!!

(b) (6)

[Ticket: # 6481312 - Inappropriate TV commercials during NFL football](#)

Date: 9/25/2023 4:10 PM

City/State/Zip: Berwyn, Pennsylvania 19312

Description

As a family we were watching Sunday afternoon football. Towards the end of the 4pm games we saw two deeply disturbing commercials for horror movies, namely SAW and the Exorcist. As a mother with young children, I was upset that they had inadvertently seen a moment of these scary and gory ads. This was all before 7pm. I am not a fan of censorship, but this is supposedly family oriented programming, not an R rated movie. I was disgusted and am now very angry.

Ticket: # 6481538 - Jessie Palmer CURSING (the Fk word) during a college football game cast**

Date: 9/25/2023 5:16 PM

City/State/Zip: Port Allen, Louisiana 70767

Description

With 20 seconds left in the first quarter, Jessie palmer who was one of two commentators said: "He was a Heisman Trophy Winner and played in the NFL for ten F*cking years" - I have young impressionable boys who were watching and heard it clear enough that they turned and said "He just said the F word on TV" - This is unacceptable as young people (and in my case boys) who are excited about watching football, have to be subjective to and hear this filth in the middle of the day! Neither ABC or Jessie Palmer acknowledge or apologized to the audience. He owed the audience and especially the young kids watching an apology. This is disgusting that Disney/ABC (a FAMILY channel) allows this on daytime tv. Disney/ESPN allows Pat McAfee to Curse everyday for two hours when talking about sports (including the "F" word), so we cant let our boys watch ESPN anymore either - AND its bleeding into their other shows. Nothing is off limits and this is too much! This is a link to a very clear recording of Jessie Palmer cursing:
<https://www.youtube.com/watch?v=hDWKwK0pJnY>

[Ticket: # 6483996 - Dropped channels](#)

Date: 9/26/2023 4:03 PM

City/State/Zip: Ofallon, Missouri 63366

Company Complaining About: Spectrum

Description

Again Spectrum has dropped channels that we have received for years with no compensation reflected in billing. Never added channels to make up the deletion of stations that we had to begin with. Dropped these channels to create a new entertainment package which will increase your payment. Plus, to achieve this new line up, Spectrum took all service down on a SUNDAY for 4 hours during a huge football day.

Ticket: # 6485078 - Inappropriate commercials for young viewers

Date: 9/27/2023 8:28 AM

City/State/Zip: Tacoma, Washington 98409

Description

During the NFL games that aired the weekend of October 23, families across the nation were subjected to commercials that were entirely inappropriate for young viewers. These commercials were aired all hours of the day, across all channels playing NFL games.

My family personally saw these commercials while watching the Seahawks play the Panthers on Sunday, September 24 during the games that played from approximately 1:05 pm until 4:00 pm, Pacific Time. The game was aired by CBS and we watched it on KIRO.

This has happened in past football seasons. I typically have to watch the game with remote in hand so I can quickly change during inappropriate commercials. This time I made the tragic mistake of using the bathroom during a commercial break and we are into our third night of nightmares as a result.

Please investigate this for the psychological safety of all American children as a brief review of Twitter posts reflects lots of parents who have similar concerns.

[Ticket: # 6488486 - F Word On-Air Today](#)

Date: 9/28/2023 1:29 PM

City/State/Zip: Lincoln, Nebraska 68500

Description

I was listening to live stories from past Nebraska football players on 93.7 FM The Ticket in Lincoln, Nebraska when one dropped the F word live on-air with no attempt to block it out and nothing said by the host.

[Ticket: # 6489780 - Loudness of commercials during Thursday Night Football broadcast on Amazon Prime streaming service](#)

Date: 9/28/2023 10:08 PM

City/State/Zip: Mcallen, Texas 78501

Company Complaining About: Amazon

Description

I have been watching Amazon Prime's Thursday Night Football broadcast and have noticed the commercials are FAR more loud than the in-game audio levels. In fact at a reasonable entertainment level the game is almost inaudible to me. To hear it I must turn up the volume significantly which makes the difference in loudness between the program and commercials more stark. If I forget to turn down the volume if I get up to, say, use the restroom the commercials can be heard booming throughout my house.

Under the Commercial Advertisement Loudness Mitigation Act and the rules established by the FCC, I believe Amazon qualifies as a multichannel video program distributor (MVPD) and thus is in violation of the FCC rules and federal law.

Ticket: # 6491861 - Unauthorized email delete

Date: 9/29/2023 6:05 PM

City/State/Zip: Omaha, Nebraska 68116

Company Complaining About: Cox

Description

Cox removed all of my emails about a month and a half to 2 months ago. When we originally contacted them they said they had a glitch on their end and never fear the emails would be restored in 1 to 2 days. They still are not restored and now cox is denying they did this.

We had emails from deceased relatives that obviously can't be replaced, bills that we never saw that we now owe late fees on which they should pay, tickets for a football game that we can't recover.

Ticket: # 6492664 - Inappropriate and obscene content on commercial

Date: 9/30/2023 12:56 PM

City/State/Zip: Roseville, California 95747

Description

On 9/30/23 my family including my kids 5 and 7 were watching the Kentucky Florida football game on ESPN. During a commercial break around 9:35,

give or take 10 minutes, a commercial came on for a preview of The Exorcist movie. The scenes in the preview were scary and the things being said were inappropriate including the word hell. It was scary and traumatizing. This movie is rated R. Why in the world is this being shown on family programming and during the day?! This should be illegal and banned. If a program is rated R it should not be shown on family programming. PERIOD. Now I have to console my children and hope they don't have nightmares or issues from this.

[Ticket: # 6492752 - Horror Movie Commercials](#)

Date: 9/30/2023 2:08 PM

City/State/Zip: Palmetto, Florida 34221

Description

Watching ESPN college football on a Saturday afternoon we have been shocked by the repetition of commercials for the new Exorcist movie, an R-rated movie content not appropriate for children certainly. The trailer is absolutely unacceptable for children to view and should not be allowed during programming children could potentially be watching.

[Ticket: # 6493050 - Monday night football when kids are awake showing exorcism commercials](#)

Date: 9/30/2023 7:16 PM

City/State/Zip: Austin, Texas 78744

Description

Very violating and inappropriate exorcism movie commercials are coming on abc channel during Monday night football at a time while kids are still awake.

Ticket: # 6493078 - Horror movie trailer

Date: 9/30/2023 7:47 PM

City/State/Zip: Highlands Ranch, Colorado 80129

Description

A trailer for the movie The Exorcist, which is an R rated movie intended to scare and horrify adults, was shown during a commercial break of a college football game in the middle of the afternoon. Children are watching these games and should not be exposed to these horrifying, demonic images. Even when monitoring children's TV consumption closely, one cannot prevent them from seeing these clips from an R rated movie if it comes on unexpectedly during the day and during a family friendly sports program.

Announcers are prohibited from using curse words but then these much worse and potential scarring images are shown. Showing R rated trailers during the day should also be prohibited.

Ticket: # 6493109 - Exorcist Commercial

Date: 9/30/2023 8:19 PM

City/State/Zip: Philadelphia, Pennsylvania 19119

Description

I hope you are well. I feel the need to share an experience that I had today while watching an afternoon football game. I had the afternoon Georgia vs Auburn football game on in the background of my living room and was just casually watching while decorating the house for the changing season.

During this football game (that again, started in the afternoon), between 6:30 and 6:40 a commercial for The Exorcist:Believer came on with visually disturbing images that I am shocked would be considered appropriate or permissible without warning or during daytime television. I personally have zero interest in seeing these images, but I would like you to know that while watching a football game with my seven year old, the moment commercials hit and these images came on the TV he instantly started crying and screaming and repeatedly saying "that's too scary, that's too scary, that's too scary."

I do hold the network showing this football game responsible and no longer consider them to be a reliably family network. With that said, I am curious, does the FCC have a say on what ad content is permitted during what time of day? If so, I would suggest that something was missed when evaluating this particular advertisement. I honestly thought to e-mail about this ad the first time I saw it on later nighttime television, but for it to come on during the day and in the middle of a sporting event that could be viewed by all ages is something I find unacceptable.

I do wish that you will consider families and children when granting advertising permissions especially during programs that are likely to be viewed by audiences of all or any ages.

I also reached out to the network.

Regards,

(b) (6)

Ticket: # 6493195 - Exorcist Commercial

Date: 9/30/2023 10:37 PM

City/State/Zip: Grand Ledge, Michigan 48837

Description

Several channels are airing the exorcist movie trailer during what should be family broadcasts such as football games. This is entirely inappropriate for nationally aired channels such as NBC to do this. My 5 year old saw this commercial at 7:30 tonight during a football game, and he will never forget the horror that he saw.

I don't know how it's okay for this commercial to be aired ever, let alone during a football game broadcast that many kids will be watching.

[Ticket: # 6493253 - Advertisements during live sports](#)

Date: 10/1/2023 12:30 AM

City/State/Zip: Gilbert, Arizona 85295

Description

My family enjoys watching live sports. But the advertisements are inappropriate for all ages. On multiple occasions while watching live college football, television commercials featuring rated R horror films will advertise a movie and show the trailer. This is completely inappropriate for family sports shows. My young children, who enjoy sports, are terrified seeing this horror trailers and I would like this to be reviewed by the FCC and removed from advertising during sporting events since people of all ages watch sports.

[Ticket: # 6493493 - Exorcist commercial during football](#)

Date: 10/1/2023 11:44 AM

City/State/Zip: Marietta, Georgia 30066

Description

We are watching the Falcons v Jaguars football game with our two young children (ages 10 & 11). A commercial for the new Exorcist movie has been aired multiple times showing possessed children saying "I don't want to go to hell." The context is disturbing and scary, advertising a rated R movie to a G audience.

[Ticket: # 6493971 - Horror ads during daytime football](#)

Date: 10/1/2023 9:01 PM

City/State/Zip: Newtown, Connecticut 06470

Description

They are playing graphic and frightening commercials for horror movies (the new Exorcist) during a daytime football game. This is wildly inappropriate when you have children. I should be able to have the TV on during the day without that coming on and traumatizing my 4 and 5 year old. And I truly mean traumatizing. I can't believe it's even legal to show that on a channel like ESPN during the day. It's not like it was 10 pm when kids are asleep.

[Ticket: # 6494028 - Movie Previews](#)

Date: 10/1/2023 10:06 PM

City/State/Zip: Waco, Texas 76712

Description

While watching College Football on Saturdays the preview for the new Exorcist movie begins playing during the commercial breaks. Those making decisions on what commercials to show during family events such as a football game must be aware that young children will be watching. Perhaps a 10-15 second notice before playing an indecent commercial would at least give parents a chance to prevent their children from seeing something intended to terrify. Alternatively, consider only broadcasting indecent commercials after 9 pm when most children are asleep.

[Ticket: # 6494047 - Inappropriate movie trailer](#)

Date: 10/1/2023 10:18 PM

City/State/Zip: Gulf Breeze, Florida 32563

Description

The exorcist movie trailer should not be played during primetime football. My kids 10 and 8 shouldn't see that trailer at 6pm on a Sunday.

[Ticket: # 6494079 - Inappropriate commercial](#)

Date: 10/1/2023 10:59 PM

City/State/Zip: Brookline, Missouri 65619

Description

While watching Sunday night football on NBC, a commercial for the new Exorcism movie came on at 9:45pm central. I understand that the movie has to be marketed but not during prime time with my young children watching.

[Ticket: # 6494091 - Movie Promotion inappropriate for children viewers](#)

Date: 10/1/2023 11:19 PM

City/State/Zip: Kearney, Missouri 64060

Description

During the 4th quarter of Chiefs Vs Jaguars football game there showing of a movie trailer for the 2023 release of the Exorcist: Believer which is absolutely too graphic and inappropriate for children to see. There are so many children watching NFL football games that are too young to being see such visuals that could induce nightmares and extreme unpleasantries. My 3 year old son and so many others do not deserve to be subjected to such terrifying imagery. Please remove any and all visual advertisements for this movie during times when family viewership absolutely known for taking place!

[Ticket: # 6494120 - R-Rated movie commercial shown on prime time Sunday night football](#)

Date: 10/1/2023 11:44 PM

City/State/Zip: Long Beach, California 90802

Description

I was watching Sunday night football with my 2 year old daughter in the room (time was approximately 8pm pst) and a commercial for the R-rated new "Exorcist" movie comes on and scared my 2 year old, causing me to have to shut the TV off momentarily. Why is a commercial for an R-rated movie running during what is supposed to be "safe family hours" while thousands of children are watching sunday night football with their parents. Unbelievable...TV networks should not be allowed to run R-rated ads during prime time hours

[Ticket: # 6494130 - Exorcist movie trailer, no warning](#)

Date: 10/1/2023 11:47 PM

City/State/Zip: Frisco, Texas 75034

Description

Hi, I'm really not one to complain nor file a formal complaint. But "if you see something, you should say something." During Sunday Night Football before 10 pm, the Exorcist: Believers movie trailer played. Immediately, the trailer began with frightening images of a little girl who looked tormented, crying "I don't want to go to hell." There was zero warning or disclaimer provided before this was aired. I'm not sure how many times it has been aired before or since. However, with little children around frequently, especially since we are in both football season and Halloween season, I strongly think there needs to be a required disclaimer before trailers such as the one aired is played, especially before 10 pm. Thank you for hearing this.

*please note, for TV channel, this form would not accept the channel number 356 for MSNBC, so in its place I put 1.

[Ticket: # 6494142 - R rated horror ads during football](#)

Date: 10/1/2023 11:51 PM

City/State/Zip: Long Beach, California 90802

Description

The ad for the new exorcist movie, which is R rated, is extremely disturbing and should not be aired during Sunday football. For most, football Sunday is watched by the whole family. Children under the age of 18 should not be exposed to that.

Ticket: # 6494308 - Commercials for R Rated Movies on Network TV

Date: 10/2/2023 9:24 AM

City/State/Zip: Valdosta, Georgia 31602

Description

I was watching a college football game on CBS this Saturday with my family and they played a commercial for an R rated horror movie several times during the telecast with no warnings. The commercial was very disturbing and should not be allowed to be played on Network tv especially during times when children would be watching. Are there any laws that prevent Networks from playing R Rated commercials during certain times of the day or during a sporting event or any other type of "family" programming? CBS is not the only network that shows commercials for R rated movies. I have seen similar commercials on Fox and other networks too. This is not a local tv station issue but a parent Network issue. Please make a law to prevent this from happening in the future or enforce any existing law(s) that may already prevent this.

[Ticket: # 6494857 - R rated movie previews CBS primetime](#)

Date: 10/2/2023 12:47 PM

City/State/Zip: Commerce City, Colorado 80640

Description

My family and others are tired of seeing R rated previews of horror movies during CBS, FOX, NBC and ABC on Sundays during primetime while we as a family with children watch NFL football games. Please enforce the MPAA rating system for TV previews during primetime hours. Thank you.

Ticket: # 6495275 - Exorcist Commercials

Date: 10/2/2023 2:30 PM

City/State/Zip: Roy, Washington 98580

Description

Airing Exorcist commercials during Sunday Night Football terrified my children to the point that they had to sleep in my room.

Ticket: # 6495770 - Abuse of EAS/WEA tones

Date: 10/2/2023 4:43 PM

City/State/Zip: Fair Grove, Missouri 65648

Company Complaining About: Other

Description

Ive been a regular attendee of football games in my hometown, Fair grove, MO. At each game, Fair Grove starts off the lineup intro with an Emergency broadcast signal played over the loudspeaker with the recording: "this is not a test".

The concern is playing an emergency broadcast tone over a PA system loud enough to be heard across the better part of town followed by the message "this is not a test". Obviously, as distasteful as this is, this abuse of the emergency broadcast tone hasn't caused any widespread in town yet, but it very well may cause citizen "alarm fatigue" where false signals doles sensitivity to real, life saving warnings.

In any scenario, it is my understanding the FCC prohibits the use of EAS/WEA tones and attention signals outside of genuine alerts, tests, or authorized public service announcement particularly when they are use to "Capture audience attention during advertisements including dramatic, entertainment and educational programs".

I would ask the FCC to take proper action to end this nonsense and protect the integrity of the Emergency broadcast system.

Ticket: # 6495997 - Completely inappropriate advertising on family television

Date: 10/2/2023 6:04 PM

City/State/Zip: Sparks, Nevada 89434

Description

Several broadcasters are airing a terrifying commercial for an R rated movie the exorcist during family television nfl football games. Young viewers are being exposed to horrific images and there is no warning. My young child was petrified by a horrendous image last night watching the jets chiefs and this is not the first game this season we have seen this disgusting commercial. I expect this issue to be addressed immediately and to be notified of action being taken to rectify this over site/ negligence on behave of a taxpayer funded government agency who's mission it is to protect the public and especially the youth from explicit vulgarity. I will be sending letters to several representatives to ask they also address this failure.

Ticket: # 6496499 - Exorcist Commercials

Date: 10/2/2023 10:56 PM

City/State/Zip: Anchorage, Alaska 99516

Description

I would like to file a complaint about the exorcist commercials that are being aired during primetime television. Specifically during national football league games that are aired on national networks time is. I think this is inappropriate considering the age of children that watch professional football. For example, we have two children in our home, under the age of 10. The Content of these commercials are terrifying for a young child

Ticket: # 6497569 - Exorcist Movie Trailer is not appropriate for television

Date: 10/3/2023 1:25 PM

City/State/Zip: Crofton, Maryland 21114

Description

I was watching Monday night football with my young children last night when an Exorcist movie trailer was shown. This movie trailer needs to be banned. It is graphic, and not appropriate for general viewing audiences, especially young children. I understand that it is October, and there are many horror movies coming out, but this crosses the line and is not okay, especially without any warning. See <https://www.youtube.com/watch?v=PlxpPMyGcpU>

[Ticket: # 6498401 - Antenna signal jammer blocking TV broadcast signal](#)

Date: 10/3/2023 5:23 PM

City/State/Zip: Houston, Texas 77098

Company Complaining About: None

Description

My upstairs neighbor is intentionally jamming my antenna reception and I lose connectivity to all tv stations. I normally have clear reception to several local tv stations, but while watching football games on the weekend, I hear my upstairs neighbor walk over towards an area above my tv, and suddenly my tv signal degrades to the point it loses connectivity with all tv stations. Please help.

Ticket: # 6500286 - Exorcist commercials during broad daylight

Date: 10/4/2023 2:46 PM

City/State/Zip: Wexford, Pennsylvania 15090

Description

Every single NFL game this year (from September until today in early October, airing at 1pm, 4pm, 7pm, 8pm EST) have ALL broadcast seriously disturbing commercials for the new Exorcist movie. Horror movies are not my cup of tea, but fine, run your ads....WHEN MY KIDS AREN'T WATCHING.

This is all over social media. The NFL, the networks, and you the FCC should be ashamed of yourselves. You are giving kids nightmares and exposing them to what I will generously describe as "adult content" (bloody faces turning around on their necks as the focal point of an ad, front and center, among many other frightening images).

Aren't there rules about this? I am afraid to let my child to watch football on Sunday afternoons for fear of them being exposed to this garbage. What are you going to do about it?

[Ticket: # 6500812 - TV football games broadcast in Spanish](#)

Date: 10/4/2023 4:55 PM

City/State/Zip: Sun City West, 85375, Arizona 85375

Company Complaining About: Unknown

Description

I cannot afford cable TV, therefore I use an antenna for "over the air" broadcasting. I am an American citizen and speak English. I enjoy American football but it is broadcast in Spanish in the Phoenix area. All major channels do this. I do not speak Spanish. Apparently Spanish speaking people have a priority.

[Ticket: # 6501775 - Cable Price increases and channel losses without notice and special interest catering](#)

Date: 10/5/2023 9:49 AM

City/State/Zip: Laurel, Delaware 19956

Company Complaining About: Comcast

Description

We have recently lost two channels from Comcast (which has a monopoly here) without notice. Additionally there has been a price raise. When we called about the one channel, INSP, which features cowboy stories like Gunsmoke, we were told that it was included in a sports and country music package that we had to pay an extra \$10 + a month to get. Couldn't get just the one channel we later discovered one of our local channels has been deleted as well from our cable subscription (no notice) but this channel carries local football games. We are in our 80's; can't afford to pay out more just to get some programs we like and have been watching for at least five+ years with our previous package. The timing of taking the local channel WRDE out of the package is interesting, since it carries our local Ravens games. This is wrong.

Ticket: # 6503177 - Indecent commercial

Date: 10/5/2023 4:25 PM

City/State/Zip: Chicago, Illinois 60654

Description

A commercial from Jack Link's jerky was shown in the middle of a weekend, daytime broadcast of an NCAA football game. In the commercial, a Sasquatch character is showing urinating an unrealistically high quantity of urine towards a urinal. The commercial used some pixilating but it was still abundantly clear that urination was occurring onscreen. The commercial is currently posted to YouTube with the title Jack Link's. When Nature Calls, Your Wild Side Answers.

<https://youtu.be/e0mnuHHEsLU?si=Caja5o2QC-ylyj1>

Ticket: # 6504131 - Exorcist trailer during NFL game

Date: 10/6/2023 7:17 AM

City/State/Zip: Cedar Park, Texas 78613

Description

Hi,

The new Exorcist movie trailer is extremely disconcerting and inappropriate to be shown on TV during the broadcast of football games and other family events. There's no warning beforehand and no way to mute or change the channel before the trailer starts - it's happened several times now with my children in the room, most recently during Sunday Night Football on 10/01 during the Chiefs-Jets game.

While I appreciate folks enjoy horror films, there's a time and a place for such movies and similarly, there should be a time and place for these trailers too.

Please consider allowing airing trailers with ratings commiserate to the program being viewed or include a warning upfront.

Thanks,

(b) (6)

[Ticket: # 6504327 - NFL game movie preview during commercials](#)

Date: 10/6/2023 10:12 AM

City/State/Zip: Saratoga Springs, Utah 84045

Description

I wanted to send a complaint about the Exorcist movie trailer playing during the NFL games. It is inappropriate, horrifying and obscene and our families and kids are being bombarded by it. The football games are a family event in my house. I have little kids and they should never have to see something like that on screen. As a parent, nothing is worse than having something like that pop up on screen while your sweet innocent children are just trying to watch football and cheer for their teams.

Ticket: # 6506734 - ABC News Interrupt

Date: 10/7/2023 3:33 PM

City/State/Zip: Brentwood, Tennessee 37027

Description

ABC interrupted a college football game to show footage of an apartment building in Gaza getting blown up. I feel that this sort of content does not match the ratings and warnings standard for a football game, and should not have been shown on the same channel. A news interrupt to discuss events would've been okay, but showing that footage was over the line.

Ticket: # 6516639 - Thursday Night Football

Date: 10/13/2023 12:13 AM

City/State/Zip: Hayward, California 94545

Company Complaining About: Comcast

Description

I am very upset, my Comcast bill is over \$260 per month. And now I can't watch Thursday Night football because I don't have an Amazon Prime Account? I feel like Amazon is a Monopoly on this issue. For years, maybe decades I have been able to watch Thursday night football on broadcast tv, and now I can't watch it because I don't have an Amazon Prime account. They claim you can get a free 30 day trial, but I have to set up an account and give up a bunch of personal information. I had to reach out to someone who would listen, thank you!

[Ticket: # 6519352 - ESPN commercials during daytime college football](#)

Date: 10/14/2023 2:11 PM

City/State/Zip: Tuscumbia, Alabama 35674

Description

On October the 7th 2023 and October the 14th 2023 ESPN showed inappropriate commercials for young children during daytime hours. Specifica on 7th showed showed a extremely horrific commercial advertising an upcoming movie The Exorcist:Believer (R) I changed the channel quickly so my two-year-old- year-old daughter who was watching Football with us did not have to see this commercial. It was disturbing even for me and I'm forty-seven. During today's ESPN broadcast a commercial for Five Night at Freddy's (PG-13) came on which is also another horror movie. I get that it's coming up to Halloween and they want to sell advertisement spaces but doing that during a family event such as a college football game they does not seem appropriate to me for content that is not for all ages.

Ticket: # 6519635 - Jacks Link Sasquatch Urinal TV AD

Date: 10/14/2023 6:44 PM

City/State/Zip: Dublin, Ohio 43017

Description

I find the Jacks Link Sasquatch Urinal TV commercial to be highly offensive and disgusting and should not be allowed on TV. It's not funny. It was embarrassing to be watching a college football game with family of all ages and have that garbage aired on my TV. This was during the Ohio State vs Purdue Football game aired on 10/14/23 on Peacock Streaming service.

Ticket: # 6525174 - Just another ripped-off Xfinity customer...

Date: 10/17/2023 5:53 PM

City/State/Zip: Towson, Maryland 21204

Company Complaining About: Comcast

Description

I have now spent close to 2 weeks and 2 hours trying to resolve a simple billing issue with Xfinity. Before you read any further, I both encourage and implore you to dial their customer service number (888)266-2278 and see how long it takes you to connect to an actual agent. Your blood will boil and you will feel both frustrated and defeated as you attempt their automated system.

Now, on Sunday 10/7, I tried to upgrade my services (I've actually been with Xfinity for close to four years now, unbelievably enough) so I could watch an NFL football game. Effectively, I was going from just having internet/basic streaming to having both of those things and now a full cable package. However, a flaw in Xfinity's design, when I enhanced my service, my Flex box (which I watch daily!) was disabled and the new cable box wouldn't arrive for a week! Ugh you can't win with Xfinity! Upon realizing, I had no streaming and wouldn't have the new cable package for a week, I called immediately and canceled the upgrade and restored my normal service. The call was 10/7/23 at 12:36 PM EST and lasted 56 (!!!) minutes. The rep assured me I would not be charged extra (explaining he would waive the \$15 one-time fee to activate- well, re-activate- my Flex box....)

Well on 10/13 I got a bill for \$115!!! A big difference from the \$45.55 I usually pay each month! So I called back on 10/17/23 at 5:11 PM EST (22 minutes) and the rep told me: I can help with your bill...oh it looks like the prior rep kept your Internet upgraded to 400 mbs instead of 75 mbs..." she acknowledged on the recorded line that it was their error and she would submit a correction for my bill. She also assured me I could speak to her supervisor....Then after 20 minutes, she transfers me! So I hung-up and initiated the formal legal process and retained a lawyer, who encouraged me to tell my story to the FCC and BBB, as I am hoping to skip arbitration and sue them in Circuit Court for fraud and misrepresentation. I would like the company fined and investigated for anti-trust. Though I know that's a big ask, I think a fair ask is to have my bill issued normally, as I was assured it would be.

Ticket: # 6529126 - TV Package Issue

Date: 10/19/2023 1:25 PM

City/State/Zip: Albuquerque, New Mexico 87123

Company Complaining About: Comcast

Description

Cannot afford to pay the nation football games on Sunday

They are monopolized and he feels this should be against the law

His provider is Comcast

He feel they are discrimination on low income people

He wants to be able to watch these programs without paying extra

CTR431-Phone

Ticket: # 6532999 - Fox

Date: 10/21/2023 10:02 AM

City/State/Zip: Hooks, Texas 75561

Company Complaining About: Dish Network

Description

By Federal Law, stations have to make their programming free over the air. Why is that not supported with streaming. Fox is in a pissing contest with Dish Network and I cannot watch sports. During this time of year, I WOULD LIKE TO WATCH COLLEGE AND PROFESSIONAL FOOTBALL. I cannot do it because I am on Dish.

I TRIED to download Fox Sport so I could stream the games. BUT NO, because I am a Dish subscriber, I can NOT stream Fox. PLEASE make Fox give me the ability to watch sports by streaming their network. I will even pay to be able to do that.

AT LEAST FINE FOX FOR THEIR OBSURD GREETINESS!!!!!!!!!!!!!!

This complaint is NOT about Dish, this complaint is solely on FOX!!!!!!

Ticket: # 6533749 - Over the air TV programming NO AVAILABILITY of Non sports programs on weekends

Date: 10/21/2023 11:26 PM

City/State/Zip: Palos Park, Illinois 60464

Company Complaining About: United States (+1)

Description

I live in the Chicago suburbs and do not have cable TV nor do I stream programs from the TV or the computer. I do not know how to do this. I am a senior citizen, an 84 year old woman. I receive TV programs from Channel 2 (CBS), Channel 5(NBC), Chanel 7(ABC) and Channel 9(WGN). All these programs are received by my televisions over the air via an antenna on my house. Please tell me why all of the channels on Saturday and Sunday(sometimes) evenings air football programs as the evening programming, It seems that Saturday evening is for college football and then Sunday evening is for professional football. Not everyone is interested in sports of any kind, especially me. It has been my understanding that the stations named above are given a license to provide programming, but also for the public benefit. It seems that some arrangement could be made among the stations that some stations could provide sports programs, but not all the stations. This approach was done prior to COVID. The only station in my viewing area that does not have sports for weekend programming is Channel 11 (PBS). I think is outrageous and the stations CBS, NBC, ABC, and WGN need to be held to account to provide other programming. I also believe that the stations and colleges and universities are only broadcasting college football games for the dollars received from advertising revenue. (b) (6) PS you need to have a Not applicable (NA) to your questions about companies. My reception is over the air, and I do not relate to any company. I get TV for FREE.

[Ticket: # 6534527 - Inappropriate tv commercials](#)

Date: 10/22/2023 8:17 PM

City/State/Zip: Haymarket, Virginia 20169

Description

During prime time football on Sunday evenings (8pm) the commercials for horror movies go to far. I can't watch football with my 4 year old because the commercials give him nightmares. It's absolutely ridiculous that content is on prime time television.

Ticket: # 6534634 - Antitrust/hidden fees

Date: 10/23/2023 12:32 AM

City/State/Zip: Randallstown, Maryland 21133

Company Complaining About: Comcast

Description

In 2011 Comcast took over Baltimore station 11 to take over and rig games for Pennsylvania teams and Texas so new york or California sports team can win especially football because the ravens and eagles are Pennsylvania teams who are nothing but Texas since then Comcast has ate up every company in the United States making it so mo one can purchase anything in this nation withnot Comcast even of a person goes to another internet provide Comcast goes there and takes it over so a person can be with Comcast and they prey on colored woman when they provide services in May of 2018 I signed for Comcast triple play and they had hidden fees and I was charged \$4400 to March 2020 Comcast lied and state I have a debt that I am never paying they way we can settle this debt and pay me \$4400 and take way the debt of mot then I am going to sue in court for 600 billion and stocks and shares of Comcast deceptive trade practice because because I have lost billions from Comcast rigging games and sabotaging my stuff Comcast keep doing this they are going to take over the US government Comcast cannot buy everything that is not fair competition the fcc has made a rule this year that Comcast cannot have hidden fees a d pay fees to everyone they overcharged by a court case they lost this year this my final complaint with the ffc about this to get this debt Comcast need not call me or email this matter cannot be resolved withnot payment if can't be resolved prepare for court case serve this on Comcast and have them respond with a answer please tell Comcast I am not interested with a date with their women I am a business man and I want compensation

Ticket: # 6540677 - My Phone Number is Being Spoofed to Send Spam/Phishing Texts

Date: 10/25/2023 1:25 PM

City/State/Zip: Brookline, New Hampshire 03033

Description

My brother in law informed me that he had received two spam texts from my phone number. The first seemed like a political add about Niki Haley with a link. The second text was about a player on our local football team.

[Ticket: # 6541692 - Dish Network/ Local Channel](#)

Date: 10/25/2023 6:14 PM

City/State/Zip: Glen Burnie, Maryland 21061

Company Complaining About: Dish Network

Description

Been with Dish for many years. We don't have channel 11 . Missing all our favorite shows and football

[Ticket: # 6547853 - Spectrum/Charter - Fraudulent Upcharges After Adding Cable to Internet](#)

Date: 10/28/2023 4:05 PM

City/State/Zip: Lake Elsinore, California 92530

Company Complaining About: Spectrum

Description

Adding Live Football to Internet Service resulted in my low 2-year Internet Plan of \$24.99 being removed and replaced with upcharged Internet of \$89.99. Spectrum admitted it was a "mistake" and should not have happened, but refused to correct it by restoring my \$24.99 2-year plan. Spectrum also failed to disclose at time of order that "Other" charges would be added to the quoted \$54.98 for Live Football. Full detailed Complaint Letter to Spectrum/Charter is attached below.

[Ticket: # 6548585 - Terrible reception](#)

Date: 10/29/2023 1:52 PM

City/State/Zip: Covington, Louisiana 70435

Company Complaining About: None

Description

The digital signal in Covington La is awful, but likewise the signal in Chalmette Louisiana and New Orleans Louisiana has been a struggle for years. Mysteriously the signal is always worst when we're trying to watch our local NFL football game. This is supposed to be a public broadcast, but it won't work. The cheapest options for paying for a streaming service is starting at \$80 a month, which is ridiculous for us just wanting to watch football once a week. We don't want full cable or streaming 200 channels that we don't care about for \$\$\$\$. It's 2023 why can't the digital signal be better and more reliable?? We have tried 4 different antennas in multiple places and still the signal is constantly choppy.

[Ticket: # 6562389 - Can't watch ATSC3 content on CW](#)

Date: 11/4/2023 4:23 PM

City/State/Zip: Duluth, Georgia 30097

Company Complaining About: Graham Media Group

Description

On 11/4/2023 at 2 pm I was attempting to watch a football game OTA in 4K on channel 117 (Atlanta CW). However the programming was blocked due to content protection.

[Ticket: # 6562995 - Hello](#)

Date: 11/5/2023 11:46 AM

City/State/Zip: Baton Rouge, Louisiana 70811

Company Complaining About: Local Board Casting

Description

11/5/2023

GOOD MORNING

MY NAME IS MR. (b) (6). I BEEN HAVING

PROBLEMS FOR MONTHS NOW . WITH LOCAL

FREE T.V CHANNELS BOARD CASTING OVER THE AIR.Z

I HAVE A GOV CONVERTER. BOX. A ND A HDTV ANTENNA

THAT CATCHES ALL CHANNELS. THIS IS ONLY HAPPING

TO ME . I LIVE AT A APT COMPLEX. A HUGH APT COMPLEX

THAT ACCOMMODATES. ABOUT 300. TENANTS. PIEASE

HELP I'M NOT TO WATCH MEN COLLEGE HOOPS

FINAL FOUR GAMES . AND NFL FOOTBALL GAMES

BOARD CASTING ON CBS. BUT ALL MY OTHER NEIGHBORS

NOT HAVING THESE PROBLEM . LETTING ME KNOW THE

SIGNAL IN MY AREA IS GOOD OVER THE AIR.

PLEASE HELP. THE T.V. CHANNEL. ARE BOUNCE T.V

AND. CHANNEL WAFB CHANNEL 9. THIS IS HAPPENING

IN EAST BATON ROUGE PARISH.

UNITED STATES NAVY

RECRUITING COMMAND

I know part of the truth behind 9/11 2001

As an E-4 since around 2001 I enlisted in the United States Navy and left for RTC IN AUG OF 1998

AS A HONEST SCHOOLED CATHOLIC

I LEFT IN THE BEGINNING OF THE SECOND SEMESTER AND SECOND YEAR OF JUNIOR HIGH SCHOOL 2 TO THE SECOND POWER

I ALMOST HAD MY HEAD SNAPPED OFF BEFORE A FOOTBALL GAME BY TWO TWINS NAMED [REDACTED] HAD TWO FEMALE TWINS (b) (6) [REDACTED] GRANT THAT I REMEMBER THEM OR AS I REFERRED TO THEM BY..

MY HISTORY FRESHMAN GRADE 9 WHICH I DIRECTLY STARTED INSTEAD OF FINISHING GRADE 8 OF JUNIOR HIGH SCHOOL

I READ OF THE MESOPOTAMIA? WHICH IS TODAY AND BACK IN 2001 AND BEFORE IRAQ IRAN AFGHANISTAN ETC. AND THE FERTILE CRESCENT WHICH IS AMONG THE NINE RIVER IN NORTH AFRICA. IN 1996 I BOARDED SOUTHWESTERN AIRLINES FROM ST LOUIS TO BALTIMORE MARYLAND AND TRAVELED TO FRONT ROYAL VIRGINIA. DO I KNOW WHAT A FRONT IS OR PUTTING UP A FRONT LIKE THE MOVIE THE ACCOUNTANT WITH BEEN AFFLECK?

MY FIRST SON (b) (6) [REDACTED] HAD A GRANDPA AND GRANDMA FROM ATHENS ILLINOIS AND THE GRANDMA'S PLATE NUMBER HAS ALWAYS BEEN FARR 5 AND GRANDPA IS STATIONED AT NEXT TO THE SPRINGFIELD AIRPORT AT THE 183RD I REMEMBER SEEING IN SIDE WHEN I VISIT..

LOCAL POLICE AND SHERIFF DEPUTY AND BANKS HAVE BEEN AVOIDING THE CONVERSATION BEATING ON INNOCENT CONVICTS AND CRIMINALS

IN 1998 (b) (6) [REDACTED] MY 1999 SON'S MOTHER STUDIED GEOMETRY TOGETHER

IN LEO'S PIZZA I DID MY STUDIES AND IN RELIGION I READ OF THE SEPTUGAINT AND VULGATE TRANSLATIONS OF THE BIBLE

AS A CATHOLIC AND THE READING FROM MY GRADE 9 RELIGION BOOK I READ THAT GOD THE CREATOR IS THE FATHER SON HOLY SPIRIT AND IS ALL BUT NOT ALL THE SAME LIKE HE IS THE FATHER SON AND HOLY SPIRIT BUT IS NOT 30DAYS AND 30 DAYS FROM MY 6 AUG 1998 SHIP DATE IS SEPTEMBER

I HAVE MORE INTEL TO LEAK FOR MY COMMANDER IN CHIEFS Vice and President and GOVERNOR

UNITED STATES NAVY RECRUITING COMMAND

Show quoted text

PS fuck you cunt your ass is grass

Ticket: # 6568725 - charging for channels while they are blocking due to "negotiations"

Date: 11/7/2023 5:46 PM

City/State/Zip: Lakeside, Oregon 97449

Company Complaining About: Dish Network

Description

Dish is blocking 2 of my local channels, and have been for a year now, while they are requiring me to pay them for them. They charge \$12 monthly for 7 channels. The 2 channels are Fox 22 and 34 on the dish channel guide. I have contacted them to complain several times with the standard reply "we are still negotiating with them". I have been a dish customer for over 25 years and they do this every year affecting different channels. They have allowed a one time \$5 credit once but that is not good enough. They will not replace the channels with different Fox channels. This is not fair or good business, let alone good customer service. There is no good excuse for this to be going on for a year now. Our fox channels have all of our news local sports, college and pro football, Nascar racing, etc. They even block me from getting it by the computer by requiring the different channels to require a "pay subscription" to a TV service which I do have but Dish blocks the channel because we don't get it in our area because they are blocking it. Not fair to charge and then block for their negotiations.

[Ticket: # 6569435 - NBC off but still paying for it on Dish](#)

Date: 11/7/2023 10:51 PM

City/State/Zip: Altoona, Alabama 35952

Company Complaining About: Dish Network

Description

I can't watch Sat or Sun football games or anything on NBC. Lost it 2 months ago but my monthly statement still the same. Dish says to turn to channel 155 or something like that to watch the games but it's not free, they want you to buy it for \$13/month. I want my NBC affiliate back! I'm being Robbed!

Ticket: # 6577081 - Michigan Football Coach inappropriate language on live television

Date: 11/11/2023 4:46 PM

City/State/Zip: Rossford, Ohio 43460

Description

On Saturday, November 11, while watching the end of the Michigan/Penn State football game on Fox 36 with family, the end of the game interview had the head coach for Michigan say, "Coach Harbaugh, fuckin' love you man...love the shit out of you man..." but the station did not cut his mic and the interview continued while he said something like, "these fucking guys" while pointing to one of his players. Very inappropriate and unprofessional of the Michigan football team and Fox 36 for not stopping the interview.

Ticket: # 6577389 - Vulgarity on live TV

Date: 11/11/2023 10:58 PM

City/State/Zip: Oconomowoc, Wisconsin 53066

Description

Today, 11/11/23, on my local FOX affiliate (WITI channel 6, Milwaukee) they aired the Michigan Wolverines against the Penn State Nittany Lions NCAA football game. After the game, Michigan's interim coach Sherrone Moore was interviewed and during that interview he said the F word multiple times and the S word once. This wasn't bleeped out, no apology given. My young children heard this and it's quite upsetting that I can't enjoy a football game without exposing my children to that type of language. I had recorded the game, so I don't know the exact time I'd say this occurred, but it was directly after the game. I was able to clip the portion of the broadcast, save it to my phone and attach it to this complaint.

Ticket: # 6577758 - NFL spam

Date: 11/12/2023 2:15 PM

City/State/Zip: San Antonio, Texas 78224

Description

I have attempted to unsubscribe from telemarketing from the National Football League (NFL) 635635 a total of SEVEN times now since June of this year. Yet the texts keep coming.

[Ticket: # 6580443 - ESPN Monday Night Football](#)

Date: 11/13/2023 7:56 PM

City/State/Zip: Crofton, Maryland 21114

Description

Announcer on Monday Night Football said he is "not putting that mans pork in my mouth". How classless, why is this guy on television, this is clearly indecent and inappropriate, especially when young children might be watching.

Ticket: # 6582940 - TV interference

Date: 11/14/2023 7:32 PM

City/State/Zip: Hickory, North Carolina 28602

Company Complaining About: Over The Air

Description

We are having interference with channel 36. I have checked all of my connections and do not have trouble in the mornings. Around 5pm it starts blanking the audio this continues until almost midnight. On weekends it happens more frequently and is hard to watch the football games. Some days it does not happen, It seems like it is interference from a ham radio because of the way it blanks the audio. I used to have a home cb station about 20+ years ago. I have been in electronic servicing since 1963. I think that some one should check on this. This started after we had a storm that knocked out the power for about 2 days.

Thanks for you service.

(b) (6)

Ticket: # 6588246 - Cannot hear voices of people on Bounce TV

Date: 11/16/2023 9:35 PM

City/State/Zip: Westminster, Maryland 21157

Company Complaining About: Comcast

Description

Hello, Since WMAR-TV 2 in Baltimore is showing the Ravens football game tonight, 11/16/23, I have to watch The Golden Bachelor on BOUNCE-TV. I can only hear background music. I cannot hear the people talking. The commercials are fine, I can hear everything but can't hear people talking on The Golden Bachelor. By the time someone gets this, I'm sure it will be too late to take care of the issue. I usually have my closed caption on and it wasn't working either. After the show was on for half an hour, the closed captioning finally came on, but still not voices.

Ticket: # 6591317 - Local Channels Not Accessible

Date: 11/18/2023 4:21 PM

City/State/Zip: Macon, Georgia 31210

Company Complaining About: It's Not One Provider That Does This. It's All Of Them.

Description

Hello,

I am contacting you about why local channels cannot be accessed for free over streaming. Right now I am in Statesboro, GA visiting my sister in-law. I wanted to watch football on her YouTube TV account. But since it is a YouTube tv account that is based in Atlanta, I can't. If I were using an antenna, I could watch Fox and CBS for free. I do not understand why I have to have a tv provider to watch local channels that are technically available for free. This discriminates against people that live outside of range of broadcast networks but that do not have their own local channels.

[Ticket: # 6592297 - Football](#)

Date: 11/19/2023 5:44 PM

City/State/Zip: Newark, New Jersey 07112

Company Complaining About: Amazon Prime

Description

I'm trying to watch a football game on prime Video but when I watch the video it say can't watch due to regional restrictions not sure what that mean

[Ticket: # 6592448 - programming shortage](#)

Date: 11/19/2023 8:45 PM

City/State/Zip: Mckenzie Bridge, Oregon 97413

Company Complaining About: Dish Network

Description

I am a long time subscriber to DISH satellite network for all tv programming. Fox Sports is a provider within that network which I pay to receive but that TV channel is not active for Dish. Frequently the programming is for an activity esp. relevant to my location. such as football for the Univ. of Oregon. I wish to demand that the FoxSports programming be restored asap.

[Ticket: # 6594962 - Inappropriate commercials](#)

Date: 11/21/2023 12:08 AM

City/State/Zip: Saint Paul, Minnesota 55117

Description

I have seen the commercial for Modern Warfare Call of Duty during two different football games in 2 days. These commercials are for adult MA rated games and the commercials show the shootings and activities that require the game to have a MA rating. Even if a parent doesn't buy the game for a child, they are being shown the commercials with the same content on ABC and other public channels while watching the game together. As a teacher of students between 5-11yrs old I can tell you that these commercials have a very negative impact on our youth.

[Ticket: # 6594991 - Call of Duty gun violence commercial](#)

Date: 11/21/2023 1:01 AM

City/State/Zip: Olathe, Kansas 66061

Description

I was watching Monday night football tonight and I was alarmed and disturbed about an ad that came on during the game for a Call of Duty video game. There was a good amount of gun violence in this short commercial and I don't want to watch

this when I'm watching football. In the wake of all the mass shootings and the fact that people so many people are grieving from the result of gun violence, I think it's irresponsible for ESPN to show a commercial of people shooting people during a football game.

Ticket: # 6595180 - Cable & Internet Disconnected by Utility company

Date: 11/21/2023 9:35 AM

City/State/Zip: Easton, Maryland 21601

Company Complaining About: Easton Utilities - Easton Maryland

Description

Hi, I'm trying to find out who to contact in regards to Easton Utilities of Easton Maryland. I have had an account with them since 2020, never late on payment or short, for 2 months now I've contacted them by phone to report lack of service. I couldn't get the news in the morning or the football games in the evenings. My TV screen would be blank. I reported this to them multiple times...still no one came out to repair or check the problem out. This past weekend I couldn't watch the football games non my TV, I contacted the utility company, they responded with a letter in the mail, stating that they were disconnecting my services and advised to not contact the organization regarding cable or internet service. it says if I elect to do so they will seek criminal, civil legal remedies. In which I'm like ..REALLY!? over a service I pay for and can't use it? I really would like to know if they have the right to do this? and If they don't, how do I go about reporting such actions? Thanks!

Attached statement is old, because the statements from 2023 are not viewable or printable.

[Ticket: # 6599973 - Jack Links indecent commercial](#)

Date: 11/23/2023 11:11 PM

City/State/Zip: Dillsburg, Pennsylvania 17019

Description

The Jack Links commercial showing Bigfoot urinating into a urinal in a bathroom is completely indecent and should not be shown on tv. This commercial came on during Thanksgiving football game between Seahawks and 49ers. Watching live via Peacock.

Ticket: # 6601109 - Internet interruption

Date: 11/24/2023 6:39 PM

City/State/Zip: College Station, Texas 77845

Company Complaining About: Optimum

Description

Optimum customer representative has reached out to me about the issues I have with my internet offering to send a technician to my house to resolve the problem. I would like to tell you that Optimum did the same thing a few months ago when I complained about the same problem. They sent a technician to make it look like the problem is on my end, which is not the case. The problem keeps happening again and again. Internet interruption happens more on weekends and holidays, and especially on a football gameday. If I had another option, I would have canceled Optimum and gone with a different provider. I am seeking help from any governmental institution that can help me to resolve this problem.

(b) (6)

Ticket: # 6602853 - Family Gun Public Service Announcement (PSA) Commercial

Date: 11/26/2023 3:40 PM

City/State/Zip: Vienna, Virginia 22181

Description

While watching a college football game (WVU vs. Baylore) at around 7 pm, a commercial about securing the family guns to avoid violence was broadcast by a nonprofit organization on this issue. While I believe that the goal of this PSA is laudable and worthwhile, I believe that it is inappropriate for this topic to be broadcast during this type of show at this early evening time. This topic should be reserved for adult hour television times to avoid, as much as possible, a frightening topic for young children. It has also been shown that young people who commit suicide are more likely to do so because they have learned about this topic from various media so the information should not be suggestive.

[Ticket: # 6602910 - Fox network programming](#)

Date: 11/26/2023 4:39 PM

City/State/Zip: Brinnon, Washington 98320-0584

Company Complaining About: Dish Network

Description

Fox network advertises two NFL football games on Sundays. Fox network only airs one NFL football game and airs old filler for the other time slot. This is allowing Fox network to save millions of dollars while depriving viewers of promised programming, presumably to help pay for their, (Fox network) loss in court and massive settlement to Dominion.

Ticket: # 6603229 - NFL

Date: 11/27/2023 12:07 AM

City/State/Zip: Baltimore, Maryland 21216

Description

I would like to file a complaint against the National Football League. I would like to file a complaint about the discriminatory language used toward African American football players.

The commentators use animal references to describe the players body parts. They call their hands paws and they are referred to as studs. They also use discriminatory and bigoted language to describe their skill set. They refer to African American running backs as violent runners. This is a few examples that are disturbing and make watching one of my favorite sports extremely unpleasant.

[Ticket: # 6603873 - Hello](#)

Date: 11/27/2023 12:39 PM

City/State/Zip: Baton Rouge, Louisiana 70811

Company Complaining About: Cox

Description

11/27/2023

GOOD MORNING

PLEASE HELP

MY NEIGHBORS IS STEALING MY CHANNEL 9 CBS AND

BOUNCE TV LOCAL FREE CHANNELS WHICH IS ALL FREE LOCAL CHANNELS IN MY AREA. I'M USING A BRAND NEW ROKU HENSE 75 INCH TV . AND HDTV ANTENNA. BUT I'M NEVER CATCHING CHANNEL 9 CBS AND BOUNCE T.V.

I'M SENDING ATTACHMENTS. MEN COLLEGE HOOPS AND FINAL FOUR GAMES COMES ON CHANNEL 9. PLUS. NFL

SUNDAY. FOOTBALL GAMES. PLEASE HELP

THANK YOU

Ticket: # 6607629 - Spectrum Charter Communications Scam**Date:** 11/28/2023 5:22 PM**City/State/Zip:** Port Arthur, Texas 77642**Company Complaining About:** Spectrum

Description

I have been a customer with Spectrum Internet Service from September 2023 to present. I do not have Television or any other services from Spectrum. In this short time I have experienced several outages and lapses in connectivity. I've had two technician visits resulting in the installations of all new lines from the pole to inside my home and total equipment replacement/calibration by the technicians. The internet connectivity appeared to be fine depending on what programs were on, being more faulty during times when football games were being televised. I also have friends and relative who live in different areas of the city but have the exact same internet and streaming service that I have. They have no issues with their services at the times I'm experiencing mine. On Monday November 27, 2023 I had no issues with my internet service until approximately 7:30pm. This happened to be minutes after kickoff of Monday Night Football. I called Spectrum's Internet support and was informed that there was an outage with an expected restoration time of 10:00pm, just about the time that the game would be ending. With the prior connectivity issues all being during football broadcast times, I find that to be little more than a coincidence.

I've contacted Spectrum several times about the connection problems and requested that I not be charged for time that I have no internet connection. Since they seem to want to regulate my service I don't feel I should have to pay for what I'm not getting. Their response is that my internet must be down for 4 hours in order to receive a credit on my bill. It is my belief and the basis of my complaint that Spectrum targets certain communities, abuses their ability to disconnect service even when the customer is not in default on payment, and has in place a policy that allows them to randomly disconnect service for hours at a time without having to credit the customer for down time.

Why? Because Spectrum has had a monopoly in our area on Internet since the existence of broadband, and on Television since the existence of cable. With the emergence of streaming apps people in lower income areas are opting for streaming because it's considerably cheaper. Still we're at the mercy of Spectrum for internet so ultimately they have the means to affect our streaming apps. They also have the means of knowing what's the most viewed programs in the area and the times. They are losing television subscribers and in retaliation are trying to discredit the reliability of cheaper streaming apps.

People in low income areas have to find cheaper ways to enjoy things as simple as watching TV. For a Mega-Company such as Spectrum, who over charges for internet, to then turn and retaliate on us for pinching pennies is gross abuse of power. Most people don't feel it does any good to complain but I'm hoping they are wrong.

Ticket: # 6610046 - Horrible TV Reception from ATT

Date: 11/29/2023 4:13 PM

City/State/Zip: St. Johns, Florida 32259

Company Complaining About: AT&T

Description

I am complaining about an ongoing and continuous situation of bad TV reception from ATT, DirecTV Stream. This is particularly serious during NFL broadcasts of the local Jacksonville, Florida football team. The broadcast degradation is continuous throughout the entire 3 hour broadcast every week.

Ticket: # 6615491 - Fox News and CNN

Date: 12/1/2023 6:36 PM

City/State/Zip: Hernando, Florida 34442

Company Complaining About: FI

Description

How Is Fox News at liberty to block the American taxpayer from watching debates between state governors and other American leaders who are running for elections? How does the U.S. government get away with blocking its citizens from watching its politicians and potential electees from debating unless the American citizen is willing to shell out money for subscriptions that may or may not air these debates? How does an American citizen stay informed about their political representatives if they are unwilling or unable to shell out hundred of dollars for propoganda spreading networks like FOX or CNN? Does a PBS entity exist to meet this need? Or is it that Americans interested in hearing and seeing what these crooked politicians have to say, we are forced to fund and support their propanda if we want to keep aware of their next trick. Is it legal to force free citizens to pay to hear clowns lie about what they may or may not actually do? These services used to be available the public on multiple channels. How am I able to vote as an educated citizen if the networks are empowered to deprived me and millions of others from hearing the debates? I am not familiar with being blocked from the news and being expected to pay to see a debate like one might pay for a football game. Do I have a right to hear my representatives as a free citizen? Why am I forced to pay taxes for these scumbags and then blocked from hearing them discuss whatever it is they dream up in these debates?

Ticket: # 6616401 - Complaint about losing a channel

Date: 12/2/2023 1:47 PM

City/State/Zip: Roanoke, Texas 76262

Company Complaining About: AT&T

Description

I am paying for a DirecTV package with AT&T that advertises that it offers all of the local channels in my area. While I understand that contract negotiations will happen from time to time, it is a company's responsibility to provide the services they advertise and that consumers pay for. It is unacceptable for a consumer to lose access to a channel (that they are paying to have) because the provider is doing their part. I was told by an AT&T representative that if they accepted the current offer, then they would have to increase their customer's fees. They have already increased our rates recently! At least twice in the past 12-18 months! This is just bad business. AT&T needs to foot the bill for the channels they say they will provide while negotiating the contracts for the different channels to get a better price. I did receive a \$20 credit for the inconvenience, however there shouldn't be any disruption in my service at all because of this reason. Especially when this is football season and we count on having access to the channels we are paying for. If we can't watch at home, our only choice is to go to a restaurant, which will cost a lot more money than watching at home where you are already paying to see the game.

[Ticket: # 6616721 - AT&T & Tegma NCAAF game cancellation](#)

Date: 12/2/2023 5:20 PM

City/State/Zip: Boerne, Texas 78006

Company Complaining About: AT&T

Description

AT&T and Tegma cancelled the Alabama vs. Georgia game 1 hour before kickoff.

It's a CBS game.

In America, CBS and Football were always free.

It is egregiously unacceptable that they canceled my family's ability to view this game 1 hour before kick-off.

The Saudi's are buying out our sports, and this is how we are going to compete against them?

Ticket: # 6617352 - Bad Service

Date: 12/3/2023 1:19 PM

City/State/Zip: Lowell, Arkansas 72745

Company Complaining About: Directv

Description

I have Directv and apparently the local CBS station is owned by Tegna. I was looking forward to the SEC football championship on Saturday, Dec. 3, 2023 between Alabama and Georgia. However, as you are well aware of, for most of the country the stations owned by Tegna, were blacked out. It doesn't matter that I pay \$150 a month for their service. I gave up and went to a local sports bar to watch, but they also had Directv and were blacked out. As a consumer, I find this very disappointing and totally unacceptable that the customers should be penalized because they cannot come to an agreement. Therefore, I feel like the FCC should use your authority to settle whatever dispute they are involved in.

Ticket: # 6617602 - Local channel 25, Massachusetts

Date: 12/3/2023 5:18 PM

City/State/Zip: Townsend, Massachusetts 01474

Company Complaining About: Dish Network

Description

I've been a long time user of this and about a year ago, channel 25 on local channel 25, which they shut off because the agreement was expired. It's almost a year now we have not had channel 25 and dish wants to go back to the table and get an agreement With them which is Cox and channel 25 does not wanna go back to the table and do a fair agreement with dish. It's been a year now and I have missed Super Bowls. I have missed the World Series. I missing football now I don't know what you can do. It's just it's a pain . I would just like John 25 and dish to get back together so we can get our channel back like I said it's been a year and I've missed a lot of things. I have called channel 25 at least 30 to 40 times and asked them to hear my voice about this whole issue and it did just seem to ignore me. we did have a dispute with channel 5, which was out maybe about three weeks they got an agreement and we got the channel right back but channel 25. Does not want to go to the balcony table and try to reach an agreement.

[Ticket: # 6617891 - No closed captioning for Sunday Night football Green Bay vs. Kansas City](#)

Date: 12/3/2023 10:19 PM

City/State/Zip: Boulder, Colorado 80305

Company Complaining About: Nbc

Description

No closed captioning. It works for my other channels, but not for NBC.

Contacted Xfinity and they gave me the run-around to contact them to "troubleshoot". Total nonsense. Problem was on NBC's end.

Massive ADA violation

[Ticket: # 6617956 - Inappropriate nude content on commercial](#)

Date: 12/3/2023 11:44 PM

City/State/Zip: Exeter, California 93221

Description

I am watching a football game and in the commercial this man completely rips off all of his clothing. Can we be more civilized please thank you!!!

Ticket: # 6618103 - Cable Bill overcharged

Date: 12/4/2023 9:36 AM

City/State/Zip: Easton, Maryland 21601

Company Complaining About: Easton Utilities Velocity

Description

For 2 months I have been complaining with Easton Utilities about not being able to view morning news and weekend football games because the cable was out. and all they did was inform me that they will be discontinuing cable service to me and they have overcharged my bill for November. With no reimbursement for reported outages. I have a complaint on file with fCC already in regards to Easton Utilities.

Ticket: # 6619857 - ATT Outage with ABC (Tegna)

Date: 12/4/2023 6:35 PM

City/State/Zip: St. Johns, Florida 32259

Company Complaining About: AT&T

Description

While attempting to troubleshoot an existing video issue with ATT under FCC ticket 172-4544 it now appears that we have another new & unrelated video issue. The ABC network broadcast, carried on channel 25 of the ATT DirecTV Stream network is dark due to contractual issues.

This means that the NFL Monday Night Football broadcast for the Jacksonville Jaguars home market will be not be available to homes served by ATT. The Jaguars have not had a monday night game in over 10 years which demonstrates that this broadcast means a lot to the residents of the local community. Apparently, not so much to ATT!

I am dealing with (b) (6) , at the ATT Office of the President, and her direct voice line is (b) (6) . Please open another ticket for this new issue. Thank you for your help. An image of the dark channel will be attached to this complaint for reference.

[Ticket: # 6620225 - Directv](#)

Date: 12/4/2023 9:27 PM

City/State/Zip: Jacksonville, Florida 32208

Company Complaining About: Directv

Description

Directv keep increasing prices, but can't maintain or loose providers services. It's Monday night I can't watch Monday Night Football because Directv is in a contract dispute with the station provider's. Directv with still increase my monthly payment and provide bad programming. How do cable stations get away with this bad service. Who can I complain to.

Ticket: # 6622466 - Promises Broken

Date: 12/5/2023 6:08 PM

City/State/Zip: Moline, Illinois 61265

Company Complaining About: Dish Network

Description

Dish Network and Mission Broadcasting (Owners of KLJB (Fox Network local Channel) Have been fighting for over a year in a contract dispute and so the only way to view this channel is to connect an over the air antenna to our TV. However, this only is a good when you have time to watch it live as it can't be recorded on a DVR, etc.

We have missed NFL football now for two seasons because these two kindergarten children continue to fight each other in this contract dispute and in our minds, promises are broken and contract with us to provide local channels is missing this one channel due to this long, long dispute.

Seems to us this is being handled without care for customers and without adult supervision in whatever negotiations they claim to be doing, But over a YEAR, Really??

Hope the FCC can step in and severely encourage an end to this problem. BTW, Dish added an cost increase to our bill recently in spite of all of this. They also have provided a \$5 credit for this missing channel, but we have to call every month, explain for 15 minutes the issue and then they finally agree to give us another \$5 credit...They won't make this retroactive either for all these months... At the end, we have missed many months to do this as we have just missed doing so.

Again, please take these children-like adults and push them to resolve this issue. As we have called often both Dish and Mission Broadcasting and they just point their fingers back to each other without any resolution on the horizon.

Thank You for any help you can do.

Ticket: # 6623072 - Direct TV Streaming and TEGNA Dallas local ABC Channel

Date: 12/6/2023 12:32 AM

City/State/Zip: Plano, Texas 75023

Company Complaining About: Directv

Description

We filed a complaint a few days ago with the FCC, and was assigned a number (b) (6). We did get a call from Direct TV, who is our streaming provider. But they are not the culprit in this story, and we don't have a customer relationship directly with TEGNA, a company which owns our local ABC affiliate channel. As of today, we have gone several days unable to see anything on ABC. Direct is trying to make accommodations and put the ABC college football games on the ESPN streaming channel.

My issue is that TEGNA is not negotiating with Direct in good faith. They are trying to price gouge DirectTV and thus us. But we can't complain to them and they don't answer to us. I believe there should be a policy change that networks on the public waves shouldn't be able to charge TV providers ANYTHING. This is something we could get for free. I don't understand why that isn't already the case. They are using the public airwaves for free.

The person I want to hear from is the FCC about this policy.

Thank you.

[Ticket: # 6625348 - Scary Content on G-rated channels on art TVs](#)

Date: 12/6/2023 9:12 PM

City/State/Zip: Rochester, New York 14617

Description

I have experienced multiple commercials by various companies such as HULU, peacock, etc. Showing incredibly scary movies (IT, EXCORCIST, etc) on family channels during times that children are likely to be watching tv. This includes commercials during football games on non cable channels (CBS, NBC) and id like someone held accountable. As a mother of small children who limits the content of the TV my children watch, I am horrified that ads aren't monitored.

Ticket: # 6632133 - FUBO TV

Date: 12/11/2023 11:47 AM

City/State/Zip: Williamsville, New York 14221

Company Complaining About: Fubo Tv

Description

fuboTV charged me \$78.98 for one months service which I believed IO cancelled. On Nov 25 I looked for a web site to watch a football game which was not on local TV. Fubo advertised that they had the game. In order to get the details I had to provide fubo with all my contact info and credit card info and create a ID. After that I found out that the service cost \$78.98 per month so I didn't complete the account creation and logged out of the website. I recently discovered that fubo charged \$78.98 to my card and refused my request for a refund.

[Ticket: # 6644449 - commercial content](#)

Date: 12/17/2023 11:28 PM

City/State/Zip: Rosharon, Texas 77583

Description

During the Sunday night football game on NBC, Dec. 17, 2023, a commercial was played for the movie "Night Swim". I felt it was inappropriate for younger viewing audiences. It is another in a long line of jump-scare terror movies that are played on family programs that young viewers could be innocently watching. They could do better.

[Ticket: # 6645288 - gambling](#)

Date: 12/18/2023 1:21 PM

City/State/Zip: Houston, Texas 77002

Company Complaining About: Cbs

Description

the NFL is advertising gambling, which is illegal here, during their Sunday Broadcast

it has to be a fcc violation to promote illegal activity over the public air waves. Besides its a sin which i know you don't care about. The public air waves belong to the public and children should not be exposed to corrupting ideas while watching a football game. They have enough of that to deal with at school and out in the real world

Ticket: # 6647078 - Cable TV Pixelation

Date: 12/19/2023 10:23 AM

City/State/Zip: St Simons Is, Georgia 31522

Company Complaining About: Comcast

Description

The signal on Comcast Cable is constantly pixelated. This has been going on for nearly five months with no resolution in sight. All Comcast says is they are “ working with the networks.” Almost impossible to watch, especially poor signal during Sunday football, but all the time anyway.

Ticket: # 6647804 - Jeopardy and Wheel of Fortune Monday Nights

Date: 12/19/2023 2:26 PM

City/State/Zip: Milwaukie, Oregon 97267

Company Complaining About: Antenna

Description

On west coast, Pacific Time, Monday night football starts at 5:00pm and ends any time after 10:15pm and that includes long ads they have delayed because of the football game. Schedules all say Jeopardy starts at 10:00pm and Wheel starts at 10:30pm. Last night was a final for Jeopardy. Important show. Millions watch. Started 10:15pm. Saw all show if hadn't already gone to bed. The last 10 minutes of Wheel because of a 5 minute ad time. I've written ABC and ABC Sports many times about this situation and they ignore. Don't contact KATU, the local station, because they say it is an ABC issue. Sometimes comes on 10:30, 10:45, or not at all.

Ticket: # 6648101 - TV Issue

Date: 12/19/2023 3:59 PM

City/State/Zip: Jacksonville, Florida 32225

Company Complaining About: Directv

Description

He was sold a Tv package

Once he got the package he realized that multiple channels are in Negotiations

He was only offered \$20 because of this

He would like a \$40 refund due to not being able to watch Football

CTR431-Phone

Ticket: # 6648187 - Unauthorized Charges

Date: 12/19/2023 4:30 PM

City/State/Zip: Woodland Hills, California 91367

Company Complaining About: Directv

Description

To whom it may concern,

Regarding (b) (6) Direct TV Business Account # (b) (6)

(b) (6)

Studio City, CA 91604

I own a restaurant in Studio City, and I have 4 tv's which are serviced by Direct TV.

In 2019 I ordered NFL channel for the season to see if my customers are interested.

Unfortunately, our customers were not interested with football.

In 2020 NFL season, I saw the charge of \$1,000.00 on my statement. I called Direct TV and asked about the charge, I was told it will renew every year automatically till I cancel it.

I told them my customers are not interested with NFL please cancel and remove it permanently so Direct TV cancel it and made the adjustment on my statement.

In 2021 NFL season, I had the NFL charge again on my statement. I called Direct Tv and complained about it that 2020 I asked to remove it permanently. Direct Tv agent apologized canceled and made the adjustment on my statement.

In 2022 same thing again NFL charges on my statement.

2023, September 4, I caught a very bad Covid-19 and I was very ill till September 17 (attached is the proof picture of my covid test that I text my niece Sirane).

When I felt better September 18 went to work to check and pick up the mail.

And again, the NFL \$1000.00 charge was on Direct Tv statement.

I called Direct TV back and forth to argue about the charge, they kept transferring from one supervisor to another one. Then one of supervisor said someone will call you within 72 hours to resolve the issue.

2 days later someone called and said they can't remove or cancel it because 3 days it's passed, and it says on your statement with small prints.

I explain that I had Covid, and I was not going to work and since all my bills are auto pay, I wasn't worried about bills, and every year since 2019 I am asking Direct Tv to remove it permanently and I don't understand why you guys are not removing it permanently, also NFL season just started September 7th and it will end on January 7.

He said we can give you \$200.00 credit but you must pay the remaining \$800.00.

I told the agent if you guys are not removing it, I am going to cancel the Direct tv services.

He's response was "let me transfer you to the cancelation department".

And I went ahead and cancel it, because I don't want to be on my nerve every September to check if Direct tv is charging me NFL season or they remove it permanently since I am requesting it every year.

Please, I need help with this, I can't pay \$800 for something that we did not use it.

If you have any questions, please you can call my cell number at (b) (6)

Thank you so much and Happy Holidays.

(b) (6) [REDACTED]

[REDACTED]

[Ticket: # 6657363 - Inappropriate Beekeeper Movie commercial](#)

Date: 12/23/2023 9:27 PM

City/State/Zip: Snohomish, Washington 98296

Description

While watching football with my family I saw a commercial for the Beekeeper Movie, which is rated R. In the commercial, it alludes to violence, but at the end of the commercial it shows a person being tied to a car and then pulled off a bridge by the car. That scene is extremely inappropriate for a general audience at 5 pm during a football game. The scene was disturbing for me as an adult, but I also had my 2 year old son in the room at the time. Please discontinue that commercial.

[Ticket: # 6657993 - Profanity on Fox sports](#)

Date: 12/24/2023 4:50 PM

City/State/Zip: Circleville, Minnesota 43114

Description

Hot mike on the field when football player yelled audibly the F-word. This was during the Detroit v Minnesota game at approximately 3:40 pm. Disheartening.

[Ticket: # 6658005 - Profanity](#)

Date: 12/24/2023 5:22 PM

City/State/Zip: Orem, Utah 84057

Description

During the Lions vs Vikings football game, a player was clearly heard using the F-word.

Ticket: # 6667563 - Google TV + NFL Sunday Ticket and NFL Red Zone bundled package

Date: 12/30/2023 8:47 AM

City/State/Zip: Conway, Pennsylvania 15027

Company Complaining About: Comcast

Description

Signed up for the above products on or about 9.17.23. Saw an advertisement for a bundled package. Had an issue with my payment source in November or December 2023 (fraudulent charge). My financial institution issued me a new debit card. I then forgot to update this info for my Google TV account (I am a TBI survivor with permanent residual impacts and memory issues). Hence my December 28th payment was not processed. I received email notification, and tried to update my payment info in my Google wallet. Their Web site was virtually impossible to navigate. My payment info was not updating. Tried to resolve this on my own for about a half hour on 12.28.23. Then chatted with google, online to receive assistance. I believe I was chatting with an offshore call center and was informed that my Google TV promotion for NFL Sunday ticket was canceled since I do not make payment. The promo original payment for Google TV from September through January I believe it was like 52 or \$54 a month and my payment increase to \$70 plus sales tax. Explain my situation to the chat agent, and she didn't care. I cannot recall her name. Took her a long time on her own to resolve my issue, but we finally got it resolved. But I now am paying a higher amount that I should be due to a glitch in their system, where I could not update my card information plus again I have a disability when it comes to memory. And there are no commendations on the Google website to make it easier to access for people that have memory limitations. I do not believe this falls under your disability oversight because I was able to access their webpage. It's just very difficult to navigate once you get there as far as update your payment information.. very difficult for the chat agent as well as it took her at least 20 minutes to half hour to get results on her end. Didn't explain the charges to me as far as I'll be paying in January February 2024. was confusing, and differed from what The emails I received from google state as far as my payment amounts and frequency. It does not appear that Google trains are offshore agents for handling situations like this as far as making reasonable accommodations for someone that's having difficulty understanding or processing a request online. Here's all they care about is that their webpage is functional, but not as functional as it should be for those that experience, memory, or other disability issues. I am requesting this for the original promo google TV paid them out to be honored until the end of the football season which I believe will be in by concluded by February 2024 payment. I should not be punished or penalized, because of an issue that I did not intentionally do because again of my disability. I believe a reasonable settlement accommodation would be to honor the request that I've stated in the previous sentence. Said she was not with my Internet provider Xfinity but is with Google TV and I do hope that you're able to assist me with this request . Kind of frustrating they Google through their chat agent was not able to make just a small accommodation or adjust the billing based upon an issue that occurred because of my legally medical disability . So in essence, I should be receiving roughly a \$50-\$55 credit, to my payment should've, from Google TV coverage December 2023 through February 2024 and I feel that this is a reasonable request on my end Thank you.

Ticket: # 6669081 - Complaint- spoofing, hate crime , hatred expressed, threats:

Date: 12/31/2023 6:47 PM

City/State/Zip: Fairbanks, Alaska 99701

Company Complaining About: Air Antenna

Description

To the FCC:

I was watching a football, game on KXDF-CD, and there is interference. And I can't watch the game. And last night I couldn't watch Svengoolie, KFXF-LD, and KTVF-DT, doesn't, come in well, and we finally, got KUAC 1-5, and FM, back on air antenna.

I don't know if that's because of the avalanche, weather, earthquakes, volcanoes, or airplanes and reception, time of the year - or because people don't want the air antennas anymore - or something different, including wartime.

I also, overheard mean - rude comments about the Chiefs, and their quarter back, Mr. Mahon, after the first game that was on, the Dolphins vs. the Ravens.

And then mean, rude comments on and directed towards someone in the building.

I wrote AHFC, and the City of Fairbanks.

I didn't ask them about the reception.

I don't know if that's also, a different radio.

I have listened to other frequencies- but I didn't hear what I can hear around the, football, players, and games.

Someone is also involved in cyber sex crime, or that's part of the spoofing.

I have complained to the FBI, police, and Alaska State Police.

And today, to ICE, and the DEA.

I know we have an air alert, and pollution, and hear garbage problems at times.

We have mice, vole, or lemmings problem that maintenance, for AHFC, is taking care of outside, then someone complained about animals inside the building.

I hope that you are all, well!

And Happy New Year!

Ticket: # 6669142 - Night Swim Commercial during NFL football on CBS

Date: 12/31/2023 8:00 PM

City/State/Zip: Knoxville, Tennessee 37922

Description

FCC,

We depend on you to control the content that our children are exposed to during family programming, including afternoon NFL football games on broadcast stations. You must not allow the Night Swim commercial to air again. My three children are watching and cheering on the Chiefs with my husband and I, and we had to scramble fast to cover little eyes and instruct our oldest (8 years old) to look away. The images were terrifying for them - and even for me, too alarming for family programming. You must do a better job of preventing unnecessary nightmares. We depend on you.

Thank you,

(b) (6)

[Ticket: # 6669249 - Abc](#)

Date: 12/31/2023 10:49 PM

City/State/Zip: Smithfield, North Carolina 27577

Company Complaining About: Antenna

Description

Change of content without notice and not showing advertised content. I.E. nfl football is actually home shopping network. New years eve on abc is also HSN. WTF?

[Ticket: # 6670217 - Nudity](#)

Date: 1/2/2024 12:36 AM

City/State/Zip: Riverview, Florida 33569

Description

On College Football Playoff game, they should nudity on live TV.

[Ticket: # 6670251 - Nudity involving an adult and a child in a stroller on looking](#)

Date: 1/2/2024 1:45 AM

City/State/Zip: Lucedale, Mississippi 39452

Description

As I was watching the football game Texas and Washington with people in the room with me, there was a break in the action. A cameraman appeared to be walking down the streets of New Orleans and captured a woman exposing her breast. This was not any essential part of the football game and should have been blurred out or edited through a safety delay. I and the others in the room were highly offended. Football games are family viewing events that include small children.

Although this took place at approximately 10:30 central time those people in Washington state were watching during prime time.

This additionally promoted pedophilia as this indecent exposure happened with a child in a stroller in front of her, exposing a child in a stroller to such an activity is so offensive it's beyond obscenities.

There was a box of advertisers being played to the left including AT&T and Modelo beer.

To be clear this obscene act included exposing of the entire breast, nipple, and areola in front of a child in a stroller. What kind of obscenity is trying to be demonstrated by this cameraman and the editors who should have caught this? who's judgment would take you into the streets without careful consideration of video footage? This was front and center! They could've put the advertisements over that and they chose not to.

They have video delays on the game, why would they not have video delays on the extra footage of the surrounding city highlights.

This is a demonstration of a form of child abuse not by the mother or the exhibitionist but by the editor(s) who allowed this to be shown during a family time.

I would request criminal charges be brought up if possible. I request the police be involved. This was an intentional act of exposing this scene to families watching this football game.

[Ticket: # 6670948 - poor to nonexistent reception](#)

Date: 1/2/2024 1:29 PM

City/State/Zip: Longview, Washington 98632

Company Complaining About: Other

Description

i have a antenna for tv.my tv has a signal strength meter built in.kgw 8 shows zero,while 6/2/12/opb show 55/70 .the only time kgw has a good signal is when they broadcast sunday night football.the rest of the time no signal.

there are not any obstructions between my antenna and the translator.

Ticket: # 6671174 - Throttled Internet Speed

Date: 1/2/2024 2:33 PM

City/State/Zip: Leoma, Tennessee 38468

Company Complaining About: Point Broadband

Description

I am frustrated with the ongoing issue and believe that the FCC needs to conduct a lawsuit against the provider for throttling my internet speed. In the mornings, the speed would be fine, and I would run the speed test. The results would run at 300 MBSP downloads or more. But then I would run the speed test again later on in the day, and the speed would come out much lower than it was in the morning. For example, on December 28, 2023, I ran a speed test at 9:51 PM and got a result of 13.7 MBPS download, which is very low.

I've noticed that as the day progresses, the speed quality decreases, which has an impact on my ability to make and receive VRS phone calls and has an impact on other stuff, like streaming TV. As an example, I would be unable to live-stream a football game, and the video would be choppy and blurry.

I tried to resolve this with Point Broadband and have already filed several complaints with the FCC about this issue. The issue is still not resolved, and I believe that the provider is purposely throttling my internet speed and slowing it down. I have a Netgear modem: Nighthawk. I also have ADLRAN.

As per my previous complaint, ticket 6469690, I did get a text message from the provider; however, I then no longer heard from them again going forward, and they did not follow up with me again.

I am paying for the best and highest speed of about 500 MBSP. I should be getting that type of service all day and at all times, but I am not. Again, I believe that my internet service provider is intentionally slowing down the speed.

Ticket: # 6675583 - AT&T / DirecTv Blocking CBS local channel

Date: 1/4/2024 11:44 AM

City/State/Zip: Jefferson, Maryland 21755

Company Complaining About: Directv

Description

AT&T, who owns DirecTV, is blocking access to local affiliates of CBS network stations due to an alleged contract dispute. Consumers, like me, are being unfairly excluded from CBS television programming, including football playoff games, due to AT&T's unwillingness to pay CBS owners for rights to broadcast their programming. We live in the country and pay DirecTV for access to all television channels, including CBS, as we have no access to cable or over-the air broadcast signals. It is unfair for CBS/DirecTV to tell consumers that we should pay a streaming service for something we are paying DirecTV for as part of our programming package. AT&T is unfairly using the consumers as leverage to force CBS to lower their price and the consumer is caught in the middle of their contract dispute.

Ticket: # 6676655 - VAISAT

Date: 1/4/2024 4:21 PM

City/State/Zip: Jackson Springs, North Carolina 27281

Company Complaining About: Viasat

Description

I know I probably won't get my refund . There are 2103 complaints on VAISAT the last 3 year and 672 in 12 months including mine. Vaisat is very miss leading to people. You buy a high data plan and then when it runs out after 2 football games you go to low data plan. You call cause your low data isn't enough to even run a cell phone much less a tv so they try to tell you, your data ran out so up your package. Which is more money and that will only last so long too. As you agree to the service that they make sound so good to you not realizing when data is gone you have no tv like me and other people that made complaint to the better business bureau. They tell you low data. The lady I talked to the low data was 10Mbps was there standard data. You don't get that at all. I had Vaisat internet a totally of 11 days and would not up my package. Then they throw it in your face a 24 month contract you sign for there service. It they backed there business and told people the truth as your data runs out you will have no service so no tv people would not buy a it cause if they told me I would have no data not low data I would not get there service. So people including me are stuck in a 24 month contract or canceled it and still pay a fee for breaking a contract. They said you had low data but when you can't watch tv or use your phone to me you have no data that isn't low data. Then they charge you for a service of breaking a contract you couldn't use. That would be like buying a cell phone with no service. It is so wrong. The lady I talk to was so misleading. I ask her about the weather affects and told her my husband worked for Duke power from home and he had to have internet. She goes he would be fine. I told her what I get from bright speed was 4Mbps and she goes you will have so much more even on low data. That was a flat out lie and I wish I had a copy of that phone call. So I put a 60.00 deposit down, 2 weeks after disconnect 90.00 payment came out, then they put that contract in your face as you signed it which they took 344.00 out of my bank account without an email or anything just took it cause you signed contract. It has nothing to do with no service that they say is low data. They are making money off people canceling service cause you signed a contract that you don't no if it even will work for you and they make it sound so good. To me they are scam and that contract is a trap for money cause nobody in there right mind would buy a service they can't use or was told you may not have any service after data runs out. I would never buy it nobody would. So for 11 days of Vaisat which over 7day of it had no internet I have paid about 490.00 for nothing and I'm not the only one if you read BBB complains. It's wrong . They cannot back the service they tell you, you will have low data which is no data and charge you cause you never got the right service to begin with. How do they get away with this.

[Ticket: # 6681428 - EHarmony commercial](#)

Date: 1/7/2024 12:36 PM

City/State/Zip: Midlothian, Texas 76065

Description

EHarmony commercial showed 2 women kissing/ hanging all over each other. If someone wants to watch that, they can pull up porn on the internet. I don't want to see it when watching a football game. Tasteless and not acceptable in this context.

Ticket: # 6682111 - NFL Playoff Games

Date: 1/8/2024 12:45 AM

City/State/Zip: Oakland, California 94602

Company Complaining About: Peacock Network

Description

The rights to air the January 13, 2024, playoff game between the KC Chiefs and Miami Dolphins were sold by the NFL to the Peacock network for a ridiculous amount of money.

The ability of millions of Americans, who may or may not have cable access to watch a crucial game that may impact the Superbowl contenders, has once again been sacrificed on the altar of greed and capitalism.

Something is very wrong with this state of affairs when the football viewing public is shut out, unless they purchase a special paid for channel.

How have you in your regulatory roll enabled this to happen? Essentially you have encouraged a monopoly to be established that holds football fans and viewers hostage to Big Brother-like cable entities. Just another deeply disturbing incident of the selling of our country to the monies interests with no respect for the American public.

Ticket: # 6690268 - Antenia for tv reception

Date: 1/10/2024 10:30 PM

City/State/Zip: Grand Rapids, Michigan 49503

Company Complaining About: Verizon, Xfinity Or Amazon Not Sure They Could Pickup These Channels

Description

I been having an issue where there is interference of some kind (cellphone?) that distorts only certain channels. I have a roof antenia that is pointed to the most desirable direction to receive the channels in my area. Right now I can't get CBS, but I can get everything else. Other times it might be NBC or ABC.

I am old school, I do not want cable or dish. I feel that in just a few more years and tv will be pay per view or at least membership \$\$ for each streaming channel. I missed out on the Rosebowl and the Washington vs Michigan Football games because I am too cheap to bend to the money grabbers. I doubt that I will get any answers to any of these issues.

One other issue. If I have internet thru Xfinity why do I need Xfinity tv service if I'd be using an app like ESPN?

[Ticket: # 6692742 - Streaming NFL playoff games](#)

Date: 1/11/2024 8:09 PM

City/State/Zip: Lincoln Park, New Jersey 07035-2247

Company Complaining About: Optimum

Description

Why on earth do we need to subscribe to a streaming service to watch a playoff football game? Doesn't the NFL and NBC make enough money already? The games have always been on a local station. This is absurd!

[Ticket: # 6695903 - NFL sports](#)

Date: 1/13/2024 9:55 AM

City/State/Zip: Williamsburg, Virginia 23188

Company Complaining About: Nfl

Description

I know this complaint won't go anywhere....but I don't know were else to turn. I tremendously resent being forced into signing up for numerous streaming services just to watch NFL football games which were once available to everyone. Since the days of these incredible wage contracts began. Sports games are entirely too expensive for the average citizen to attend and now we are being priced out of the market because we don't wish to sign up for numerous streaming services.

Ticket: # 6696691 - Can't watch the N.F.C. GAME

Date: 1/13/2024 6:37 PM

City/State/Zip: Hazelwood, Missouri 63303

Company Complaining About: Spectrum

Description

I am your common everyday American. I would like to watch the football game like. I have always been able to on cable TV or regular antenna TV. But unfortunately I cannot. Because you have to get Peacock. Which is a pay service. I would like to file a formal complaint against the NFL and it's affiliates.

[Ticket: # 6696836 - NFL football](#)

Date: 1/13/2024 8:46 PM

City/State/Zip: Indianapolis, Indiana 46218

Company Complaining About: Unknown

Description

Why is it that they're putting the playoffs and other football games on stations that you have to pay for this shouldn't happen there's people out there that don't have money to buy all these things especially in this time that's a shame if you ask me our government's falling apart they don't know what to do to fix what's been done I think that TV should stay free and not cost people money just like them food cards they're they're a scam to get people to buy more insurance they can't even afford to buy food

Ticket: # 6697064 - Inappropriate language TED

Date: 1/14/2024 1:07 AM

City/State/Zip: Muskogee, Oklahoma 74403

Description

I have never filed a complaint to the FCC before. But I was floored to see the tv show Ted and hear the F word, other curse words, and JC multiple times within minutes. Even though a person appeared at the beginning of the show to warn that the show is not for kids (Seth McFarland?), there is no doubt that most children are going to stick around to see a talking Teddy Bear, and receive what amounts to an assault on their mind and ears with the barrage of curse words that follow. This is essentially baiting a child to sit and learn irreverence and curse words. Please review this show, and remove its availability to children- it has no redeeming qualities that I could discern. Although this show was on a streaming platform (Peacock), it automatically came on after the Chiefs/Miami football game, making it more like a live show rather than a streamed show. Thus children are more apt to see this terrible Teddy Bear without actually actively choosing to. Please do not share my name or contact information with the network. Just check out this show, please. Thanks, (b) (6)

[Ticket: # 6697713 - NFL, NBC, Peacock streaming blocking me from receiving.
Saturday's KC Football](#)

Date: 1/14/2024 7:14 PM

City/State/Zip: Kingman, Arizona 86401

Company Complaining About: Arizona

Description

The NFL's Peacock spokesmen Mike Florio's public 'self-serving' statement that the NFL did not violate its Anti-Trust terms is in total defiance to the NFL's obligation to fairly televise the games to our American audience. The NFL's deal according to the NFL and NBC was for Peacock to mandate the football viewers commit to 12 months of NBC's Pay-For-View streaming service at a cost of hundreds of dollars to each home, making the KC Playoff game a Criminal act.

Ticket: # 6703156 - AT&T Internet Daily Slowdown not Being Repaired**Date:** 1/17/2024 12:20 PM**City/State/Zip:** Dacula, Georgia 30019**Company Complaining About:** AT&T

Description

I have fiber optic internet service through AT&T that I pay \$135/month. Have you seen the movie Groundhog Day, where Bill Murray lives the same day over and over? I feel that I am stuck in my own version of Groundhog Day trying to get my AT&T internet service repaired. For the past three months I have had nightly slowdowns of my AT&T fiber internet download speeds that makes my internet unusable for 1-2 hours every night. I have had multiple service technicians come out and do everything from check and clean the lines, replace the gateway, and replace the fiber line from the street to the house. I have also had 5 or 6 phone calls with customer service. I have tried to explain to each person that my issue seems to be caused by network congestion in my neighborhood and not by the equipment in our house. I pay for 2000 mbps download & upload speeds. I get these speeds consistently except during the evening hours from about 6pm- 10pm. My download speeds start to slow down around 6:00pm every night and usually bottom out at about 50 mbps around 8 or 9pm. Around 10pm the speeds start going back up and get back to normal around 1pm. Unfortunately, my family most often wants to use our internet during the 6pm-10pm hours. Anything we try to do from streaming shows to playing video games becomes impossible during this time. For example, I had to watch more than half of the College Football National Championship on my iphone using cellular data because my AT&T fiber was buffering the whole time. As I said, I have had many technicians out and each one seems to genuinely want to help, but this problem seems to be above what technicians deal with at a customer's home. After each "repair" the nightly slowdown continues. The latest tech said he could tell the problem is outside of my house and that he would get with his manager about checking the lines that come to my house through the neighborhood but so far nothing has happened to improve our service. Each time I call customer service I start at ground zero and they want to blame it on how many wifi devices I have connected or where my gateway is located in my house. I just want to get to use the internet I pay \$135 for each month. AT&T seems to not have a process in place to address issues that go beyond the customer's house and more of a large system issue. This nightly slowdown of our internet service has happened every day for three months. I just ask that someone above a technician at AT&T look at the service coming to my home and see why nightly internet congestion is causing me not to be able to use the internet. I ask that AT&T let me know if they are unable to provide me the service I pay for so I can look for other internet options for my family. Thank you!

Ticket: # 6709224 - TV Interference

Date: 1/19/2024 1:16 PM

City/State/Zip: Beverly, New Jersey 08010

Company Complaining About: Comcast

Description

Mr. (b) (6) carrier is Comcast

On January 13th he wanted to watch football on Peacock

Comcast told him they could not assist him until Monday the 15th 2024

When Comcast called the person had broken English

After 47 years of Military Service they should have considered it.

[Ticket: # 6711247 - YouTube.com](#)

Date: 1/20/2024 11:57 AM

City/State/Zip: Washington, District Of Columbia 20001

Company Complaining About: AT&T

Description

911:Football advertisement "placed" on "YouTube", My Name is "(b) (6)" has a title in the name, a person, (b) (6) refuses to submit, both the voice of a person (b) (6), and a male fireman from Miami, was heard audibly saying my whole family was murdered, while I, was trying to block the advertisement that, would not submit to being blocked, these offenders are, using illegal equipment supplied to them by competing companies IBM Corporation is one of: and using other internet and communications devices that are illegal, they need to be "fined" and "arrested": for attempt to overthrow US ordinances and statutes that protect :residents: from illegal prosecution "such" as this, by acting before the person has had a fair trial and a verdict decided, in a court of law:

[Ticket: # 6711892 - Indecent Commercial](#)

Date: 1/20/2024 7:20 PM

City/State/Zip: Woodstock, Georgia 30189

Description

A commercial during ESPN's halftime show during the Texans/ravens football game had inappropriate imagery and misinformation from the Israeli conflict in Gaza. The images were unacceptably graphic and also misleading to viewers

Ticket: # 6712150 - Intermittent blank screen on tv

Date: 1/20/2024 11:27 PM

City/State/Zip: Clearwater, Florida 33763

Company Complaining About: Summit Broadband

Description

When watching playoff football games the screen keeps going blank intermittently causing viewers to miss crucial plays in the game. NOT THE SERVICE WE ARE PAYING FOR. I reported it 3 weeks in a row and tonight the rep said no ticket was ever submitted for

This.

[Ticket: # 6712159 - CC blocking football score](#)

Date: 1/20/2024 11:33 PM

City/State/Zip: San Francisco, California 02842

Company Complaining About: Fox

Description

The closed captioning on the Fox Sports livestream blocks the score of the playoff football game (49ers v Packers) rendering it impossible to see the score of the game, how many downs there are, or the game clock.

Ticket: # 6712986 - Internet and pricing issues

Date: 1/21/2024 7:52 PM

City/State/Zip: Saint Gabriel, Louisiana 70776

Company Complaining About: Cox

Description

1) I'm getting charged for data coverage when I went in my account 3 months ago and changed the service to have them "just add" data to my account and be charged "extra" and everything was good for the last two months. I log on to pay my bill for December and low and be hold my bill is \$205 again! All my husband and I do is watch tv, maybe some web browsing and that's it. We don't even stream music. So I clicked on the icon to do "chat" and after over an hour later they finally credited my account \$100 but my biggest question was how am I going over my data when all we do is watch tv, football and maybe some movies. And also why was I charged when I opted out of this 3 months ago and for the last two months everything has been fine? Make this make sense for me because it doesn't.

2) Since Jan 15th my internet has been out every single night going into the morning except for Wednesday evening and I know this because I have been trying to do a two hour application online since Monday and Wednesday evening was the only night my internet was working so I was able to get it done. Saturday, January 20th we were watching tv and around 4-5pm my internet goes out and it's currently still out and it's Sunday night (5:45pm). I spent 2 hours doing the "chat" with Cox because I can not afford for them to charge me \$75 for a tech to come out and tell me it's not an issue with Cox. But it is because I'm able to turn my hotspot on my phone and connect it to my tv and my tv work so we can watch it. Please go back and pull my "chats" with them! This is very frustrating that I pay for a service and don't receive it, they want their payment every single month, I want my service I pay for every single month. If you look on our community page on Facebook you will see this happens all the time. I depend on my internet service because I pay for it but also because my husband has recently had a stroke and I HAVE to work everyday and depend on this internet service to watch the cameras and speak with him. I've stressed this to the representatives on "chat" and I've expressed to them that I opted out of getting "extra" data and being charged over \$100 for it but yet here I am still getting charged for it. This is unacceptable and with not to many companies to switch to I feel stuck and at their mercy and this is completely unacceptable for any business to do this to any customer! Please make them stop over charging people and give me the service I pay for 24-7

Thank you.

Ticket: # 6713457 - Youtubetv

Date: 1/22/2024 10:00 AM

City/State/Zip: Monroe, Louisiana 71203

Company Complaining About: Youtubetv

Description

During a Sunday television broadcast of an NFL football game on January 21, the feed went out. Initially it was all channels, but then it became just the specific channel with the football game on. According to social media, it was nationwide. I attempted to contact the HelpDesk with YouTube TV. It was very difficult. it says, though they discourage you from attempting to contact them. All of the people were very difficult to understand and more of Lil to no help. I requested a supervisor multiple times. The first time I was on the telephone for well over an hour. I received no feedback. no resolution, except for the channel did come back on after a significant period of time. I understand all platforms have issues, but it is YouTube TVs customer service. I have an issue with.

[Ticket: # 6715548 - T Mobile cancellation](#)

Date: 1/22/2024 7:32 PM

City/State/Zip: Pendleton, Indiana 46064

Company Complaining About: T-Mobile

Description

I signed up for t mobile then ended up not going with there mobile plan and returned there phone on 12/6/2023. On december 3, 2023 they charged me \$293.12, january 3, 2024 \$189.25, and January 22, 2024 for \$189.25. I still have home internet with them and had talked to them yesterday and they were not supposed to charge me but they did again today. Also the home internet is also not what they promised as the internet did not work last night during the football game.

[Ticket: # 6715730 - Jason Kelce displayed nipples on television](#)

Date: 1/22/2024 9:08 PM

City/State/Zip: Orlando, Florida 32825

Description

Kansas City Chiefs vs Buffalo Bills.

Jason Kelce was topless and baring both of his nipples at the football game that was aired live on national television. It was disgusting to see a grown man shirtless, baring his nipples and screaming all on the TV screen. Apparently the NFL thought this kind of indecency was okay to show on TV. Every network and news channel has covered the scene. Back in 2004, CBS tried to crucify Janet Jackson when she had a wardrobe malfunction. Twenty years later CBS and the NFL thinks this type of nudity and behavior is okay. I'm outraged to see the hypocrisy and double standard that is being overlooked. CBS and the NFL need to do better and not broadcast nudity at a family sporting event.

The following paragraphs were taken from the internet describing the outrageousness of Jason Kelces' behavior.

"The 36-year-old was seen on the broadcast in a suite at Highmark Stadium, screaming while shirtless with a drink firmly in hand, with the Chiefs describing him on social media as their "No. 1 hype man."

Kelce was then caught on video leaping out of the box to greet Bills fans before taking a swig of a drink and vaulting back up into the suite.

Kelce was also seen in among the action before the game as well. Surrounded by Buffalo fans, the Eagles star was spotted drinking out of a bowling ball and high-fiving members of the 'Bills Mafia.'

[Ticket: # 6718483 - My Tv is Not working and shuts off and has to reboot the connection](#)

Date: 1/23/2024 7:18 PM

City/State/Zip: Berlin, New Jersey 08009

Company Complaining About: Comcast

Description

I have a wireless connection for my Tv in my one bedroom. For the last three months it has worked only a couple times. The connection is lost and has to reboot the content. Watching the football game on Sunday and it rebooted itself 29 times during the course of the game. I have taken the wireless connection box back 4 times and that has not solved the problem. A tech was suppose to come out but never showed up. My carrier is xfinty in the Berlin NJ area . It has been one problem after another and I cannot get the company to fix this problem .

[Ticket: # 6729292 - indecent commercial promoting murder of vulnerable babies](#)

Date: 1/28/2024 5:49 PM

City/State/Zip: Cottonwood, Arizona 86326-6148

Description

During the Baltimore v Kansas City football game (Watching on YouTube TV) there was a political commercial supporting Joe Bidden which advocated for the promotion of murdering vulnerable babies just because they have a congenital fatal condition. It was extremely indecent and offensive.

Ticket: # 6730913 - Tds tv

Date: 1/29/2024 2:57 PM

City/State/Zip: Post Falls, Idaho 83854

Company Complaining About: Tds

Description

Tds thinks we should continue to pay for channels the take away from us because TDS has disputes with there channel providers. The only notice we get which by the way is not in advance its real time shon when you tune to that down channel. They make it sound like an outage because of some unforeseen issues. This happens every year about football play off. I call the the last time asking for a refund that never happened not even a sorry or a phone call. This needs to stop!!!

[Ticket: # 6732705 - CNN Closed Captioning](#)

Date: 1/30/2024 10:37 AM

City/State/Zip: Los Angeles, California 90046

Company Complaining About: Cnn

Description

CNN needs to identify their speakers as part of the show's content. It is part of the content of the show. FOX News does this, Good Morning America does this, football and basketball games identify who is talking. This should be done on every show on television

[Ticket: # 6734620 - Internet Service and unable to resolve](#)

Date: 1/30/2024 5:43 PM

City/State/Zip: Cypress, Texas 77429

Company Complaining About: Verizon Wireless

Description

I signed up for Verizon internet service on December 16th. the equipment has never worked. My signal keeps bouncing off the tower and does not have a static point. I've spent over 100 hours on the phone with Verizon and no one will look into this issue. Their network team just closes out my tickets without looking into them. My tower is less than a football field away and I've never had coverage in the past 3 years I've lived here. I keep calling several times a week for over an hour each time and I am so completely exhausted of dealing with this issue.

Ticket: # 6768279 - Chyron at top of screen during AFC Playoff game

Date: 2/9/2024 2:31 PM

City/State/Zip: Spanaway, Washington 98387

Company Complaining About: Dish Network

Description

KIRO Television Channel 7, a CBS Network affiliate in Seattle, WA ran a periodic Chyron at the top of the screen during the 2024 NFL AFC Playoff game advising consumers to call DirectTV satellite service to tell them not to drop the channel. I had to subscribe to CBS Paramount+ streaming service in order to see the game and to see the upcoming Super Bowl broadcast on February, 11 2024. I was forced to do this because KIRO is also having a contract dispute with my satellite service provider Dish Network. They have been off Dish for many months now. I was not to pleased to have to endure this interruption during a football game. Apparently Paramount+ subscription service takes the NFL game feed directly from the local broadcast outlet. As an FCC licensee of the public airwaves, this station should not be allowed to air their dirty laundry in the face of the people who granted them their license, which comes from the FCC, but ultimately is granted to them by the citizens of the United States of America.

Ticket: # 6775148 - Foreign Country Propaganda

Date: 2/12/2024 1:17 PM

City/State/Zip: Issaquah, Washington 98027

Description

Why the FUCK did I see propaganda for a foreign country during my nation's favorite pastime? Why am I being forced to give a shit about a bunch of Nazis being held captive? Who gives a fuck. We want to watch football. I wonder if you would allow propaganda from China or Russia to air on national television?

Ticket: # 6778264 - Super Bowl Israel Commercial

Date: 2/12/2024 5:30 PM

City/State/Zip: Houston, Texas 77064

Description

The airing of another country's commercial of an ongoing war/genocide is not appropriate for a football game or American television at all. It reeks of propaganda and is not suitable for family television.

[Ticket: # 6779759 - Indecency](#)

Date: 2/12/2024 7:29 PM

City/State/Zip: Portland, Oregon 97217

Description

CBS violated FCC rule when it did not properly disclose that advertisements it was airing during the Super Bowl yesterday were paid for the Israeli government. We, as viewers, have the right to know when any foreign governments, including Israel, are financially involved in and influencing our media. The FCC must hold both CBS broadcasting and the National Football League accountable.

[Ticket: # 6780375 - Israel Super Bowl Ad](#)

Date: 2/12/2024 8:33 PM

City/State/Zip: Flemington, New Jersey 08822

Description

I am disgusted by the Israeli ad shown during the Super Bowl. What business does a country have airing an ad in the middle of an American football game during a genocide?

Ticket: # 6781506 - Propoganda Commercial

Date: 2/12/2024 10:37 PM

City/State/Zip: Hyde Park, Massachusetts 02136

Description

Yesterday during the largest football game of the year a despicable commercial paid for by Israel aired. This should not be on our viewing screens. This should not have been approved. It paints a false narrative that Israel is the victim of some sort of war against them when in fact Israel is the perpetrators of a war on millions of innocent civilians and have, in fact, killed and silenced their own on multiple occasions over the last few months. Remove this ad from air time permanently. This ad should not be viewable in any capacity.

[Ticket: # 6787753 - Israeli Propaganda ad](#)

Date: 2/13/2024 3:51 PM

City/State/Zip: Danville, Kentucky 40422

Description

Allowing foreign governments that are actively engaging in genocide to broadcast a commercial during the biggest football game is abhorrent. Especially when the Israeli government bombed Rafah. The city that was supposed to be safe for fleeing refugees. I am disgusted that this happened. Yes the hostages should be released but Israel continued killing of innocent civilians must end.

Ticket: # 6789608 - Outage & Throttling Internet speed

Date: 2/13/2024 7:50 PM

City/State/Zip: Baltimore, Maryland 21239

Company Complaining About: Comcast

Description

On Sunday 2-11-24, my Xfinity internet service went out at 9am -7pm. 101-500 internet customers experienced this outage. It was Super Bowl day. There was no storm, snow, down power lines or trees in my area or scheduled maintenance. An email or text would've been sent well in advance. I spoke to customers I knew in my area and we all had the same commonality, of only having Xfinity internet. I spoke to other Xfinity customers I knew who lived in and surrounding my area, who have internet, cable, telephone, or streaming services, with Xfinity. Their services were fine. When my internet service was restored at 7pm it continually buffered and I couldn't use my streaming apps, not Xfinity's. I couldn't watch anything. My download speed was under 10MBS. I pay for over 800MBS. I then had a friend who has cable & internet services with Xfinity, allow me to share their internet. Guess what? No buffering. I logged back into my Xfinity internet buffering and low speed. I then, tried another person's internet service with their log in information as well. everything ran smoothly. I log into my internet again buffering and low speed still. I feel like Xfinity was throttling the speed, of customers who only had internet services with them, in order to cause desperate football fans to call & subscribe to cable in a panic, in order to watch the Super Bowl game , or any other programing on 2-11-24. I previously had cable service with them until 2020 and switched to internet services to stream programming, because cable services and prices were outrageous. As of now I have been a customer for 30 years. I called Xfinity to complain on 2-12-24 about throttling my internet speed and to make Xfinity aware that I was filing a complaint with the FCC! I was given a \$25 credit on my upcoming internet bill, because my service was out for 10hrs. and for my speed throttling continuously when XFINITY restored my internet service at 7pm.

[Ticket: # 6794429 - Foreign ads no disclosure](#)

Date: 2/14/2024 7:26 PM

City/State/Zip: Colorado Springs, Colorado 80917

Description

On 2/11/24 an ad was aired on American television during a highly watched program, Super Bowl. This ad was funded and created by a foreign nation. There was no forewarning that this was non-American. This was way to put their propaganda, they, being Israel, onto the American people without their knowing in advance. They disguise the ad as if it were American, American football With what appeared to be African-American family, as Israel is predominantly, white and racist we would assume it is America this commercial is representing. There's a lot to dissect of why this is stupid, but we'll just start that there should've been acknowledgment that this was another country using American entertainment to push their countries agenda on Americans.

Ticket: # 6795903 - Pro-genocide ads on American television

Date: 2/15/2024 11:02 AM

City/State/Zip: Chicago, Illinois 60610

Description

Hello,

I think it's disgusting that you allowed a misleading advertisement paid for by a foreign government to run during the Super Bowl. In the name of "Stop Jewish Hate," the advertisement tried to garner American support for the genocide happening in Palestine.

This is not what Judaism represents, and stopping Jewish hate cannot be done by using American tax dollars to kill nearly 30k people and displace 1.9 million more. The misleading advertisement extorted the lives of 130 hostages to justify the bombing of 2 million civilians.

In fact, during the superbowl, when American eyes were looking at football and not politics, Israel attacked Rafah, the last safe zone in Gaza. And yet you allow this propaganda on our TVs.

I know you will likely respond to this with some bullshit policy response, if you respond at all. But to the human on the other side reading this, just know that if you don't do something about this ad, you are complicit in mass murder and your grandchildren will never forgive you.

Do better America.

[Ticket: # 6805113 - The Israel superbowl ad](#)

Date: 2/18/2024 1:59 AM

City/State/Zip: Longmont, Colorado 80501

Description

Not only am I disgusted to have seen that but I am ashamed. Our government paid for that? And it wasn't even properly disclosed? Last football game I'll ever watch.

Ticket: # 6824994 - Re: Cell / 911 unavailable for Hours during Virginia Tech home football tailgating / games ,

Date: 2/23/2024 6:15 PM

City/State/Zip: Blacksburg, Virginia 24060

Company Complaining About: Comcast

Description

This is a follow-up to your previous request # (b) (6) "Cell / 911 unavailable for Hours during Virginia Tech home football tailgating / games , "

There has been none of the promised outreach from Xfinity / Comcast as of this addendum Feb 23, 2024

Ticket: # 6834895 - T-Mobile

Date: 2/27/2024 3:30 PM

City/State/Zip: Pontiac, Michigan 48341

Company Complaining About: T-Mobile

Description

T-Mobile, recent gave me a free phone after all the problems with the service and discounted my plan. But, what occurred, I've been customer with T-Mobile but believe that T-Mobile transfer my phone calls to overseas representatives. Anytime I call T-Mobile Customer Services, I get someone from overseas. But T-Mobile said my bill would never change, since I've been customer for 22 yrs. But, T-Mobile change my service and billing. My bill was on \$34.00 month (unlimited calls and text and 3 gigs data and it slows down after the gigs). So, what T-Mobile did is, said I didn't have data plan and started to cut my data off and on. Then just took my data away, then said I never had a data plan and started charging me for data plan. Then because the data was slowing down as I looked for work, I went and purchased internet service for home with T-Mobile. The internet service was 50.00 with \$ 5.00 discount if you sign up for auto and then they change it and said it was \$55.00 , with \$5.00 discount , a year later. T-Mobile representatives said for all problems, we gone send you a phone free and their corporate office reach out to me. Then T-Mobile wouldn't accept ACP for low income, I disconnected my home Internet and went with cheaper company. I called T-Mobile on 01/31/2024 to disconnect Home internet services. I return T-Mobile home internet (Feb 6, 2024 UPS drop off 1056 Cesar E Chevaz Ave Pontiac, MI 48341 (Tracking No. 1Z9E86E79030530364) box so, they wouldn't charge me and they've done that to me before for equipment. But T-Mobile didn't pro-rate my bill or adjust, they just move my plan to \$75.00 unlimited. When this all started, the T-Mobile rstaff, say you use the Tuesday perks and that's your discount, no I really do not use the T-Mobile perks because I observed one of the staff giving more than one per customer, like 10 lunch bags and when I go to store for one of perks, they are always out. I've only gotten two things since the T-Mobile perks and I drove to store in morning to pay a bill and that's how I got it..never got anything else..until free phone after all the phone problems and stolen identity under T-Mobile Macfee and I never lived in Detroit, MI Because I complained, my cellphone is turn off , so someone else can drive around as me, and on my auto insurance because home broken into and they know my name, email address, social security number. Now I still have a high bill after returning equipment and they will not place bill back according to T-Mobile customer who has been with company for years. T-Mobile wouldn't accept Affordable connectivity program and then someone stole my identity for a year and used me for phone service and internet. I haven't been able to get work and when whoever using my phone, and T-Mobile or I change passwords, someone comes back to home and steal out of my home (b) (6) and (b) (6) because home foreclosed and someone was using my identity at old home and saying I'm mentally ill and stay in group home. Someone has been using me to get paycheck and I'm not working. Someone lied and said I was married to Berry Sanders (football player and I wasn't and never tried to date or go out with). I had son who went to the same school, his children went to and that's it

Ticket: # 6852595 - Miss representing plan costs - FUBO Streaming

Date: 3/4/2024 2:49 PM

City/State/Zip: Conroe, Texas 77304

Company Complaining About: Fubo

Description

Fubo is a streaming service that offers different packages of viewing services in Texas and in my zip code 77304. The plan I have is call Elite which provides approximately 254 channels plus 130+ events in 4K, Cloud DVR - 1000 hours of space, Unlimited Screens - 10 at home, News Plus - 11 extra channels and fubo Extra - 56 more channels all for \$89.99 per month. In the sub Extra package in the Elite Plan, Fubo promotes that several major league sports are provided as MLB, Basketball, football etc as part of this Elite "Extra" package. All of these viewing selections for \$89.99 a month. However, you simply can't view MLB as it advertises is available to view under the Elite "Extra" package. You can only view these major league sports by paying a Regional Sports fee of \$15.00 extra each month. My complaint is in promoting their major packages at a lower price when they are all actually \$15.00 higher. That information is not included in the monthly pricing, which is miss-representing the prices to the customers here in Texas. Further, you can not delete the Regional Sports Package even if you aren't interested in sports coverage, it is an added charge not advertised in the base package costs of each level and the public is not able to delete. So bottom line all of their streaming packages advertised are \$15 higher than they actually are advertised.

Ticket: # 6879087 - Internet was turned off after payment

Date: 3/13/2024 11:33 AM

City/State/Zip: Concho, Arizona 85924

Company Complaining About: Hughes Net

Description

On Google pay app.Hughes Internet payments were relabeled as (croation football federalation)this company does not exist.Worked with wells Fargo bank to stop payments to croation football federalation.Hughes net locked out my Internet and reported me to collections after I made a payment for suspicious activity

The account has been paid in full.Hughs Net representative s miss handled this case.deflimation of CHARTER.They are using an automated system.They promised me a free upgrade to the new Jupiter satellite system.Now Hughes net wants \$299.99 for the upgrade

I have had surprise bills from them.There was one bill for \$89.while resolving the situation Hughes net stated they would keep my service active till 3 31 2024 and they turned service off stating, it would be 10days before it was restored.i had to pay for additional cellular DATA THRU CELL ONE.Doctors appointments were jeperdised.

False report to collections.several hours on the phone with them and wells Fargo Hughes refused to investigate the renaming of there company to (croation football federalation.)I was looking out for them and protecting my back account There collections department could not be reached.They were hostile on the phone

unprofessional.Labeling me as being deceptive trying to cheat them.Also system was installed were I paid \$35 for a metal pole.There foam which holds the pole in the ground was defective. They want to charge a service call for there faulty installation.My experience with Hughes net has been negative.They are deceptive and dishonest about billing.And slandering my name reporting me to there collections when it was there faulty gives a negative experience with Hughes net.there service is not reliable especially on weekends and holidays.There are times when Internet runs slow or not at all.My choices in 85924 are very Limited phone recordings with me and Hughes net need to be supeoned for review

THEY TREATED ME LIKE A COMMON CRIMINAL

[Ticket: # 6882694 - serial abusive scam/spam/phishing/vishing/piece of sht sex criminal call from "Pescadero, CA" says calldetective.net.](#)

Date: 3/14/2024 11:45 AM

City/State/Zip: Palo Alto, California 94306

Description

every day. many times a day--so trying to work is a living nightmare hell. I pick up, they hang up. I let the machine get it, they hang up. I call back at the number that is a landline in Pescadero, CA, says calldetective.net, yet a female robo voice tells me the number is not valid. god damn it. you guys spend all your time trying to ban tic-toc and tackle football for kids--yet you do absolutely nothing to really protect citizens from daily abuse!!!!!! why not? bribes? lobbysts? how about stop it???????? and try to help????? I'm on the do not call registry.

Ticket: # 6890691 - Amazon Prime Video Via AppleTV

Date: 3/17/2024 2:00 PM

City/State/Zip: Baton Rouge, Louisiana 70808

Company Complaining About: Amazon Prime Video

Description

Hello,

I have been an Amazon Prime subscriber for many years. This past year, I logged into Amazon Prime Video to watch Thursday Night Football on my AppleTV. I have never, to my knowledge, authorized Amazon Prime Video via Apple TV to make purchases and charge my card.

My four-year-old told Siri to "Play PAW Patrol". AppleTV brought him to Amazon Prime Video and then allowed him to make purchases without any password or multi-device authentication. The child purchased a video and also signed up for two monthly subscriptions without my knowledge or consent. I can only imagine the thousands of families purchasing videos and paying for monthly subscriptions they had no intention of signing up for.

I request that (a) Amazon Prime Video is required to discontinue this practice immediately and (b) Apple TV be informed and required to ensure that such inadvertent purchases are not allowed on their device. I'll note that Apple already has good protections against accidentally purchases for their own products. They should require such guard rails on all software installed onto the AppleTV and other Apple products.

I emailed Amazon today requesting to be refunded and the email bounced back. I then had to call Amazon (taking time). I spoke with the Amazon representative on the phone and the individual stated that Amazon would refund the purchases, but clearly made this process more burdensome than needed and could have easily prevented this from happening in the first place. I am attaching that phone call (some time in the middle edited out when I was on hold) where the Amazon representative verifies that the default is to allow for the purchases without any consent or guardrails.

Amazon should be fined for this practice and moneys refunded to customers.

[Ticket: # 6902377 - Horror commercials during sporting events.](#)

Date: 3/20/2024 8:41 PM

City/State/Zip: Decatur, Georgia 30030

Description

My 11 year old son (almost 12) loves watching sports: basketball, baseball, and football. What he does not like to watch is horror movie commercials! Why are these advertisements occurring in the 8 o'clock hour when wholesome American Kids are trying to watch sports with their parents. There is outrage for Latina women dancing during the Superbowl for evoking something as natural as sex. But, when it comes to limiting the advertising of killing, maiming, and other indecent acts there is silence. I have complained about this in the past. Please for the sake of our children put a stop to advertising horror/violent movies during sporting events.

Ticket: # 6914376 - Xfinity internet

Date: 3/25/2024 1:14 PM

City/State/Zip: West Peoria, Illinois 61604

Company Complaining About: Comcast

Description

In Aug of 2023 I signed up for 1G service for \$115 a month. Service was closer to 40k speed. All internet speed test with exception of xfinity showed slow speeds, less than 50k. Was unable to watch streaming shows without circle on TV trying to catch up with broadcast. A football game was impossible to watch 2 consecutive plays without losing connection. I complained and installer came to repair. He wrote a ticket for drop box and new line along with new receiver box. He was to follow up with apptment which never happened. I paid for 3 month and changed carriers resulting from xfinity inability to provide reliable service and support. They have reported me to credit burea for over 400 dollars. Called them with no resolution as they feel they can do whatever they please. This fraudulent billing and speed test of theirs needs to be stopped. Class action lawsuit seems to be in order as almost everyone I speak with has bad experience with xfinity / Comcast. I should get a refund for service that never worked, not be in credit burea for service that was unacceptable and did not meet stated capability. The bill for time of service is more than monthly charge and I paid 3 months. This is issue with both billing and reliability of service per below question. It really is both.

Ticket: # 6937981 - Mohegan Sun - 2 - Way Radios Used for Hate 3 Harassment

Date: 4/2/2024 8:02 PM

City/State/Zip: Uncasville, Connecticut 06382

Company Complaining About: Mohegan Sun

Description

At Mohegan Sun they are using 2-way radios for sexual and racial harassment at a Hate 3 level. This is supplemental reporting. The most severe day was on 3/24/24 on the Sky Security Channel & the Security Arena Channel with the Chief Suspected Culprit being (b) (6) in dispatch in excess of 20 times. The times are as follows: 10:24, 10:38, 10:44, 11:12(approx), 11:36, 11:39, 11:53 - All AM, 12:00, 12:01, 12:28, 12:34, within 3 minutes of 12:45, 1:48, 1:57, 2:18, around 2:23, 2:23, 2:46, 3:46, 3:47 All PM end of day shift 4:10pm. Beginning Arena at 6PM - First transmission 6:02, a little bit later another couldn't get to the time, 6:46, 7:07, 8:22, & 9:07 all PM. I was reporting these via Text Message to an executive our DEI Manager, who in turn text messaged my sister in Washington State and said none of this is happening and it is all in my head and there are 56 witnesses who say this is not occurring. She asked that he refrain from texting her. He said that I threatened to sue over this; However, I actually threaten to sue because this particular Manager said it says in my file that I had sex with six football players and had to have an abortion, which I have recorded. 10:24AM suspected Dispatcher (b) (6) "Stuck Up" 11:12AM "Has Phone - Sh\$t", the response was, "Cuckoo is out" 11:36AM Security Sup (b) (6), "She is negative", Then dispatch, "Stuck up" 11:53AM, "Stuck Up", 12:00PM Stuck Up, 12:01 PM, " Not good", Reply, "her husband", within 3 minutes of 12:47PM Security Supervisor (b) (6), "She's always a Fu?k up", ending with, "shes a Bit&h". These are just some of them.

The availability portion is the availability of accurate records of transmissions.

I have 10 pages of transmissions since the last reporting. 3/24/24 was the most significant.

Ticket: # 6974467 - call dropped ,text message and data

Date: 4/18/2024 11:40 AM

City/State/Zip: Lockport, Illinois 60441

Company Complaining About: T-Mobile

Description

(b) (6) We are in Hospitality, business .We have an surveillance camara onsite. we have to monitor 24/7 days a week. When someone walt into our guest area check in desk we both line get a alert via T-Mobile text messages as a alert. since last 6 month as of date 04/18/2024 try to resolve the issue with T-Mobile several dept but we treated like a football . we have to hold the line more than an hour. sometime we get dropped the call .also in coming and out going phone call takes few min. on date 4/17/24 customer service said go to the T-Mobile store and we ask which store we can go to she gave 2 address wrong and finally someone give us a correct address. as of 18 April again i called ask for supervisor but call dropped and never call back. if

[Ticket: # 6984998 - Xfinity - Billing Issue - Cannot even communicate with them to get it addressed](#)

Date: 4/23/2024 1:10 PM

City/State/Zip: Chicago, Illinois 60615-3404

Company Complaining About: Comcast

Description

In December 2023, I signed up for ESPN+ so I could watch 1 D3 college football game. I signed up directly on my TV. I then tried to unsubscribe on my TV since that is how I signed up; but it was impossible to find a way to do that. I never watched anything other than this 1 game on ESPN+. When I discovered that Xfinity was billing me & had also imposed a late fee, I finally figured out how to log onto Xfinity.com to look at my bill & try to figure out how to talk to someone to get things fixed. Although they provide a phone number, it is all automated & the only thing you can do is receive a text or do a chat with them. They like you to do an AI chat but that didn't work in this situation; it takes a while to get a "live agent" but you are still doing a chat & not direct phone call. On April 1, 2024, after 40 minutes of playing this "live agent" chat game I was finally told that the live agent had CANCELLED my ESPN+ subscription & also had submitted a ticket w/my request to fix my bill to remove a \$10 late fee & all monthly charges for ESPN+ except for 1 month, which I have paid for. Several weeks later, I discovered NONE of this has happened & I am still signed up for ESPN+ & still cannot figure out how to cancel it. Today I tried the chat feature again, but when I finally get to a "live agent" & explain my issue, the chain disappears & I have to start all over again. I did that 3 times & then gave up & came here to report this issue because there has to be a better way for consumers to be able to communicate w/Xfinity. Right now, we are powerless. I otherwise have a bulk contract for TV & internet service w/Xfinity/Comcast through the building I live in, which is paid thru my monthly assessments, so this is the only time I have ever had to deal with any billing w/Xfinity.

Ticket: # 7011076 - Audio issues/ Spanish interpretation coming thru English channels

Date: 5/5/2024 2:39 PM

City/State/Zip: Bryon, Georgia 31008

Company Complaining About: Wgxa 24 Macon, Georgia

Description

I watch TV thru antenna and on 24.2 today 5/5/2024 @2:04 pm Eastern time ESPN on abc had NBA basketball game between Orlando Magic vs Cleveland Cavaliers this is a English speaking channel and you could hear Spanish commentary bleeding thru. Also there has been an issue with volume going up and down where you can barely hear the volume at times then when you turn your volume up on your tv then volume goes up to where it's blaring. The volume goes up and down during the program without you adjusting your set. I have contacted local abc tv station and they said it wasn't on their end. Also on channel 24.1 same issues as the volume issues and it's a Fox channel which is also from the same local tv station. Same thing happens when the Fox channel has MLB games, Friday Night Smackdown and today 5/5/2024 the 24.1 channel (Fox) ufl football game between the renegades vs panthers same issue with volume going up and down during the program. No matter what program both these channels have on this volume deal is an issue. On Friday wrestling you can hear commentary from someone in the background like it's coming from their control room.

Ticket: # 7016284 - Issues with subscriptions not honored by conversations by phone. Monthly statements not what was discussed .

Date: 5/7/2024 5:53 PM

City/State/Zip: Canton, Georgia 30114

Company Complaining About: Comcast

Description

Comcast has responded to my original complaint but they have not sent me a contract stating what I am being billed for. I was supposed to pay \$141.77 for 24 months per Tia on the phone. I have not had a follow up on this contract, just things which really don't relate to the saying I could not break a contract but I didn't have the new contract as was discussed. They neglect to tell you of a current contract/

I was quoted an amount by phone for a contract because the amounts on my bill didn't follow the amounts due per phone conversations. The monthly amounts would frequently change and not follow the quoted contract amount. There were increases during a contract year which should not be noted until a new year was started. The contracts deviated without notification during a year and was never consistent as quoted. I was never told I was under a contract from a certain date to the end of the contract. I asked for changes because they would change the monthly amounts even though it was not in the original contract. They seem to be one of the most difficult companies I have ever dealt with and increase your contracts at their convenience without respect to what was originally stated. They are not fair and really don't seem to care. I have used Xfinity since it started. i was married and lived in Texas the first years and then got it when we moved to Georgia. Then my husband died and I continued to used it. Then I married again and my husband got it in California for around 10 years. When he also died, I moved back to Georgia and had it again only in my name. Ever since they have continued to increase my contract and I was paying over \$200 and I only have two TV boxes and one computer. I do have DVR as I often record games. Now the Basketball, Baseball and football station has been discontinued. This is a big part of my viewing. There is no option so I lost a major reason for cable.

I don't seem to be able to get a comfortable contract since they change it (increase) so often. Why do I have to honor the increases when my contract hasn't ended. I definitely feel they do not honor senior citizens or widows discounts. This speaks to the saying, Do what is right!

[Ticket: # 7033304 - Loud commercials](#)

Date: 5/15/2024 10:43 PM

City/State/Zip: Cocoa, Florida 32922

Company Complaining About: Spectrum

Description

The commercials on prime especially the football commercials are substantially louder than the program playing. To the point of causing ear pain when the commercial comes on, requiring immediate manual volume control.

Ticket: # 7038239 - frontier weakening wifi to force upgrade

Date: 5/17/2024 11:23 PM

City/State/Zip: Ontario, California 91761

Company Complaining About: Frontier Communications

Description

I use frontier for Internet and wifi for many years now with no wifi issues. My wifi always reached from in my garage to across the street at the park. (100 yards) But in the last week- I noticed my phone started losing connection with my wifi in my house. In the last 2 days - it can't connect at all - it says the signal is too weak. It says this with me standing right in front of the router. Also for the last 3 days - my computer has also started losing connection for a few seconds. So I called them. While on hold - it says "spotty wifi? End your problems with inconsistent wifi in your home with our new Whole House WIFI service" Just \$10 more per month. I knew that explained why the wifi became so weak. The agent came on and went thru the steps of checking my service and said everything checked out. And tried to sell me on upgrading to the new plan. I said - I never had an issue with wifi until now. I said - you can't degrade the quality of service to force people to have to pay more for the same level of service they were already getting! I refused. Again she tried to convince me it was the only way to increase my wifi strength. I again said no. She offered to replace my router with the same router and I agreed to that. I told her what they were doing was obvious and illegal. But only you can stop what they are doing. It's because the government is stopping paying the service in 2 weeks. They had to keep the service good while the government was paying for it. The service is thru Verizon cable right into my garage under my townhouse. My computer is 15' above by the door of my bedroom. There is no legit excuse to have my wifi not be detected by my phone touching the router when a few weeks ago it worked a football field away. Please do something about this. I'm on SSA type SSI (1,148 fixed monthly) it's hard enough to need to resume paying for Internet and WiFi. I cant pay \$10 more. I already don't have enough to cover everything. They made it so the current wifi - still being paid for by the government- doesn't work. Come to think of it- they made it stop working right when school let out! They are breaching their government contract to provide wifi service! There's your legal leverage.